



INSTRUCTION FOR USE

For Research Use only!

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DISCLAIMER

MacroArray Diagnostics (MADx) has validated the provided instructions, reagents, instrument, software, and customizable features for this analyzer to optimize product performance and meet product specifications. User defined modifications are not supported by MADx as they may affect performance of the analyzer and test results. It is the responsibility of the user to validate any modifications made to these instructions, instruments, reagents, or software provided by MADx.

Please consult the relevant instructions for use before processing!

The following products are within the scope of this document and are hereinafter referred to as "tests" or "test kits":

Product name	REF-Number				
ALEX ²	02-2001-02, REF 02-5001-02				
ALEX Air	06-5001-02				
ALEX Food	07-5001-02				
ALEX ³	03-2001-02, REF 03-5001-02				
FOX	80-2001-02, REF 80-5001-02, REF 80-0001-02				

LIABILITY STATEMENT

This guide was checked for correctness. The instructions and descriptions for the RAPTOR SERVER Analysis Software (syn. RAPTOR SERVER, RS), ImageXplorer and MAX Devices were valid at the time this guide was written. Subsequent guides may be changed without prior notice; however, MADx assumes no liability for harm caused directly or indirectly by errors from the guide. The ImageXplorer, MAX Devices and RAPTOR SERVER are devices that are intended to be used by trained laboratory personnel only.

This guide and the software described are protected by copyright. No part of this guide or of the software described may be duplicated, reproduced, or copied to an electronic medium or machine-readable format without prior written permission from MADx.



I. ABBREVIATIONS

DPA	Data Protection Agreement			
GD	Guide dots			
IFU	Instructions for use			
IgE	Immunoglobulin E			
IgG	Immunoglobulin G			
MOD	Multiplex On Demand			
QC	Quality control			
RUO	Research use only			
ToS	Terms of Service			

II. INTENDED PURPOSE

The RAPTOR SERVER Analysis Software drives and influences MADx processing systems in combination with ALEX technology-based products. The software analyzes the output from ALEX technology-based arrays and is used by trained laboratory personnel and medical professionals in a medical laboratory.

This Instruction for Use is applicable for the following product:

Basic UDI-DI	REF	Product
91201229222JW	22-0000-02	RAPTOR SERVER Analysis Software



III.SUMMARY AND EXPLANATION

RAPTOR SERVER is a cloud-based application and is operated via the browser (Google Chrome). RAPTOR SERVER is a software for the acquisition and analysis of images taken by the ImageXplorer or a MAX device (MAX 45k and / or MAX 9k) from processed test arrays. RAPTOR SERVER performs the storage of data and creation of reports based on the lab results.

The software consists of

- web-based server software that provides graphical user interface control via the user's web browser. This server software is commonly referred to as RAPTOR SERVER.
- a standalone application for data transmission between the ImageXplorer and/or a MAX device and the server software. This application is commonly referred to as "AGENT".

The software has been specifically developed for the analysis and reporting of results of test arrays.

Please refer to the MADx website for further information concerning the Instructions For Use of the tests.

III.1 OPERATION

Ideally, the operation of RAPTOR SERVER should be centralized, in the form of a cloud-based SaaS (Software as a Service) application. However, a purely local operation on a customerowned data center (RAPTOR SERVER "on-premise") is also possible, though with much limited support and features, for more information see III.1.1.

To perform an analysis with the RAPTOR SERVER a test and a device is required:

For analysis					
ALEX ²	REF 02-2001-01, REF 02-5001-01				
ALEX Air	REF 06-5001-01				
ALEX Food	REF 07-5001-01				
ALEX ³	REF 03-2001-01, REF 03-5001-01				
FOX – not certified with notified body	REF 80-2001-01, REF 80-5001-01, REF 80-0001-01				

For imaging/automation					
ImageXplorer	REF 11-0000-01				
MAX 9k	REF 17-0000-01				
MAX 45k	REF 16-0000-01				



Please consult the IFUs of the test kit or devices for further information: https://www.madx.com/extras.

IMPORTANT USER INFORMATION:

For the correct use of the ImageXplorer and/or MAX Devices with the RAPTOR SERVER software, it is necessary for the user to carefully read and follow these instructions for use. The manufacturer assumes no liability for any use of this test system which is not described in this document or for modifications by the user of the test system.

III.1.1 OPERATION ON-PREMISE

Hardware and Software requirements:

Due to the provided application containers (Docker images), RS can be run on any Linux or Windows server. The only software prerequisite on the server in addition to the operating system (provided and maintained by the customer) is an up-to-date Docker installation. The application containers are installed there (using standard Docker commands), can start directly and include all other dependencies in their respective containers. The concrete hardware requirements depend on the number of measurements (data) being handled on the RS installation, but usually standard small business servers are more than sufficient (2 CPU cores, 16GB of memory, 100GB of disk space). After start of the application containers, RS can either be directly used via browser on the server, or of the customer so desires, he may connect the server to the local network to make RS available on other computers connected to the server (again, via browser).

As the on-premise variant uses the same application containers as the cloud-based variant, the same protections against unauthorized access to the software (username, strong password, MFA etc.) are available. Unauthorized access to the server hardware itself and the operating system is in the responsibility of the customer and the system administrators there. A main measure against unauthorized access in on-premise scenarios is the disconnect from the Internet (only access from local server or network).

Installation and update process for on-premise installations:

All application containers (Docker images) are available on a public Docker Registry provided by MADx. Both the cloud-based installation and the on-premise installations can download the latest validated release version of the application containers there using standard Docker functionality and commands. Access to the Container Registry is possible from the Internet, but protected by password. As soon as a new version (either new planned release, or hotfix version) is validated and released by MADx, it is available on this Docker Registry. It is then automatically deployed to the cloud-based installation. On-premise customers are informed either by e-mail or by their distributors about new releases.



IV. PRINCIPLE OF THE PROCEDURE

The tests are solid-phase immunoassays. Allergen / antigen extracts or molecular allergens / antigens, which are coupled to nanoparticles, are deposited in a systematic fashion onto a solid phase forming a macroscopic array.

First, the particle bound allergens react with specific antibodies which are present in the sample. After incubation, non-specific bindings are washed off. The procedure continues by adding an enzyme labelled antihuman detection antibody which forms a complex with the particle bound specific antibodies. After a second washing step, substrate is added which is converted to an insoluble, colored precipitate by the antibody-bound enzyme. Finally, the enzyme-substrate reaction is stopped by adding a blocking reagent. The amount of precipitate is proportional to the concentration of specific antibodies in the sample.

The lab test procedure is followed by image acquisition and analysis using either an ImageXplorer or a MAX device. The test results are analyzed with RAPTOR SERVER. Test results are reported in allergen specific IgE units (kU $_A$ /I) along with the total IgE results in IgE units (kU/I), or IgG units (μ g/mI) depending on the used test. Quantitative units (kU $_A$ /I) are calculated from arbitrary intensity units by linear regression. The curve parameters for the mathematical transformation are derived from the test and provided by RAPTOR SERVER Analysis Software.



V. GLOSSARY OF SYMBOLS

RUO	Research Use Only
	Manufacturer
À	Caution
MAD MACRO ARRAY DIAGNOSTICS	MacroArray Diagnostics (MADx)



VI. SAFETY INSTRUCTIONS

Any serious incident that has occurred in relation to the device shall be reported to MADx and the Competent Authority of the Member State in which the user is established.

VI.1 OPERATOR QUALIFICATION

The RAPTOR SERVER Analysis Software should be operated by or under the supervision of a technician or operator who is sufficiently qualified for laboratory work. Before operating the RAPTOR SERVER Analysis Software, the operator should:

- Read these Instructions for Use carefully.
- Be aware of all relevant laboratory procedures.
- Be aware of all relevant safety rules and regulations.

VI.2 DATA BACKUP

When using RAPTOR SERVER, all data are stored according to the MADx Terms of Service Agreement in the Microsoft Azure Online Portal. Please also refer to the Online Services Terms (OST) of Microsoft, available at https://www.microsoft.com/en-us/licensing/product-licensing/products. For the RAPTOR SERVER on-premise version, please consult with your local IT administrator.

VI.3 WARNINGS & PRECAUTIONS

- Results and data must be manually approved by a qualified person. RAPTOR SERVER
 Analysis Software suggests optimal settings (e.g., grid settings), which require manual
 review and optimization if necessary.
- RAPTOR SERVER Analysis Software including the API has been fully validated by MADx. The interaction between any external software and the API, as well as the external software itself, are not covered by the validation conducted by MADx.
- Standard data protection, data integrity and data security measures must be followed. These include, but are not limited to:
 - using strong, unique passwords,
 - using multi-factor authentication,
 - restricting access to the software and data to authorized personnel only,
 - not sharing sensitive information (e.g. API key, passwords, etc.).



VII. INSTRUCTIONS VII.1 RAPTOR SERVER SOFTWARE SETUP

Google Chrome is recommended as a browser for using the RAPTOR SERVER. The graphical user interface of RAPTOR SERVER can be accessed on the website: https://www.raptor-server.com

The RAPTOR SERVER instance is designed for SaaS operation and therefore supports multiple independent tenants. Each tenant is logically differentiated from all other tenants and no exchange of data between tenants is possible in any way.

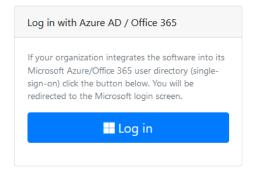
VII.1.1 LOG-IN

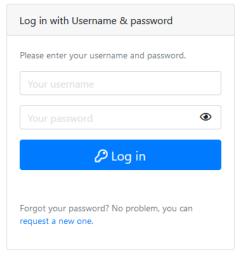
A Tenant is the online entity for a single laboratory within the RAPTOR SERVER. Tenants are created by MADx, and access is provided by your local distributor.

Multiple users can log in to a Tenant platform. Access to a Tenant on RAPTOR SERVER will only be available to users with a valid username and password specified by MADx or by an external directory service (Office 365/Azure Active Directory). User accounts are created by the tenant administrator (local distributor, or MADx). In case the login data was forgotten the password can be reset on the login screen as well.



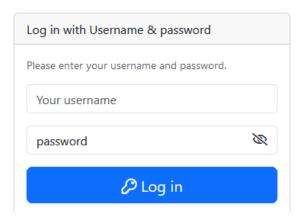
Welcome to RAPTOR SERVER Analysis Software, the analysis software for the ALEX multiplex test. Please log in below to continue.



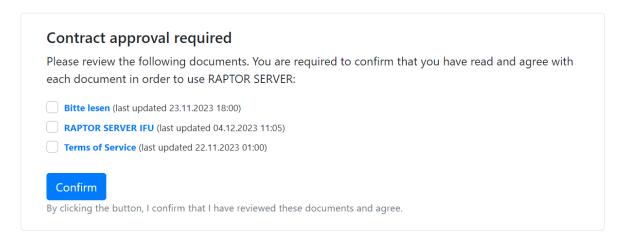




By clicking the eye icon, the entered password can be made visible.

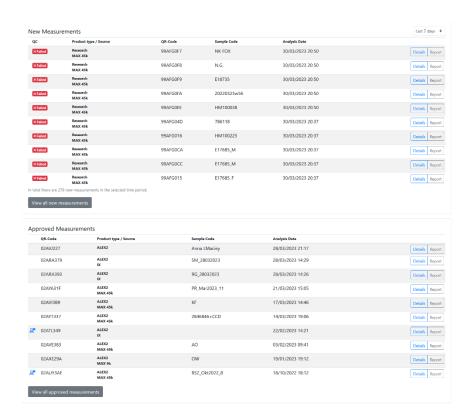


After successful login, the user has to confirm reading of and agreeing to each document to gain access to the full functionality of the software for the first time. This is also the case if there are new instructions for use, terms of services or other agreements available. The user will be informed by the same new pop-up window right after logging into RAPTOR SERVER Analysis Software and has to confirm them.

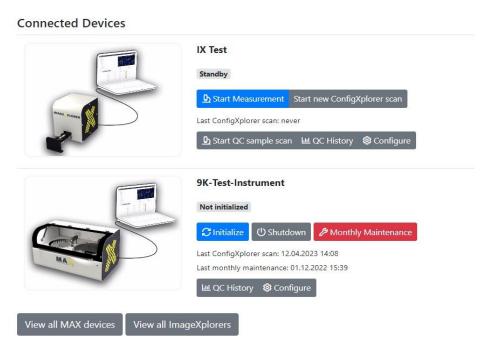


After confirming and gaining access to their tenant, one has a view of the dashboard. On the left side of the screen the user sees the latest new and approved measurements.





On the right side of the screen the connected devices and the date of their last ConfigXplorer scan and/or monthly maintenance (for MAX devices only) are shown. Furthermore, regular measurements as well as ConfigXplorer scans and monthly maintenance can be initiated via the dashboard (please refer to the MAX Devices IFU for more information). In addition, the links to the general settings of the shown devices ("Configure") and to the recordings of the QC-measurements ("QC History") can also be found on the dashboard.

