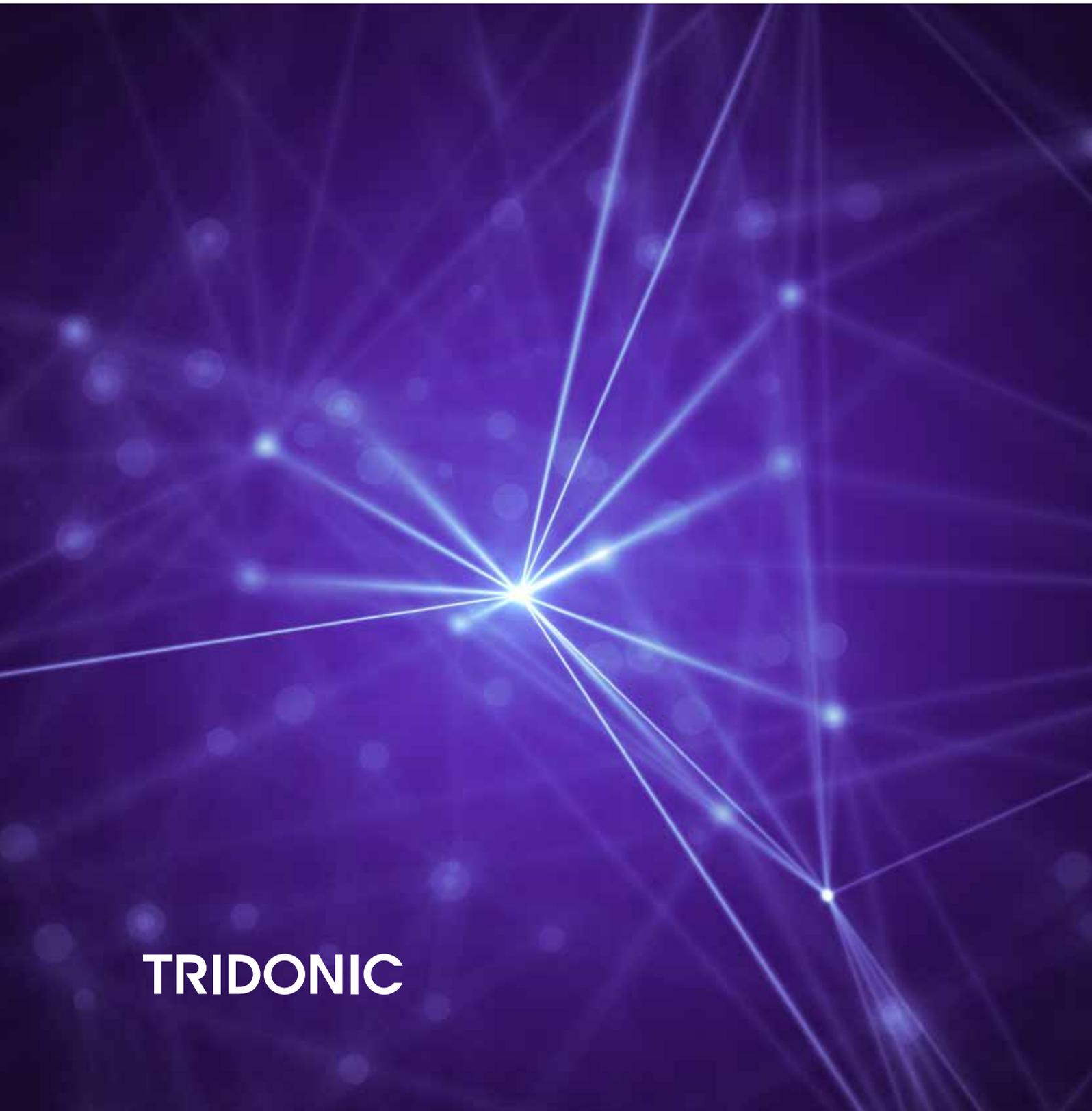


companionSUITE

4service NFC

Manual



TRIDONIC

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4service NFC App Quick start guide

What is the 4service NFC App?

The 4service NFC app enables quick and easy configuration and analysis of Tridonic LED Drivers. This makes the work of installation engineers, maintenance officers and employees in similar fields significantly easier.

What can the 4service NFC App be used for?

The following functions can be configured via the app, provided they are supported by the respective LED Driver.

