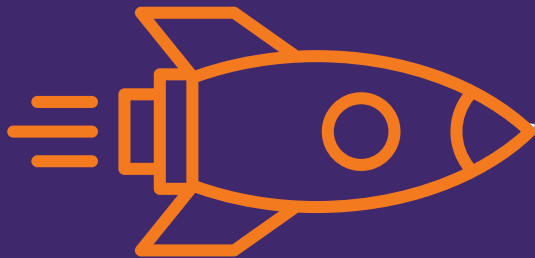
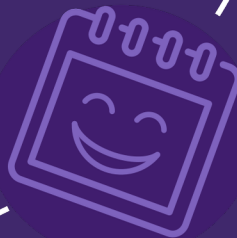




An Introduction to **Junior Adventures** Group



Welcome to JAG UK

Designed for primary school children, JAG UK provides a safe, fun and engaging space before and after school and throughout the holidays!

We understand how busy family life can be. Whether you're working, studying, or just need extra flexibility, JAG UK offers peace of mind, with qualified educators caring for your child in a relaxed, social environment.

About Us

Like The Gap Club, we're passionate about creating welcoming places where children can have fun, spend time with friends and enjoy their time outside the school day. Over time, The Gap Club teams will also have access to JAG's wider resources, activities and support – and we'll always keep you informed about anything you need to know.

Welcoming families

We know that any change can bring questions, so we've created this guide to make the move as simple and straightforward as possible.

Inside, you'll find everything you need to get set up with JAG, including how to register, make bookings, manage payments and access support. Most importantly, the familiar people and welcoming environment your children know and enjoy will remain at the heart of their club. We're really looking forward to getting to know you and welcoming you to the JAG family.

A quick intro to Our Services

RISE THEN SHINE

Rise then Shine (Breakfast Club)

We set the tone for a great school day with energising activities and delicious nutritious food.

STAY AND PLAY

Stay and Play (After School Club)

The fun continues after school with activities that build friendships and create lasting memories beyond the classroom

HOLIDAY HQ

Holiday HQ turns the school holidays into action-packed, creativity-fuelled adventures, with fresh themes and exciting experiences every season.

How to Register



It takes around 10-15 minutes to enrol, so it's a great time to grab a cuppa!

What you'll need:

- Valid email address (used as username)
- Bank account details or card for Direct Debit
- One or more emergency contacts
- Doctor's details, medical plans, and any additional child support information

Registration Steps:

- 1 [Click here to register](#)
- 2 Enter name, email and password
- 3 Add your chosen club location
- 4 Complete personal details
- 5 Set permissions and accept T&C's
- 6 Validate account via email and log back in
- 7 Add children, medical information and authorised collectors.
- 8 Click Book Activity
- 9 Select activity and dates, Pay & Confirm, welcome to JAG!
- 10 Pay & Confirm, welcome to JAG!

Support:

Email: hello@junioradventuresgroup.co.uk

Phone: 0333 577 1533

Website: junioradventuresgroup.co.uk

Need some help?

Head to our New to JAG section for helpful videos and step-by-step guidance:

[Click here!](#)



Payments & Flexibility

We understand affordability matters. Our flexible payment options help make JAG accessible to every family - from instalment plans to government-supported funding schemes.

- Tax-Free Childcare: Save 20% with HMRC top-ups
- Childcare Vouchers: Pay using approved providers
- Student Finance Grant: Up to 85% of childcare covered
- Universal Credit: Pay upfront, claim eligible costs back
- School Support Packages: Funded and subsidised places
- MOD WAC Scheme: Funding for military families
- HAF Scheme: Free holiday clubs for eligible children
- Payment Plans: Spread costs monthly
- £1 Deposit Plan: Secure future bookings