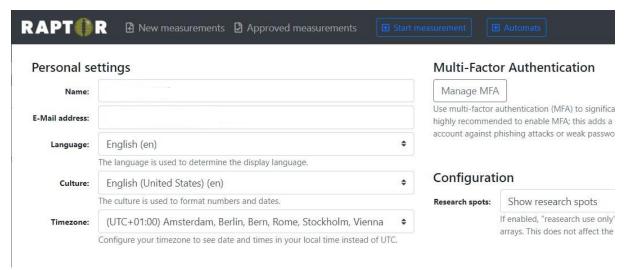




VII.1.2 PERSONAL SETTINGS

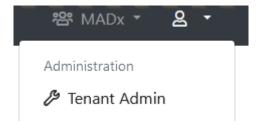
In "Personal Settings" you can select the user language, the culture (e.g., English (UK)) and the time zone. To make the RUO spots visible, the user can select "show research spots" in the drop-down menu. In addition, the display language can be selected, once the translation is available.

RAPTOR SERVER supports Multiple Factor Authentication (MFA) of users with given username and password. It can be set up in the personal settings, using an authenticator app (Google or Microsoft) installed on the smartphone of the user. Clicking on Manage MFA in the Personal Settings page, the user will be guided to set up the MFA.



VII.1.3 TENANT ADMIN

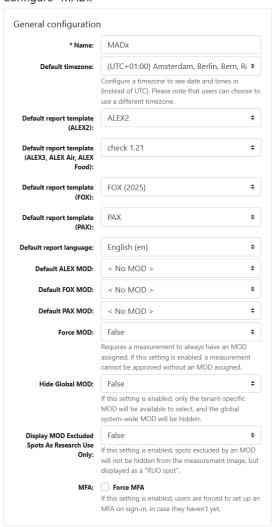
If you click on the menu icon in the upper right corner and select Tenant Admin, you will be directed to the Tenant Admin area, where you can set the preferences for your tenant.

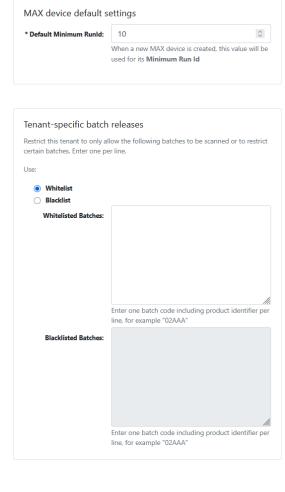


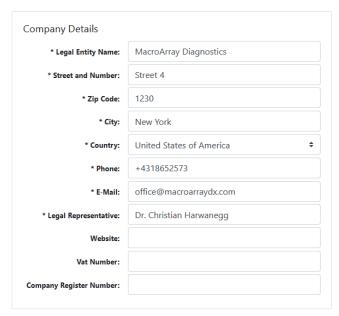
First, please access the Tenant Configuration page and fill out the company details accordingly. Make sure the company details represent official data. Administrators with the "Can manage basic tenant configuration" access right can enforce MFA for all users within a tenant. After MFA enforcement is activated, users will be prompted to complete MFA setup during their next login.



Configure "MADx"



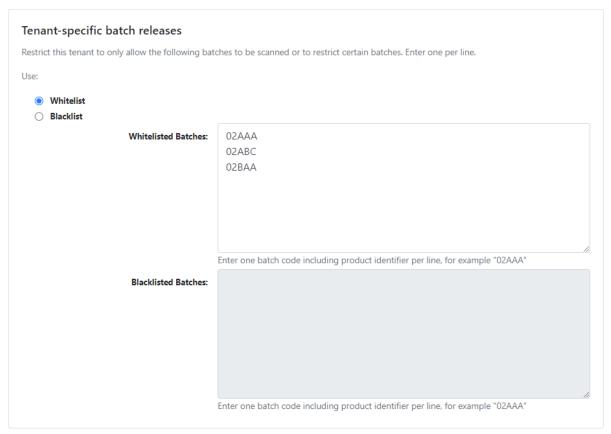






VII.1.3.1 BLACKLISTING AND WHITELISTING BATCHES

Individual batches can be black or whitelisted per tenant by a user that has the tenant access right "Can manage basic tenant configuration". To black or whitelist a batch, just toggle either "Whitelist" or "Blacklist" and enter the batch code(s) you want to black or whitelist.



If a batch is blacklisted it cannot be scanned anymore and RAPTOR SERVER will return an error.

You requested a new measurement from ImageXplorer "IX Trainingsraum". Please wait until the measurement is completed ...

Invalid batch detected! The measurement can't be processed because its batch is blocked.

If a batch is whitelisted, RAPTOR SERVER will allow only batches with this code to be scanned.

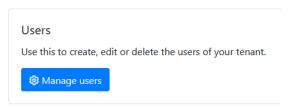


Other important pages of the Tenant Admin area are:

- ImageXplorers and MAX Devices: Use this to configure existing ImageXplorers / MAX
 Devices or add new ones. Every ImageXplorer / MAX Device needs to be registered
 as an entity to the Tenant on RAPTOR SERVER, otherwise a connection is not
 possible.
- Report Templates: Use this to create, edit or delete report templates for this tenant. Each template can have its specific look and configuration.
- Measurement data completion: Manage pre-defined information that can be assigned to a measurement.
- Result Sharing Portal: Use this to create, edit or delete users on the Result Sharing Portal for this tenant. Measurements can be shared with users of the Result Sharing Portal, and users can use the Result Sharing Portal to access those measurements.

VII.1.4 ADD USER TO A TENANT

In the tenant admin area, you can also create and edit users for each tenant. To do this, click on "Manage Users".



Subsequently, a list of all users of the current tenant is displayed. Via "Configure", the rights of an existing user can be adjusted. The "Add new user" button at the top of the page adds a new user to the tenant. Already existing users (from a different tenant) can be linked to the users via the option "Add user from another tenant".

Add new user

After clicking "Add new user", the name, email address and login information of the new user can be added. A user can be authenticated by username and password, or by a Microsoft account defined by the information in the "Azure AD UPN" field.

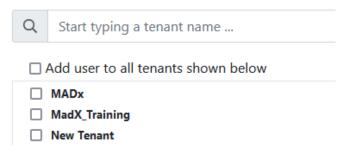
Add New User



Via the predefined user groups (e.g.: laboratory staff, support, etc.), the user's rights can be assigned to a specific group. In addition, the rights can also be adjusted individually for each user.

General Information New user E-Mail address: name@server.com Name: **‡** Enabled (user can log in) Status: Login Credentials Please select if the user should be validated against Azure AD (Office 365), Username and Password or if you want to specify username and password yourself. It is recommended to use Azure AD whenever possible. This allows for increased security by supporting two-factor authentication. Also, it is more convenient for the user, because he or she does not have to remember a new username and password (single-sign-on). Username: Automatically send invitation e-mail \$ It is a good idea to use the users e-mail-address as his username, because the username needs to be unique across the entire system. Access Rights Preconfigured groups Use these pre-configured groups to automatically assign a set of access rights to this user. You can still add or remove specific access rights. Reset Lab User Super Lab User Support/Distributor User System Administrator

A user can also be added to multiple tenants in one step (bulk editing) using the feature at the bottom of the page. The user needs to click the checkbox "Add User to all tenants shown below".



You can assign the particular user only to the tenants where your user is already present. On the bottom of the page, you see the list of tenants where this user is already assigned, with the corresponding user rights, and below that a scrollable list of additional tenants where this user can be assigned to.



Tenants This user is connected to the following tenants and has the following access rights: 0 0 Another 0 0 0 0 0 0 MADx Tenant MADx Tenant Additionally this user can be added to the following tenants by checking the tenant name and hitting save afterwards. User rights w applied from current open tenant user. Start typing a tenant name ... ☐ Test Test Tenant

To assign the user to an additional tenant, mark the tick-boxes of the tenants (you can also use the search bar to look for one), where you want to add the user which you configure and click save. The rights on the current open tenant will be automatically applied to the user. After clicking "Save" at the end of the page, the user receives a welcome email. Via this email, the user can now log in to the RAPTOR SERVER.



You can edit the user rights of the user in a bulk, corresponding to multiple tenants at once, using the tabular overview of tenants/user rights. Select the tick-boxes of the tenants for which you'd like to set this particular user rights. After selecting, a button will appear on the top to edit the rights for all the tenants selected. By clicking the button, you come to the usual edit page for user rights. The adjustments you make will affect all the tenants you selected before!



Tenants

This user is connected to the following tenants and has the following access rights:

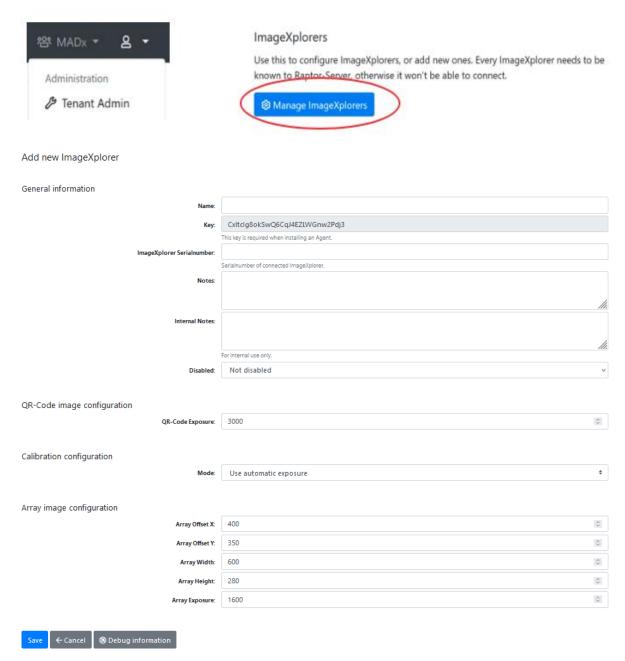


After clicking "Save" at the end of the page, the user receives a welcome email. Via this email, the user can now log in to the RAPTOR SERVER.



VII.1.5 DOWNLOAD OF THE AGENT SOFTWARE

To set up a device (in this example an ImageXplorer) for your tenant, go to the Tenant Admin area and click "Manage ImageXplorers". To add a new ImageXplorer, please select "Add new ImageXplorer" and assign a name to it. An ImageXplorer key will be generated automatically.



After clicking on "Save" you will return to the overview page of the respective ImageXplorer. Here you shall download the ImageXplorer Agent software.

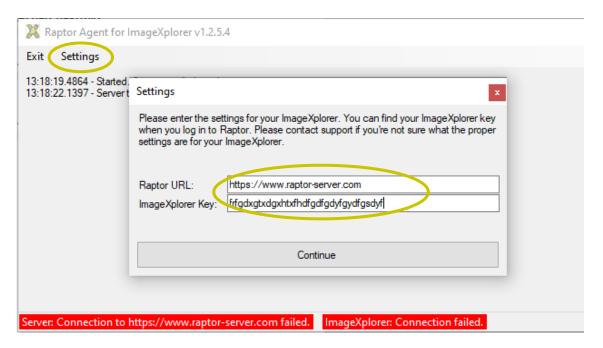




Carry out the installation of the ImageXplorer agent, as a regular installation process.

NOTE: The use of the ImageXplorer requires the presence of the software "Pylon Runtime 6.1.1", by Basler. If you install the "full" version of the ImageXplorer Agent, the software is included. If you already have this software, it is enough to install the "slim" version of the Software.

NOTE: It is suggested to remove any other Pylon software from the PC before installing the ImageXplorer Agent, such as previous versions of the Pylon Runtime.



To activate the Agent and connect it to ImageXplorer and RAPTOR SERVER, please go to Settings and type in the RAPTOR SERVER URL: https://www.raptor-server.com and your ImageXplorer Key and click "Continue".





A: Connection to RAPTOR SERVER

B: Connection to ImageXplorer

If a connection to both the RAPTOR SERVER and the ImageXplorer is established, both fields are highlighted in green. If one connection fails, refer to the troubleshooting section for further instructions.

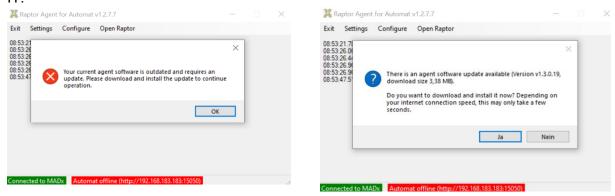
Further information on how to adjust the settings of a device please refer to the ImageXplorer or MAX Device Instructions for use respectively.



VII.1.6 UPDATING THE AGENT SOFTWARE

Once an update is released, the User receives a pop-up warning in their Agent software window. Click OK, and then say "Ja" to carry out the update.

