



# STATEC BINDER

highly efficient bagging and palletizing solutions



## OUR PHILOSOPHY

„STATEC BINDER's philosophy is clear. Even though our business are primarily bagging machines, our goal is to provide our customers with the best possible advice, to find the perfect solution for them and to continue to provide them with the best possible support after the machine has been purchased. This is the only way we can be a strong and reliable partner.“

Josef Lorgner, Managing Director STATEC BINDER GmbH

## PRODUCTS OF THE HIGHEST QUALITY

STATEC BINDER develops, designs and produces all bagging machines and palletizing systems in its own ISO-9001 certified plant in Gleisdorf, Austria.

Our extensive product range is characterized by highest quality and long lifetime. Thus we make an important contribution to the efficient handling of scarce resources. Represented on all five continents, today we supply the most diverse industries

and have made it our mission that everyone knows that the high STATEC BINDER standard keeps what it promises.

For all industries, we always find the best solution for the customer – customized to the relevant conditions. In addition to the standard product range, we also offer customer-specific special solutions, which are developed together with the customer.





# STATEC BINDER

highly efficient bagging and palletizing solutions

## THE SPECIALIST FOR CUSTOMIZED BAGGING & PALLETIZING SOLUTIONS

We are dedicated to providing our customers with perfect solutions for bagging and palletizing free flowing bulk goods. Flexibility is therefore an essential aspect for us and for the development of the machines.

The high quality standard of our machines, which is valued by our customers, is achieved by using only the best components

from well-known suppliers and by the extensive use of stainless steel.

Whether it's plastic pellets, rice, grain, sugar, animal feed, pet food or fertilizer, the product range offers top-quality customer-focused solutions for any industry.

## SECTORS & INDUSTRIES



### PETROCHEMICAL

plastic granulate, plastic powder, ...



### CHEMISTRY

fertilizer, chemical bulk materials, ...



### FOOD

sugar, rice, flour, salt, peas, beans, lentils, cereals, corn, malt, starch, ...



### AGRICULTURE

seeds, grass seeds, ...



### ANIMAL FEED

animal feed, pet food, mineral feed, feed additives, ...



### MINERALS & FUELS

sand, road salt, gravel, wood pellets, clay granulate, ...

The PRINCIPAC, CERTOPAC, ACROPAC and CIRCUPAC open-mouth bagging systems are designed for polyethylene (PE), woven polypropylene (PP) and paper bags with a filling weight of 5 kg to 50 kg. The high-performance segment is rounded off by the SYSTEM-T FFS (Form-Fill-Seal) machine used to process bags from tubular reel, and the SYSTEM-F vertical FFS machine for processing bags from flat film.

The palletizing of bags and boxes of any type is made possible thanks to the fully automatic PRINCIPAL-H high-level palletizing system as well as the PRINCIPAL-R high-performance robot palletizer and the portal palletizer PRINCIPAL-P. Manual and semi-automatic bagging systems, Big Bag Stations, net weighers and the latest bag closing-systems round off the extensive product portfolio of STATEC BINDER.





# STATEC BINDER

highly efficient bagging and palletizing solutions



## CUSTOMER SERVICE AS SUCCESS FACTOR

Everything from a single source

Customers all over the world place their trust in us. The reason: With us, they get everything from a single source – expert consulting services, a high level of service competence and support in all areas.

When it comes to customer service, we focus on closeness to the customer and fast availability. Our highly trained employees help customers with every request, from spare parts ordering and delivery to tailor-made service contracts and remote access service with real-time support. The focus is always on the complete satisfaction of our customers.

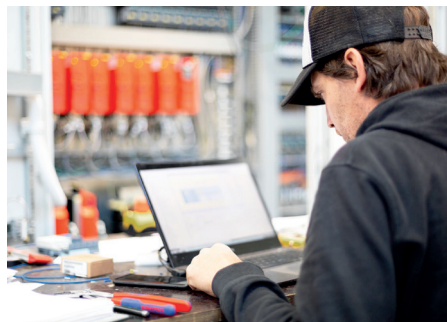
All spare parts for our machines are either manufactured by us or produced by well-known and globally active series manufacturers. We pay particular attention to the quality and long-term availability of our products.

