



SisterWorks Hospitality Program

This program is specifically designed for migrant, asylum seeker and refugee women, to develop job ready skills in the hospitality industry (e.g. cafe, restaurant, hotel, etc.).

Course details

Duration: 10 Weeks (Tuesdays)

Time: 10am - 2:30pm

Location: Carlton North Empowerment Hub, 611
Nicholson St, Carlton North, 3045

2025 Term Starting Dates

Term 1: 29th of January 2025

Term 2: 23rd of April 2025

Term 3: 23rd of July 2025

Term 4: 7th of October 2025

Course Overview:

Food Handling Certificate (FHC) | Responsible Service of Alcohol (RSA) | Barista Coffee Skills Training
Industry Knowledge | Job Ready Training | Employment Support

Why Attend This Program?

1. Learn about the industry and skills required

- Be prepared to meet the growing demand for kitchen hand, F & B attendants, barista and other hospitality roles.
- Explore casual, part-time or full-time jobs through the SisterWorks employment support team

2. Join the SisterWorks Team

- Join the SisterWorks Social Enterprise production team, making jams, pickles and other food products
- Join the SisterWorks team at cafe Crafted Culture

3. Develop Your Own Food Business

- Join the SisterWorks Entrepreneur Program to develop your own brand of food products to sell

Contact Us for
More Information

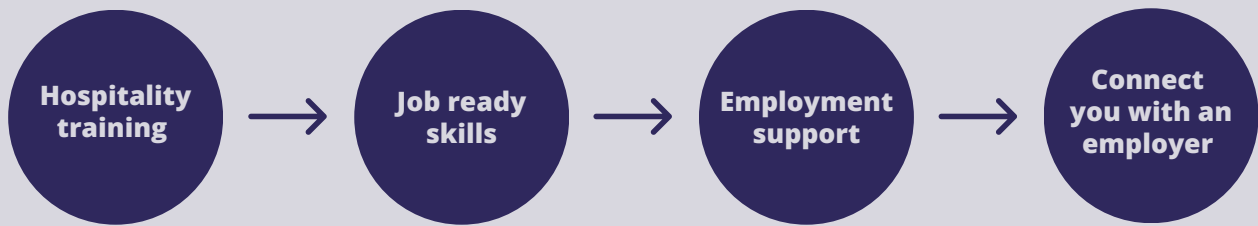
Scan QR Code to register for all programs.

Phone or Whatsapp: 0415 509 603

Email: registration@sisterworks.org.au



What you will learn in the program



1. Food Handling Certificate

- On completion of the training, sisters are awarded a nationally recognised training certificate
- Learn hygienic practices for food safety SITXFSA001
- Learn hygiene, food hazards, how to prevent cross contamination, and more
- Learn codes and regulations

3. Responsible Service of Alcohol - RSA (optional)

- "RSA" Responsible Serving Alcohol
- On completion of the training, sisters are awarded a nationally recognised training certificate, SITHFAB002
- Understand the laws and regulations
- Learn customer service skills

5. Get Job Ready with Employment Support

- Receive career coaching, help you to identify your key strengths, career goals and improve your self-confidence.
- Learn how to write an effective resume
- Develop interview skills and networking skills
- Understand different workplace cultures
- Help you through your job search challenges and job application
- Help you to understand employment contracts, superannuation, tax file number, wellbeing and work ethics

2. Barista Training

- Learn the fundamentals of coffee making
- Learn how to make different types of coffee (latte, short black and others)
- Learn how to operate and clean equipment and maintenance

4. Practice your English Relevant to the Hospitality Industry

- "Front of house"- learn how to take orders from customers
- "Back of House"- learn words related to safe food handling and preparation

6. Employment Support

- One-on-one Employment Support with each sister
- SisterWorks will connect you to an employer if you are job ready.
- We will help you with your employment documents before you start work
- We will help you understand the workplace policies and procedures

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