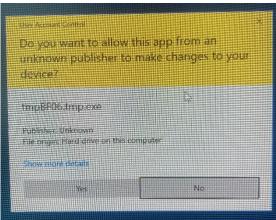
NOTE - you might need administrator rights on the PC to install software - Contact your local IT!



If you skipped the pop-up, you can still start the update anytime by clicking "Install Update".



Windows might interrupt and ask whether "you would like to allow the software to make changes".

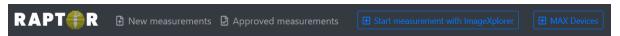


Say <u>"Yes"</u> to proceed. You will then proceed with a software installation similar to other common software (windows setup wizard). Once the update is completed the agent restarts.



VII.1.7 IMAGE ACQUISITION, QR-CODE READING AND GRID FINDING

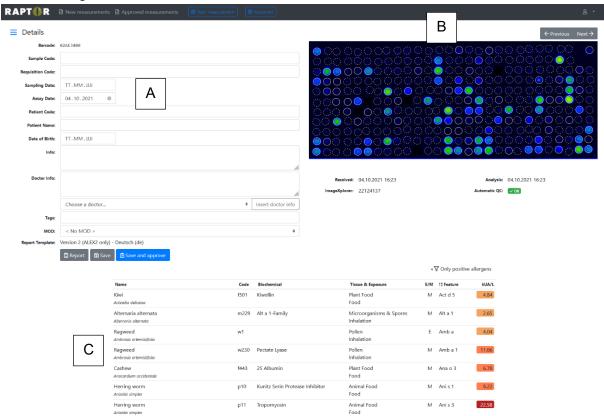
On the overview page you will find a tab "New measurements", a tab "Approved measurements", a button for "Start measurement with ImageXplorer" and a button for MAX devices. The tab "New measurements" contains all new and unapproved measurements, the tab "approved measurements" contains all hitherto approved measurements.



The QR-Code on each cartridge contains the following information:

- type of test array
- corresponding allergen layout
- QC information
- Lot number of cartridge

After imaging and analysis, a detailed overview of the measurement is displayed with sample information fields on the left, an analytic image of the array on the right and a detailed result view of allergens below.



A: Sample information fields

B: Analytic image

C: Result view



In addition, date of analysis, serial number of the ImageXplorer, QC and possibly also an error log are displayed below the analytical image.

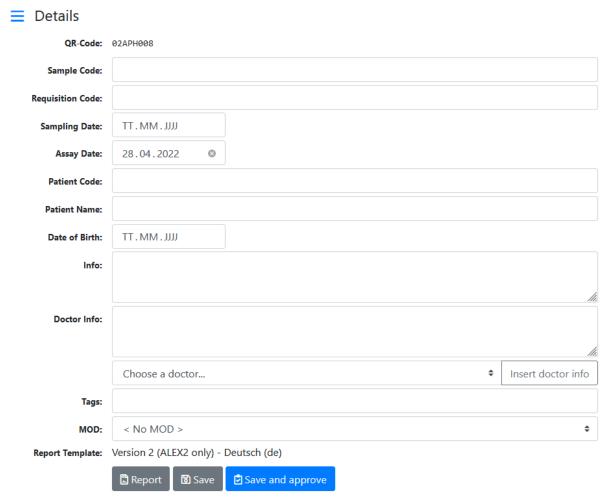
Additional sample information can be added manually:

- sample code
- requisition code
- sampling date
- assay date
- patient code
- name of the patient
- date of birth
- additional information (Info)
- name of the referring physician (Doctor Info)
- tags
- MOD panel

The entries in "Info" and "Doctor Info" can be formatted to appear bold, cursive and/or underlined. This is done as follows:

- _Info_ will appear <u>underlined</u>
- *Info* will appear cursive
- **Info** will appear bold





If you click on "Save" the entered information will be saved.

The array of the measurement with grid is displayed in the analytical image area. The software automatically identifies the position of the array in the image data based on the guide dots. For more information on the Guide Dots please refer to the product specific IFUs.

After processing, the Guide Dots have to be easily visible with the naked eye. Please also verify their correct orientation. If they are not visible, please contact your local distributor or MADX support on how to proceed. In case the Guide Dots are visible, the cartridge can be further analyzed.

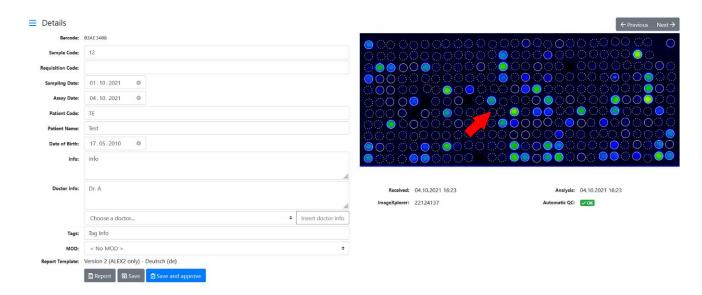
During the image acquisition of a cartridge, RAPTOR SERVER evaluates the signal of all Guide Dots as well as the background signal of the membrane surface. If all quality criteria are fulfilled, the "automatic QC" field under the image is set to "OK".

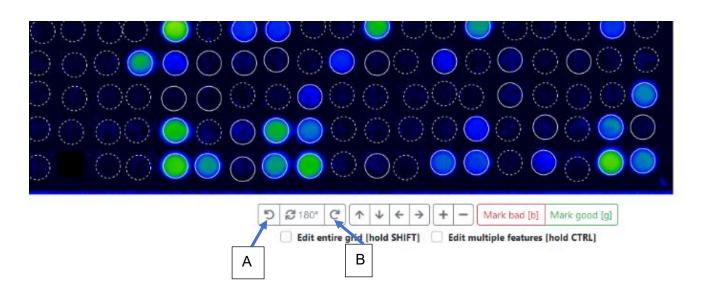
In order to exclude the influence of artifacts in the automated image analysis (satellite spots, sample contaminations, dust, smeared spots, ...), the images must be checked by a trained operator before the results are approved in order to exclude false results. In case of discrepancies between the processed array and the image acquired by the RAPTOR SERVER please consult your local distributor or MADX Support.



VII.1.8 IMAGE PROCESSING MODE

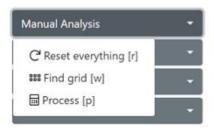
To enter the image processing mode, click on the image.

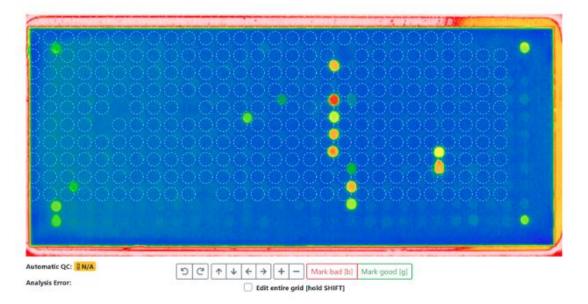




If the automatic position finding fails, the user will be alerted, and the measurement quality control (QC) will be set to FAIL. In this case, the user can try to manually position the array by resetting the grid by pressing "R" or go to "Manual Analysis --> Reset Grid". After resetting, you can move the whole grid with the mouse by additionally pressing "Shift", or by setting a check mark at "edit entire grid". Note that you are only able to move the grid within certain limits.





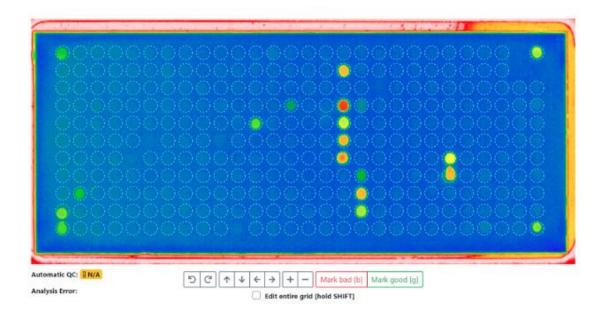


Press "R" or "Manual Analysis --> Reset Grid", then move the entire grid.

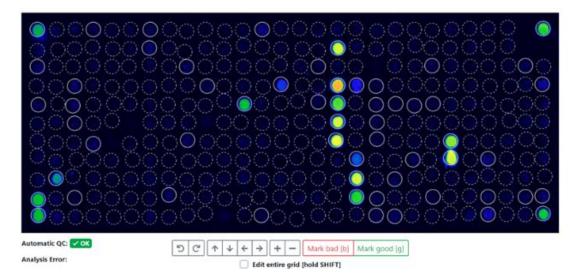
After aligning approximately towards the correct position (use two of the corner dots as alignment "targets"), press "Manual Analysis --> "Find grid" or press "W", to automatically drive the grid further to the correct position.

If the grid is still not aligned to the spots, repeatedly move the grid manually, and use "find grid" to turn the grid clockwise or counter-clockwise, click the buttons "A" or "B" according to the picture above.





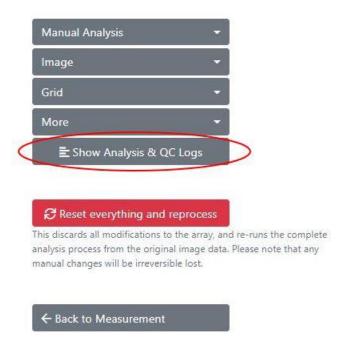
Finalize the grid-finding and analysis by pressing "P" or Manual Analysis -> Process.



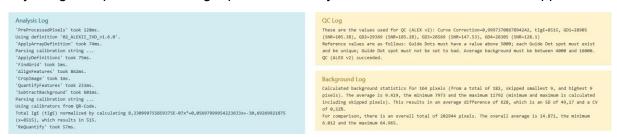
Press "P" or "Manual Analysis --> Process"

All processed measurements have information about the image analysis under "Show analysis & QC logs".





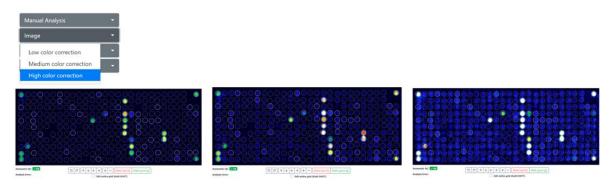
Click on this button to get information about the background, QC dot values and the applied reference values. This is especially useful if you need to find out why a measurement failed QC. For the QC to be OK, the background must be within a certain range and all guide dots must reach a certain threshold value. If these QC criteria are still not fulfilled after manually adjusting the spots on the image, please contact your local distributor or MADx Support.



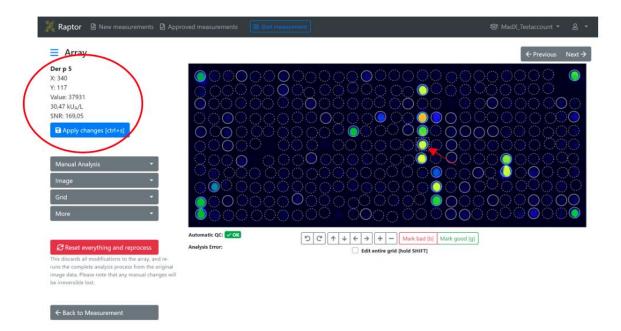


VII.1.8.1 IMAGE ANALYSIS

The analytic image of the selected array is displayed in a false color code to allow a clear visualization. The false color intensity can be adjusted in three steps. Go to "Image" and select one of the three levels (low color correction, medium color correction or high color correction).



Pictures above from left to right: High color correction (default) - Medium color correction - Low color correction. By clicking inside one spot, name, x and y coordinates of the image, raw and result value of the spot and the signal-to-noise ratio (SNR) are displayed.

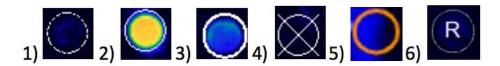


Each allergen is surrounded by a circle. The graphic depiction of the circle represents the automatic interpretation by the software or the modification by the user:

- 1. Circle with dotted line: not yet analyzed or below cut-off
- 2. Circle with a solid thin line: positive spot automatically found
- Circle with solid thick line: spot set to good by user
- 4. Circle with a solid thin line and an X in the center: spot set to bad by the user



- 5. Circle with a thick orange line: Spots to be inspected by the user with poor signal-to-noise ratio but a quantitative result above the system cut-off. Those spots should be set to "good" or "bad" by the user.
- 6.Research Use Only Spots (RUO) are marked with a "R" inside of the circle and will not be displayed in the PDF report, but are exported in the CSV, EXCEL, or ASTM file. The RUO spots can be displayed by changes in the personal settings.



