



Connecting in New South **Wales**

Who is the distributor?

There are three, Ausgrid, Essential Energy and Endeavour Energy. They run the power to the properties in New South Wales. Agents/movers can't choose this, as it's set by geographical region.

Same Day Connections

We need to speak with the customer prior to 11am AEST/AEDT on the day the connection is required. Properties located within Endeavour Energy region do not have a Same Day option.

Who are the retailers?

We work with AGL, Origin and Red Energy for electricity & gas. They are all market-leading retailers who can take care of billing for the properties in New South Wales.

Remote Connections

Depending on the type of meter, and how it was previously disconnected, we may be able to arrange a remote connection. Our representatives will check this when processing everything.

Need more help?

Email info@directconnect.com.au or call us on 1300 558 169

Monday to Friday 8am to 8pm Saturday 9am to 5pm (AEST/AEDT)