Set the driver parameters

- LED output current:
Set the LED output current (in mA) to adjust the brightness
- Device operating mode:
Selection of the device operating mode (DALI, corridorFUNCTION, chronoSTEP, etc.)
- DALI addressing:
Set the DALI short address
- corridorFUNCTION:
Configuration of the corridorFUNCTION (light level, fade times, etc.)
- chronoSTEP:
Configuration of the chronoSTEP profiles

Easily transfer driver parameter settings

With the copy function, you can quickly and easily copy a device's settings to identical devices. This saves time when replacing faulty devices and when commissioning several identical luminaires.

Transfer configurations from deviceGENERATOR

With the app, configuration files that were created with the deviceGENERATOR (ending: *.trgf) can also be transferred to LED Drivers.

Driver analysis

If an LED Driver is faulty, the data memory can be read out. This means an initial analysis of the causes is already possible on site.

What is needed to use the 4service NFC App?

The following prerequisites must be met before you can use the app:

- Use of an LED driver with NFC interface from Tridonic
- NFC scanner with Zhaga Book 25 (NFC readers with Bluetooth® interface for in-field programming) support e.g. [Feig ID ECCO Smart 2D-TR](#). Alternatively, the internal NFC reader can also be used on different Android and iOS smartphones
- Active Internet connection for first-time use and for updates. An Internet connection is not absolutely necessary for ongoing operation. To ensure that the app works properly, however, the device-specific data must always be current, i.e. regularly updated.
- If any of the driver's functions are protected by the luminaire manufacturer (e.g. by a password), these cannot be changed even with the app

Starting screen:

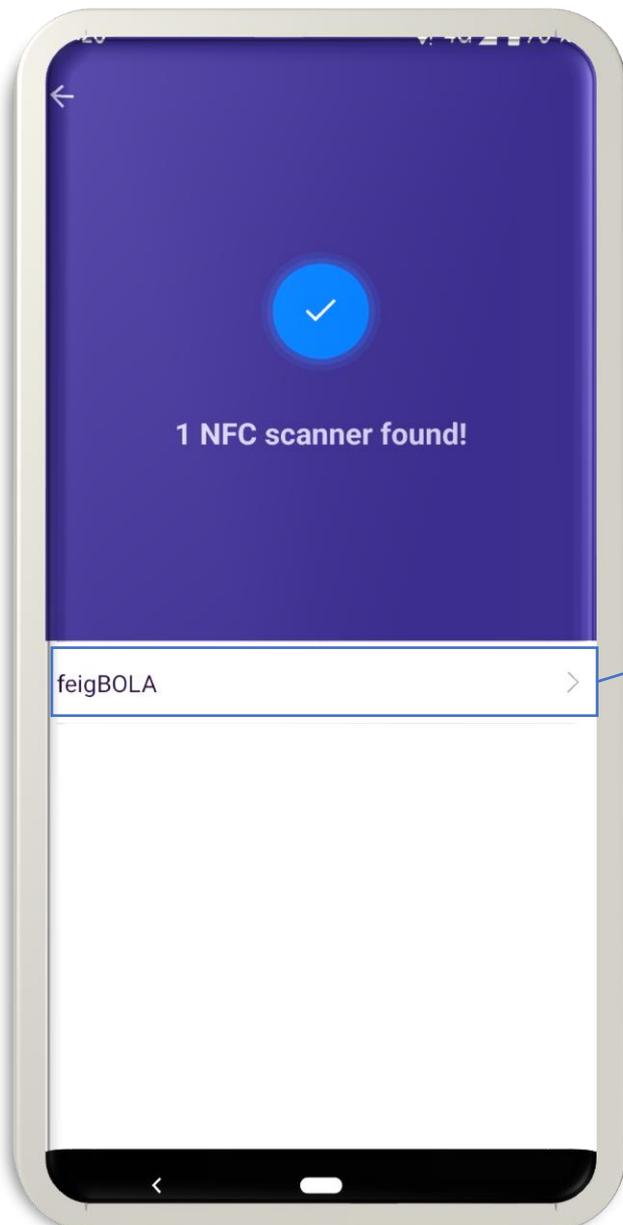


If you want to program a driver you either have the possibility to use the internal NFC antenna of your phone if available or connect an external NFC reader via Bluetooth®.

