November 2026 Axon's Sub-Processors for Customer Content

Typically, the Customer is the Data Controller and Axon is a Data Processor of Customer Content[1]. Axon maintains an up-to-date list below of the names and locations of all Subprocessors for Customer Content for standard Axon Cloud Services. Please note, additional Subprocessors may be included depending on additional functionality requested during contracting and implementation. If additional information is needed, please contact Axon at privacy@axon.com.

Evidence, Justice, Records, Standards, Fusus and Respond Customer Content Storage Location and Subprocessors

Axon offers Axon Cloud Services in numerous geographic regions. Before creating an account in Axon Cloud Services, Customer determines where Axon will store Customer Content by designating an economic area. The list of economic areas is below.

REGION CODE	ECONOMIC AREA	SUB-PROCESSORS	DATA CENTER LOCATION(S)
AU	Southeast Asia	Microsoft Azure and Amazon Web Services	Australia
LA	South America	Microsoft Azure and Amazon Web Services	Brazil or Brazil & United States* *N*ew customers will not be added to the United States datacenter*
CA	Canada	Microsoft Azure and Amazon Web Services	Canada
EUR	European Union	Amazon Web Services and Microsoft Azure	Ireland, Netherlands N*ew customers will not be added to this region*

[1] Per Axon Cloud Services Privacy Policy, Customer Content is defined as data uploaded into, ingested by, or created in Axon Cloud Services within Customer's tenant, including, without limitation, media or multimedia uploaded into Axon Cloud Services by Customer.

NL	European Union	Microsoft Azure and Amazon Web Services	Netherlands, Ireland

DE	Germany	Microsoft Azure and Amazon Web Services	Germany

UK	United Kingdom	Microsoft Azure and Amazon Web Services	England, Wales
US	United States	Microsoft Azure and Amazon Web Services	United States
US	United States (Federal Region)	Microsoft Azure and Amazon Web Services	United States
ENT	Global	Microsoft Azure and Amazon Web Services	United States

Optional Texting and Messaging Services
Customer Content Storage Location and Subprocessors

For instances where Customer Content is shared via Text or Messaging function, the following Subprocessors may be used. Not all use of Text or Messaging vendors may include Customer Content. Please note, customers will be automatically onboarded to Twilio. To be switched to Bird or FireText please email privacy@axon.com.

REGION CODE	ECONOMIC AREA	SUBPROCESSORS	DATA CENTER LOCATION(S)
EU	European Union	Bird	Netherlands
UK	United Kingdom	FireText	United Kingdom
US	United States	Twilio Inc	United States

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REGION CODE	ECONOMIC AREA	SUB-PROCESSORS	DATA CENTER LOCATION(S)
AU	Southeast Asia	Amazon Web Services	Australia
EUR	European Union	Amazon Web Services	Germany
EUR	European Union	Amazon Web Services	Ireland
UK	United Kingdom	Amazon Web Services	England
US	United States	Amazon Web Services	United States
US	United States (Federal Region)	Microsoft Azure	United States

Axon 911 (Carbyne and/or Prepared911) Content Storage Location and Subprocessors

SUB-PROCESSORS	DATA CENTER LOCATION(S)
Amazon Web Services	United States, Canada, Ireland and/or Germany
Google Cloud Platform	United States
Microsoft Azure	United States
Deepgram	United States
Telenyx	United States, Canada
Twilio Inc.	United States
Google (Gemini)	United States

Bandwidth Inc.	United States
Vonage Business Limited	United States, Europe, Australia, and/or Singapore
DataDog, Inc.	United States and/or Germany
Rollbar, Inc.	United States
Cartesia AI, Inc	United States
MixPanel, Inc.	United States and/or Netherlands