Spots are editable by the user:

- A single spot is selected by clicking on a spot.
- If you simultaneously press "SHIFT" or select "edit entire grid", all spots will be selected.
- Multiple single spots can be selected by pressing and holding "CTRL", or selecting "edit multiple features".
- Selected spots can be moved with the arrow keys (left, right, up, down) or with the mouse.
- Selected spots can be set to Good by pressing "G"
- Selected spots can be set to Bad by pressing "B"
- By pressing "H", the grid can be hidden and displayed again.
- By pressing "N", all spots are annotated, and the abbreviated name of each allergen is displayed. This can be undone by pressing "N" again.

The last two features can also be used by selecting "Grid" --> "show or hide grid" and "show or hide names".



manual changes will be irreversible lost.



VII.1.8.2 SHORTCUT SUMMARY

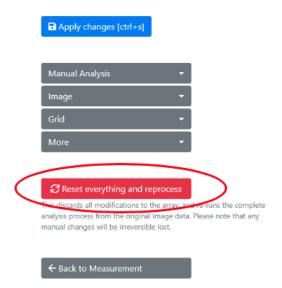
Short Cut	Execution
R	Reset analysis
W	Find grid
Р	Process
G	Set feature to good
В	Set feature to bad
N	Annotate allergen features
Н	Hide/unhide grid
SHIFT	Select all measurements

Orange marked spots need to be inspected and set to Good or Bad by the user. Otherwise, they will be marked by an orange triangle with an exclamation mark in the report. If the spot was set to "good" or "bad", this will not be displayed.

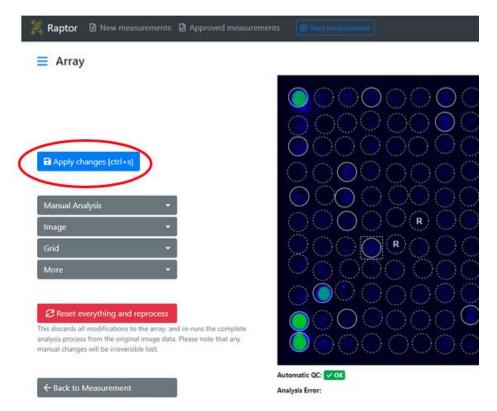
Milk							
Cow, milk	Bos d 4	M	α-Lactalbumin	0,38			
Cow, milk	Bos d 5	M	β-Lactoglobulin	0,90 🔔			
Cow, milk	Bos d 8	M	Casein	6,04			
Cow, milk	Bos d_milk	E		3,40			

It is also possible to open an image of the QR-Code, an image of the unprocessed or the processed array. To do this, go to "More" and select the desired image. A complete reset is also possible by pressing the "Reset everything and reprocess" button.





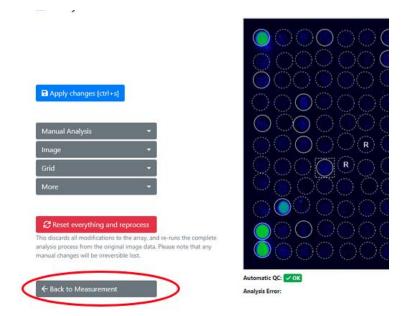
If the user changes the position or the interpretation of the spot or the whole grid, the analytic data will be erased, and the QC set to NA. After the analysis, press "Apply Changes" to save the modifications.



To return to the detail page of the measurement from the image processing mode, press "Back to measurement". You can also click "Next/Previous" to go to the editing page of the following image. If a filter on the overview page for, for example a specific product was set, navigation



through Measurements using the buttons will only show the ones according to the filtering criteria already applied in the list.



VII.1.8.3 ANALYTICAL RESULTS

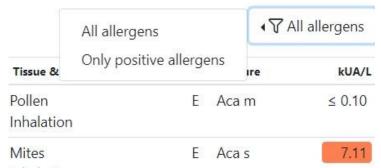
In the detailed results list, below the sample information and the analytic image, the results of the selected measurement will be displayed. The analytic result will display a list containing the following information:

- Allergen name & species
- Allergen code
- Biochemical function
- Source & exposure route
- Allergen extract or molecular allergen
- Feature name
- IgE value expressed as kU_A/I (color coded)
- IgG value expressed as μg/ml (color coded)

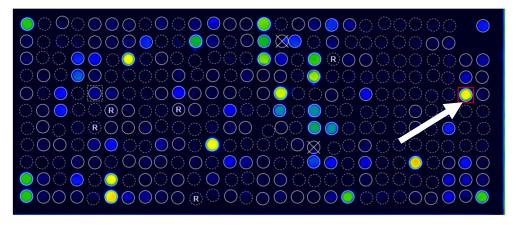


						√ All allergens
↑å Name	Code	Biochemical	Source & Exposure	E/M	Feature	kUA/L
Acacia Acacia mimosa	t19		Pollen Inhalation	E	Aca m	< 0.10
Acarus siro Acarus siro	d70		Mites Inhalation	Е	Aca s	0.39
Alder Alnus glutinosa	t100	PR-10	Pollen Inhalation	М	Aln g 1	< 0.10
Alder Alnus glutinosa	t101	Polcalcin	Pollen Inhalation	М	Aln g 4	6.75
Almond Prunus dulcis	f20		Plant Food Food	E	Pru du	< 0.10
Alternaria alternata Alternaria alternata	m229	Alt a 1-Family	Microorganisms & Spores Inhalation	М	Alt a 1	9.21
Alternaria alternata Alternaria alternata	m230	Enolase	Microorganisms & Spores Inhalation	М	Alt a 6	< 0.10

By clicking on the drop-down menu "All allergens/Only positive allergens", the information to be displayed in the analytic results window can be selected. This is independent of those results that are displayed in the PDF report.



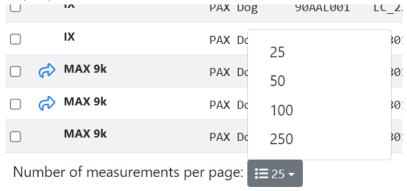
By clicking on the name of one or more allergens in the list of allergen results, the corresponding spots on the array image are highlighted by a red rectangular box.





VII.1.9 OVERVIEW OF MEASUREMENTS

New and unapproved measurements are displayed in the "New Measurements" overview. With a dropdown at the bottom of the page, you can set the number of displayed measurements to 25, 50, 100 or 250.



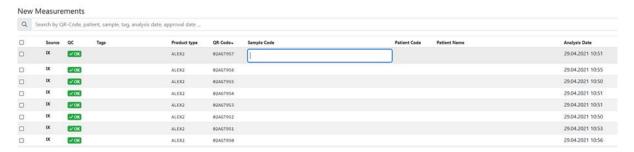
The "New Measurement" page also displays the following information for each measurement:

- Source of measurement
- QC status
- Tags
- Product Type
- QR-Code
- Sample Code
- Patient Code
- Patient Name
- Analysis Date

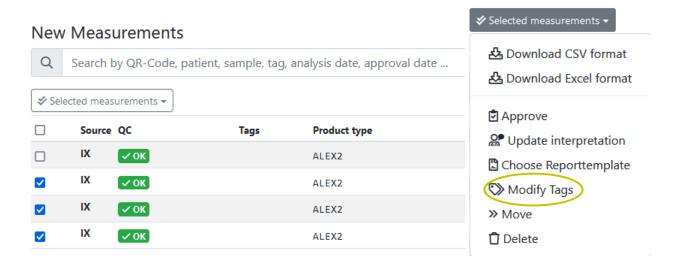


Clicking on the QR-Code or the analysis date takes you to the detail area of the measurement. Sample information, sample code and tags can also be entered in the overview page. To do this, simply click in the corresponding field of the measurement and insert it. Press the "Tab" button to automatically enter the next field and your entry will be saved.



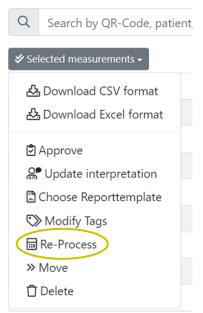


Tags can be added to or removed from multiple measurements at once using the dropdown menu.



To re-process multiple measurements together, select the measurements you want to reprocess and open the dropdown menu on top and choose "Re-Process".

New Measurements



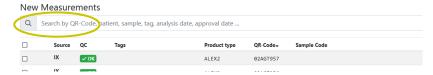
Re-process measurements

You are about to re-process the following measurements. undone, the existing analysis result will be irreversibly ove

QR-Code	Sample Code
02APK3C8	Dummy8
02APK258	Dummy1
02APK07F	Dummy13
Re-process these measurements	Cancel

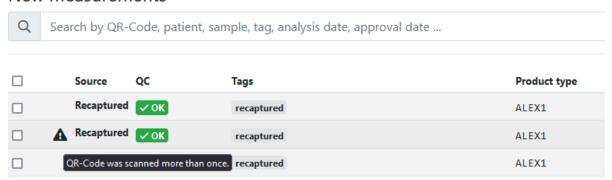


In the search field, measurements can be searched for by their tag, product type, QR-Code, sample code, patient code and patient name as well as analysis date.



It is possible to duplicate the QR-Code and the measurement data in the data repository if cartridge is acquired several times. However, this is indicated by a triangle with an exclamation mark during measurement.

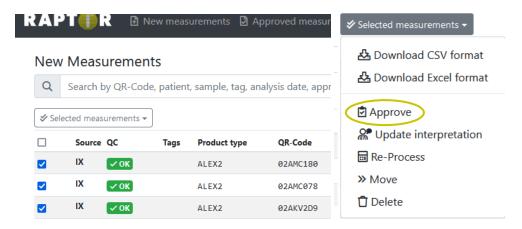
New Measurements



VII.1.10 APPROVING AND EXPORTING MEASUREMENTS

After analysis and careful revision of the results, the measurements can be approved by two ways. However, make sure to take care of uncertain spots before approving a measurement, see also **Fehler! Verweisquelle konnte nicht gefunden werden.**:

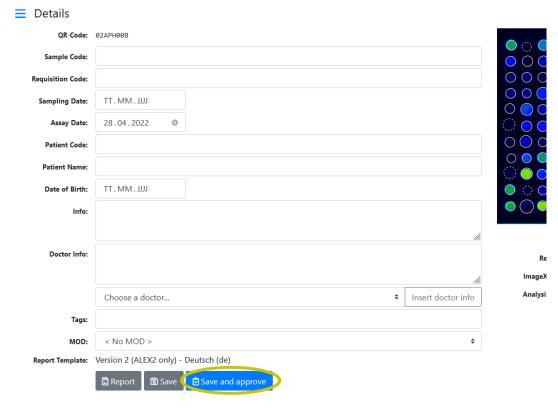
1. One or more measurements can be selected by ticking and then approved in the dropdown menu in a bundle:



Unapproved measurements can also be downloaded as CSV or EXCEL.



2. A measurement can also be approved on the detail page of a measurement. Simply click on "Save and approve".



If the QC of a measurement is "OK", the measurement simply moves to the "Approved Measurements" tab upon approval. If the QC of a measurement is "Failed", the user will get a notification that the "Measurement QC is not OK". In addition, it will also be stated on the report that the internal QC (plausibility check for GD and background signal) was not successful.

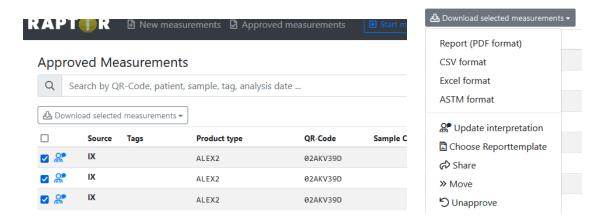
Approve measurements You are about to approve the following measurements. There are measurements with one or more warnings. Please make sure to double-check these measurements before approval. QR-Code Sample Code Analysis Date 02AKV035 28.04.2022 11:14

Approved measurements are stored in the section "Approved measurements". With a dropdown at the bottom of the page, you can set the number of displayed measurements to 25, 50, 100 or 250. No information can be changed or added to approved measurements. The details/result of a measurement can be displayed by clicking on a measurement. The features of the image can also be displayed but cannot be adjusted anymore.

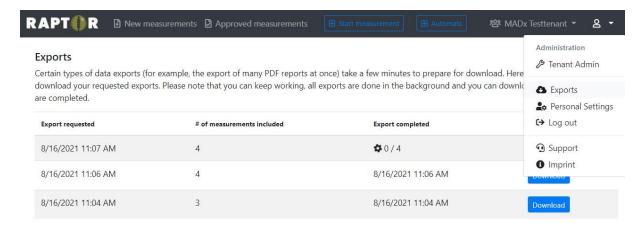




The results of selected measurements in the approved measurements section can be downloaded as PDF report, as EXCEL, CSV, or ASTM file. Values under 0.1 kU_A/I will be displayed as < 0.1, and values over 50 kU_A/I as >50 instead of the absolute value.

