

ASHRIDGE HOUSE

THE NUTCRACKER IMMERSIVE THEATRE EVENT FAQs

What is The Nutcracker by Sneaky Experiences?

The Nutcracker is an immersive theatre show designed and delivered by Sneaky Experiences – experts in creating engaging and memorable moments.

The Nutcracker performance has been uniquely created for Ashridge House, making use of the incredible historic backdrops as the stage for this enchanting Christmas story.

It's all the fun of the theatre but you are part of the set!

The story is told across five main scenes, all in different spaces, so you will get to see some of the unique rooms and features of Ashridge House along the way.

What does the experience include?

Your group will have a maximum of 35 adults and children in each time-slot. You will join our fairy-tale characters on an immersive, magical tour which includes meeting Father Christmas who will speak to each child individually. At the end of the event, there will be a refreshments area which includes a wishing tree for all children to hang their wishes on.

Do children receive a gift?

Yes, absolutely. Father Christmas provides each child with a sustainable gift.

Does my baby need a ticket?

Under 1s are free of charge but will need to be booked via our website; this is to ensure we can accommodate audience numbers. Please note, only children with a full-priced ticket will receive a present from Father Christmas.

How old do you need to be for a child ticket?

Children between the ages of 2-16 are able to enter using a child ticket.

What are booking fees for?

Booking fees pay for the administration, customer and IT which supports the processing of ticket orders as well as the set-up infrastructure.

How do I buy tickets?

You can buy them directly from our website: www.ashridgehouse.org.uk/whats-on

Can I buy tickets on the door?

Our events often sell out in advance, so this isn't always an option. Book online and book early is our advice to avoid disappointment.

Can I buy a carer ticket?

Carers are able to visit free of charge when accompanying someone with a disability. Terms and conditions apply. Please contact tickets@ashridge.hult.edu for further information.

Is the event indoors?

Yes, the whole experience takes place within the beautiful Ashridge House.

Will there be food and drink available to purchase?

The Bakehouse Café at Ashridge House is open daily from 8.30am to 5.30pm. There will also be a range of refreshments & treats to purchase at the end of the experience.

Is this event accessible?

The event is accessible to wheelchair users. If you have any accessibility requirements, in order to make your experience as seamless as possible, please get in touch with us at tickets@ashridge.hult.edu and we will do our best to accommodate.

If anyone in your party is neurodivergent and would benefit from attending a relaxed session with fewer guests, please get in touch and we can let you know which sessions will be most suitable to book.

Can I bring my dog?

As much as we love our four-legged friends, they are not permitted in the experience.

Can I bring food & drink?

There are catering outlets available onsite, however, food and drink is not permitted in the experience.

Is there parking?

We recommend that you choose the option to book parking when purchasing your tickets. Booking parking guarantees you a parking space. You are not obliged to purchase, but we cannot guarantee parking without a valid ticket.

General Information

We will be taking photographs and filming this event. By entering the event you consent to your image being used in any future Sneaky Experience and Ashridge House promotion. If you do not wish your image to be used please go to the Sneaky Experience reception desk at the start of your visit or speak to the photographer/camera team at the time.