Value Proposition.

Integrating Plentific with your technology stack.

Plentific

Core statement

Plentific connects people, processes and systems across key repair, maintenance and compliance processes, while providing actionable insights. Now it is easy to integrate with your existing technology stack, whether it's a Housing Management, ERP or CMS system, for a complete overview of your property operations.

Positioning statement

Plentific's Systems integration capabilities rely on a suite of APIs and webhooks that enable you to centralise all property and repairs related information across your portfolio, have full visibility and run your operations efficiently. Dispatch work orders, deploy your chosen delivery model (in-house teams or contractors), track work progress and manage vendors, all in one place.

Description

Open REST APIs
- Ensures smooth data transition between your systems and Plentific
- **Public API documentation available**
- Existing API endpoints: locations, tenants, landlords, work orders (incl. invoices, quotes, bookings, recalls, follow-on works, etc.), inspections, account codes, tags, location groups, categories & services, reports and more
- Raise a job from your systems via APIs or directly from Plentific, based on existing property and resident data
- Managed by your tech team from Plentific's Account and Settings section (based on client ID and secret keys, with version control)
- Systems we can integrate with: Yardi (US Housing Management System), Domus / Kalypso (Germany ERP)

Webhooks
- Ensures real-time updates in your chosen app whenever an event happens or an action is taken on Plentific
- **Developer documentation available**
- Can be configured directly in the account section of your Plentific dashboard (access can be controlled)
- Existing webhooks events: work order (created, published, cancelled, completed), quote (received, accepted, variations), booking (created, updated), completion report (submitted, signed off)
- Managed by your tech team via Plentific's Account and Settings section (based on webhook URLs and secret keys)

We're continually expanding our API endpoints and list of webhooks and taking enhancement suggestions from our clients and partners.

Automations and Connectors

- Automate routine tasks so you can get answers, approvals and more with much less effort. Features you can automate: work orders, invoices, quotes, bookings, tasks.

- Set up connectors from Plentific to your own systems and applications. Create integrations in minutes, without extensive IT support. Examples: OneDrive, Outlook Calendar, Microsoft Teams.

Partner Network

- A partner network helps us deliver best-in-class combined solutions to extend the value you get from Plentific.

- Plentific works with leading global technology and solutions providers to help you integrate, customise and enhance your property operations management capabilities:

- Yardi
- Kalypso / Domus
- Looker
- Stripe
- Casavi
- Northgate
- National Housing Federation
- Active Housing

- SME Professional
- Facilioo
- OnTheMarket Software
- MS Dynamics
- DRS
- Oneserve
- Internal Data Lake
- Capita Open Housing

Customer stories

L&Q

Integrating Plentific with existing systems

- L&Q wanted to ensure that they have the right integrations with other apps, so they had to look at the Plentific APIs and map out the journey for carrying out repairs. With Plentific's readily available documentation and extensive list of API endpoints they were able to improve the level of detail of their work order management process.

- Today, various different teams at L&Q raise orders on Plentific, with more than 30 users using it on a daily basis, and an efficient data flow for work orders between systems that offers in-depth visibility over each of these.

Value points

1. Achieve greater operational efficiency and productivity, with less overhead, by avoiding double-keying

2. Automating work and centralising property and portfolio data, on a single platform

3. Full flexibility to fit into your business processes in terms of having a single source of truth

What does good look like?

1. Seamless exchange of information between Plentific and other systems

2. Up to date property and work related data shared across systems and apps with no double-keying

3. Real-time notifications when crucial business operations require action

4. Full cross-portfolio visibility of property and repairs performance

Measurement criteria

1. Ease of access and availability of updates within your apps

2. Time spent on double-keying

3. Time needed to act upon time sensitive repairs and maintenance related actions