Value Proposition.

Reporting and Analytics.
Real-time actionable insights for data-driven decisions

Plentific

Core statement

Plentific connects people, processes and systems across key repair, maintenance and compliance processes, while providing actionable insights. Now it is easy to access real-time service delivery data, giving you actionable insights into property operations.

Positioning statement

Plentific's Reporting and Analytics capabilities rely on a powerful Business Intelligence solution, embedded and accessible straight from your Plentific account. This enables you to centralise all property and repairs related data across your portfolio and closely monitor performance.

Feature description

On demand reports
Access a wide array of reports to track and monitor:

- work orders
- projects (e.g. voids)
- costs
- team productivity
- contractor performance

Data visualisation
- Monitor job status, track work orders, and assess contractor performance through user friendly charts and graphs
- Review job performance by trade or location
- Keep your teams accountable and always in the know, to speed up and streamline work
- Keep a close eye on budget spending and monitor costs
- Report on the progress of your voids processes
- Report on the progress of inspections
- Report on repairs and maintenance activities tied to specific locations or your overall portfolio
- Set organisation or unit based KPIs and monitor their evolution

L&Q

Integrating Plentific with existing systems

- L&Q are using Plentific for reactive repairs and maintenance, with a team of 32 using the platform on a daily basis.

- With 4 main KPIs that the Head of Repairs and Maintenance has to report on monthly (first time fix rates, average work invoice value, appointments kept and average completion rate), Plentific's reporting capabilities give her real-time insights into property operations but also access to historical data. On top of that, L&Q also uses Plentific's reporting capabilities to monitor marketplace contractors' performance and costs, with reports on financial transactions, invoices and quotes.

- "A lot of the property management systems don't have reporting that is simply laid out. With Plentific everything is clear and I can get the underlying data in seconds for reports to be shared with the directors of the company."

Value points

1. Real time business insight and performance management

2. Less time spent on manual work when extracting and unifying data

1. Fully auditable operational performance

2. Improved decision making

Measurement criteria

1. Less time required to collate data for reporting to senior management or for audit purposes

2. Reduced need for additional business intelligence tools or teams building one off reports, prone to human error

3. Improved transparency in business operations and accountability

What does good look like?

1. Having the ability to leverage historical data to drive improved decision making

2. Access to real-time and actionable insights to improve portfolio performance

3. A user friendly reporting interface that's easy to navigate and drill down into