How to connect a Bluetooth NFC reader:

1. Press on the Bluetooth® button on the starting screen
2. Connect to the Bluetooth® reader by pressing on it

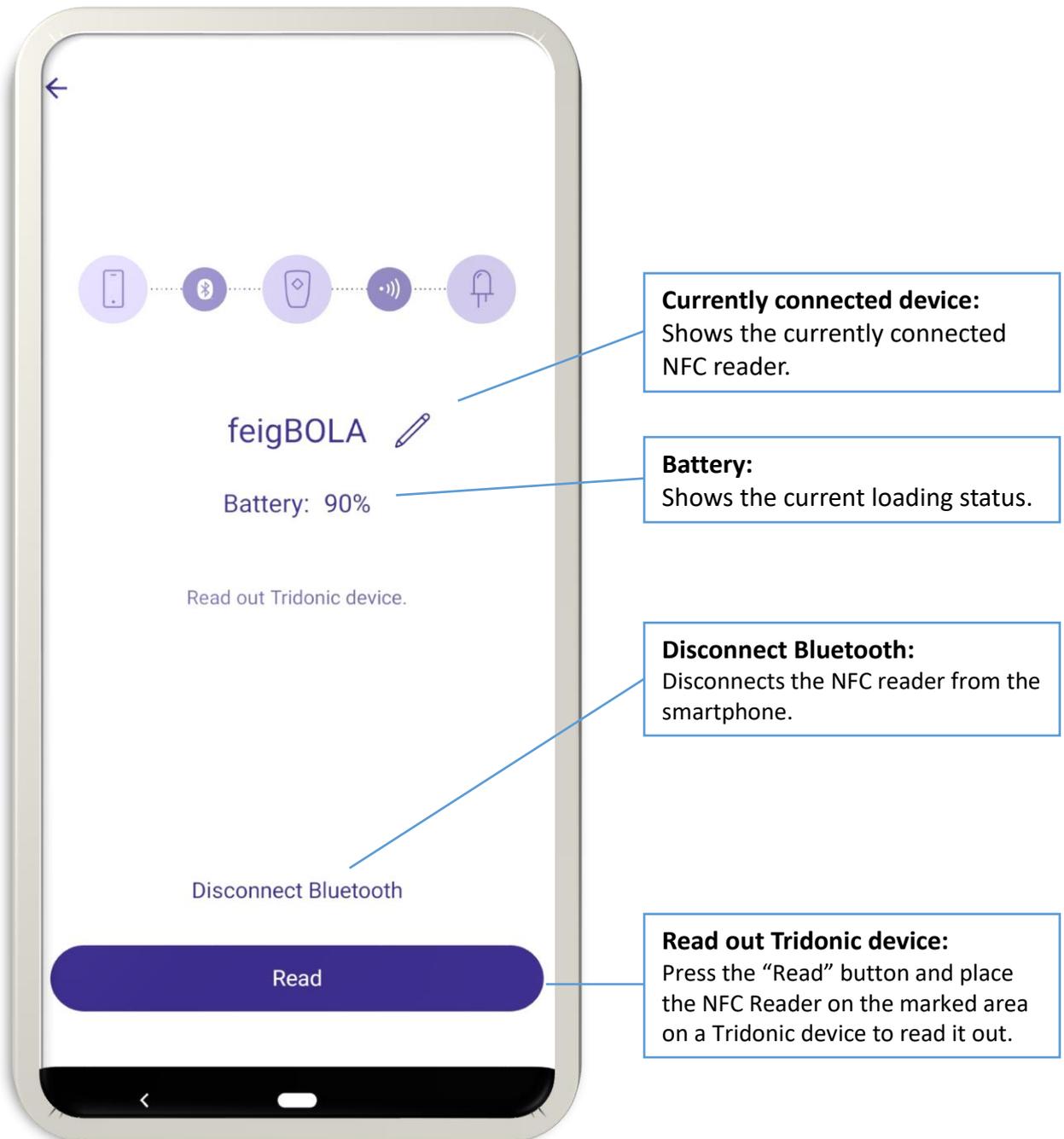
Feig ID ECCO Smart 2D-TR



Connect Bluetooth® device:

