



FREE

sisterworks

Hospitality Program

The SisterWorks Hospitality Program helps women from migrant, refugee, and asylum-seeker backgrounds build skills, confidence, and connections for work.

Program details

-  **Duration:** 10 weeks (Tuesdays)
-  **Time:** 10:00 am – 2:30 pm
-  **Location:** SisterWorks Carlton Empowerment Hub, 617 Nicholson St, Carlton North VIC 3054

2026 Start Dates

- Term 1:** 27 January 2026
- Term 2:** 21 April 2026
- Term 3:** 14 July 2026
- Term 4:** 6 October 2026

What You Will Learn

- Food Handling Certificate (FHC)
- Responsible Service of Alcohol (RSA, optional)
- Barista training
- Hospitality job skills
- English practice
- Employment support

Why Attend?

- Gain skills and certificates for your future
- Learn and practice in a safe, supportive space
- Grow your confidence every week
- Meet employers and open new opportunities
- Explore casual or part-time work opportunities with SisterWorks' support
- SisterWorks will be beside you for every step

Contact Us for More Information

Phone or WhatsApp: 0415 509 603

Email: registration@sisterworks.org.au

SCAN QR CODE
TO REGISTER FOR
ALL PROGRAMS



Your Hospitality Journey

From learning to employment, SisterWorks walks beside you every step of the way.



1 Learn Hospitality Skills

2 Prepare for Work

3 Get Employment Support

4 We Connect You with Employers

1. Learn Hospitality Skills

Get your **Food Handling, Responsible Service of Alcohol** (RSA, optional), and **Barista Certificates** – and build the skills employers are looking for:

- Speak clearly and confidently with customers and co-workers
- Understand hygiene practices, food safety hazards, and cross-contamination
- Gain hands-on experience in coffee making and café service
- Improve your English for excellent hospitality communication

2. Prepare for Work

Understand Australian workplaces and be ready to succeed in hospitality:

- Learn about different hospitality jobs and industries
- Practice English and key hospitality terms used by employers
- Build service skills for real roles (kitchen hand, F&B attendant, barista)
- Practice face-to-face and digital interviews
- Write and present a professional resume

Know your rights and workplace culture:

- Understand contracts, tax, and superannuation
- Learn about wellbeing and workplace ethics (with experts from the Migrant Workers Centre)

3. Get Employment Support

Receive personalised guidance to move from training into work:

- Learn about Australian workplace culture, ethics, and policies
- Receive one-on-one career guidance and explore your strengths
- Get help with resumes, job applications, and onboarding documents
- Access job opportunities through SisterWorks' Employment Partners
- Receive post-placement support to help you settle into your new role

4. We Connect You with Employers

Step into real work with SisterWorks by your side:

- Be introduced directly to SisterWorks' trusted employer partners
- Move into casual or part-time jobs **when you are ready** (based on your preferences)
- Receive ongoing support as you begin your employment journey

You don't have to search alone – SisterWorks makes the introductions and supports you into work

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