



## Connecting in Victoria

### Who is the distributor?

There are five: Citipower, Powercor, Jemena, SP Ausnet and United Energy. They run the power to the properties in Victoria. Agents/movers can't choose this, as it's set by geographical region.

### Remote Connections

Depending on the type of meter, and how it was previously disconnected, we may be able to arrange a remote connection. Our representatives will check this when processing everything.

### Who are the retailers?

We work with AGL, Origin, Lumo Energy and Red Energy for electricity & gas. They are all market leading retailers who can take care of billing for the properties in Victoria.

### Same Day Connections

We need to speak with the customer prior to 1pm AEST/AEDT on the day the connection is required.

## Need more help?

Email [info@directconnect.com.au](mailto:info@directconnect.com.au) or call us on 1300 558 169

Monday to Friday 8am to 8pm Saturday 9am to 5pm (AEST/AEDT)