Manual Stadsparkeren

KENTEKEN

Content

1. Introduction

Parking regulation Utrecht University as of 2 February 2026: This is what you need to know

From 2 February 2026, Utrecht University will organize parking for employees via Stadsparkeren. With a UU-Stadsparkeren account, all UU employees, both employed and not directly employed by UU, can park at Utrecht Science Park (USP) and the P+R Utrecht Science Park at a reduced employee rate.

The benefits of Stadsparkeren for you

For all employees, this means you can park at the Utrecht Science Park (USP) and the P+R USP at the reduced employee rate with Stadsparkeren.

With a UU-Stadsparkeren account, you can also easily park on the street anywhere in the Netherlands and in all affiliated parking garages using license plate recognition.

The benefits of Stadsparkeren through the Utrecht University subscription:
- Park at Utrecht University at the reduced employee rate
- All parking costs clearly listed on a single invoice at the end of the month
- Easy street parking across the Netherlands using the Stadsparkeren app
- Automatic entry and exit at all affiliated parking garages using license plate recognition
- Never wait in line at a parking meter again

For directly employed employees, the subscription costs for the first license plate are also covered by Utrecht University. This means, you can use Stadsparkeren throughout the Netherlands without any transaction fees. This scheme makes parking not only simpler but also more convenient, both at Utrecht University and beyond.

2. Parking policy for employees

By creating a Stadsparkeren account, you automatically gain access to the parking lots of Utrecht University based on your license plate. The parking lots at Utrecht Science Park are equipped with cameras that use license plate recognition. When your license plate is recognized, the barrier opens automatically, allowing you to enter and exit without having to stop to present a parking card. License plate recognition only works with the license plate entered in Stadsparkeren on your personal page **and** if it is linked to your Campus Card.

You link your Campus Card to Stadsparkeren when creating a UU-Stadsparkeren account. You must use your Campus Card to access the parking lot if your license plate is not recognized when entering or exiting. If you arrive at Utrecht University in a different car, you must either use your Campus Card to enter or (temporarily) change the license plate in your account. Always make sure to have your Campus Card with you to enter and exit, if needed.

Utrecht University must comply with tax regulations, which require a distinction between employees directly employed by Utrecht University and employees not directly employed by Utrecht University (for example, temporary or externally contracted staff). To ensure that employees not directly employed by UU can also benefit from the reduced employee parking rate, a special arrangement has been made.

2.1 Parking policy for employees directly employed by Utrecht University
For employees directly employed by Utrecht University, the subscription fee for the first license plate in Stadsparkeren is paid by the university. This allows these employees to park anywhere in the Netherlands without paying any transaction fees.

Subscription	Conditions
UU Abonnement	- Parking at the staff rate at Utrecht Science Park and P+R Utrecht Science Park - Your existing Campus Card serves as your parking pass - The monthly subscription fee for the first license plate is paid by Utrecht University - Parking costs incurred are automatically debited each month via direct debit **Additional:** - Subscription fee for additional license plates: €1.00 per license plate per month - Push and email notifications: free of charge - SMS notifications: €0.25 per message - Use the app to park anywhere on-street and in all connected garages with license plate recognition, without transaction fees

2.2 Parking policy for employees not directly employed by Utrecht University

Employees who are not directly employed by Utrecht University pay their own Stadsparkeren membership fees but can still park at the reduced employee rate at the USP locations listed in Chapter 3.

They can choose between two membership options:

Subscriptions	Conditions
UU Soms parkeren	- Parking at the staff rate at Utrecht Science Park and P+R Utrecht Science Park - Your existing Campus Card serves as your parking pass - Parking costs incurred are automatically debited each month via direct debit - **You pay €0,30 per parking transaction** **Additional:** - Subscription fee for additional license plates: free of charge (You pay €0.30 per parking transaction) - Push and email notifications: free of charge - SMS notifications: €0.25 per message - Use the app to park anywhere on-street and in all connected garages with license plate recognition, without transaction fees
UU Vaak parkeren	- Parking at the staff rate at Utrecht Science Park and P+R Utrecht Science Park - Your existing Campus Card serves as your parking pass - Parking costs incurred are automatically debited each month via direct debit - **You pay €2,50 per license plate per month** (More cost-effective if you park more than twice a week) **Additional:** - Subscription fee for additional license plates: €2,50 per license plate per month - Push and email notifications: free of charge - SMS notifications: €0.25 per message - Use the app to park anywhere on-street and in all connected garages with license plate recognition, without transaction fees

Explanation:

Employees who are not directly employed by Utrecht University are not eligible for the reduced organizational subscription rate of €1 per month. This is because Utrecht University acts as the official employer only for employees in direct employment and has therefore established a collective agreement with Stadsparkeren for this group. Under this arrangement, Utrecht University pays €1 per month per employee, without additional transaction fees.

