Terms & Conditions: FREEFRIDAYS Prep/Kindy Promotion 2027

Promotion Value: Free Holiday HQ session in January 2027, Rise then Shine (before school) and Stay and Play (after school) sessions in Term 1, 2027
Promo Code: FREEFRI27

Promotional Period: Friday 23 October 2026 – Friday 9 April 2027. *The Promo Code must be quoted to the Customer Experience team between these dates to be valid*.
Applicable Period:

- One free Friday Holiday HQ session during January holidays 2027
  - Wednesday 6 Jan – Friday 22 Jan 2027 (QLD, VIC, NSW/ACT, SA)
  - Wednesday 6 Jan – Friday 29 Jan 2027(WA)
- One free Friday Rise then Shine session during Term 1 2027
  - Wednesday 27 Jan – Fri 19 March 2027 (QLD, VIC),
  - Monday 1 Feb - Fri 9 April 2027 (WA, SA & NSW/ACT)
- One free Friday Stay and Play session during Term 1 2027
  - Wednesday 27 Jan – Fri 19 March 2027 (QLD, VIC),
  - Monday 1 Feb - Fri 9 April 2027 (WA, SA & NSW/ACT)

Promotion Details:

- This promotion entitles you to one free session of Holiday HQ in Jan 2027; one free session of Rise then Shine (before school) in Term 1 2027 and one free session of Stay and Play (after school) Term 1 2027.
- Free sessions are applicable for Fridays only in January Holidays and Fridays only in Term 1 2027
- Sessions are subject to availability.
- This promotion is only available to bookings related to new prep/kindy enrolments for 2027 (and where enrolment was completed between 1 September 2026 and 9 April 2027).
- Parent Portal booking cut off periods and/or fees apply.
- Promo cannot be used after Thursday 9 April 2027
- Bookings for sessions outside of applicable periods will not be eligible for this promotion.
- Promotion cannot be used concurrently with any other promotion for the same booking.
- There is no requirement to enter a promo code at checkout.
- You need to contact the Customer Experience Team to redeem the offer.

Suite 2, Level 1, 1183 Toorak Road,
Camberwell, VIC 3124

www.helpinghandsnetwork.com.au
accounts@helpinghandsnetwork.com.au
Call: 1300 612 462

How to Redeem the promotion:

- Enrol your prep/kindy child at your school's OSHC service
- Call or email our Customer Experience Team and quote promo code FREEFRI27
- Confirm the Friday sessions that you'd like to book for January Holiday HQ, Rise then Shine and Stay and Play in Term 1 2027.
- The Customer Experience Team (details below) will book you in for your desired sessions free of charge!

FAQs:

Is the promo code automatically applied, or added at the checkout? No promo code required at checkout. You will need to email the Customer Experience Team and quote promo code FREEFRI27 to redeem your free 2027 sessions.

When does this promo end?
You can redeem this promo from: Friday 23 October 2026 – Friday 9 April 2027 by contacting the Customer Experience team.

Where do I apply the code? No promo code required at checkout for sessions. You will need to email or call the Customer Experience Team and quote promo code FREEFRI27 to redeem your free 2027 sessions.

I want to book within the late booking period. What do I do? Call our Customer Experience team for assistance, regular late booking fees apply.

I am already booked for these dates, how do I get the promotion? The promotion can only be applied during the Promotional Period and cannot be applied to bookings created before the promotional period.

I cannot make a phone call for assistance, what do I do? Please send a message through your Kidsoft App/Parent Portal or email the Customer Experience team.

Any other questions? Please check our FAQ's or Contact our Customer Experience team at the number or email address below:

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