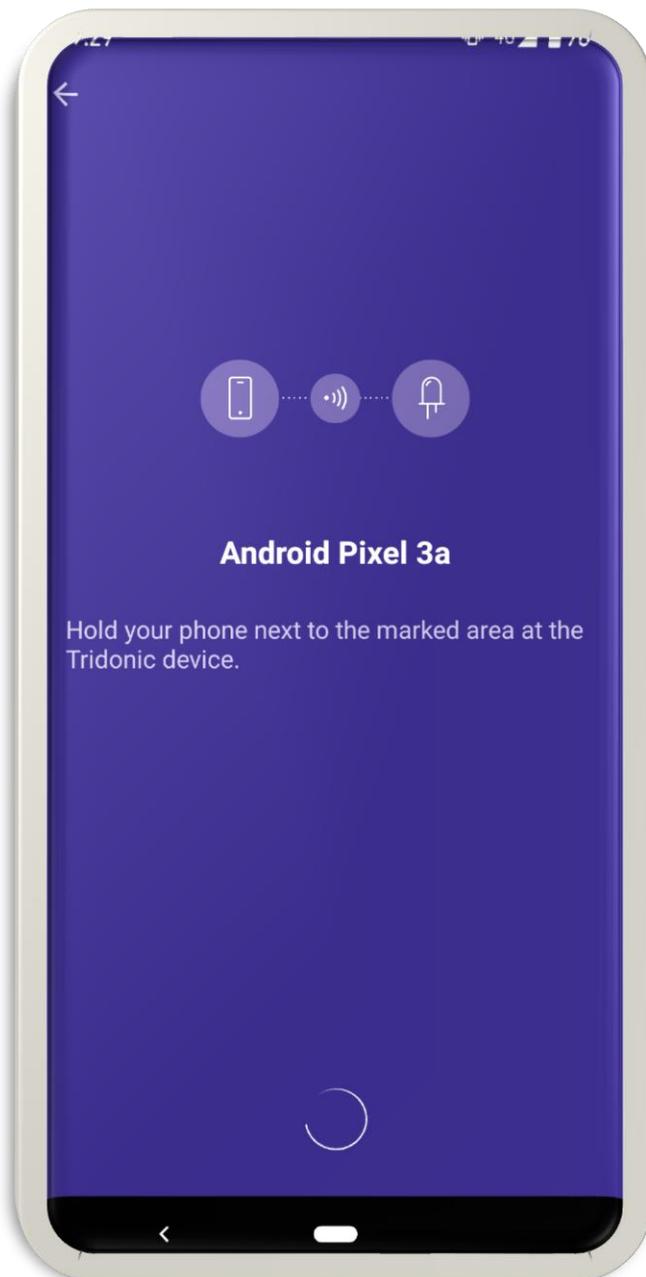
The app shows all available Bluetooth® NFC readers. The reader can be connected by pressing on it.

3. Now the device is ready and can be used in the app (below)



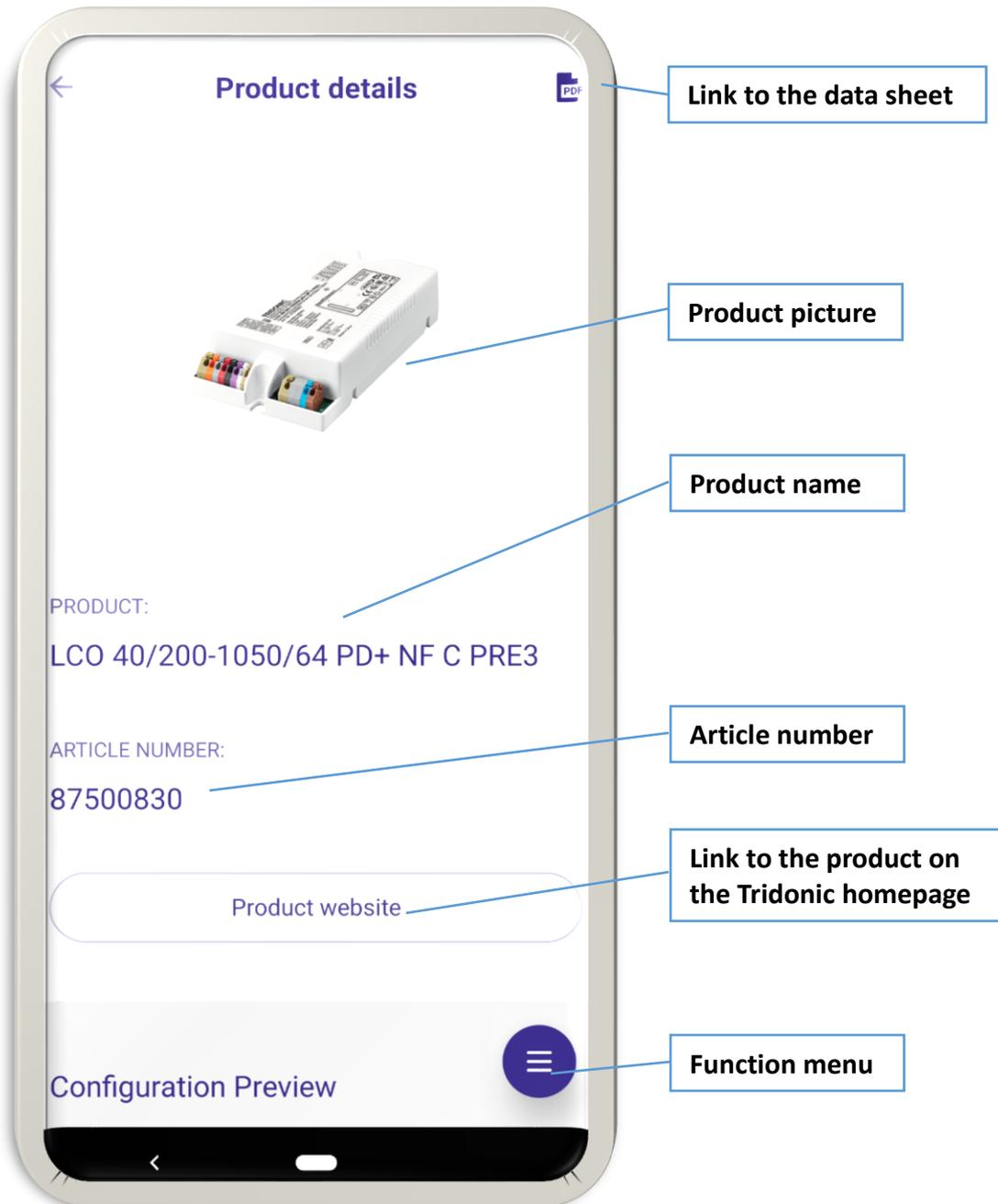
How to read-out and program a driver:

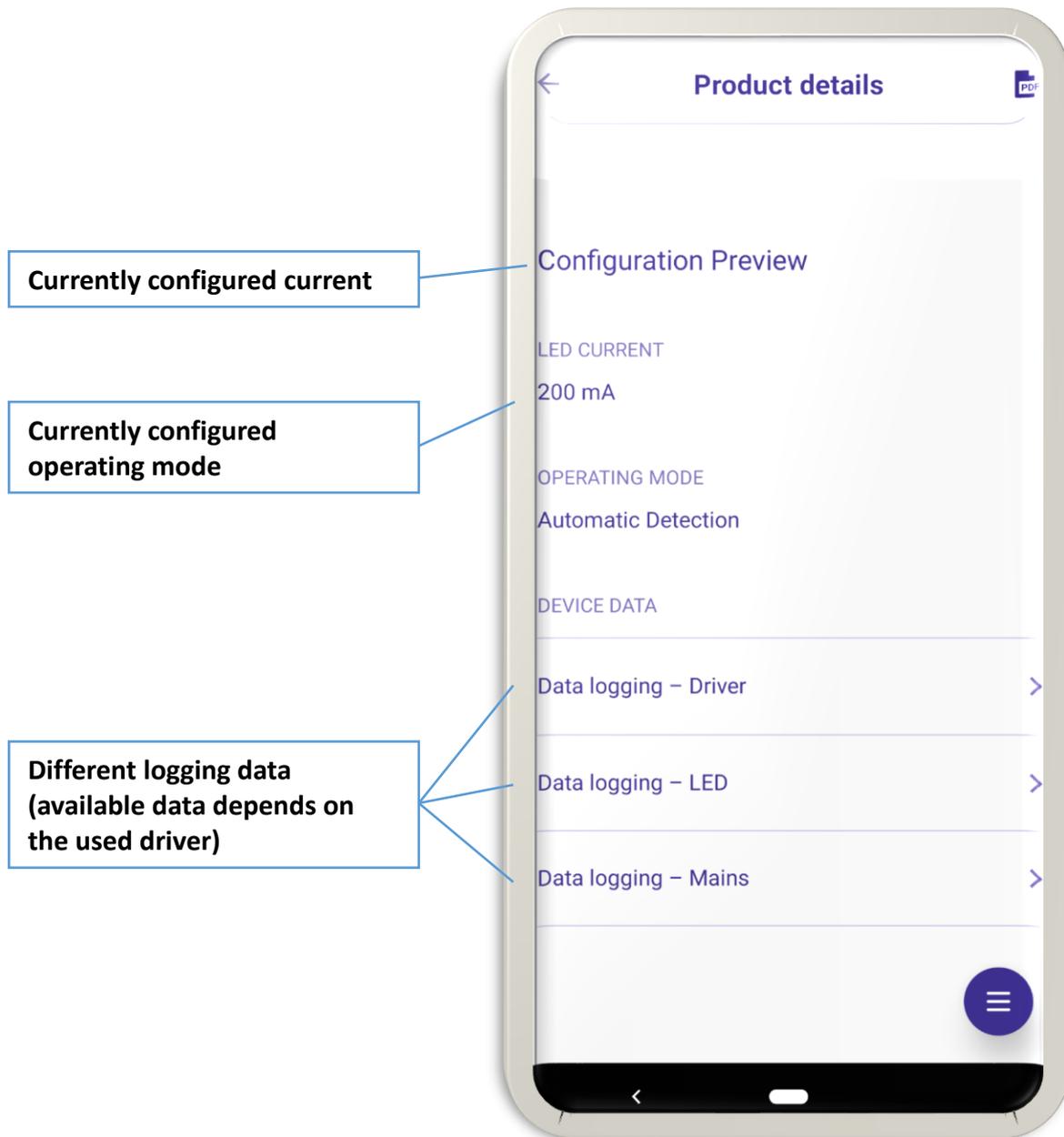
Either press on the internal NFC antenna button on the starting screen or connect an external NFC reader and press on the read button. The screen below will show up.