For employees not directly employed by the university, this arrangement is not permitted under tax regulations, and the standard private Stadsparkeren rates apply.

Note: With a regular Stadsparkeren membership, you cannot park at the reduced employee rate at Utrecht Science Park (USP) and P+R USP! See Chapter 5 for details on how you can qualify for the discounted rate.

2.3 What parking rate apply for employees at Utrecht University?

The parking rates are the same for employees both directly and not directly employed by Utrecht University.

Utrecht Science Park parking areas
€ 4.00 per 24 hours

P+R Utrecht Science Park (formerly Uithof)
€ 1.00 per 24 hours

The following conditions apply:

- Paid parking for employees applies on weekdays between 07:00 and 14:00.
- Parking for less than 30 minutes is free of charge.
- After 30 minutes, the full 24-hour rate is charged if you park between 07:00 and 14:00.
- Only one 24-hour rate is charged, regardless of how many times you enter or exit within that 24-hour period.
- All Utrecht Science Park parking areas are considered one location. The P+R Utrecht Science Park is **not** included in this and is treated as a separate location with a lower rate. You cannot switch between the P+R and the other parking areas within 24 hours without incurring additional costs. In that case, two 24-hour rates will be charged: €4.00 for the USP and €1.00 for the P+R USP.

Example 1 Monday 07:00 I **enter** the USP Monday 17:00 I **exit** the USP **Parking rate: € 4.00**	*Example 2* Monday 08:00 I **enter** the USP Monday 12:30 I **exit** the USP Monday 12:55 I **enter** the USP Monday 15:00 I **exit** the USP **Parking rate: € 4.00** (unlimited entry and exit at the same parking area within 24 hours)
Example 3 Wednesday 13:00 I **enter** the USP Wednesday 13:29 I **exit** the USP **Parking rate: € 0.00** (Parking for less than 30 minutes is free of charge)	*Example 4* Thursday 20:00 I **enter** the USP Friday 19:00 I **exit** the USP **Parking rate: € 4.00** (24-hour rate)
Example 5 Friday 14:45 I **enter** the USP Friday 18:30 I **exit** the USP **Parking rate: € 0.00** (outside paid parking hours)	*Example 6* Friday 13:00 I **enter** the USP Monday 11:00 I **exit** the USP **Parking rate: € 8.00** (day rate on Friday, free parking during the weekend, day rate on Monday)
Example 7 Thursday 09:00 I **enter** the **P+R USP** Thursday 14:30 I **exit** the **P+R USP** **Parking rate: € 1.00**	*Example 8* Monday 08:00 I **enter** the USP Monday 12:30 I **exit** the USP Monday 12:55 I **enter** the **P+R USP** Monday 15:00 I **exit** the **P+R USP** **Parking rate: €5.00** (2 different locations: €4.00 for the USP, €1.00 for the P+R USP)

For employees who are NOT employed and who opt for UU-Soms Parkeren (pay per transaction), transaction fees are only charged when a parking fee is due. You pay one transaction fee per 24-hour period, or per ongoing parking session if it lasts longer than 24 hours.

- Multiple entries and exits within 24 hours = one transaction fee (see example 2)
- Entry and exit outside paid parking hours = no transaction fee (see examples 3 and 5)
- Exit after 24 hours = one transaction fee (see example 6)

Visitors and students are charged according to the short-term parking rate:

- First 30 minutes are free
- € 0.90 per half hour
- Maximum daily rate of € 18.00

Different short-term parking rates apply for P+R Utrecht Science Park. The most up-to-date rates can be found here: P+R Utrecht Science Park

I have a European Disabled Parking Card, where and how am I allowed to park?
At Utrecht Science Park (USP), several designated disabled parking spaces are available. If the space is located behind a barrier, you can park there using Stadsparkeren via Utrecht University at the same reduced employee rate.
There are also a few disabled parking spaces outside the gated parking areas, where no parking fees apply.
At het UU-website the exact locations of these parking spaces can be found.

