


Virtual Reality (VR) Training Safety and Health Warnings

HEALTH & SAFETY WARNINGS: This document presents important safety warnings, instructions and information intended to minimize hazards associated with the use of an Axon Enterprise, Inc. ("Axon") VR Headset, VR Controllers, and accessories. These instructions and warnings are to reduce the risk of any personal injury or property damage. **Read the entire document before using a VR Headset.** The most current warnings are also available online at www.axon.com.

These warnings and instructions are effective **August 25, 2023**, and supersede all prior revisions. The most current warnings are also available online at www.axon.com.

1. **Read and obey.** Read, understand, and follow all current Axon system instructions, manuals, warnings, and relevant Axon training materials before using any Axon system. Failure to do so could increase the risk of serious injury, system malfunctions, or loss of data.
2. **Obey applicable laws, regulations, and agency guidance.** Use the Axon systems only in accordance with applicable federal, state, and local laws and other regulations or legal requirements.

This document uses a signal word panel to mark specific warnings:

 WARNING
This signal word panel indicates a potentially hazardous situation which if not avoided could result in fire, electric shock, damage, system malfunctions, death, or personal injury.

 CAUTION
This signal word panel indicates a potentially hazardous situation which if not avoided or heeded could result in minor or moderate injury.

Warnings may be followed by instructions and information to help avoid the hazard and improve safety.

 WARNING! BEFORE USING YOUR VR SYSTEM
Always follow all current instructions, warnings, and VR training materials to minimize risks.

- 1 **Complete training first.** Read and follow all setup and operating instructions provided with the VR products, including hardware and software recommendations. Risk of discomfort may increase if the recommended hardware and software are not used.
- 2 **Read and obey.** Read, understand, and follow all current instructions, warnings, and relevant VR training materials before using VR products. Failure to do so could increase the risk of injuries to the user or others.
- 3 The Headset, VR Controller, and software are not designed for pairing with any unauthorized devices, accessories, software, or content. Use of unauthorized devices, accessories, software, or content may result in injuries to the user and others. Changing the Headset's Kiosk to accept software not intended for use by Axon may cause performance issues or damage to your VR system not covered by your warranty.

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- 4 **Headset Adjustment.** To reduce the risk of discomfort, follow the Headset manufacturer's instructions for proper fit.
- 5 **Motion Sickness.** To reduce motion sickness, cease training and sit down to rest if you experience any symptoms.
- 6 **Ensure you are able to safely use the product.** Refer to the manufacturer's safety guidelines, included in the box and also available at [axon.com/f3-safety](https://www.axon.com/f3-safety). Some medical conditions may prevent you from fully experiencing VR in the Headset without health risks.
- 7 **Avoid prolonged use.** Prolonged use can have physical effects on your body. Take regular breaks. Never use for more than 60 minutes without taking a break. Be aware of the risks of repetitive stress injuries, photosensitive seizure, hearing loss, and even the physiological effects of experiencing VR can result in increased heart rate, respiration, spikes in blood pressure, panic attacks, vertigo, nausea, and other adverse effects.
- 8 **Stop using the product immediately if you experience any discomfort at all.** Remove your Headset immediately. Do not worry about exiting the experience or powering down. Remove the unit from your head. Seek medical assistance anytime you feel it is necessary.



WARNING! POTENTIALLY EXPLOSIVE ENVIRONMENTS

Failure to follow these safety instructions could result in fire, electric shock, damage, system malfunctions, death, or personal injury.

Potentially explosive environments. Electric energy in a potentially explosive area could cause an explosion or fire, resulting in serious injury or even death. Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine. Simulation devices used with the Axon VR system contain wireless transmission technology that transfers radio frequencies over the air as a form of energy transfer. Wireless transmission has been deemed a risk factor in igniting an explosive environment. Do not use the Headset, VR Controllers, simulation devices, or any other components of the Axon VR system in an explosive environment.



