Carbon Reduction Plan

Version:	2.0
Created by:	Belle Rush
Approved by:	Jennifer Costello
Date of version:	
Purpose:	Mizaic's Carbon Reduction Plan sets a clear, evidence-based framework for reducing Mizaic's greenhouse gas emissions in line with the company's Net Zero commitment. It has been developed in accordance with PPN006. This approach ensures transparent progress while delivering environmental, economic, and social benefits.
Audience:	All employees of Mizaic (including all individuals working for Mizaic in a temporary capacity) and interested parties on request.
This is a controlled document and whilst this document may be printed, the electronic version available on the Mizaic SharePoint document management system is the only true copy. As a controlled document, this document should not be saved onto local or network drives.	

Table of Contents

1. Reference Documents 3
2. Company Overview 3
3. Net Zero Commitment 3
4. Net Zero Reporting Methodology 4
5. Baseline Emissions Footprint 4
6. Current Emissions Reporting 5
7. Performance Against FY26 Emissions Targets 6
8. Future Emissions Reduction Targets 6
9. Carbon Reduction Projects 6
10. Carbon Offsetting 7
11. Communication 7
12. Declaration and sign off 8
13. Change history 8

1. Reference Documents

- Environmental Policy
- Staff Handbook
- Waste Disposal Procedure
- Procurement Policy Note – Taking Account of Carbon Reduction Plans in the procurement of major Government contracts (PPN 006)

2. Company Overview

Mizaic is a UK based privately owned software company which developed an Electronic Document Management system - EDMS - built for the NHS, known as MediViewer. Typically deployed in a cloud hosted environment, MediViewer enables hospital staff to digitise, organise, search, and analyse patient medical records.

Deployed across 20+ UK NHS Trusts, used daily by over 100,000 clinicians and supporting 20 million patients, MediViewer leverages its powerful artificial intelligence (AI) enhanced search capability to provide clinical insights from the patient records and unstructured data.

Whether integrated with EPR systems, or as standalone, MediViewer delivers a comprehensive digital picture of each patient. The solution enhances decision-making, improves care quality and drives efficiency.

Company Information	
Year Incorporated	2015
Company Number	09434716
Industry	Software and cloud computing
Company Type	Private Limited Company (SME)
Latest reporting period	31 March 2026
No. of staff at end of latest reporting period	47
No. of UK offices	1
No. of production sites	0
No. of company vehicles	0

3. Net Zero Commitment

At Mizaic, we recognise that sustainability and our response to climate change are some of the most pressing challenges of our time. That is why we are committed to integrating sustainable technologies into MediViewer, ensuring our solutions not only fulfil their intended purpose but also contribute to a healthier planet.

Mizaic fully supports the NHS Net Zero supplier roadmap and is taking proactive measures to significantly reduce our greenhouse gas emissions, both in absolute and relative terms.

Mizaic acknowledges its responsibility to care for and protect the environment. We pledge to improve environmental performance across all our business activities and encourage our business partners to join us in this effort.

Mizaic is committed to achieving net zero emissions 2038. in preparing its Carbon Reduction Plan Mizaic analysed its current carbon footprint across all emission scopes, including all five relevant

scope 3 categories specified under PPN 006, where applicable, set carbon reduction targets and implemented reliable measurement mechanics.

4. Net Zero Reporting Methodology

Most Recent Reporting Period	12m to 31 March 2026
Baseline Year	12m to 31 March 2024 ("FY24")
Net Zero Committed Year	2038
Net Zero Methodology	This report has been produced using Environmental Reporting Guidelines including guidance in the Streamlined Energy and Carbon Reporting (SECR) issued by UK Government in 2019.
Scope	Emissions from Scope 1 and 2 have been measured in accordance with SECR requirements. Scope 3 emissions have been calculated, if applicable from the following mandated categories: • Upstream Transport & Distribution • Waste • Business Travel • Employee Commuting and Working from Home • Downstream Transport & Distribution In addition, further Scope 3 emissions have been included from the following non mandated areas: • Hosting activities • Other 3rd party supplier spend
Reporting Boundary Methodology	Financial

5. Baseline Emissions Footprint

Baseline emissions refer to the total amount of Greenhouse Gas (GHG) emissions produced from a specific starting point. This serves as a reference for tracking progress toward reduction targets. Mizaic has determined its carbon footprint for emissions for sources in the United Kingdom. Our carbon footprint has been calculated in accordance with the GHG Protocol Corporate Accounting and Reporting Standard.