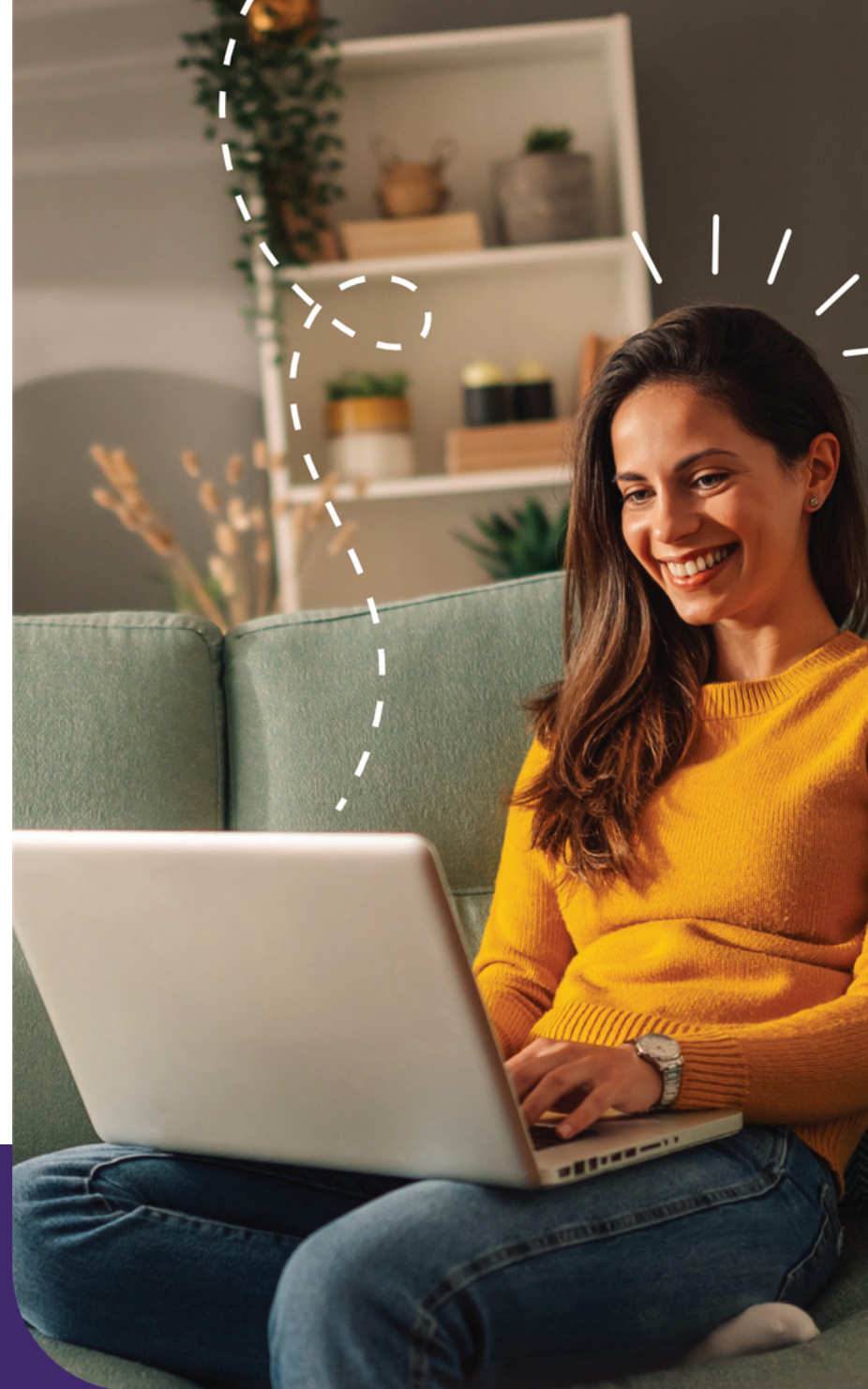
Sibling Discount:

10% off Holiday HQ, 5% off Wraparound Care

Did you know?