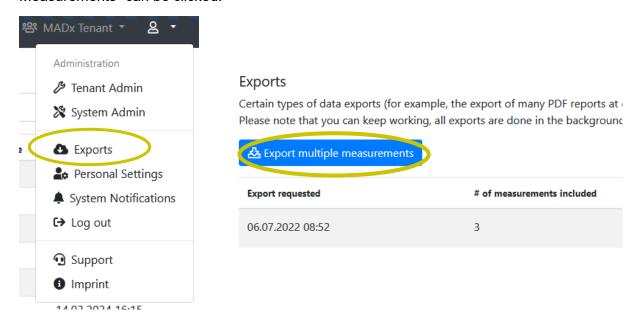


If a larger amount of data is requested for export, for example multiple .pdf reports, an export download link will be generated in a separate window. The export process then runs in the background and can be viewed by clicking on the menu in the upper right corner. A finished export can be downloaded by clicking on "download".

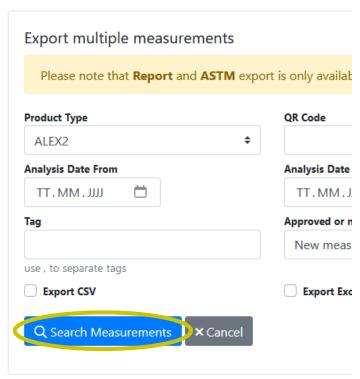




To initiate an export of multiple measurements "Exports" and then "Export Multiple Measurements" can be clicked.



After selecting the appropriate filters and clicking "Search Measurements", the number of found measurements are displayed. After clicking on "Start export" the user will be directed back to the Exports page and will see the Export requested ready to Download. If the user wants to change filters, they can click on the back button, RAPTOR SERVER remembers the filter previously set.



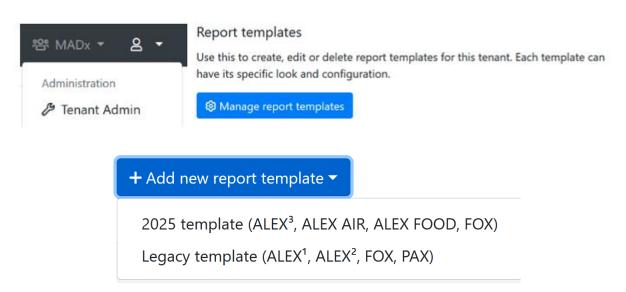


Export multiple measurements Please note that Report and ASTM export is only available. Product Type QR Code ALEX2 \$ **Analysis Date From** Analysis Da TT.MM.JJJJ TT. MN Approved (Tag Approv use , to separate tags Export CSV Export **←** Back Start export ... 122 Measurements found that match your criteria



VII.2 REPORT

Reports can be customized by clicking on "Tenant Admin" \rightarrow "Manage report templates" and "Add new report template".



There are two kinds of templates available: the legacy template for products such as ALEX, ALEX² and FOX, and the 2025 template for the newer products such as ALEX³, ALEX Air, ALEX Food but also FOX.

VII.2.1 CREATING A CUSTOM REPORT TEMPLATE (2025 TEMPLATE)

The Report Template Configurator consists of six cards, which can be used to customize a report template: General configuration, header layout, content, PDF file name, branding and signatures.

VII.2.1.1 GENERAL CONFIGURATION FOR CUSTOM REPORT TEMPLATE (2025 TEMPLATE)

In the card "General configuration" the following settings can be selected:

- Name of the report template
- Default language (you can still change the language for every report separately)
- Supported products
- PDF size



VII.2.1.2 HEADER LAYOUT FOR CUSTOM REPORT TEMPLATE (2025 TEMPLATE)

In the card "Header layout" the content and order of the header can be configured. The following information can be added via dropdowns:

- Sample Date
- Assay Date
- Analysis Date
- Approval Date
- Print Date
- Patient Code
- Sample Code
- Patient Name
- Date of Birth
- QR-Code
- Allergens/Antigens
- Test method
- Doctor information
- Additional Info Text
- Requisition Code
- Approved By
- Tested By

If the dropdown is left at "None", no text will be displayed at that position.

VII.2.1.3 CONTENT FOR CUSTOM REPORT TEMPLATE (2025 TEMPLATE)

In the card "Content" the following settings can be selected:

- Results filter: the allergens displayed in the report can be specified (all allergens, only positive allergens, only negative allergens)
- Allergen sort order: The allergen details in the report (in one allergen group) can be sorted in three different ways:
 - Alphabetical order by allergen codes
 - Descending from the highest to the lowest value
 - Alphabetically order by allergen name (common name)
- Include QR-Code for patient portal: to access the patient portal a QR-Code can be printed on the report:
 - None
 - Top and Bottom
 - Top
 - Bottom
- Include total IgE with three options:
 - Do not include
 - Top



- Bottom
- Include interpretation (RAVEN)
 See corresponding chapter. Here can be selected whether an interpretation shall be included automatically in the report, or only by request.
- Cross-reactive information: By selecting "include cross-reactive information", explanatory sentences will be added to the end of the report describing those allergen families that are positive on the first page. (see "cross-reactive allergens"). It is possible to include the information as text only or the information and a table of all positive allergens).

VII.2.1.4 PDF FILE NAME FOR CUSTOM REPORT TEMPLATE (2025 TEMPLATE)

In the card "PDF file name" the following settings can be selected for the file name:

- Include measurement QR-Code
- Include Patient Code
- Include Patient Name
- Include Sample Code
- Include Date and Time

A manual pattern can be defined as well, in that case any other settings will be ignored.

VII.2.1.5 BRANDING FOR CUSTOM REPORT TEMPLATE (2025 TEMPLATE)

In the card "Branding" the following settings can be selected:

- Custom color: the colors of the header can be customized across the entire color palette
- Logos: Additional to the Logos on both sides of the front-page header, a miniature logo can be added to the headnote of all pages. By default, this is a miniature of the leftside header logo.

VII.2.1.6 SIGNATURES FOR CUSTOM REPORT TEMPLATE (2025 TEMPLATE)

In the card "Signatures" up to 3 images can be added to the en of the report in the form of signatures.

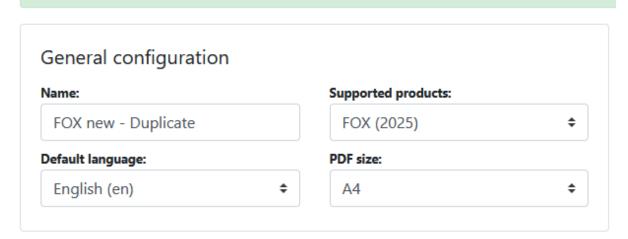
After the change, the report template can be saved by clicking the "Save" Button.

A report template can be duplicated using the button "Duplicate" at the bottom of the page. The current report template will be duplicated and duplicate will be automatically loaded, which can be seen by the name of the report template:



Edit report template

Your changes have been saved successfully.





VII.2.2 CREATING A CUSTOM REPORT TEMPLATE (LEGACY TEMPLATE)

The Report Template Configurator consists of four tabs, which can be used to customize a report template: General, Design, Header and Content.

Add a new report template

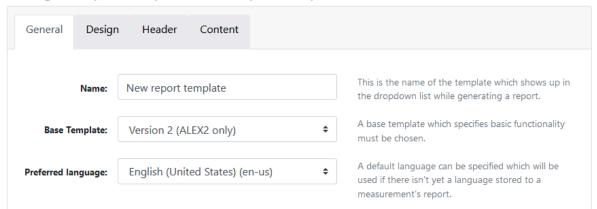


VII.2.2.1 GENERAL SETTINGS FOR CUSTOM REPORT TEMPLATE (LEGACY TEMPLATE)

In the tab "General" the following settings can be selected:

- Name of the report template
- Base template
- Preferred language (you can still change the language for every report separately)

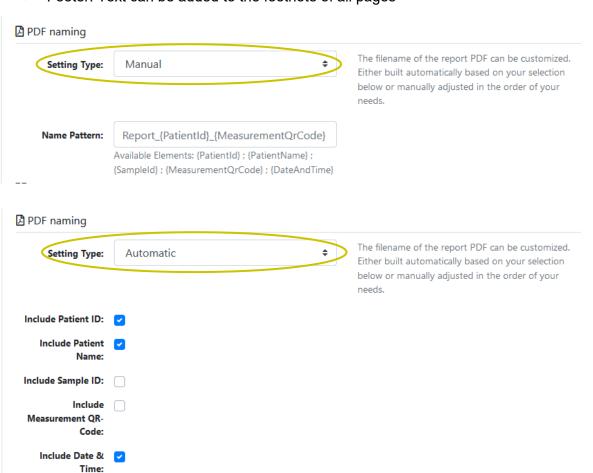
Configure report template "New report template"



- PDF naming:
 - Setting Type: Automatic --> choose from the following options:
 - Patient ID
 - Patient Name
 - Sample ID
 - Measurement QR-Code
 - Date & Time
 - Setting Type: Manual --> select options the way you prefer Example: Report_{PatientID}_{DateAndTime}



Footer: Text can be added to the footnote of all pages





55 Footer

Footer text:

Will be printed in the footer if provided and

rendered as HTML.

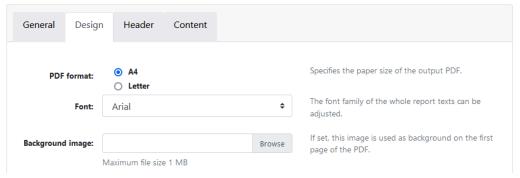


VII.2.2.2 DESIGN SETTINGS FOR CUSTOM REPORT TEMPLATE (LEGACY TEMPLATE)

In the tab "Design" the following settings can be selected:

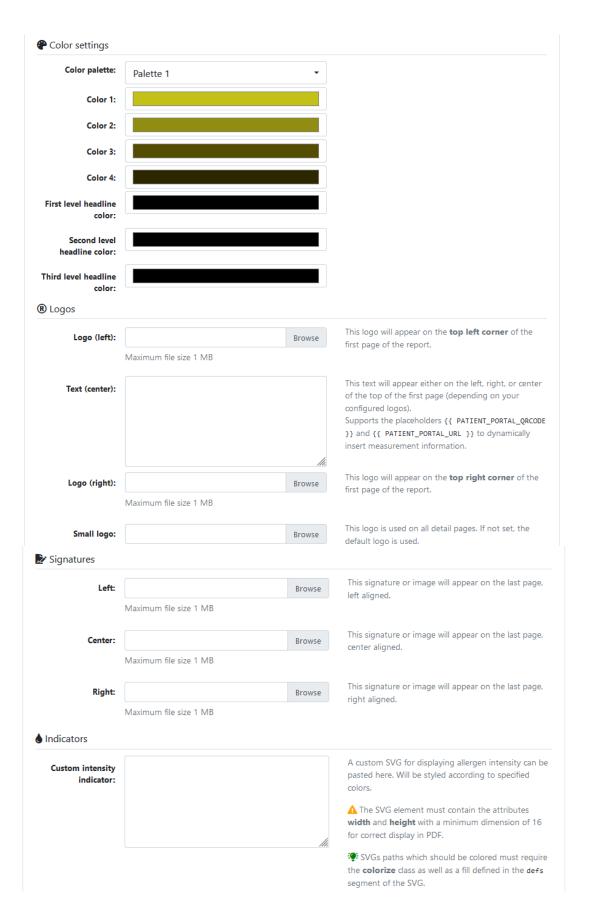
- PDF Format
- Font
- Background image: it is possible to add a watermark background to all pages.

Configure report template "New report template"



- Color palette: The base colors of the template and the result classes can be customized across the entire color palette
- Logos: Additional to the Logos on both sides of the front-page header, a miniature logo can be added to the headnote of all pages. By default, this is a miniature of the left-side header logo.
- Signature: In addition, a picture of a signature can be uploaded to be added at the end of the report.
- Custom intensity indicator (a custom SVG for displaying allergen intensity can be added)







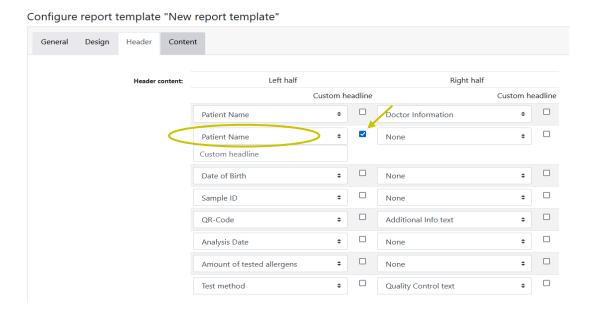
VII.2.2.3 HEADER SETTINGS FOR CUSTOM REPORT TEMPLATE (LEGACY TEMPLATE)

The content and layout of the header can be configured to appear on the left or right side via an 8x2 table. The following information can be added via dropdowns to each position of the 8x2 table:

- Sample Date
- Assay Date
- Analysis Date
- Approval Date
- Print Date
- Patient ID
- Sample Code
- Patient Name
- Date of Birth
- QR-Code
- Amount of tested allergens
- Test method
- Doctor information
- Quality Control text
- Additional Info Text
- Requisition Code
- Approved by
- Tested by

If the dropdown is left at "None", no text will be displayed at that position. This is the same if no information for a specific position is filled in the measurement details.

