

RETURNS, EXCHANGES & COMPLAINTS

From the receipt of your order, your withdrawal is valid for 60 days. You are entitled to return individual items or the entire order if you would not be satisfied. Please note that the item or order including its original packaging must be returned to us in a marketable condition. Also, note that you as a customer have the financial responsibility for returning to us. **Read more at stigasports.com**

How to make a return

1. Please fill out the return form below and put it together with the original packaging in a durable package.

2. Enter the following address on the package:

STIGA Sports AB
C/O Aditro Logistics AB
Uppfinnarvägen 6
195 61 Arlandastad
Sweden

3. Place the correct postage on the shipment and submit it to a package delivery company. Save your receipt until we have registered your return.

4. We will process your return upon arrival at our warehouse. Refunds will be made within ten days of receipt of your return.

ORDER NUMBER

NAME

QUANTITY

RETURN CODE (SEE BELOW)

ARTICLE NUMBER

**EXPLANATION TO
RETURN CODES**

1. Regret purchase
2. Incorrect delivery of STIGA Sports
3. The color does not match the expectations
4. The product does not meet expectations

Please explain: _____

5. Complaint (defective product). Note! Contact customer service before return.

6. Other, please specify: _____