Now hold your phone or the NFC reader next to the marked area on the driver. The phone will vibrate when a connection is established. Wait for a few seconds until the driver has been read-out successfully. Please be aware that depending on the used smartphone this might not work with every driver!

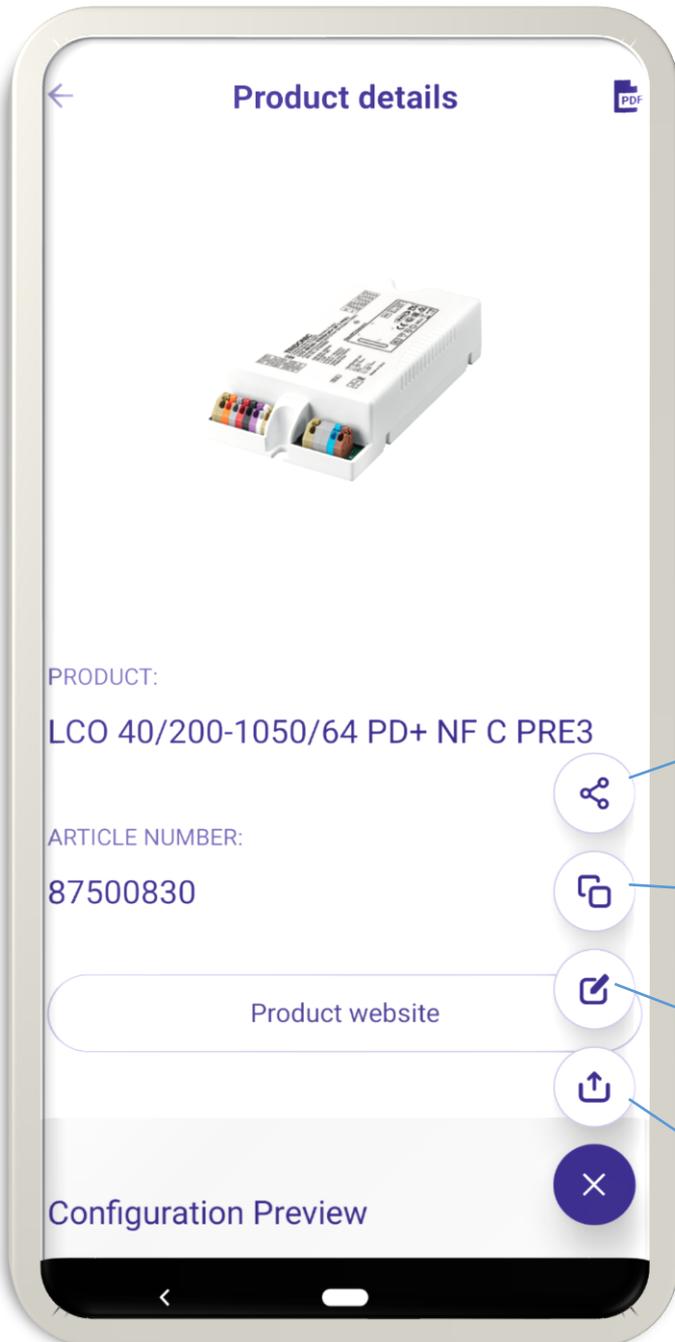
After a successful read-out of the driver, a screen with some product details will appear.





Function menu:

To change the settings of the driver, the function menu needs to be opened. There you have the option to create a .traf file, copy the device, edit the configuration or write a previously created .trgf to the driver.