WARNING! HEALTH INFORMATION

Preexisting Medical Conditions. Ask your doctor before using the Headset if you are pregnant, elderly, have any binocular vision anomaly, neurological disorder, or psychiatric disorder. Refer to your doctor if you suffer from a heart condition or other serious medical condition.



WARNING! FREEDOM OF MOVEMENT RISKS

Risks Associated with Freedom of Movement. Wearing the VR Headset prevents you from seeing your immediate surroundings. Do not use VR products where there is not room for you

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WARNING! FREEDOM OF MOVEMENT RISKS

to move around freely. Choose a training area free of objects and other people that may interfere with the simulation.

To prevent injuries, take the following precautions:

- 1 Sitting or standing, ensure you have a clear, open space to participate in VR.
- 2 Where you are in the room and how you are positioned when you power up the Headset will determine your point of view. Put on and power up the Headset only after you are standing or seated how you will be positioned for the VR experience.



WARNING! TRAINING ENVIRONMENT SAFETY

The Headset must be set up and used in a safe environment. The VR Headset produces/causes an immersive experience that can distract users and block their perception of their actual surroundings. The Headset should only be used indoors.

Always ensure that users are aware of their surrounding before starting and while in use of the Headset. You as a user are responsible for creating and maintaining a safe training space. The VR Headset should be used in a clear and safe area, including overhead. Serious injuries can occur from tripping or running into walls, furniture, objects, or people.



WARNING! AVOID WEAPONS CONFUSION

Do not confuse real law enforcement tools and weapons with simulated devices used in the Axon VR system. Keep firearms, TASER energy weapons, live TASER cartridges, and other weapons out of the training area.



WARNING! BATTERY AND CHARGING

Use the supplied charger for charging the Headset. Only plug the Headset into a proper wall charger.

VR Controllers that simulate the TASER 7 and TASER 10 energy weapons use battery packs designed for these energy weapons. Only use these batteries with the VR Controllers. Only recharge these batteries in a TASER Weapons Dock.

The VR Controllers have a USB-C connector used as a backup for pairing and updating firmware. DO NOT use the USB-C connector for recharging.

Simulation devices used with the VR system are powered by batteries. Only use recommended batteries with these devices.



WARNING! SIMULATED WEAPONS

Some VR experiences use controllers that simulate the TASER 7 or TASER 10 in size and feel, but are white in color. These TASER 7 and TASER 10 VR Controllers are not functional TASER energy weapons and should not be confused with functional TASER energy weapons. TASER 7 and TASER 10 VR Controllers should only be used for training purposes in Axon VR experiences.

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WARNING! SIMULATED WEAPONS

Do not use TASER simulation devices or other simulation devices that resemble weapons where your use of the simulators could cause confusion with actual weapons.



CAUTION! CONTROLLER, SENSORS, AND ACCESSORIES

Take care to not drop any VR equipment or let it slip from your hand while in use.

Simulation devices used with the Headset contain sensors. These sensors are not as rugged as the law enforcement tools and weapons they simulate. Avoid dropping them or subjecting them to rough handling.

Simulation devices may require calibration or pairing with the Headset. These cautions may apply to other accessories used with the VR system.



CAUTION! HEADSET TEMPERATURE

Do not expose the Headset to extreme temperatures.

- 1 Avoid hot areas. Keep the Headset away from radiators, stoves, amplifiers, and other heat sources.
- 2 If the Headset appears to be overheating, discontinue use and contact the manufacturer.
- 3 Do not expose the Headset to fire or smoking products.
- 4 Avoid using the Headset after taking it from an area of one temperature extreme to another.



CAUTION! HEADSET DAMAGE

Do not expose the Headset lenses to direct sunlight.

The Headset manufacturer may change product specifications and safety procedures without notice.



CAUTION! DISASSEMBLY AND DISPOSAL

Do not disassemble. Refer to your agency's Guidance for proper handling and disposal.

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