Choose Recurring Bookings to secure regular days for the full school year, or Ad-Hoc Bookings for flexible sessions up to 8 weeks in advance.

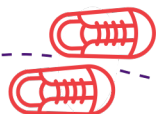
[Click here to view the full guide or scan here](#)



FAQ's The Gap Club

Designed for primary school children, JAG UK provides a safe, fun and engaging space before and after school and throughout the holidays!

We understand how busy family life can be. Whether you're working, studying, or just need extra flexibility, JAG UK offers peace of mind, with qualified educators caring for your child in a relaxed, social environment.



When will The Gap Club become part of JAG?

The Gap Club will become part of Junior Adventures Group from 1 October 2026.

Will the staff looking after my child/ children change?

The familiar Gap Club team who know and care for your children will continue to be there. They will also have additional support from the wider JAG team.



Will things change at my child's club?

Our priority is to make the transition as familiar and straightforward as possible for children and families. The relationships, routines and welcoming environment that children know and enjoy will remain at the heart of the clubs.

Over time, the teams will also have access to JAG's wider resources, activities and support. If there is anything families need to know, we'll always communicate this with you.

What happens to my existing Gap Club bookings?

Sessions up to and including 30 September will continue to be booked and managed through Kids Club HQ. For sessions from 1 October onwards, you will need to make your bookings through JAG's Magic Booking system. There is plenty of availability, so please don't worry about securing your child's usual sessions.



Do I need to create a new account?

Yes. You'll need to create a JAG account on Magic Booking and register your child/children before making bookings from 1 October.

Will the way I pay change?

There will be a small change. The Gap Club currently operates an invoicing system, whereas JAG's Magic Booking system operates using instalments.

This means that when you make your regular bookings, the cost can be spread across an instalment plan rather than being invoiced afterwards.

We appreciate that this may feel a little different at first, please don't worry, we'll be available to help you get everything set up.

What happens to any credit or balance on my existing Gap Club account?

We will make sure any existing account balances or credits are appropriately dealt with as part of the transition. Any families affected will be contacted directly with the information they need.

FAQ's The Gap Club

Can I still make occasional or ad hoc bookings?

Yes, you still have the flexibility to make ad hoc bookings up until 1pm on the day via Magic Booking. You can also book in right up until the session starts by contacting our Customer Service Team. Please note, all bookings are subject to availability.

What if the session I want is fully booked?

Magic Booking has a waiting-list function, so if a particular session does become full, you can join the waiting list and be notified if a place becomes available.

Can I still use Tax-Free Childcare, childcare vouchers and Universal Credit?

Yes. Tax-Free Childcare, childcare vouchers and Universal Credit will continue to be accepted. We'll provide any information you need to make sure payments are correctly linked to your new JAG account.

Are sibling discounts available?

Yes. Details of sibling discounts and any applicable offers can be found within JAG's booking information and Terms & Conditions.

Will I need to provide my child's information again?

As part of registering with JAG, you will be asked to complete information about your child, including:

- medical information
- allergies or dietary requirements
- SEND or additional support information
- emergency contacts

We appreciate that you may have provided some of this information previously on your Kids Club HQ profiles. This is a normal part of moving to a new provider and booking system, ensuring JAG has complete and up-to-date information so we can keep your child safe and properly supported.



Need some help?

Please don't worry – there will be plenty of support available. Our online guides will take you through creating an account and how to make bookings. Our Customer Experience team are also there to help on 0333 577 1533.

We're so excited to **welcome your family!**

Here are some links you might find helpful:

[Our website](#)

[Find you local School](#)

[New to Jag](#)

[Account Set Up Tutorial](#)

[Booking Tutorial](#)

[Find a Venue](#)

[About Holiday HQ](#)

[About Term-Time Programmes](#)

[Payment Support](#)

Sign up to
today!



[**hello@junioradventuresgroup.co.uk**](mailto:hello@junioradventuresgroup.co.uk)