

Terms & Conditions: Term 4 Promotion

Promotion Value: 20% Off Regular Retail Price

Promo Code: T4OCT25

Promotional Period: Wednesday 15 October – Friday 31 October, 2025.

The Promo Code must be used between these dates to be valid.

Applicable Period: Thursday 16 October – Friday 31 October, 2025.

*The promotion applies to **Rise then Shine and Stay and Play sessions only** occurring between these dates.*

Applicable Audience: *This promotion is valid specifically for families who*

- *Have enrolled but not yet attended at OSHClub, Helping Hands Network or Primary OSHCare services for any BSC, ASC or Holiday Program session OR*
- *Have not attended at OSHClub, Helping Hands Network or Primary OSHCare services since April 17th, 2025.*

Promotion Details:

- Please login to your **Kidsoft App/Parent Portal** to book.
- Sessions are subject to availability.
- The user must enter the promotional code at checkout for Casual bookings through their parent portal for the promotion to apply.
- Parent Portal booking cut off periods and/or fees apply.
- Promo code can be applied to more than one session with no limits within the Applicable Period.
- Promo Code cannot be entered after 11:59pm Friday 31st October 2025.
- Bookings for Term 4 sessions outside of applicable period of 31st October 2025 will not be eligible for this promotion.
- Promotion cannot be used concurrently with any other promotion for the same booking.
- *Promotion does not apply to Holiday HQ sessions or Pupil Free Days within the Applicable Period.*

How to Apply the Promo Code:

- Log in to your Kidsoft App/Parent Portal.
- Select Casual Booking sessions on or between the promotion Applicable Dates.
- Enter the Promo Code in the box under "Apply Promo Code:"
- The discounted out of pocket price will appear and the green tick to indicate Promo Code has been applied successfully:

Booking Total

Childw Test

Rooms

16th Oct 2023

After School Care \$42.90

Subtotal \$42.90 ⓘ

Enter promo code Apply

Applied Discounts

TEST10 -\$4.29

Total \$38.61

1 booking

subject to fee changes & CCS estimates ⓘ

- Complete checkout process as usual.

FAQs:

Is the promo code automatically applied, or added at the checkout? You will need to enter the promo code at the checkout in Parent Portal for this to apply.

What dates is the Promo Code valid for? You can use the Promo Code on Wednesday 15th October 2025 for **Term 4 bookings** occurring between Thursday 16th October – Friday 31st October 2025.

The promo code isn't working. Follow the steps below to trouble shoot.

- Confirm the Term 4 date for the specific service is between Thursday 16 October – Friday 31 October, 2025. Confirm checkout is occurring during promo period of Wednesday 15 October – Friday 31 October, 2025.
- **What dates is the Promo Code valid for?** You can use the Promo Code from Wednesday 15 October – Friday 31 October 2025.
- Confirm the correct promo code is used: **T4OCT25**
- Press "apply", after entering the promo code.

Where do I apply the code? After you have selected all the required bookings, continue to checkout. Once at the checkout screen, you will be able to enter the promo code in a box titled "Apply Promo Code". Once you have entered the code in the box, press "Apply". The discount will now apply.

I want to book within the late booking period. What do I do? Call our Customer Experience team for assistance, regular late booking fees apply.

I am already booked for these dates, how do I get the promotion? The promotion can only be applied during the Promotional Period and cannot be applied to Term 4 bookings created before Wednesday 15th October 2025.

I cannot make a phone call for assistance, what do I do? Please send a message through your Kidsoft App/Parent Portal or email the Customer Experience team.

Having Trouble Using the Promo Code? Please check our FAQ's or Contact our Customer Experience team at the number or email address below:

OSHClub: 1300 395 735

oshaccounts@junioradventuresgroup.com.au

Helping Hands Network: 1300 612 462

accounts@helpinghandsnetwork.com.au

Primary OSHCare: 1300 832 695

customerservice@primaryoshcare.com.au