

**Our service.
Your choice.**



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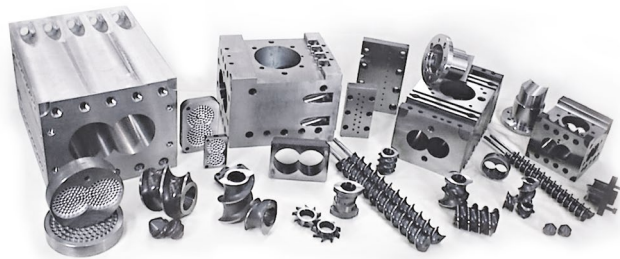
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Technical service, that thinks ahead and suits your needs

To ensure that your extruders deliver maximum performance, they need **more than good technology** – they need regular maintenance and expert support. That is why we provide you with **individually tailored services** – from regular inspections to comprehensive process optimisation.

We work with you to analyse your needs and recommend the right **service package** for you. Our technicians take a proactive approach on site and ensure that your production runs smoothly at all times.



Our strengths for your production

- Customised solutions**
No standard packages – we deliver what you really need.
- Practical technical expertise**
Solutions are developed from practical experience.
- Reliable partnership**
We are at your side for the long term.
- Maximum performance**
Production processes run smoothly and efficiently.



Our services – flexible options

- **Inspection**
Annual condition assessment of machinery and components, accompanied by a comprehensive report detailing the findings.
- ☐
- **Safety Check**
Inspection of safety devices, accompanied by a test report.
- ☐
- **Heater Cartridge Check**
Inspection and functional testing of heater cartridges to ensure stable temperature control, with a report included.
- ☐
- **Maintenance**
Oil and filter changes on the extruder and auxiliary units, including maintenance documentation.
- ☐
- **Wear Measurement**
Measurement of barrels and screws with a report and recommended actions.
- ☐
- **Cooling water analysis**
Sampling and laboratory analysis of the cooling water for corrosion and deposits, with recommendations to reduce stress on the cooling channels.
- ☐
- **FEDDEM Remote Service**
Digital platform providing documentation, spare parts lists, AR instructions, and direct communication with service personnel.
- ☐
- **Direct contact person**
Direct connection to your personal service contact for immediate assistance with all matters.
- ☐

Additional services for you

- **Technical centre**
Testing and optimising processes and formulations.
- **Process know-how & consulting**
Expertise for your individual production processes.
- **Retrofitting & modernisation**
Making existing plants more efficient.
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Let's Discuss Your Service Needs.

Whether on-site or digitally, we provide personal consultation and work with you to put together your customised service package.

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