Where can I park my motorcycle?
Several parking spaces are available for motorcycles. These are not located behind barriers or within parking areas. You do not need a Stadsparkeren account to park your motorcycle, unless you alternate between using a motorcycle and a car.

3. Parking areas at Utrecht University

Employees can park in the designated parking areas of Utrecht University, which include Utrecht Science Park (USP) and P+R Utrecht Science Park. The accessible locations are dark blue and light blue (restricted access for specific users)
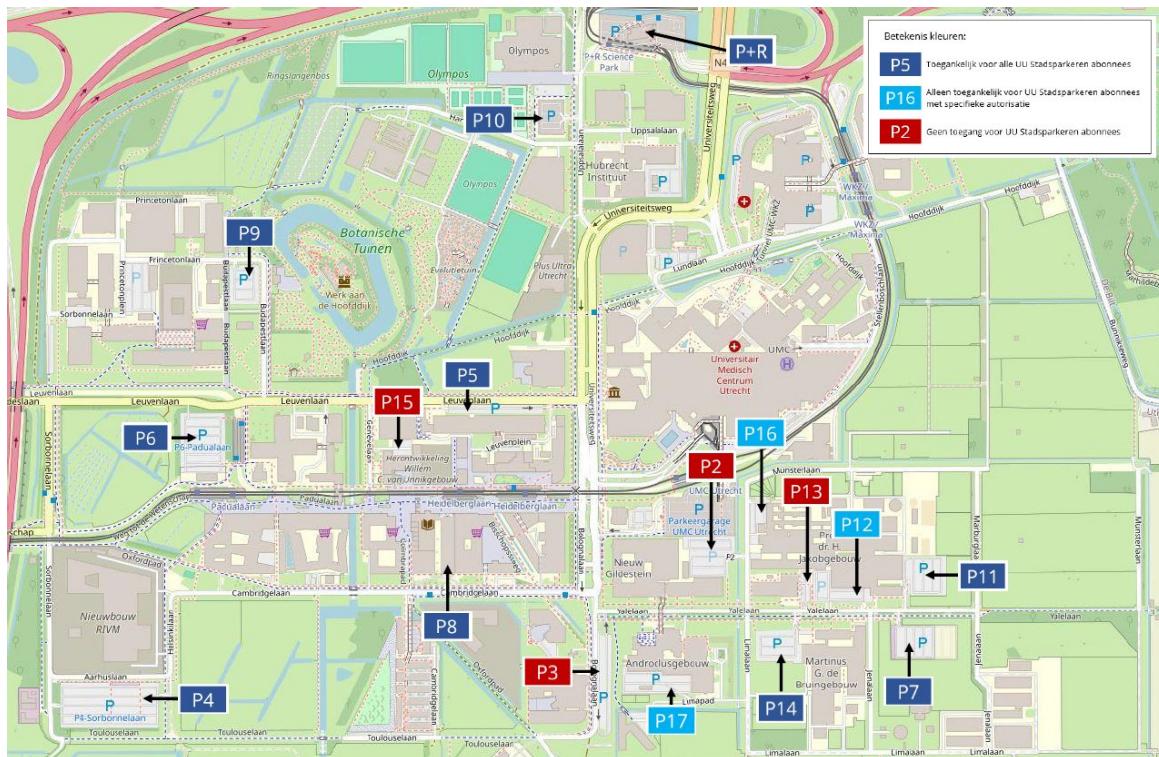
(red locations aren't available for UU-Stadsparkeren users)

