

Terms & Conditions

Holiday HQ Animalia Customer Feedback Survey 5 x \$100 Coles Gift Voucher Draw

1.1 Terms and Conditions for the Holiday HQ Animalia Customer Feedback Survey

(a) Introduction

1. **Organiser:** The Holiday HQ Animalia Customer Feedback Survey ("Survey") is organized by Junior Adventures Group Pty Ltd ("Organizer").
2. **Eligibility:** This Survey is open to all participants who have utilised the Holiday HQ Animalia program during the stated holiday period.

(b) Survey Participation

3. **Survey Period:** The Survey will commence on Monday 5 Oct and closes 30th Oct 2026
4. **Survey Content:** The Survey consists of a mix of open-ended and scaled questions.
5. **Participation Method:** Participants must complete and submit the Survey provided by the Organiser to be eligible for the draw.
6. **No. of entries:** Only 1 survey response/entry per participant.

(c) Incentive

6. **Incentive Details:** Participants will be entered into a draw to win 1 of 5 \$100 Coles gift vouchers
7. **Draw Details:** The draw will take place within 2 weeks after the Survey period ends.
8. **Notification of Winners:** Winners will be notified via the contact details provided in the Survey within 1 week after the draw.
9. **Prize Delivery:** The gift vouchers will be delivered to the winner within 2 weeks of notification.

(d) General Conditions

10. **Accuracy of Information:** Participants must provide accurate and complete information in the Survey. Incomplete or inaccurate entries may be unintentionally excluded from the draw.

11. **Privacy:** Personal information collected during the Survey will be used solely for the purposes of the draw and improving the Holiday HQ program.
12. **Non-Transferable:** Prizes are non-transferable and cannot be exchanged for cash or other alternatives.
13. **Organiser's Rights:** The Organizer reserves the right to modify or terminate the Survey or these terms and conditions at any time without prior notice.
14. **Disqualification:** The Organiser reserves the right to disqualify any participant who breaches these terms and conditions or engages in any conduct that the Organiser deems inappropriate, unfair, or contrary to the spirit of the Survey.
15. **Limitation of Liability:** The Organiser is not responsible for any technical issues, miscommunications, or other errors that may occur during the Survey process.

By participating in the Holiday HQ Customer Feedback Survey, you agree to these terms and conditions.

Any questions regarding this promotion should be directed to 1300 395 735.