Share .traf file:

Creates a .traf file which can be used in the deviceANALYZER

Copy device:

Allows to copy the settings of a device to another device with the same article code

Edit configuration:

Opens the configuration menu

Write configuration file:

Allows to write configuration files created with the deviceGENERATOR to a device.

Edit Configuration (available functions may depend on the driver):

The image shows a smartphone screen with the 'Edit configuration' app. The screen displays several settings cards: a toggle for 'chronoSTEP' (Turn On/Off), a card for 'chronoSTEP' (Power on level: 100), a card for 'corridorFUNCTION' (Presence level: 100), a card for 'Addressing' (Address: None), a card for 'LED current' (200 mA), and a card for 'Operating mode' (chronoSTEP). At the bottom, there are two buttons: 'Write to device' and 'Load Configuration File'. Callout boxes provide detailed instructions for each of these elements.

chronoSTEP:
Change the parameters of the chronoSTEP function.

chronoSTEP Turn On/Off

corridorFUNCTION:
Change the parameters of the corridorFUNCTION.

Addressing:
Give the driver a DALI short address

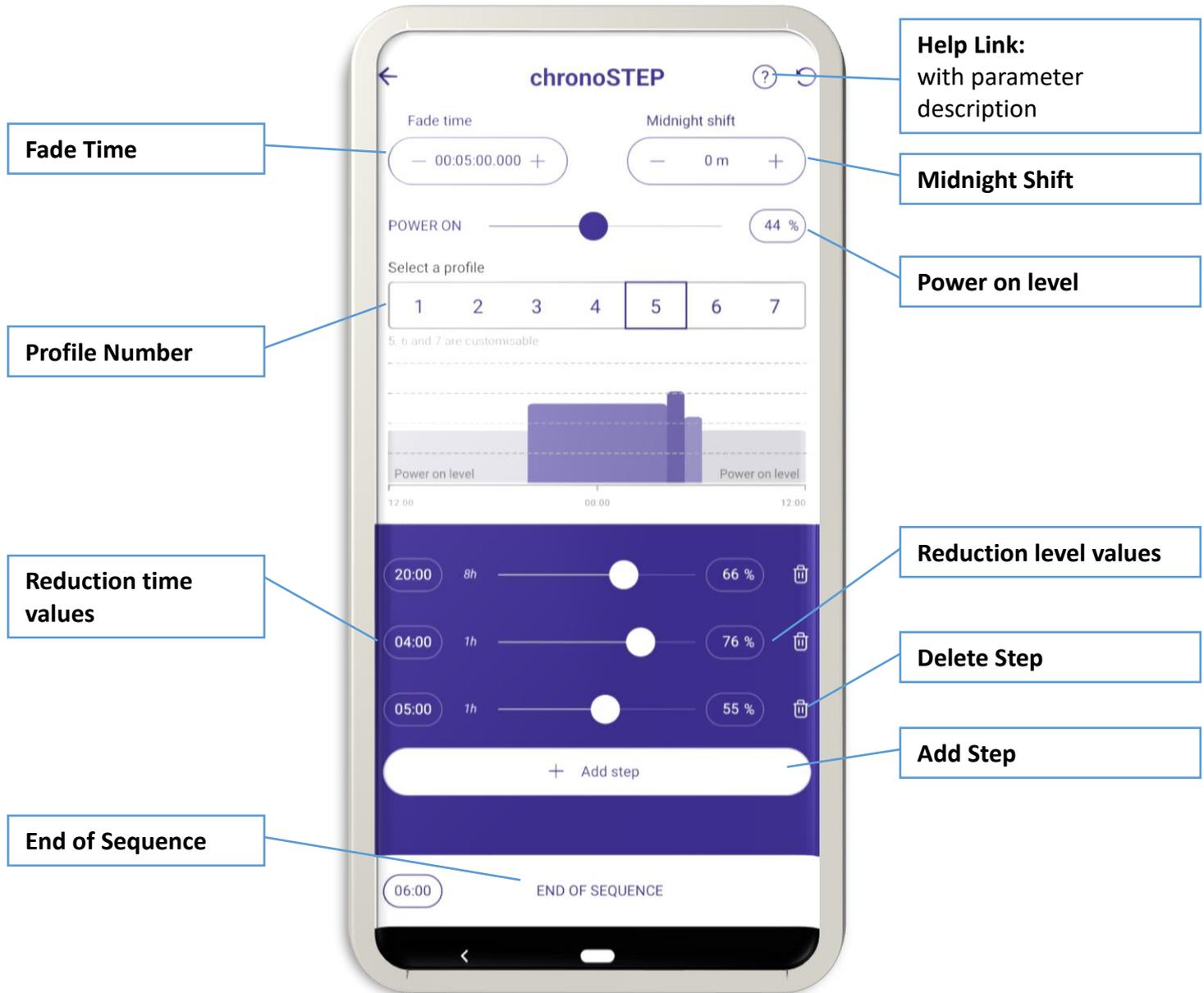
LED current:
Change the output current of the driver.

