

1KOMMA5° HEARTBEAT AI HOME ELECTRIFICATION GIVEAWAY

TERMS & CONDITIONS

1. Promoter

The promoter is **1KOMMA5° Australia Pty Ltd**
ABN: **61 654 997 711**
Address: **8/604 Pine Ridge Rd, Coombabah QLD 4216**
("Promoter").

2. Promotion Name

1KOMMA5° Heartbeat AI Home Electrification Giveaway

3. Eligible States

This promotion is open only to residents of **Victoria (VIC), New South Wales (NSW)** and **Queensland (QLD)**.

4. Promotion Type

This promotion is a **game of chance**. Skill plays no part in determining the winner.

5. Entry Period

Entries open at **9:00am AEDT on 5 March 2026** and close at **9:00am AEDT on 5 May 2026** ("Promotional Period").

6. Eligibility

Entry is open to individuals who, at the time of entry:

- Are **18 years of age or over**
- Are Australian residents residing in VIC, NSW or QLD
- Own a residential property in Australia that is eligible for installation of the prize
- Complete the official entry form during the Promotional Period

Employees (and their immediate families) of the Promoter, its related companies, agencies or contractors directly associated with this promotion are not eligible to enter.

7. How to Enter

Entry is **free**.

To enter, eligible entrants must, during the Promotional Period:

- Complete the competition registration form on the official competition web page
- Select one (1) preferred prize option as part of their entry

Limit of **one (1) entry per person**. Multiple, automated or fraudulent entries may be deemed invalid at the Promoter's discretion.

8. Prize

There will be **one (1) winner**.

The winner may choose **one (1)** of the following prize options:

Option 1: Solar & Battery Package

Includes a package up to the value of **AUD \$20,000 (including GST)**, comprising products suitable for the winner's home, including (but not limited to):

- 1KOMMA5°-branded solar panels
 - 1KOMMA5°-branded inverter
 - 1KOMMA5°-branded modular battery system
 - Professional installation
 - **12-month Heartbeat AI subscription**
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Option 2: Full Stack Modular Battery

Includes a package up to the value of **AUD \$20,000 (including GST)**, comprising products suitable for the winner's home, including (but not limited to):

- A **1KOMMA5°-branded modular battery system**, scalable up to a maximum stack capacity of **41.9 kWh**, subject to site suitability, electrical infrastructure and technical feasibility
 - 1KOMMA5°-branded inverter
 - Professional installation
 - **12-month Heartbeat AI subscription**
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Option 3: Appliances Package

Includes a package up to the value of **AUD \$20,000 (including GST)**, comprising products suitable for the winner's home, including the supply and installation (where applicable) of **one (1)** of the following:

- Air conditioning system, or
- Hot water heat pump, or
- EV charger

Professional installation (where applicable).

The 12-month Heartbeat AI subscription is not included with Option 3, as Heartbeat AI requires a compatible 1KOMMA5° battery system to operate.

9. Prize Value

- The maximum total prize value is **up to AUD \$20,000 (including GST)**
- The **12-month Heartbeat AI subscription**, included with **Option 1** and **Option 2 only**, is provided in addition to the prize value and is valued at **\$300 including GST**

Any costs exceeding the maximum prize value are the responsibility of the winner.

10. Refund on Prior Purchase

If the winner, after the commencement of the Promotional Period, purchases a solar, battery or home electrification system from the Promoter and subsequently wins this promotion, the winner may elect to receive a refund in lieu of receiving any prize under this promotion.

The refund will be subject to the following conditions:

- The system must have been supplied and installed by the Promoter
- Installation must be complete and the system operational
- The winner must have paid all invoices relating to the system in full

The refund amount will be the **lesser of**:

- The total amount paid by the winner for the system, or
- **AUD \$20,000 (including GST)**

The refund will be paid via bank transfer within a reasonable timeframe following confirmation that all conditions have been met.

The refund option is provided **in place of**, and not in addition to, any prize under this promotion.

11. Prize Conditions

- For **Prize Option 1** and **Prize Option 2**, all major system components supplied will be **1KOMMA5°-branded products**
- For **Prize Option 3**, the supplied product will be a **third-party product selected by the Promoter at its discretion**
- The prize is **not transferable, not exchangeable** and **cannot be redeemed for cash**
- The prize may be installed at a residential property owned by the winner, including their principal place of residence or an investment property, subject to proof of ownership
- The prize is subject to site suitability, technical feasibility and compliance with all relevant laws, regulations and standards
- The Promoter reserves the right to substitute any prize component with an item of equal or greater value if required

12. System Design, Site Suitability & Installation

All installations are subject to a standard technical assessment to determine site suitability, technical feasibility and compliance with applicable laws, regulations and Australian Standards.

The final system design, scope and configuration of the prize will be determined by the Promoter following assessment and consultation with the winner.

The Promoter reserves the right to modify, redesign, reduce the scope of, or decline installation of the prize where a property or site is deemed unsuitable, unsafe, non-compliant or not technically feasible for installation.

Any works, upgrades or modifications required to a property to facilitate installation must either fall within the maximum prize value of **AUD \$20,000 (including GST)** or be paid for separately by the winner, unless expressly agreed in writing by the Promoter.

13. Installation Location & Serviceability

The Promoter services a large number of metropolitan and regional locations across Victoria, New South Wales, Queensland and the Australian Capital Territory.

Installation of the prize is subject to the winning property being located within the Promoter's standard serviceable installation areas at the time of installation.

In the unlikely event that the winning property is located outside these serviceable areas, the Promoter may, at its discretion:

- Offer installation at an alternative residential property owned by the winner that is within a serviceable area, or
 - Offer a cash payment in lieu of installation, capped at **AUD \$20,000 (including GST)**, or
 - Redraw the prize in accordance with applicable state legislation
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14. Draw Details

The draw will take place at **12:00pm AEDT on 19 May 2026** at the Promoter's address listed above.

The winner will be selected **at random**.

15. Winner Notification & Publication

The winner will be notified by phone and/or email within **two (2) business days** of the draw.

The winner's first initial, surname and postcode will be published on the Promoter's website and/or social media channels in accordance with regulatory requirements.

16. Unclaimed Prize

If the prize is not claimed within **28 days** of notification, a redraw will be conducted in accordance with applicable state legislation.

17. Testimonial Requirement

As a condition of accepting the prize, the winner agrees to participate in reasonable promotional activity relating to their experience with the prize.

This may include:

- Participating in a testimonial, which may be conducted via a short phone interview
- Allowing photographs of the installed system to be taken by the Promoter, or alternatively providing photographs of the installation if requested
- Participating in post-installation check-ins, including following installation and after a period of system usage

The Promoter will assist with transcription and content creation. No written testimonial is required from the winner.

The winner may elect to remain **anonymous**, in which case identifying information will not be published.

18. Privacy

Personal information collected will be handled in accordance with the Promoter's Privacy Policy and used solely for the purposes of conducting this promotion and administering the prize.

19. General

The Promoter reserves the right to verify the validity of entries and disqualify any entrant who tampers with the entry process or breaches these Terms & Conditions.

If the promotion is unable to run as planned due to circumstances beyond the Promoter's control, the Promoter reserves the right to cancel, suspend or modify the promotion, subject to regulatory approval where required.

20. NSW Authority

NSW Authority No: TP/04917