P2 Münsterslaan	P5 Leuvenlaan	P9 Princetonlaan	P13 Companion animals
P3 Bolognalaan	P6 Padualaan	P10 Olympos	P14 Farm animals
P4 Sorbonnelaan Entry 1	P7 Jenalaan	P11 Yadelaan	P16 Münsterlaan- Yadelaan
P4 Sorbonnelaan Entry 2	P8 Cambridgelaan	P12 Horse	P+R Utrecht Science Park
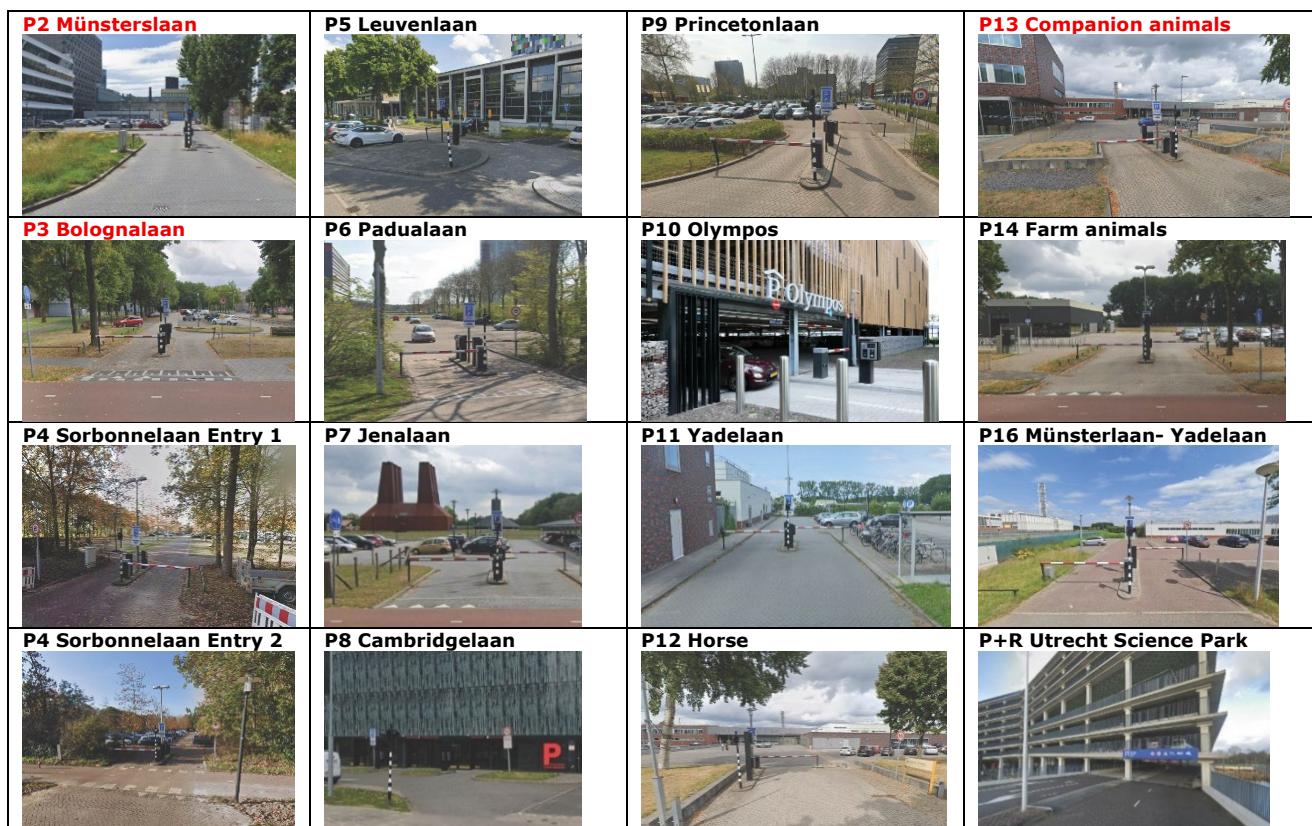
4. How to apply

You can register for Stadsparkeren via Utrecht University starting 5 January 2026. Please make sure not to create a regular Stadsparkeren account, but a Utrecht University account. Follow the instructions to create your UU Stadsparkeren account and select "Yes, I already have a card" during registration.

A detailed guide on how to create a UU Stadsparkeren account can be found on the Stadsparkeren page for Utrecht University: www.stadsparkeren.nl/universiteit-utrecht. Your UU Stadsparkeren account is linked to your Utrecht University Campus Card. Once your account has been created, you can immediately use Stadsparkeren throughout the Netherlands and, starting 2 February 2026, also at Utrecht University. It is important to select the correct subscription type based on your employment status (directly employed or not directly employed by UU); otherwise, your Campus Card cannot be linked.

