

Detailed Description of Use Case - Transcript Quality Tool

1. **Use Case:** Axon is developing an internal AI tool that helps measure the quality of transcripts used to train and evaluate certain Axon products. Some Axon products — such as Draft One — take a transcript as input and generate additional content, like a draft police report. This AI tool helps Axon better understand whether the transcripts used to train and test those products are high quality.
2. **What does this AI tool do?**
 - a. The tool reviews a transcript and gives it a simple quality score between 0 and 1 that reflects how natural and human-like the transcript appears.
 - i. A higher score means the transcript sounds more natural and human-like
 - ii. A lower score means the transcript may contain more errors or unnatural wording
 - b. This score is used only for internal evaluation purposes. The tool does **not** modify transcripts, generate reports, or make decisions about evidence.
3. **What is the Customer benefit?** Many Axon products rely on transcripts as an input. By measuring the quality of transcripts used to train and evaluate these products, Axon can better assess how well those products perform and identify opportunities for improvement. This leads to higher-quality outputs from products like Draft One, which generate draft reports based on customer transcripts.
4. **What data will Axon access?**
 - a. Axon uses **existing transcript text** generated from body-worn camera audio.
 - b. This use case does **not** involve:
 - i. Raw audio
 - ii. Video footage
 - iii. Images
 - iv. Any modification of original evidence
5. **How will Axon use your Data?** Axon temporarily uses transcript text from body-worn camera audio to help build and refine this AI tool. During this process, the tool learns how to distinguish between higher-quality and lower-quality transcripts based on overall patterns, not individual cases or content.
6. **What Privacy Preserving Technique will be used?** Axon uses technical safeguards to limit how transcript data is accessed and processed for this use case. The AI tool only reads the transcript text needed to generate a quality score and cannot store, recall, or reproduce transcript content. The only output produced by the tool is a single number between 0 and 1, and no transcript text or identifying information is retained by the model.
7. **How much data and for how long?** Transcript data is used only while the AI tool is being trained and is deleted immediately afterward. No training data is stored long-term.
8. **Preservation of original content & temporary copies:** Original evidence and transcripts remain unchanged in Axon Evidence. Any temporary copies created during processing are deleted within 6 hours.
9. **Can I get more information about what Axon is doing and why?** Yes. If you have questions about this use case or how your data is handled, please contact aceip@axon.com.
10. **Am I able to withdraw my agency from this use case and from ACEIP altogether? What will you do with my data if I withdraw after the fact?** Absolutely! If at any time you'd like to withdraw, please write us at aceip@axon.com. If you choose to withdraw, Axon will delete any transcript data that was extracted for this use case, while your original evidence and transcripts will remain unchanged in Axon Evidence.
11. **Do you have examples of what data Axon may or may not extract from the AI tool?**
 - a. The AI tool only produces a single number between 0 and 1 that reflects transcript quality.

- b. It does **not** produce:
 - i. Transcript text
 - ii. Names, locations, or case details
 - iii. Audio, video, or evidence content