Our highly-qualified and experienced service engineers are working day by day all over the world for the ongoing

maintenance and inspection of the machines. This ensures the long-term reliability and operational readiness of our bagging and palletizing systems.

We are happy to help and support our customers. For this reason, we also offer individual and customer-specific trainings so that our customers can better understand our products and systems. One of our specialists gives the training on site or at our premises and helps our customer's new and existing employees to acquire a sound knowledge of the machines and its functions.

We constantly develop our machines further and keep our customers informed about product innovations, further developments and improvements. After all, our success is also the success of our customers.





# STATEC BINDER

highly efficient bagging and palletizing solutions

We are constantly expanding our customer service centers to ensure the rapid availability of spare parts. In addition, service engineers who are quickly on site at the customer's premises are important to us, which is the reason why we continuously train employees of our worldwide partners in order to provide our customers with the best possible support.

## OUR CUSTOMER SERVICE CENTERS

Our goal is the complete satisfaction of our customers

Customers worldwide place their trust in STATEC BINDER and the Customer Service Centers. The central contact point is the Service Center in Austria, but what if the customer is for example located in Southeast Asia, North America or South Africa? Thanks to the numerous partners worldwide, there is always a contact person close to the customer.

The expansion of the Customer Service Centers ensures that customers receive the best possible support and that it can be provided at a fast pace. Ongoing customer support is either

taken over directly by STATEC BINDER or is handled by the partner closest to the customer's premises.

The top priority for the customer service is to help customers in the best possible way and to ensure that they feel well looked after. For this reason, a promise is made to the customer at the beginning of the partnership: STATEC BINDER customer service will become part of his team. This promise is put into practice, and so it is shown to every customer on a daily basis that the STATEC BINDER customer service is part of his team.



**You need  
spare parts?**

E: [parts@statec-binder.com](mailto:parts@statec-binder.com)  
T: +43 3112 38 580 500



**Another service is due or you have  
another request?**

E: [service@statec-binder.com](mailto:service@statec-binder.com)  
T: +43 3112 38 580 505



**You need  
fast support?**

E: [support@statec-binder.com](mailto:support@statec-binder.com)  
T: +43 3112 38 580 510





# STATEC BINDER

highly efficient bagging and palletizing solutions

## CUSTOMER SERVICE – AREAS

Always close to our customers



### REST OF WORLD

STATEC BINDER GmbH  
Industriestrasse 32  
8200 Gleisdorf  
AUSTRIA



# STATEC BINDER

highly efficient bagging and palletizing solutions

## PARTNER WORLDWIDE

Your local contact persons



contact person



contact person &  
service engineer



contact person & service  
engineer & spare parts



contact person



service engineer



spare parts





# STATEC BINDER

highly efficient bagging and palletizing solutions

## CUSTOMER SERVICE CENTERS

Our goal is the complete satisfaction of our customers



### CONTACT & CONSULTING SERVICES

We are always available for your concerns. Whether you have questions about our products and services or clarifications regarding your installed machines are required – our experienced staff will give you answers to your questions and will provide you with profound expert knowledge.



### SPARE PARTS & DELIVERY

We guarantee a fast and reliable delivery of the appropriate spare parts, which are either produced by ourselves or by renowned, globally operating series manufacturers. Highest quality standards and long-term availability of the products are clearly in focus. Thanks to our international partners, a large number of spare parts is also available near you – this enables us to provide even faster support.



### SERVICE & INSPECTION

Our highly trained service engineers are on duty for you around the globe, because the continuous maintenance and inspection of your machines ensures long-term and reliable operational readiness. The comprehensive knowledge of our experienced employees provides on-site proof of our exceptional service performance.



