

Terms & Conditions

Holiday HQ Customer Feedback Survey \$50 Coles Voucher Draw

1.1 Terms and Conditions for the Holiday HQ Customer Feedback Survey

(a) Introduction

1. **Organiser:** The Holiday HQ Customer Feedback Survey ("Survey") is organized by Junior Adventures Group Pty Ltd ("Organiser").
2. **Eligibility:** This Survey is open to all participants who have utilised the Holiday HQ program during the stated holiday period.

(b) Survey Participation

3. **Survey Period:** The Survey will commence at the conclusion of each state's holiday period, starting from June 2025.
4. **Survey Content:** The Survey consists of fourteen questions, including a mix of open-ended and scaled questions.
5. **Participation Method:** Participants must complete and submit the Survey provided by the Organiser to be eligible for the draw.
6. **No. of entries:** Only 1 survey response/entry per participant.

(c) Incentive

6. **Incentive Details:** Participants will be entered into a draw to win one of five \$50 Coles vouchers.
7. **Draw Details:** The draw will take place within 1 week after the Survey period ends.
8. **Notification of Winners:** Winners will be notified via the contact details provided in the Survey one week after the draw.
9. **Prize Delivery:** The Coles vouchers will be delivered to the winners within two weeks of notification.

(d) General Conditions

10. **Accuracy of Information:** Participants must provide accurate and complete information in the Survey. Incomplete or inaccurate entries may be

unintentionally excluded from the draw.

11. **Privacy:** Personal information collected during the Survey will be used solely for the purposes of the draw and improving the Holiday HQ program.
12. **Non-Transferable:** Prizes are non-transferable and cannot be exchanged for cash or other alternatives.
13. **Organiser's Rights:** The Organiser reserves the right to modify or terminate the Survey or these terms and conditions at any time without prior notice.
14. **Disqualification:** The Organiser reserves the right to disqualify any participant who breaches these terms and conditions or engages in any conduct that the Organiser deems inappropriate, unfair, or contrary to the spirit of the Survey.
15. **Limitation of Liability:** The Organiser is not responsible for any technical issues, miscommunications, or other errors that may occur during the Survey process.

By participating in the Holiday HQ Customer Feedback Survey, you agree to these terms and conditions.

Any questions regarding this promotion should be directed to 1300 395 735.