Terms & Conditions: FREEFRIDAYS Prep/Kindy Promotion 2027

Promotion Value: Free Holiday HQ session in January 2027, Rise then Shine (before school) and Stay and Play (after school) sessions in Term 1, 2027
Promo Code: FREEFRI27

Promotional Period: Friday 23 October 2026 – Friday 9 April 2027. *The Promo Code must be quoted to the Customer Experience team between these dates to be valid*.
Applicable Period:

- One free Friday Holiday HQ session during January holidays 2027
  - Wednesday 6 Jan – Friday 22 Jan 2027 (QLD, VIC, NSW/ACT, SA)
  - Wednesday 6 Jan – Friday 29 Jan 2027(WA)
- One free Friday Rise then Shine session during Term 1 2027
  - Wednesday 27 Jan – Fri 19 March 2027 (QLD, VIC),
  - Monday 1 Feb - Fri 9 April 2027 (WA, SA & NSW/ACT)
- One free Friday Stay and Play session during Term 1 2027
  - Wednesday 27 Jan – Fri 19 March 2027 (QLD, VIC),
  - Monday 1 Feb - Fri 9 April 2027 (WA, SA & NSW/ACT)

Promotion Details:

- This promotion entitles you to one free session of Holiday HQ in Jan 2027; one free session of Rise then Shine (before school) in Term 1 2027 and one free session of Stay and Play (after school) Term 1 2027.
- Free sessions are applicable for Fridays only in January Holidays and Fridays only in Term 1 2027
- Sessions are subject to availability.
- This promotion is only available to bookings related to new prep/kindy enrolments for 2027 (and where enrolment was completed between 1 September 2026 and 9 April 2027).
- Parent Portal booking cut off periods and/or fees apply.
- Promo cannot be used after Thursday 9 April 2027
- Bookings for sessions outside of applicable periods will not be eligible for this promotion.
- Promotion cannot be used concurrently with any other promotion for the same booking.
- There is no requirement to enter a promo code at checkout.
- You need to contact the Customer Experience Team to redeem the offer.

How to Redeem the promotion:

- Enrol your prep/kindy child at your school's OSHC service
- Call or email our Customer Experience Team and quote promo code **FREEFRI27**
- Confirm the Friday sessions that you'd like to book for January Holiday HQ, Rise then Shine and Stay and Play in Term 1 2027.
- The Customer Experience Team (details below) will book you in for your desired sessions free of charge!

FAQs:
Is the promo code automatically applied, or added at the checkout? No promo code required at checkout. You will need to email the Customer Experience Team and quote promo code **FREEFRI27** to redeem your free 2027 sessions.

When does this promo end?

You can redeem this promo from: Friday 23 October 2026 – Friday 9 April 2027 by contacting the Customer Experience team.

Where do I apply the code? No promo code required at checkout for sessions. You will need to email or call the Customer Experience Team and quote promo code **FREEFRI27** to redeem your free 2027 sessions.

I want to book within the late booking period. What do I do? Call our Customer Experience team for assistance, regular late booking fees apply.

I am already booked for these dates, how do I get the promotion? The promotion can only be applied during the Promotional Period and cannot be applied to bookings created before the promotional period.

I cannot make a phone call for assistance, what do I do? Please send a message through your Kidsoft App/Parent Portal or email the Customer Experience team.

Any other questions? Please check our FAQ's or Contact our Customer Experience team at the number or email address below:

OSHClub: 1300 395 735
oshaccounts@junioradventuresgroup.com.au

Helping Hands Network: 1300 612 462
accounts@helpinghandsnetwork.com.au

Primary OSHCare: 1300 832 695
customerservice@primaryoshcare.com.au