Baseline Year	
	2023/24
Baseline Year Emissions	
Emissions	**Total (tCO2e)**
Scope 1	6.9
Scope 2	5.4
Scope 3 Mandatory (note 1)	27.0
Total Emissions mandated for PPN 006	**39.3**
Scope 3 Optional (note 2)	36.5
Total Emissions before carbon offsetting	**75.8**
Carbon offsetting (note 3)	80

Additional Details relating to the Baseline Emissions calculations	
Note 1: Scope 3 includes 5 mandated categories outlined by PPN 006: Category 3.4 - Upstream transportation and distribution (nil emissions) Category 3.5 - Waste Category 3.6 - Business Travel Category 3.7 - Employee Commuting (includes homeworking – optional) Category 3.9 - Downstream transportation and distribution (nil emissions) Categories 3.4 (Upstream transportation and distribution) and 3.9 (Downstream transportation and distribution) are not applicable to Mizaic's digital and cloud services business and therefore have nil reported emissions. Note 2: PPN 006 only requires reporting on 5 mandated subsets of the 15 defined categories. Mizaic has nevertheless identified relevant & material emissions related to hosting MediViewer with third party hosting provider. These emissions along with emissions from purchased services from its supply chain are included in Scope 3 Optional above. Note 3: See Section 10 below for Carbon offsetting measures	

6. Current Emissions Reporting

Reporting Year	
	2025/26
Reporting Year Emissions	
Emissions	**Total (tCO2e)**
Scope 1	0.0
Scope 2	0.0
Scope 3 Mandatory (note 1)	27.4
Total Emissions mandated for PPN 006	**27.4**
Scope 3 Optional (note 2)	33.6
Total Emissions before carbon offsetting	**61.0**
Carbon offsetting (note 3)	80
Additional Details relating to the Current Emissions calculations	
Note 1: Scope 3 includes the 5 mandated categories outlined by PPN 006: Category 3.4 - Upstream transportation and distribution (nil emissions) Category 3.5 - Waste Category 3.6 - Business Travel Category 3.7 - Employee Commuting (includes homeworking – optional) Category 3.9 - Downstream transportation and distribution (nil emissions)	

Categories 3.4 (Upstream transportation and distribution) and 3.9 (Downstream transportation and distribution) are not applicable to Mizaic's digital and cloud services business and therefore have nil reported emissions
Note 2: PPN 006 only requires reporting on 5 mandated subsets of the 15 defined categories. Mizaic has nevertheless identified relevant & material emissions related to hosting its cloud solution with third party provider. These emissions along with emissions from purchased services from its supply chain are included in Scope 3 Optional above.

Note 3: See Section 10 below for Carbon offsetting measures

7. Performance Against FY26 Emissions Targets

- Total carbon emissions before offsetting reduced from 82.8 tCO_2e in FY25 to 61.0 tCO_2e in FY26, a reduction of 26.3%.
- Mizaic has exceeded its FY26 target to reduce Scope 1 & 2 emissions by 50% against the FY24 baseline of 12.3 tCO_2e. These emissions fell to 2.1 tCO_2e in FY25 and were eliminated in FY26.
- Carbon emissions generated from the mandatory Scope 3 categories under PPN06 increased by 1.4% against the FY24 baseline, from 27 tCO2e to 27.4 tCO2e. However, this represents a reduction of 40.6% compared with the 46.1 tCO_2e reported in FY25.
- Total Carbon emissions per £1m revenue fell from 18.8 tCO_2e in FY24 to 10.6 tCO_2e in FY26, significantly below the FY26 target of 15 tCO_2e per £1m revenue. This improvement was achieved while revenue increased by 22.5% between FY25 and FY26.

8. Future Emissions Reduction Targets

- To achieve Net Zero greenhouse gas emissions by 2038.
- To Reduce corporate CO_2 emissions from 18.8 tCO_2e per £1m revenue in FY24 to less than 12.5 tCO_2e per £1m revenue by the end of FY28.
- To increase the proportion of business miles travelled by train rather than car to over 70% of combined train and car business mileage by the end of FY28.
- To keep carbon emissions related to hosting activities below 8 tCO_2e per £1m hosting revenue through FY28.

