Terms & Conditions: FREEFRIDAYS Prep/Kindy Promotion

Promotion Value: Free Holiday HQ session in January 2026, Rise then Shine and Stay and

Play sessions in Term 1 2026 Promo Code: FREEFRIDAYS

Promotional Period: Thursday 25th September 2025 – Thursday 2nd April 2026. *The Promo Code must be quoted to the Customer Experience team between these dates to be valid.* **Applicable Period:**

- One free Friday Holiday HQ session during January holidays 2026
 - o Monday 5th Jan Friday 23rd Jan 2026 (QLD, VIC, NSW)
 - o Monday 5th Jan Friday 30th Jan 2026 (WA)
- One free Friday Rise then Shine session during Term 1 2026
 - o Tuesday 27th Jan Thurs 2nd April 2026 (QLD, VIC, NSW)
 - o Monday 2nd Feb Thurs 2nd April 2026 (WA)
- One free Friday Stay and Play session during Term 1 2026
 - o Tuesday 27th Jan Thurs 2nd April 2026 (QLD, VIC, NSW)
 - o Monday 2nd Feb Thurs 2nd April 2026 (WA)

Promotion Details:

- This promotion entitles you to one free session of Holiday HQ Jan 2026, one free session of Rise then Shine in Term 1 2026 and one free session of Stay and Play Term 1 2026.
- Free sessions are applicable for Fridays only in January Holidays and Term 1 2026
- Sessions are subject to availability.
- This promotion is only available to bookings related to new prep/kindy enrolments for 2026
- Parent Portal booking cut off periods and/or fees apply.
- Promo cannot be used after Thursday 2nd April 2026
- Bookings for sessions outside of applicable periods will not be eligible for this promotion.
- Promotion cannot be used concurrently with any other promotion for the same booking.
- There is no requirement to enter a promo code at checkout.
- Contact the Customer Experience Team to redeem the offer.

How to Redeem the promotion:

- Enrol your prep/kindy child at your school's service
- Call or email our Customer Experience Team and quote promo code FREEFRIDAYS.
- Confirm the Friday sessions that you'd like to book for January Holiday HQ, Rise then Shine and Stay and Play in Term 1 2026.
- The Customer Experience Team will book you in for your desired sessions free of charge!

FAOs:

Is the promo code automatically applied, or added at the checkout? No promo code required at checkout. You will need to email the Customer Experience Team and quote promo code FREEFRIDAYS to redeem your free 2026 sessions.

When does this promo end?

You can redeem this promo from Thursday 25th September 2025 – Thursday 2nd April 2026, by contacting our Customer Experience team.

Where do I apply the code? No promo code required at checkout for sessions. You will need to email or call the Customer Experience Team and quote promo code FREEFRIDAYS to redeem your free 2026 sessions.

I want to book within the late booking period. What do I do? Call our Customer Experience team for assistance, regular late booking fees apply.

I am already booked for these dates, how do I get the promotion? The promotion can only be applied during the Promotional Period and cannot be applied to bookings created before the promotional period.

I cannot make a phone call for assistance, what do I do? Please send a message through your Kidsoft App/Parent Portal or email the Customer Experience team.

Any other questions? Please check our FAQ's or Contact our Customer Experience team at the number or email address below:

OSHClub: 1300 395 735

oshaccounts@junioradventuresgroup.com.au

Helping Hands Network: 1300 612 462 accounts@helpinghandsnetwork.com.au

Primary OSHCare: 1300 832 695

<u>customerservice@primaryoshcare.com.au</u>