### CUSTOMER TRAINING

We help you to develop a deeper understanding of your machines. Our specialists will create a training program tailored to your individual requirements, which can be carried out on-site at your production plant or at our facilities. The training is aimed at new employees as well as at those employees, who already have experience in operating your machines. The goals are to achieve maximal productivity and higher operational safety.



# STATEC BINDER

highly efficient bagging and palletizing solutions

## CUSTOMER SERVICE CENTERS

Our goal is the complete satisfaction of our customers



### SERVICE & MAINTENANCE AGREEMENTS

We prepare customer-specific service and maintenance agreements, which are applicable to both new and existing machines. This allows you to enjoy additional benefits and to profit from a continuous performance and planning capability.



### OPTIMIZATION & MODERNIZATION

Complying with the current state of the art is our clear focus. We are constantly striving for optimization concerning our machines and always keep you informed about product innovations. To ensure that also you can benefit from our latest developments, transparency is a major concern for us.



### REMOTE MAINTENANCE SYSTEM & SUPPORT

For optimum real-time support our new machines are equipped with a remote maintenance system. Thanks to this connection we have direct access to your packaging machines - we are able to carry out a rapid online diagnosis and troubleshooting. In addition to emergency support numerous options for software upgrades complement the extensive range of services. Your existing machines can also be supplemented with this equipment.







# STATEC BINDER

highly efficient bagging and palletizing solutions

## PARTNER EUROPE

Locations



contact person



contact person &  
service engineer



contact person & service  
engineer & spare parts



contact person



service engineer



spare parts



# STATEC BINDER

highly efficient bagging and palletizing solutions

## PARTNER EUROPE

Contact details

### EUROPE

**Agencja Techniczna  
Hanza Sp.j.**  
Poland



✉ [przemek@hanza.at](mailto:przemek@hanza.at)  
☎ +48 725 069 600

**Andreas Atzemian**  
Greece



✉ [atzemian@otenet.gr](mailto:atzemian@otenet.gr)  
☎ +30 210 64 69 336

**Aufbereitungstechnik  
Jungnischke**  
Germany



✉ [r.jungnischke@statec-binder.com](mailto:r.jungnischke@statec-binder.com)  
☎ +49 2236 322 8891  
🌐 [aufbereitungstechnik-jungnischke.de](http://aufbereitungstechnik-jungnischke.de)

**BRP Bulk & Pack**  
Benelux



✉ [info@brpbulkpack.be](mailto:info@brpbulkpack.be)  
☎ +32 9 376 76 11  
🌐 [www.brpbulkpack.nl](http://www.brpbulkpack.nl)

**Catalin Stefanescu**  
Romania



✉ [mchemicals@rdslink.ro](mailto:mchemicals@rdslink.ro)  
☎ +40 737 010110

**Elmer Profesional d.o.o.**  
Serbia



✉ [office@elmerpro.com](mailto:office@elmerpro.com)  
☎ +381 21 475 80 20  
📠 +381 63 562 153

**Global Packaging  
Automation Ltd.**  
Great Britain



✉ [hobson@globalpackaging.co.uk](mailto:hobson@globalpackaging.co.uk)  
☎ +44 161 873 8274  
🌐 [www.globalpackaging.co.uk](http://www.globalpackaging.co.uk)

**Link Consulting Ltd.**  
Turkey



✉ [info@linklimited.com](mailto:info@linklimited.com)  
☎ +90 3122 234790  
🌐 [linklimited.com](http://linklimited.com)

**PFS Holding**  
Portugal



✉ [p.franco@statec-binder.com](mailto:p.franco@statec-binder.com)  
☎ +351 969 654 002  
🌐 [pfsholding.com](http://pfsholding.com)

