

Value Proposition.



Property Operations. The way it should be.

Core statement

Plentific empowers property owners and operators to gain control over their property operations. Our platform consists of a software-as-a-service (SaaS) solution that brings together people, systems and operations across key repair, maintenance and compliance processes, while providing actionable insights.

Positioning statement & solutions

Plentific allows your teams, vendors, and residents to seamlessly collaborate and communicate within our platform and supported mobile apps. Plentific's real-time property solutions facilitate:

- Work order management (repairs, planned maintenance, and turns)
- Resident engagement
- Supply chain management
- Internal workforce management
- Inspections
- Compliance management



Repairs & maintenance

such as routine, emergency and urgent repairs, or planned maintenance



Turns and inspections

digital workflows and standardized reporting



Vendor management

activities including procurement, credentialing, and payments



Resident engagement

capabilities such as service requests and tracking repairs



Compliance management

through standard & custom trackers and real-time assessments



Internal workforce management

to keep your teams on the same page, at all times



Creating a strategic blueprint for scaling property operations

- IPS is a US based property operator with 2,500 units on Plentific. They were looking for a SaaS property operations platform to enhance the efficiency of their maintenance and turns departments, a crucial step before embarking on the journey of expanding their business operations.
- IPS implemented Plentific's work order management, turns and inspections workflows, supply chain management (internal workforce and contractors) and reporting & analytics solution. In tandem with Plentific's service delivery platform, IPS uses Yardi as a property management system.
- Plentific has been deployed as a property operations platform to help them gain visibility over work order status and ensure that the unit is in move-in condition prior to occupancy. This process is now automated and audit ready, starting with the notice to vacate, pre-inspection, and the commencement of a 30-day timeline. As the tenant moves out, IPS's meticulous planning ensures that everything is seamlessly aligned, and marketing efforts kick in promptly to showcase the unit. At the same time, IPS can now remotely manage 98% of their maintenance staff.

Value points



Why Plentific?

Connected workflows

Unlike spreadsheets or manual notes, Plentific connects workflows in tasks such as repairs, maintenance, and compliance – all in real time.



Connected systems & data

Easily integrate Plentific into your current tech stack to enable data-driven decisions through actionable insights.



Connected workforce, residents & vendors

Utilizing the Plentific platform allows residents and vendors to collaborate efficiently, in a single place, saving precious time and resources.



How your organization benefits

Control

See all workflows in one place and have complete transparency of your housing stock, for better efficiency and quality of operations.

Visibility

Enable an enhanced thread of information that helps you stay compliant and ensures resident and property safety.

Synergy

Enhance productivity and accountability among employees and drive resident satisfaction.

Measurement criteria

1

Business performance metrics

- a) Resident satisfaction (NPS scores and % increase)
- b) Net Operating Income (% increase)
- c) Corporate Risk Register (RAG – red/amber/green scoring or risk ratings)

3

Governance metrics

- a) Number of complaints (ext/int)
- b) Regulatory violations flagged
- c) Number of fines issued or penalties

2

Digital transformation metrics

- a) Number of systems to be maintained and accessed for end-to-end property operations
- b) Reduction in double-keying
- c) Degree of process automation

4

Operations metrics

- a) First-time repair resolution
- b) Turn times
- c) Repair backlog / in progress work orders

What does good look like?

Real Estate management is complex and often disorganized. Plentific turns chaos into clarity with our innovative real-time property solution platform.

- ✓ Connecting teams, service providers, and residents, making work order management effortless.
- ✓ All the systems used on a daily basis are seamlessly synchronized and unstructured data is consolidated for a centralized view of the portfolio.
- ✓ Repair and maintenance requests come directly from residents or operational teams, in-house technicians or contractors can be assigned easily, processes are automated, and collaboration is improved - all resulting in higher resident satisfaction and retention.
- ✓ Real-time access to the right data and analytics for insightful strategic and operational decisions.
- ✓ Inspections are conducted promptly, turn time is minimized and all properties can easily be tracked in real-time for compliance.

Click here to watch explainer video.