If you do not create an account via Stadsparkeren:
If you are not registered or have registered incorrectly with Stadsparkeren, you will park at the regular short-term parking rate. In that case, you will park in the usual way by taking a ticket and paying at the pay station or exit. You will not be eligible for the reduced employee rate or any other benefits offered by Stadsparkeren.

5. I am already a Stadsparkeren customer?

Would you like to use Stadsparkeren via Utrecht University but already have a Stadsparkeren account? Then do not create a new account! On the dedicated UU Stadsparkeren webpage, you will find a digital form that allows you to convert your existing account into a Utrecht University account. Once you have completed the form, Stadsparkeren will verify your details and convert your account accordingly. Stadsparkeren will contact you once the process is complete. The new subscription will become active on the first day of the following month.

What if you share a Stadsparkeren account with your partner?
If you share one account that includes a single license plate, you can easily have this account converted into a Utrecht University account as described above. This way, you can always park at the reduced employee rate at the Utrecht Science Park (USP).If, as a UU employee in direct employment, you share an account that includes multiple license plates, there are several options available:

Your current joint account	Do / Don't convert to a Utrecht University account
Vaak Parkeren With multiple license plates € 2.50 per license plate per month	**Yes, more economical:** - First license plate is paid for by Utrecht University - for the second and any additional license plates, you only pay €1.00 per month per plate instead of €2.50
Soms Parkeren With multiple license plates € 0.30 per parking transaction	**Yes, more economical with one UU account:** If you use your other license plate(s) to park more than four times per month (paid parking on-street or in garages), it is more economical to fully convert your account to a Utrecht University account. **No, 2 separate accounts:** you use your other license plate(s) fewer than four times per month, it is more economical to create a separate Utrecht University account for the license plate you regularly use to park at Utrecht University. Remove this license plate from your current *Soms Parkeren* account. This way, you will have one Utrecht University account for parking with your primary license plate at the university, including all benefits (no transaction fees, reduced employee rate, etc.).

If, as an employee **not directly employed** by Utrecht University, you share an existing Stadsparkeren account that includes multiple license plates, you must create a UU Stadsparkeren account for the license plate you wish to use to park at the Utrecht Science Park and P+R USP. You should then remove this license plate from your existing regular Stadsparkeren account.

Without a UU Stadsparkeren account, you will not be able to park at the reduced employee rate at the USP and P+R USP.

6. I am already a customer of another parking provider

If you are already a customer of another mobile parking provider, you will still need to create a Stadsparkeren account via Utrecht University in order to be eligible for the reduced employee parking rate at Utrecht University. Accounts from other providers **cannot** be linked.

If you're employed by UU, it is always more advantageous to use Stadsparkeren for private use as well, because the transaction costs for all parking actions, including those outsie UU, are included in you UU Stadsparkeren subscription.

7. Frequently Asked Questions (FAQ)

Below you'll find answers to frequently asked questions about Stadsparkeren, including questions specifically about Stadsparkeren through Utrecht University. If your question isn't listed here, click here for a complete overview of all FAQs.

7.1 My Stadsparkeren account

I want to view and/or update my Stadsparkeren information:
When you register for Stadsparkeren, you create your own password. With this password and your username (the email address or mobile number you provided), you can log in to your account. Here, you can view and update your personal information at any time, as well as check your parking history and invoices. You are responsible for updating your information (such as your license plate) in a timely manner. Stadsparkeren is happy to assist with changes, but can only do so after receiving a request. Costs incurred on your account due to, for example, not updating your license plate in time, are not reimbursed by Stadsparkeren.

Why do I need to provide my phone number? Is it mandatory?
This is mandatory. Your mobile number allows you to receive reminder messages, such as SMS notifications, if a parking session has not been properly ended.

What does Stadsparkeren do with my data?
Your data is used to start and stop parking sessions and for invoicing purposes. Stadsparkeren strictly complies with GDPR regulations regarding personal data. Additionally, the data is stored securely within Europe.