**Ruben Tevikyan**  
Russia, Belarus



✉ [office@statec-binder.ru](mailto:office@statec-binder.ru)  
☎ +7 495 660 1246

**Vekamaf spol. s.r.o.**  
Slovakia,  
Chzech Republic



✉ [tomas.vich@vekamaf.com](mailto:tomas.vich@vekamaf.com)  
📠 +3421 911 611 194



contact person



service engineer



spare parts





**STATEC BINDER**

highly efficient bagging and palletizing solutions

## **PARTNER** ASIA & OCEANIA

Locations



contact person



contact person &  
service engineer



contact person & service  
engineer & spare parts



contact person



service engineer



spare parts



# STATEC BINDER

highly efficient bagging and palletizing solutions

## PARTNER ASIA & OCEANIA

Contact details

### Asia & Oceania

**ENVIROQUIP (NZ.) Ltd.**  
New Zealand



✉ ken@enviroquip.co.nz  
☎ +64 78 683 936  
📞 +64 21 977 754

**IR Group**  
Pakistan



✉ ir@irgroup.com.pk  
☎ +92 213 432 0212  
📞 +92 300 8231252

**JNH Trading Company**  
Philippines



✉ jessmcatacutan@gmail.com  
☎ +63 832 7517 5518373  
📞 +63 917 831 4784

**Myanmar Ecoland Co. Ltd.**  
Myanmar



✉ thanda.khine@myanmar-ecoland.com.mm  
☎ +95 56 231 50  
📞 +95 94026 36059

**Nupac Industries Pty Ltd.**  
Australia



✉ info@nupac.com.au  
☎ +61 3 9584 8111  
📞 +61 3 9584 7872

**PT. ESBI Packaging Indonesia**  
Indonesia



✉ wolf1.packaging@cbn.net.id  
☎ +62 21 5365 0901  
📞 +62 0 816 1125 308

**Safe Arabia Trading & Contracting Co. Ltd.**  
Saudi-Arabia



✉ asharaaf.muhammed@safe-arabia.com  
☎ +966 13 361 4096  
🌐 www.safe-arabia.com

**SB (Thailand) Co., Ltd.**  
Thailand



✉ attawit.ar@statec-binder.in.th  
☎ +66 2718 3750  
📞 +66 81822 9569

**Spartan Automation SDN BHD**  
Malaysia



✉ surendhiran.gopal@spartanpack.com  
☎ +60 37847 1800  
📞 +60 17629 9311  
🌐 www.spartanpack.com

**Summit Technodyne Pvt. Ltd.**  
India



✉ damodar.mallya@summittechnodyne.com  
☎ +91 22 6725 5314 5315  
🌐 www.summittechnodyne.com

**Trimann International Ltd.**  
Korea



✉ trimann@unitel.co.kr  
☎ +82 2 475 5583  
📞 +82 10 4238 5585



contact person



service engineer



spare parts





**STATEC BINDER**

highly efficient bagging and palletizing solutions

## **PARTNER** AMERICA & AFRICA

Locations



contact person



contact person &  
service engineer



contact person & service  
engineer & spare parts



contact person



service engineer



spare parts



# STATEC BINDER

highly efficient bagging and palletizing solutions

## PARTNER AMERICA & AFRICA

Contact details

### North America, South America & Africa

**Columbia/Okura LLC.**  
USA



✉ [petsmi@colmac.com](mailto:petsmi@colmac.com)  
☎ +1 360735 1952  
📱 +1 360905 1707

**Eximconsult S.A.**  
Latin America



✉ [eduardo\\_spector@eximconsult.com.ar](mailto:eduardo_spector@eximconsult.com.ar)  
☎ +54 11 43225255  
🌐 [www.exim-consult.com](http://www.exim-consult.com)

**Paterson Hughes Engineering S.A.**  
South Africa



✉ [dca@phesa.co.za](mailto:dca@phesa.co.za)  
☎ +27 11 8651083  
🌐 [www.phesa.co.za](http://www.phesa.co.za)

**Robovic Inc.**  
Canada



✉ [guy.gagnon@robovic.com](mailto:guy.gagnon@robovic.com)  
☎ +1 819 364 2022  
🌐 [www.robovic.com](http://www.robovic.com)



contact person



service engineer



spare parts