Furthermore, a custom headline can be added if desired by ticking the checkbox next to the textbox that should be customized.



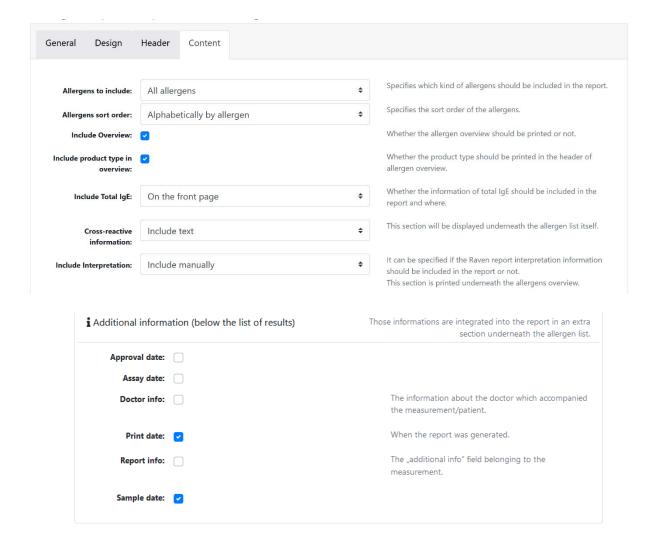


VII.2.2.4 CONTENT SETTINGS FOR CUSTOM REPORT TEMPLATES (LEGACY TEMPLATE)

In the tab "Content" the following settings can be selected:

- Allergens to include
- Allergen sort order: The allergen details in the report (in one allergen group) can be sorted in three different ways:
 - Alphabetical order by allergen codes
 - Descending from the highest to the lowest value
 - Alphabetically order by allergen name (common name)
- Include allergens overview
- Include product type
- Include total IgE with three options:
 - Do not include
 - After specific allergen results
 - On the front page
- Cross-reactive information: By selecting "include cross-reactive information",
 explanatory sentences will be added to the end of the report describing those
 allergen families that are positive on the first page. (see "cross-reactive allergens"). It
 is possible to include the information as text only or the information and a table of all
 positive allergens).
- Include interpretation (RAVEN)
- See corresponding Chapter. Here can be selected whether an interpretation shall be included automatically in the report, or only by request.
- Additional information printed on the report under the list of results:
 - Approval date
 - Assay date
 - Doctor Info
 - Print date
 - Report info
 - Sample date

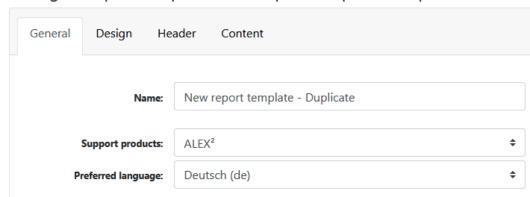




After the change, the report template can be saved by clicking the "Save" Button.

A report template can be duplicated using the button "Duplicate" at the bottom of the page. The current report template will be duplicated and duplicate will be automatically loaded, which can be seen by the name of the report template:

Configure report template "New report template - Duplicate"





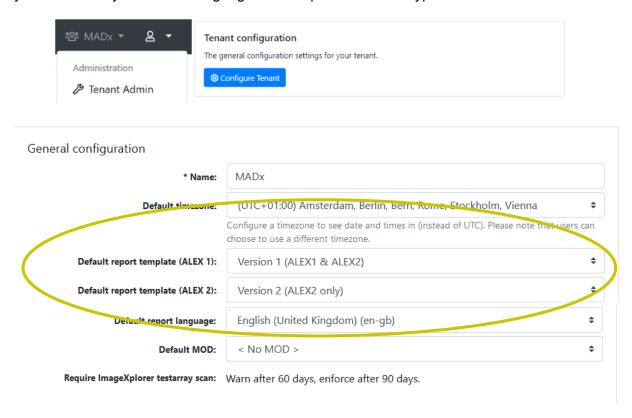
The following languages are available:

- Azerbaijani
- Albanian
- Arabic
- Arabic (Saudi Arabia)
- Bulgarian
- Chinese
- Chinese (Hong Kong)
- Croatian
- Czech
- Dutch
- English
- English (India)
- English (United Kingdom)
- English (United States)
- Estonian
- Farsi
- Farsi (Iran)
- French
- Georgian
- German
- Greek
- Hindi
- Hungarian
- Italian
- Kazakh
- Korean
- Latvian
- Lithuanian
- Macedonian
- Norwegian
- Persian
- Polish
- Portuguese
- Portuguese (Brasil)
- Romanian
- Russian
- Serbian
- Slovak
- Slovenian
- Spanish
- Spanish (Latin American)



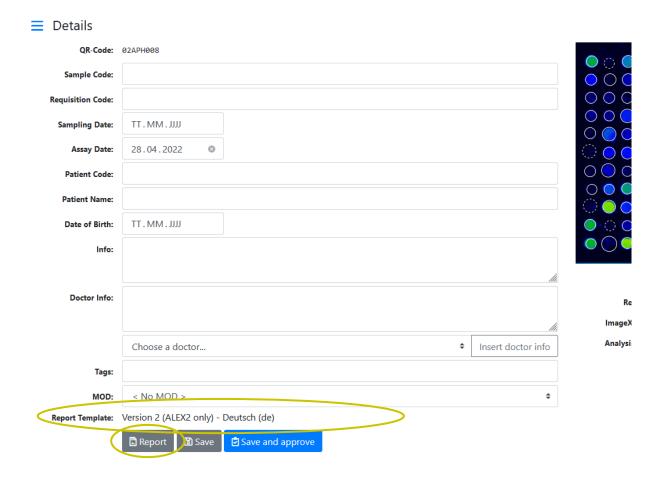
- Spanish (Mexico)
- Swedish
- Thai
- Turkish
- Ukrainian

To define your "default" template, which is used as standard template, you need to have the corresponding user rights. Then, if you go to "Configure Tenant" in the Tenant Admin area, you can select your default language and templates for each type of test.



A report of an unapproved measurement can be viewed by clicking on the measurement QR-Code under in the "New measurements" tab; Select the desired report template and click "Report".



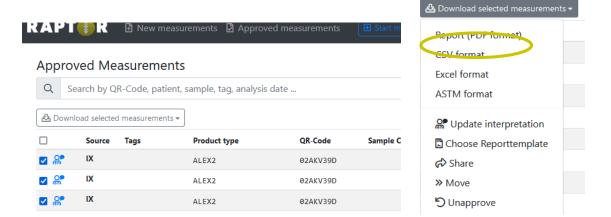


Then you see a preview of the report, where you can select a report template (default or customized) and set the default language. However, it is not possible to download this PDF report. For this purpose, it is necessary to approve the measurement first.

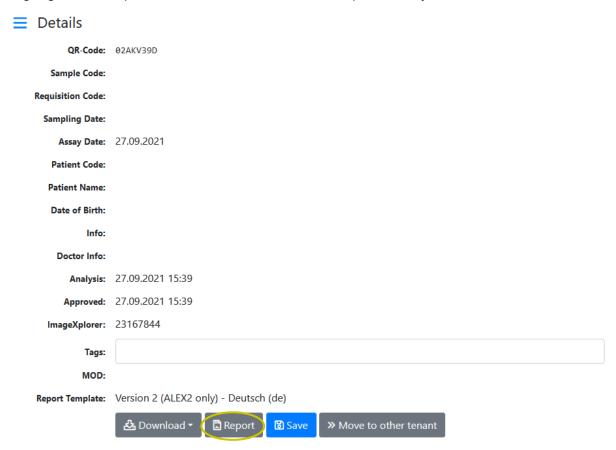


Approved measurements can either be downloaded together or individually. To download measurements together, first go to the "Approved measurements" tab and select the measurements you want to download. Then select PDF Report from the drop-down menu and a zip folder containing the PDF Reports will be saved locally on your computer.

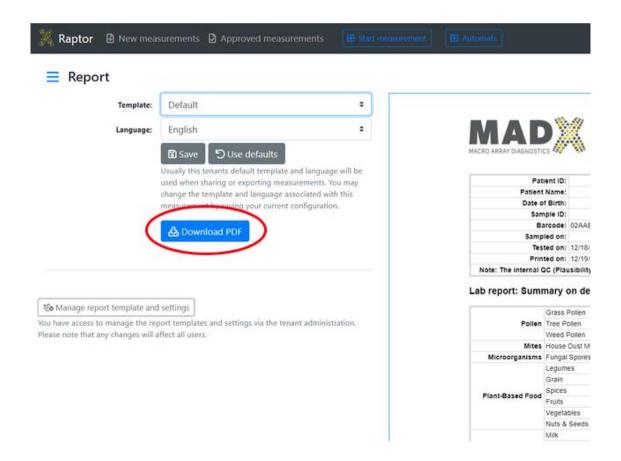




If you click on a measurement, you get to the detail area of this measurement. From there, you can also display a preview of the report and change the settings for the header and language of this report. You can then download the report directly from there.







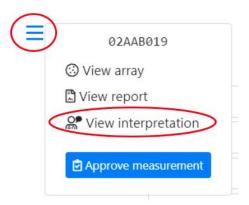
VII.2.3 REQUESTING INTERPRETATION GUIDANCE

A special software module has been implemented to support the interpretation of test results: RAVEN interpretation guidance.

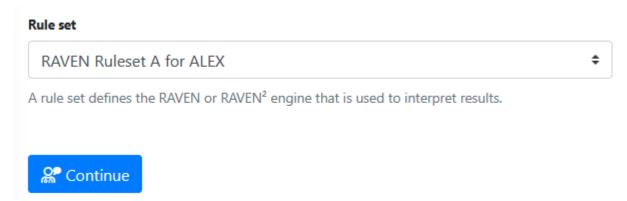
An interpretation query with RAVEN is possible for both - approved and unapproved - measurements. The report can only be downloaded for approved measurements. The interpretation is added automatically to the report, if a report template is chosen for which the option "Automatically include interpretation" was specified.

In case for your report template the Interpretation option "Include manually triggered interpretation" was selected, you must trigger the interpretation manually for a measurement by getting to the detail page of a measurement, then clicking on the menu icon and selecting "View interpretation".



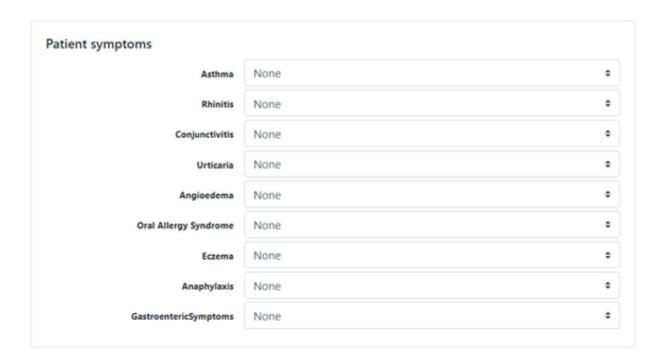


This opens a window in which the settings, such as language, specific information (age, gender, environment) and symptoms can be entered.



For "RAVEN Ruleset A and B for ALEX" a page in which the settings, such as language, specific patient information (age, gender, environment) and patient symptoms can be entered, opens.





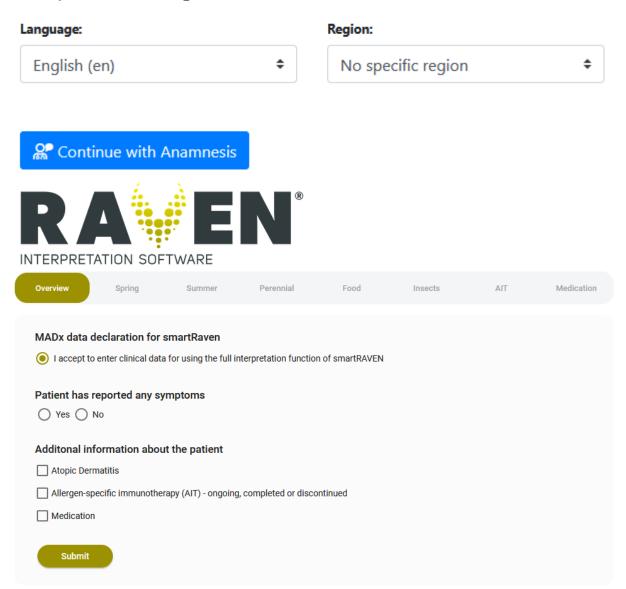




For "RAVEN² for ALEX" the language and region can be selected before continuing to the anamnesis, provided as a questionnaire.