How can I enable or disable license plate recognition?
If you want to enter and exit the parking garage without stopping, make sure license plate recognition is enabled and that your license plate is linked to your Campus Card. This service does not incur any additional costs.

If you do not want to use license plate recognition, you can disable it. This may be useful if, for example, you already have a subscription with another affiliated garage where you also use license plate recognition. If you disable license plate recognition in Stadsparkeren, you can still enter and exit garages by presenting your Campus Card at the reader. You can easily manage this yourself via the Stadsparkeren app or on our website:

Manage it in the app:
In the Stadsparkeren app, go to "Account" and select "My vehicles". Choose the desired license plate and click "Edit", then confirm your changes with "Save". If license plate recognition is activated, the switch next to it will appear green, allowing you to enter participating parking garages automatically without stopping. If you prefer not to use license plate recognition, turn the switch grey. Always confirm your choice by selecting "Save". Afterwards, you will see on the screen whether license plate recognition is turned on or off.

Manage it on the website:

At Mijn Stadsparkeren.nl go to "Vehicles" and select the desired license plate. If license plate recognition is activated, a checkmark will appear, allowing you to enter participating garages automatically — at no extra cost. If you do not want to use license plate recognition, simply remove the checkmark. Always confirm the change by selecting "Save changes". When you return to the "Vehicles" overview, you will see a camera icon next to your vehicle, indicating whether license plate recognition is enabled or disabled.

Important!!!
License plate recognition parking only works if your license plate is linked to your Campus Card. You can view or modify this setting in your account. Note that only one license plate can be linked to a Campus Card.

How do I set up reminder notifications?
After registration, you can modify or enable your reminder notifications (SMS, email, or push notifications) in your Stadsparkeren account. If you use the app for on-street parking, you can also activate a GPS reminder via your smartphone. The cost of SMS reminders (€0.25 per message) is at your own expense.
Email, app push, and GPS reminders are free of charge. You are free to choose which notification type you prefer.

7.2 What does Stadsparkeren cost with a Utrecht University Campus Card?

In addition to any SMS notifications you may have set up, you always pay the parking fee applicable under the local regulations. The rate information for each location or parking zone can be found in the Stadsparkeren app. All parking fees you incur are charged to you and transferred by Stadsparkeren to the relevant municipality, operator, or organization.

Depending on whether or not you are directly employed by Utrecht University, transaction and/or subscription fees may or may not apply (see Chapters 2.1 and 2.2).

7.3 How does the payment process work?

Payment of the monthly invoice takes place by direct debit at the beginning of each month. A few days before the invoice is collected, you will receive an email notification from Stadsparkeren.

7.4 Using your Utrecht University Campus Card

When do I need my Utrecht University Campus Card to park?
In some cases, your license plate may not be recognized. This can happen for several reasons, such as a damaged or bent license plate. Weather conditions like snow or dirt may also affect license plate recognition.

If the barrier does not open automatically, you can present your Campus Card to the card reader on the terminal. Always make sure to carry your Campus Card with you.
Presenting your card will start or stop your parking transaction. Check your license plate and clean it if necessary to ensure smooth entry and exit next time. If your plate is not dirty or damaged, verify in the app that you have entered the correct license plate and that it is linked to your Campus Card.
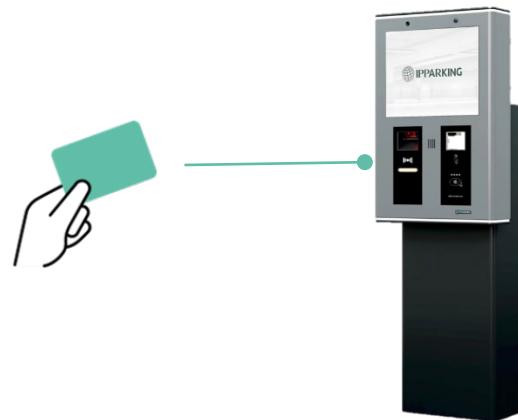
I forgot my Campus Card, and I haven't activated license plate recognition. What should I do?
If you are unable to park using license plate recognition or your Campus Card, you can park at the regular short-term parking rate by taking a ticket and paying at the pay station or exit. On that particular day, you will not be eligible for the reduced employee parking rate.

