



Enterprise Postgres

Enterprise-ready Postgres out of the box with 24x7 support

pgEdge Enterprise PostgreSQL provides the best of both worlds – the awesomeness of Postgres, backed by one of the most highly expert teams in the industry – providing the curated and dependable enterprise support experience modern businesses expect to deploy with confidence.

With a pgEdge Enterprise Postgres subscription, you'll get a hardened, production-grade PostgreSQL distribution, built for reliability, performance and ease of use. It includes everything you need to support mission-critical workloads right out of the box: high availability, advanced backup and restore capabilities, monitoring integration, connection pooling, auditing, and more.

Fully Postgres. Fully Open – No Vendor Lock-In:

No compatibility issues, no vendor lock-in, 100% open. Use everything you love about the latest supported versions of Postgres and its extensions.

Accelerate time to production: Get started fast with core curated extensions, performance tuning, and expert-recommended defaults – out of the box.

Achieve High Availability: Deploy trusted, production-grade Postgres with built-in support for physical replication and automated failover for mission-critical workloads.

Simplify Postgres operations: Streamline deployment, monitoring, and lifecycle management with automation, observability, and optional managed support.

Distributed-ready from day one: Start with standard Postgres and seamlessly upgrade to distributed, multi-region deployment when your needs evolve.

Team of Postgres experts to support you

pgEdge Enterprise Postgres is backed by 24x7x365 support from a team of highly experienced Postgres experts, providing rapid resolution of issues, proactive guidance, and peace of mind for your operations team. Designed to reduce operational complexity and risk, pgEdge Enterprise gives you a faster path to secure, compliant, and supportable deployments, whether on-premises or in the cloud.

- 24x7x365 support coverage
- Phone, email and realtime team communication and collaboration
- Postgres issue diagnostics and recovery assistance
- Bug fixes as needed for Core PostgreSQL and approved extensions
- Access to the pgEdge Knowledge Base

pgEdge will also support approved PostgreSQL packages and installers running on Windows or Linux that are downloaded from PostgreSQL.org or equivalents, as well as from Linux vendors such as Red Hat, Rocky, AlmaLinux, Oracle, Debian, Canonical and Suse.

With several decades of experience, our team of PostgreSQL experts includes some of the most respected names in the community including core contributors, extension maintainers, code reviewers and active participants shaping the future of PostgreSQL. We've pioneered Postgres advancements, and are proud founders of Postgres enterprise software businesses.

pgEdge Enterprise Postgres Components:

- PostgreSQL v16, v17 and v18 (coming soon)
- pgAudit for metrics, monitoring & security auditing:
- pgBouncer for connection pooling
- pgBackrest for advanced backup and restore
- pgAdmin for interactive management
- Business-use extensions and common components including postGIS and pgVector
- Spock multi-master extension for active-active logical replication
- Large object replication (LOLOR) extension
- Snowflake Sequences extension
- Supported Operating Systems: Red Hat Enterprise Linux v9 and v10, includes Rocky, Alma, Oracle Enterprise
- Supported Architecture: AMD and ARM

Postgres Forward Deployed Engineer (FDE) Optional Service

Need premium support for business-critical workloads? Add pgEdge premium Postgres support through a dedicated Postgres Forward Deployed Engineer (FDE) to receive:

- Dedicated single point of contact
- 24x7x365 support coverage with defined SLAs
- Requests routed to the appropriate subject matter experts (SMEs)
- Best practices and advice (backups, upgrades, scaling, security)
- Schema and architecture consultation
- Performance tuning and workload optimization reviews
- Security posture reviews
- Priority escalation paths – improved 24x7 Response Time
- Quarterly check-in meetings to evaluate where you are vs. where you'd like to be

About pgEdge

pgEdge® provides open source enterprise PostgreSQL for distributed and non-distributed applications to achieve high availability and reduce data latency. pgEdge customers include leading companies across the financial services, manufacturing, technology and government sectors. We are committed to our customers' success and stand by them with dedicated 24x7 support. Our deeply experienced team of PostgreSQL experts can be relied on for everything from general Postgres support to scalable, fault-tolerant and performant distributed PostgreSQL infrastructure.



enquire.ai



THALES

BERTELSMANN