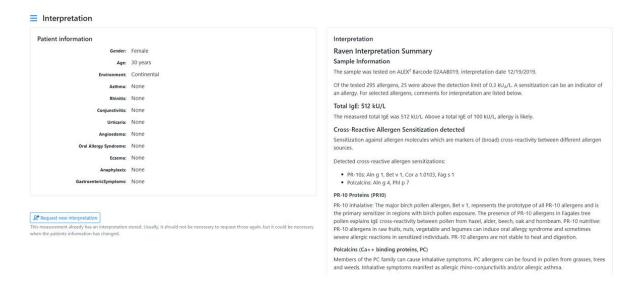


Interpretation settings



By clicking "Request interpretation" in case of "RAVEN Rulesets A and B for ALEX" or "Submit" in case of "RAVEN² for ALEX" the interpretation will be generated.

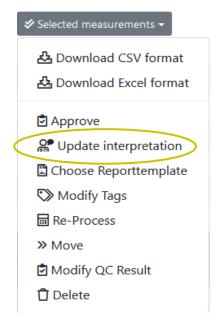




The interpretation will be then inserted at the end of the report and is also displayed in a preview window. Measurements which have already received an interpretation are indicated

by the following symbol: After clicking on the symbol, the interpretation can be reviewed as above, with the possibility to update (request new) or delete the existing interpretation.

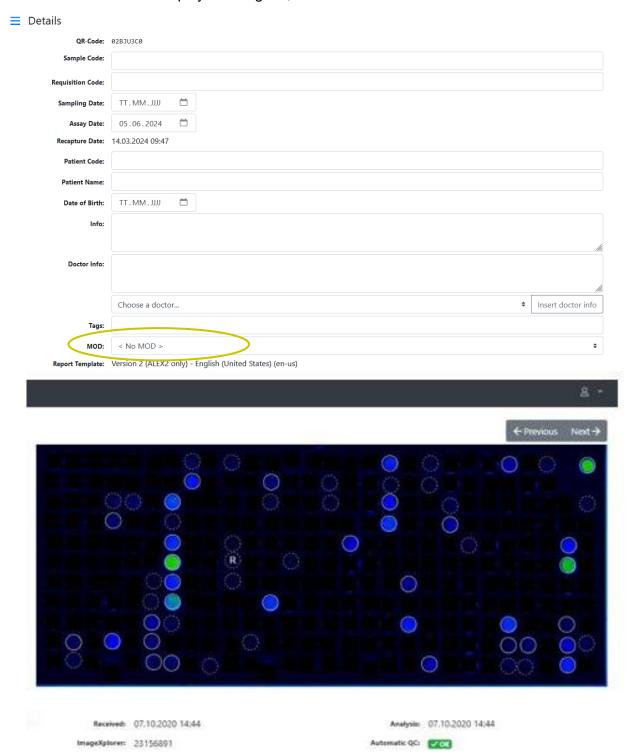
In addition, several interpretation queries can also be triggered in a batch. If you select several measurements on the overview page (of both unapproved and approved measurements) and click with the mouse on the 3 lines in the upper left corner, you can select "Update Interpretation" to perform the query in batch.





VII.2.4 MULTIPLEX ON DEMAND

The user has the option to choose a defined group of allergens to be considered for the result. In the detail window of a measurement, a predefined panel can be selected. If a panel is selected, the software will only display the allergen spots and results of the selected panel. To reset the selection and display all allergens, select "no MOD".



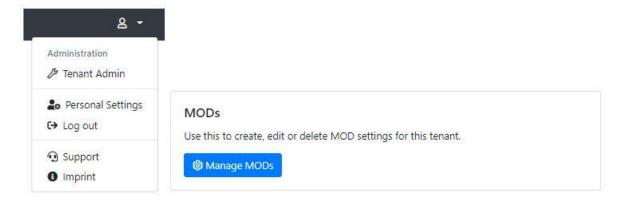


CAUTION! After approval of the measurement, the allergen results, which were not included in the MOD, will be deleted from both image and data. The unselected allergens are then listed in the report as "-".

The following allergen panels can be selected as the predefined MODs:

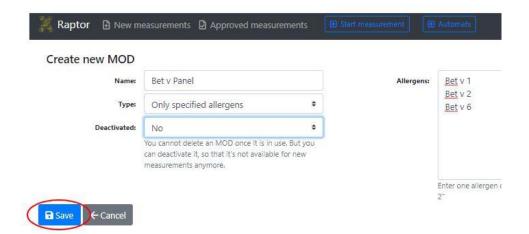
- AIT relevant
- ALEX² without venoms
- Animal based food
- Cockroaches, mites & insects
- Contact allergens
- Egg & milk
- Food allergens
- Fruit allergens
- Furry animals
- Inhalative allergens
- Legumes, nuts & seeds
- Molecular allergens
- Plant based food
- Pollen allergens
- Venom allergens

Each tenant can define their own MOD panels. To do this, go to "Tenant Admin" --> click on "Manage MODs" and create a tenant-specific MOD panel by clicking on "Add new MOD". For each product type a MOD can be defined.

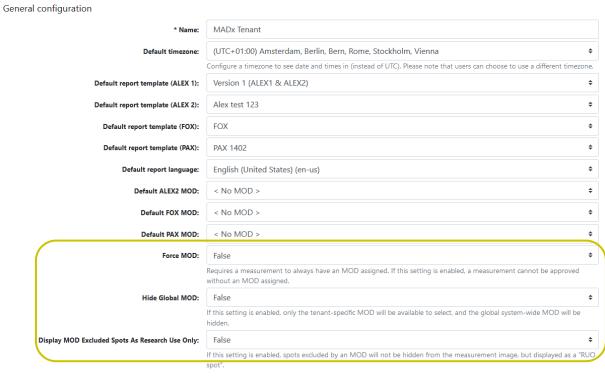


Enter the name of the panel, the product type, the MOD type (only specified allergens, or all allergens except the specified ones), and the allergens (by their code) you would like to include in the panel.





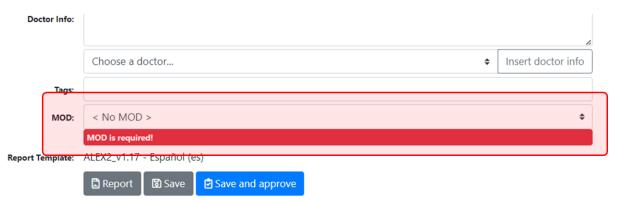
Furthermore, in the tenant configuration (Tenant Admin → Configure Tenant) there are three MOD settings available.



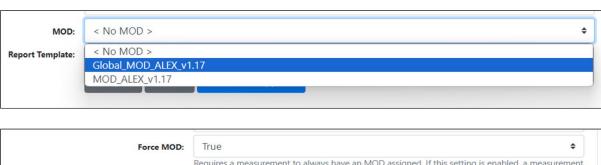
Require ImageXplorer ConfigXplorer scan: Warn after 60 days, enforce after 90 days.



 Force MOD: If this setting is true, a MOD <u>must</u> be selected when saving or approving a measurement.



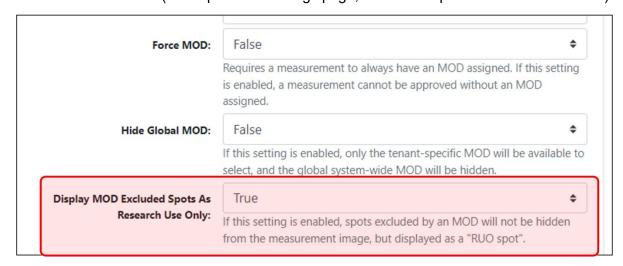
 Hide Global MOD: When this setting is true, global MODs are not displayed in the MOD drop-down list when editing a measurement.

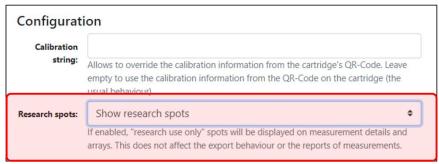


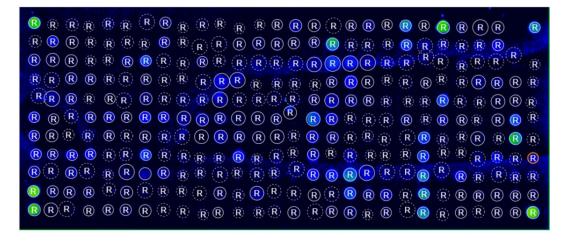




 Display MOD Excluded Spots As Research Use Only: If this setting is true, the spots hidden by the MOD will be displayed as RUO in the Details and Array views of the measurement. (In the personal settings page, Research Spots must be set to Show).





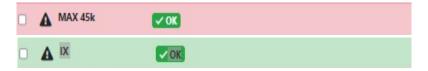




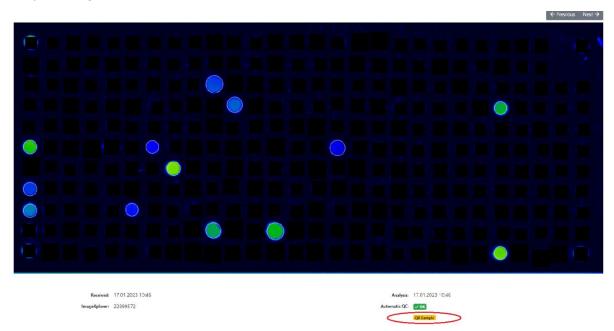
VII.3 MEASUREMENTS OF QUALITY SAMPLES

"Lyphochek Allergen IgE, Panel A" from Bio-Rad Laboratories (REF 12000142, REF 12000144) can be used as a quality sample. Acceptance criteria for selected allergens of the respective Lyphochek lot (lot 22670, lot 22660, lot 22650, lot 22640) are stored in the RAPTOR SERVER.

New measurements of quality samples are displayed in the "New Measurements" overview. If the measurement is highlighted in red, the measured values of individual antibodies are outside the defined acceptance intervals. If the measurement is marked as green, all acceptance criteria have been met.



The detailed view of a measurement shows the analysis picture with all allergens. Only these allergens are shown in this image and this specific MOD cannot be modified. In addition, the analysis image is also marked as a QC sample.



The detailed results of the measurements can be found in tabular or graphic form in the QC module of the device (Tenant Admin > Manage ImageXplorers or Manage MAX Devices). If the device is connected to the RAPTOR-SERVER, the QC module can also be controlled directly via the link on the dashboard (see page 8).

A report of a quality sample measurement can be loaded via the option "List View" and "View Results".



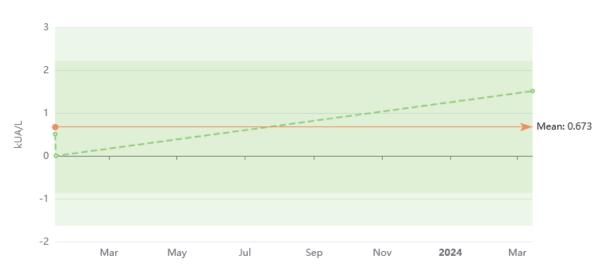
MAX devices for "MADx Tenant"



The option "Chart Trend View" shows all acceptance criteria for the in graphic form, with the acceptance interval also being marked in color (with at least two measurements). To provide more information for the evaluation, the CV, Standard Deviation and the Mean Value are available for each allergen by default. It is also possible to remove them from the chart by clicking their name in the description below the chart.

Fel d 1 with QC-Sample 31 and Lot 00001





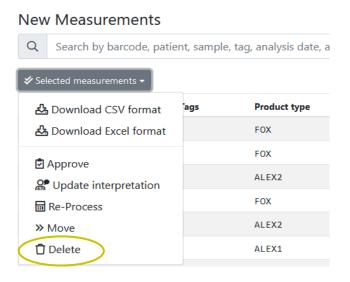
<u>CV</u>: 114,08 % <u>SD</u>: 0,768 kUA/L

After a min. number of measurements (e.g.: 20 measurements), device-specific intervals (2 and 3 standard deviations) can be monitored. In this way, the laboratory-specific intervals for each Lyphochek allergen can be determined precisely.



VII.4 DELETING MEASUREMENTS

Non-approved (new) measurements can be deleted by selecting the desired measurements and choosing "delete" in the drop-down menu. Before a measurement is permanently deleted, a warning appears that is to be approved. Deleted measurements will be permanently erased and cannot be restored.