Why is my card number incorrect in my Stadsparkeren account under "My cards"?
For organizational identification, the Stadsparkeren platform automatically adds a numeric prefix to your Campus Card number. This allows the system to recognize it as a Utrecht University Campus Card. Therefore, always enter only your Campus Card number, without any additional digits or symbols.

My Campus Card is lost. What should I do?
If your Campus Card is lost or stolen, report it on the UU intranet page MijnCampuskaart.
To prevent misuse, also deactivate your card in your Stadsparkeren account: go to "My parking cards", select your Campus Card, and choose "Card lost" and "Delete".
If you later find your card, you can link it again. See below for instructions.

Reactivating a recovered Campus Card
If you find your Campus Card, you can reactivate it as follows:
1. Via the Stadsparkeren app: Go to "My parking cards", then select "Link existing card".
2. Via MijnStadsparkeren.nl: Go to "My cards", then select "Add extra card".

Requesting a new card due to loss, theft, or incorrect account registration
Go to the MijnCampuskaart section on the UU intranet and follow the procedure under the FAQ "What should I do if I lose my card or if it is stolen?"

Linking a new Campus Card
In the app, go to your Account and link your new replacement card under "My parking cards".
Select "Add parking card" and then choose "Link existing card".
Under "I have a card from", select Utrecht University and enter the 10-digit number on your new Campus Card. This links your new card to your license plate.
This step is essential, as your UU Stadsparkeren account only works when your Campus Card is linked to your license plate. Depending on your employment status, the system automatically adds a code in front of your card number.

Important:
- A UU Stadsparkeren account can only have one active Campus Card linked. If you register a new Campus Card, make sure to remove your old card if you haven't already.
- A Campus Card can only be linked to one account. If you mistakenly register the card under the wrong account, it cannot be linked to another one. In that case, you must request a new card from Utrecht University. Always double-check that you have entered the correct card number.

Can I use my Campus Card elsewhere in the Netherlands?
Yes. Once your Campus Card is linked to Stadsparkeren, you can use it to access all participating parking garages across the Netherlands. Always keep your Campus Card in your car when using Stadsparkeren nationwide, you may need it to open pedestrian doors in garages or if your license plate is not recognized.

7.5 How do I stop a parking session at Utrecht University?

If you enter and exit using license plate recognition, your parking session starts and stops automatically. Always check that your parking session has been properly closed. Under "Parking," you can see your ongoing parking sessions. You can also consult your "Parking History" to verify whether a session has ended. If the session appears in your parking history, it means it has stopped. If it does not appear, the session is likely still active.

For example, a session may not have stopped if the barrier was already open when you arrived due to a malfunction. Following closely behind another car (tailgating) after the barrier opens can also cause issues. In such cases, contact Stadsparkeren as soon as possible (via the chat function on the website or 0900 12345 46) to have your parking session properly stopped. Ongoing sessions can cause problems when starting a new parking session.

7.6 I want to park with a different car (license plate) at Utrecht University

You can present your Campus Card at the entry terminal. Your parking session will then start/stop in the linked account. Present your card here.

7.7 How can I see which membership I have?

Do you want to know which membership is linked to your account? You can check this in the app under Account > Lidmaatschap or on the web portal under My Details.

Below is an overview of the available membership types:

Subscription	For	Notes
UU Abonnement	UU salaried employees	- Park at the USP & P+R USP at the employee rate - Use your existing Campus Card as your parking pass - Monthly subscription costs for the first license plate are covered by UU
UU Soms parkeren	UU non-salaried employees	- Park at the USP & P+R USP at the employee rate - Use your existing Campus Card as your parking pass - You pay €0.30 per parking transaction
UU Vaak parkeren	UU non-salaried employees	- Park at the USP & P+R USP at the employee rate - Use your existing Campus Card as your parking pass - You pay €2.50 per license plate per month *More cost-effective if parking more than twice a week*
Regular Stadsparkeren subscriptions		
Soms parkeren	Regular parkers	Note: - NO ACCESS TO USP or P+R USP - NO RIGHT TO UU EMPLOYEE PARKING RATE
Vaak parkeren	Regular parkers	Note: - NO ACCESS TO USP or P+R USP - NO RIGHT TO UU EMPLOYEE PARKING RATE

It is not possible to create a UU Abonnement if you are not a salaried employee, and vice versa. As soon as you enter your Campus Card number, this is automatically checked and an error message will appear.

