

Dear Parents,

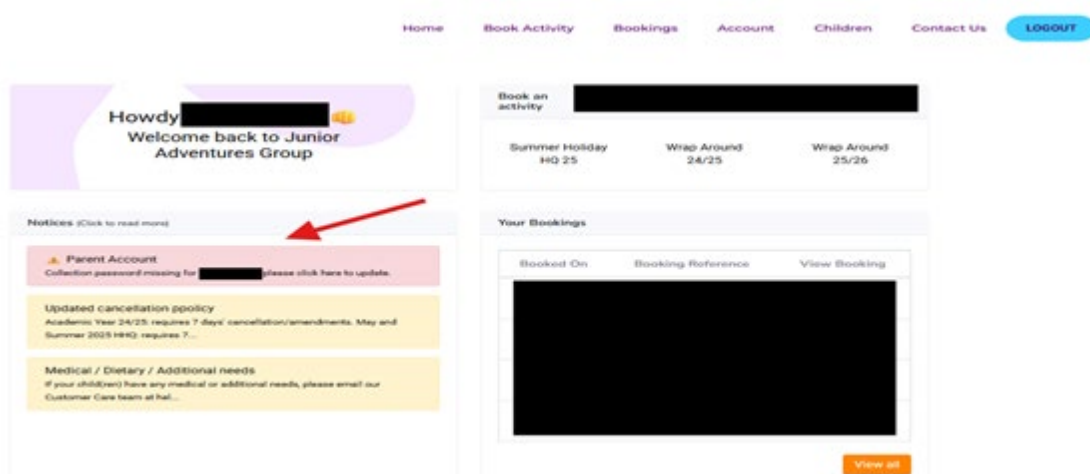
We hope you're well! We're writing to let you know about an important update to your Junior Adventures Group (JAG) account.

Starting from Summer HHQ 25 and Wrap Around 25/26, we're adding an extra layer of security. You'll now need to set a password for each child in your account before collection.

✓ You can use the same password for multiple children, but it must be saved individually for each one.

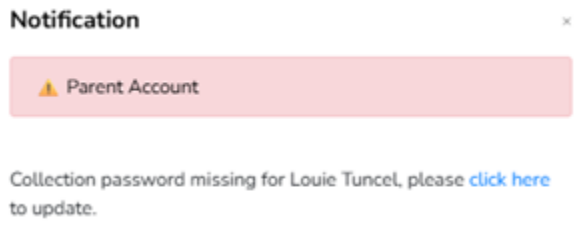
What You Need to Do

1. Log in to your JAG account.
2. Look for a red notice on your Home Page under the Parent Notice section.



3. [redacted]
4. **Click the red notice.**
A pop-up will appear to guide you to the password update

section.



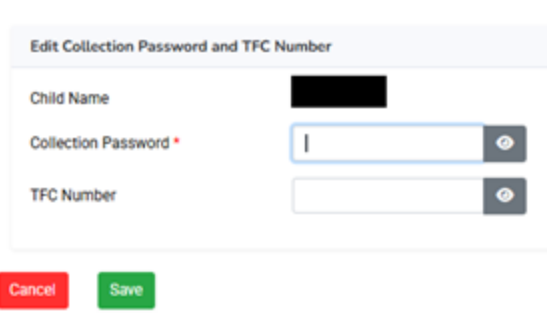
Notification ×

⚠ Parent Account

Collection password missing for Louie Tuncel, please [click here](#) to update.

4. **Set a password for each child.**

You'll be asked to enter and save the password in a second pop-up.



Edit Collection Password and TFC Number

Child Name

Collection Password * 👁

TFC Number 👁

Cancel Save

Why This Matters

This update helps keep your child's information safe and secure. Thank you for helping us protect your family's data.

If you have any questions or need help, please contact our support team — we're happy to assist!

Warm regards,
Junior Adventures Group