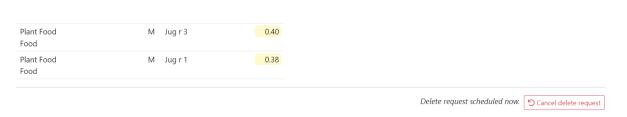
Delete measurements You are about to delete the following measurements. Please note that this action is irreversible and cannot be undone. Barcode 82AAB168 16.12.2019 13:41

It is also important to know, that the deletion of new measurements is linked to the specific user right "edit measurement". Tenant admin users with this right or system admin users can delete new measurements. Tenant admin users without this right don't have this option. But any user can request the deletion of measurements on the RAPTOR SERVER GUI (opened measurement, at the bottom right). This request can also be withdrawn.

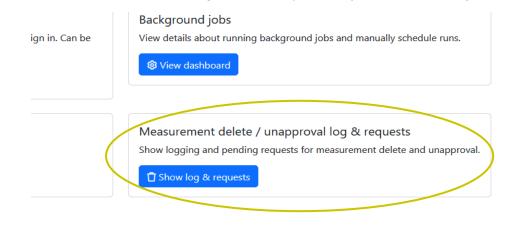


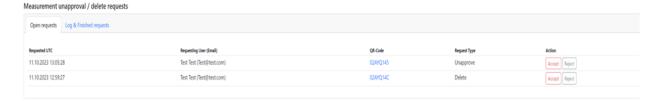
🛱 Request delete





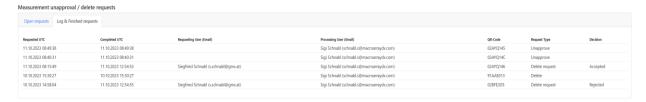
System admin users will receive this request (special feature in the system admin rights: "Measurement delete/unapproval log & requests") and they can accept or reject it.





For an unapproval request, users can follow the same functionality ("request unapprove"; opened measurement, at the bottom right). Again, system admin users are receiving such requests, and they can accept or reject this request.

Any deletion or unapproval will be logged in the database which stays in line with regulatory requirements.

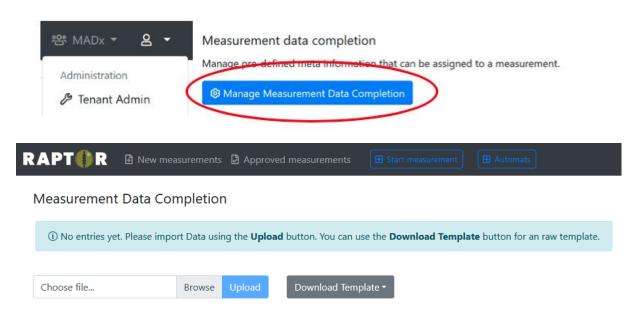


If users are submitting a request for the unapproval or deletion of a measurement, they will receive an e-mail notification as soon as the request has either been accepted or rejected by a system administrator.



VII.5 IMPORTING INFORMATION FROM A FILE

Information corresponding to a certain test QR-Code can be added in an Import-Template .csv or .xls file. To download this file, go to the Tenant Admin area and click on "Manage Measurement Data Completion" under "Measurement data completion". There you can choose between the .csv and .xls formats (xls is suggested).



After downloading the template file, you can type in specific details for the corresponding QR-or Sample Code, save it on your computer, upload the document again and click "Apply Changes". In case of MAX measurements, the matching will take place based on the Sample Code. For ImageXplorer measurements, the QR-code shall be provided and added in the first column of the template file. For MAX devices, add the Sample Code in the first column and do not add a QR code.



After uploading this file, the entered information will be displayed. This information can be further edited, and changes can be applied.







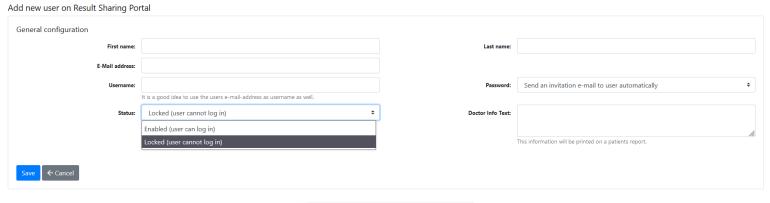
If an image is acquired and the information for the corresponding test QR-Code was uploaded before, the information is automatically imported into the software.

VII.6 ADDING A USER TO THE RESULT SHARING PORTAL AND SHARING A MEASUREMENT

Measurements can be shared with a doctor or a user who is not registered to any Tenant on RAPTOR Server. To do this, you must first create a user account on the Result Sharing Portal for the doctor. To create the account, go to "Tenant Admin --> Result Sharing Portal", click on "Manage Users" and add a new doctor.

Enter the user information and send an E-mail for password creation. Alternatively, you can predefine the password for the user. Make sure you change the status of the user to "enabled".

Only already approved measurements can be shared. For this purpose, please go to the tab "Approved measurements", click on the detail page of a measurement, click on the menu icon, and select "View Shares".



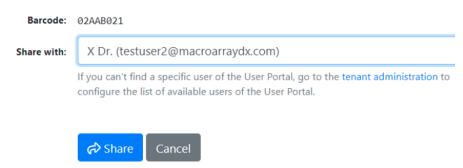


Then select the user with whom you want to share the measurement and click "Share". After that you can send a link by E-mail, with which the user can access this measurement.



Share

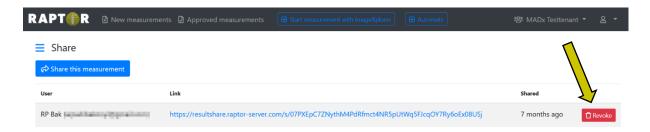
You are about to share a measurement with a user of the User Portal. Please note that the doctor will have access to the results of the measurement. Once you share a measurement you'll be provided with a link to access the shared information via the encrypted User F



Measurements that have been shared are marked with the following symbol in the list of

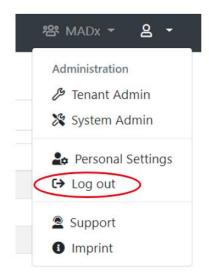
approved measurements:

Shared measurements can also be withdrawn by a tenant user, by clicking on Revoke:



VII.7 LOG-OUT

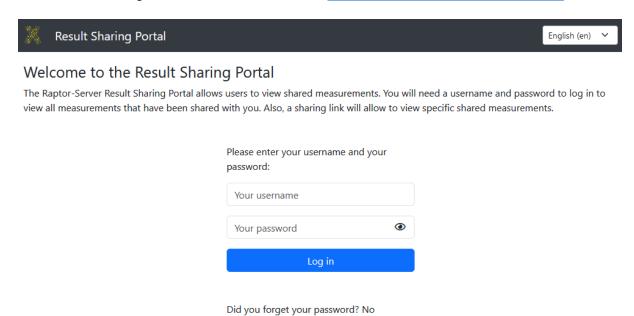
To log out of RAPTOR SERVER, click on the personal menu symbol in the upper right corner, choose "Log out" and close the window.





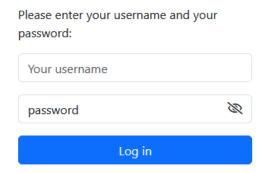
VII.8 RESULT SHARING PORTAL

The Result Sharing Portal can be accessed via https://resultshare.raptor-server.com.



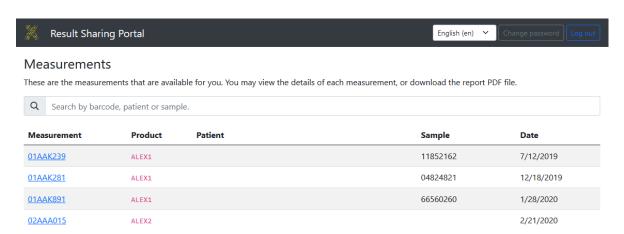
The language can be changed at the top of the screen. By clicking the eye icon the entered password can be made visible. A new password can be requested by clicking "request a new one".

problem, you can request a new one.



After logging in, the user can view the details of the measurements which have been shared with them. On the top of the page the password can be changed by clicking "Change password".



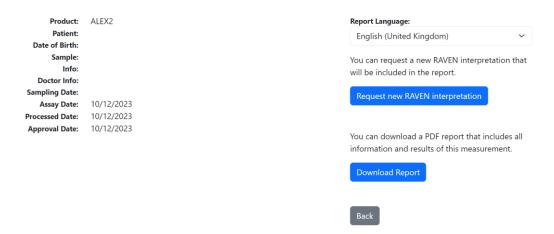


The list of shared measurements can be sorted by QR-Code, Product type, Product name, Patient name, Sample ID or date.

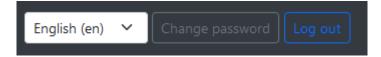
By clicking on the QR-Code of a measurement a new page opens. On this page the report language can be chosen for each measurement individually.

After choosing the language either an interpretation can be requested or the report can be downloaded directly by clicking on "Download Report". Clicking on "download report" will open a new window displaying the report in pdf format.

Measurement 02AYQ143



Log out of the Result Sharing Portal by clicking the "Log Out" Button at the top of the screen.





VII.9 TECHNICAL SUPPORT

If you have any questions, experiences or difficulties concerning the RAPTOR SERVER Analysis Software, please contact your local distributor.

VII.10 TECHNICAL DATA

The GUI of RAPTOR SERVER can be accessed in a single web-browser. The application is optimized for Google Chrome on Windows 10 and 11. Following access rights must be enabled for the use, at least on the outgoing port 443:

- www.raptor-server.com
- https://api.raptor-server.com/swagger
- https://resultshare.raptor-server.com
- www.madx.com

VII.11 TROUBLESHOOTING

The following errors are the most common ones and therefore explained here in more detail.

Server Connection to www.raptor-server.com failed (Agent flags connection in red color)



Possible Solutions:

- Check internet connection
- Click settings and check if RAPTOR SERVER URL (<u>www.raptor-server.com</u>) is correct
- Click settings and check if ImageXplorer key is correct and corresponds to the one specified for the Tenant on RAPTOR SERVER



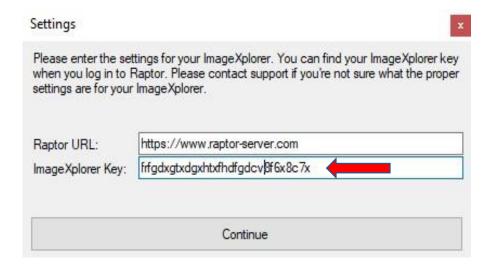


ImageXplorer Connection failed (Agent flags connection in red color):



Possible Solutions:

- Check if ImageXplorer is connected to the computer
- Reconnect ImageXplorer to the computer (pull out and plug in the USB cable again).
- Click settings and check if the ImageXplorer key is correct and the same as on RAPTOR SERVER





Start Measurement is not possible:

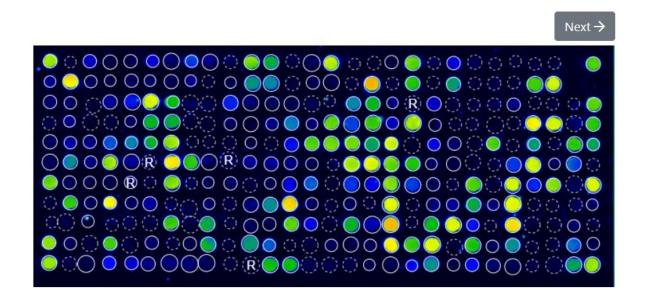


Possible Solutions:

- Check if ImageXplorer is connected
- Check if the last required ConfigXplorer Scan has been performed

Failed transmission of the measurements to the RAPTOR-SERVER:

Each measurement consists of 257 individual images (256 images of the ROI and 1 image of the QR-code). If the number of transferred images is lower (due to unstable transfer) the error message ("Analysis Error: Insufficient data transfer – check connection" appears with the image in the RAPTOR SERVER. In this case, the measurement has to be repeated.



Received: 06.04.2023 13:37

ImageXplorer: 40287249

Analysis Error: Insufficient data transfer - check connection.

Analysis Error: Analysis Error: Insufficient data transfer - check connection.



Possible solutions:

- Please, use the original USB cable, which was sent along with the device.
- Use a different USB port on the computer to which the ImageXplorer is connected.
- The ImageXplorer has to be connected via a USB 3.0/3.1 port. Notebooks or laptops have a so-called "always-on" USB port (usually the port next to the charging port). If possible, use this port.
- Reconnect ImageXplorer to the computer (pull out and plug in the USB cable again).

If you still experience problems or have any other questions to the products and services of MADx, please contact your local distributor.

VII.12 CHANGE HISTORY

Version	Description	Replaces
02	Created on basis of English IFU Version 24. III.1 Table with required products for analysis and imaging split, VII.2.1.2 Device Information added as possible header content, VII.2.1.6 and VII.2.2.4 possibility to duplicate report template added. VII.1.3 Possibility to enforce MFA added, VII.3 Lyphochek lot 22670 added, Korean, Kazakh and Chinese (Hong Kong) added as available languages.	01

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Version number: 22-IFU-02-EN-02

Date of Issue: 2025-11