If you accidentally created a regular Soms Parkeren or Vaak Parkeren account, please fill in this digital form so your account can be switched to the correct UU membership.

7.8 Can I add family members to my account / Can I add extra license plates to my account?

Adding extra license plates is possible, but this incurs additional costs. Specifically for UU salaried employees, we offer a discounted option for using Stadsparkeren. The first license plate is covered by Utrecht University, but for each additional license plate, you pay €1 per month (instead of €2.50)*. This means you no longer have to pay any further transaction fees for parking with Stadsparkeren throughout the Netherlands. Of course, parking costs according to the applicable regulations will still apply. The advantage is that family members can also use license plate recognition. See here how to add a license plate to your account.

*This only applies to employees who are salaried at Utrecht University. Non-salaried employees at Utrecht University must pay for both the first license plate and any additional license plates themselves. The cost is €2.50 per license plate per month. If a salaried employee does not want to pay €1 per month for an extra license plate, it is also possible to create a separate Stadsparkeren account with the Soms Parkeren membership. In this case, you do not pay a fixed monthly membership fee, but €0.30 per parking session.

Note: An email address and phone number can only appear once in our system. You cannot create an account with the same email address or phone number.

7.9 I am leaving the University, what happens to my account?

UU salaried employees
When your employment At Utrecht University ends, the following will happen:
- Utrecht University automatically reports your departure to Stadsparkeren
- Membership and transaction costs are no longer paid by Utrecht University
- The reduced employee parking rate at Utrecht University no longer applies
- Your Campus Card will be blocked within 14 days

Your account will then be set up as follows:
- Your account will be changed to "Soms Parkeren"
- You only pay transaction costs when you actually park with Stadsparkeren
- There are no fixed monthly fees

If you want to use "Vaak Parkeren", you can change this yourself in your account. The membershipfees will then be charged to you from the first day of the following month.

You can apply for a replacement Stadsparkeren card for license plate parking. Read here how to do this.

UU non-salaried employees
- The costs of your current membership remain the same
- With "Soms Parkeren" you pay transaction costs per parking session
- With "Vaak Parkeren" you pay fixed monthly membership fees
- The reduced employee parking rate at Utrecht University no longer applies
- Your Campus Card will be blocked after 14 days

You can apply for a replacement Stadsparkeren parking card to continue using license plate parking. Read here how to do this.

I want to delete my account
If you no longer wish to use your Stadsparkeren account at all, you can close your account via "Account" → "Details" → "I want to close my account" → click "Save".

Important: Simply deleting the Stadsparkeren app does not close your account; it remains active. Even without the app, you can still park using license plate recognition or the parking pass, and charges will still apply.

7.10   I am changing my employment status within Utrecht University
Both employees and non-salaried employees must report any changes in their employment status (from 'salaried employee' to 'non-salaried employee' and vice versa) to Stadsparkeren, so that the correct UU membership can be linked. Changes must be reported before the start of the new month using this digital form.

7.11   How do I park elsewhere in the Netherlands with Stadsparkeren?

With Stadsparkeren, you can park on streets throughout the Netherlands by starting and stopping parking sessions using the convenient app. In addition to the parking lots at the USP and P+R USP, you can also park in all other affiliated parking garages using license plate recognition* in combination with your Campuskaart. You enter and exit garages automatically without stopping. See here for a list of these locations!

Important!
Always make sure to end your parking session when leaving a parking location, either via license plate recognition or by presenting your Campuskaart at garages/parking lots. If you leave a closed parking facility without proper checkout—because, for example, the barrier is already open due to a malfunction, or you forget to stop your parking session—the session remains active and charges will continue. Check if your parking session has ended under Parking History. If your completed session does not appear there, contact the Stadsparkeren helpdesk via the chat function on the website.
Street parking sessions must always be started and stopped via the Stadsparkeren app and cannot be stopped retroactively!

Read here for more information about starting and stopping parking sessions with Stadsparkeren.

If you do not want to use license plate recognition, you can disable this after registration. In that case, use your Campuskaart to access parking garages/parking lots.