9. Carbon Reduction Projects

Mizaic has implemented a number of carbon reduction measures to date, demonstrating our commitment to a sustainable future. These initiatives include;

- Adopting ISO 14001.
- Embracing a flexible hybrid working model to reduce employee commuting emissions.
- Maximising online meetings to decrease our carbon footprint, including 2 virtual board meetings per year.
- Reducing travel emissions to actively encourage low-carbon transportation options for all employees.

- Selecting Premier Inn as the preferred hotel provider for UK business travel based on their environmental policies with an objective to use the that chain for over 80% of UK overnight stays.
- Orchestrating changes to cloud architecture to introduce more efficient computing services.
- Positively influencing supply chain emissions by enhancing our supplier onboarding and evaluation process to evaluate whether suppliers have achieved ISO 14001:2015 certification or equivalent and/or have a published Environmental, Social and Governance (ESG) statement, where relevant to the product or service.
- Implementing a waste disposal procedure which includes contracting with a registered and licensed waste provider for the collection of WEEE (Waste Electrical and Electronic Equipment) to ensure proper disposal and recycling of hazardous substances..
- Introducing a re-use scheme where retired company laptops can be transferred to employees for personal use, extending their useful life and reducing electronic waste.
- Implementing an Information Security Policy requiring authorised consent for connecting devices to printers, significantly minimising paper usage and fostering a paperless work environment where practical.
- Mandatory assessed annual environmental and sustainability staff awareness training.
- Selectively purchasing sustainable hardware and recycling end of life assets.
- Downsizing head office thus eliminating Scope 1 emissions in FY25.
- Catering for corporate events required to utilise environmentally friendly utensils and implement recycling practices.
- Carbon offsetting to meet carbon neutrality goals.

10. Carbon Offsetting

Mizaic is firstly focussed on efforts to directly reduce emissions through measures like energy efficiency and utilising renewable energy sources. The business also recognises that it will have residual emissions which are difficult to eliminate through direct reduction efforts e.g. home working and international flights. In this regard since 2023/24 it has chosen to implement carbon offsetting measures supporting high-quality verified projects which cut carbon and deliver sustainable development around the world. All supported projects are certified by third parties and go through a rigorous system of checks and balances to prove they are real, measurable, permanent, additional, independently verified to a recognised global standard.

Through the combination of direct reduction measures and offsetting residual emissions, Mizaic is willing to guarantee that each Customer's MediViewer hosted application will be entirely carbon neutral throughout the lifetime of each NHS contract.

11. Communication

Mizaic will maintain open communication channels with interested parties regarding our Carbon Reduction Plan. Documents will be shared only after approval from the Chief Financial Officer or an authorised substitute. For any categories that fall outside our organisations direct control, Mizaic will strive to gather relevant information from our managed service office to support our Environmental Management System (EMS). This ensures that we are doing our best to enhance our environmental impact.

12. Declaration and sign off

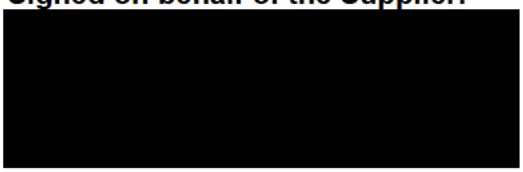
This Carbon Reduction Plan has been completed in accordance with the PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published guidance for Carbon Reduction Plans and the GHG Reporting Protocol Corporate Reporting standard[1] and uses the appropriate government emission conversion factors for greenhouse gas company reporting[2].

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirement, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors of Mizaic Ltd.

Signed on behalf of the Supplier:



Date: ……30 September 2026……

13. Change history

Date	Version	Created by	Change description
11/06/2025	0.1	Belle Rush	Initial draft
18/07/2025	0.2	Jennie Costello	Addition of base line & recent period financials
24/07/2025	1.0	Jennie Costello	Finalisation post board approval
13/08/2026	1.1	Jennie Costello	Update for FY26
28/09/2026	1.2	Antony Quinn	Updated FY26 emissions reporting and performance commentary, revised future reduction targets, corrected factual and grammatical errors, updated references, and consolidated hosting and carbon offsetting information.
30/09/2026	2.0	Jennie Costello	Finalisation of FY26 CRP