Operating mode:
Change the operating mode of the driver.

Write to device:
After changing the settings use this button to write the configuration to the driver

Load configuration file:
Load a .trgf file created with the deviceGENERATOR and write it to the driver.

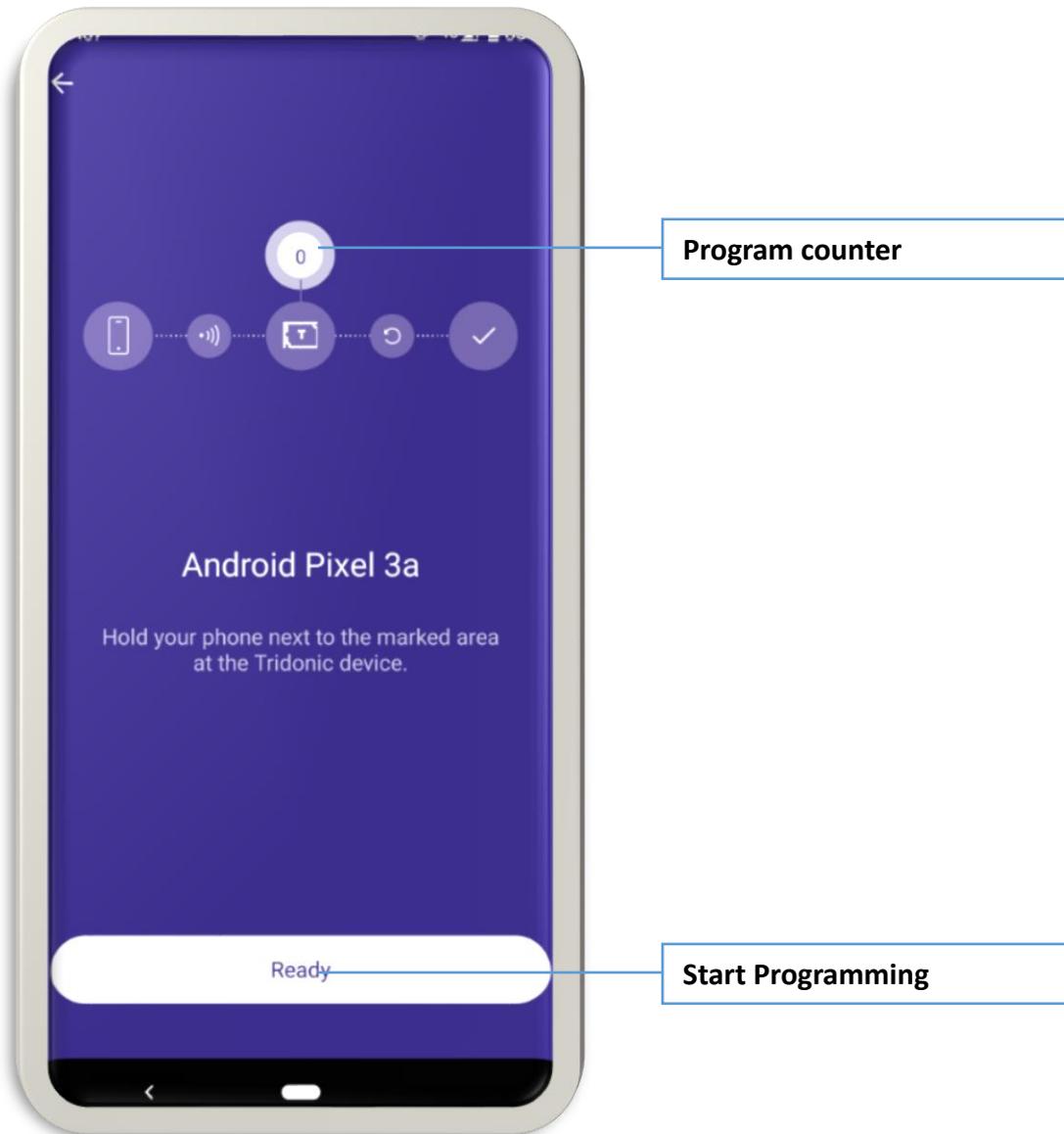
chronoSTEP:



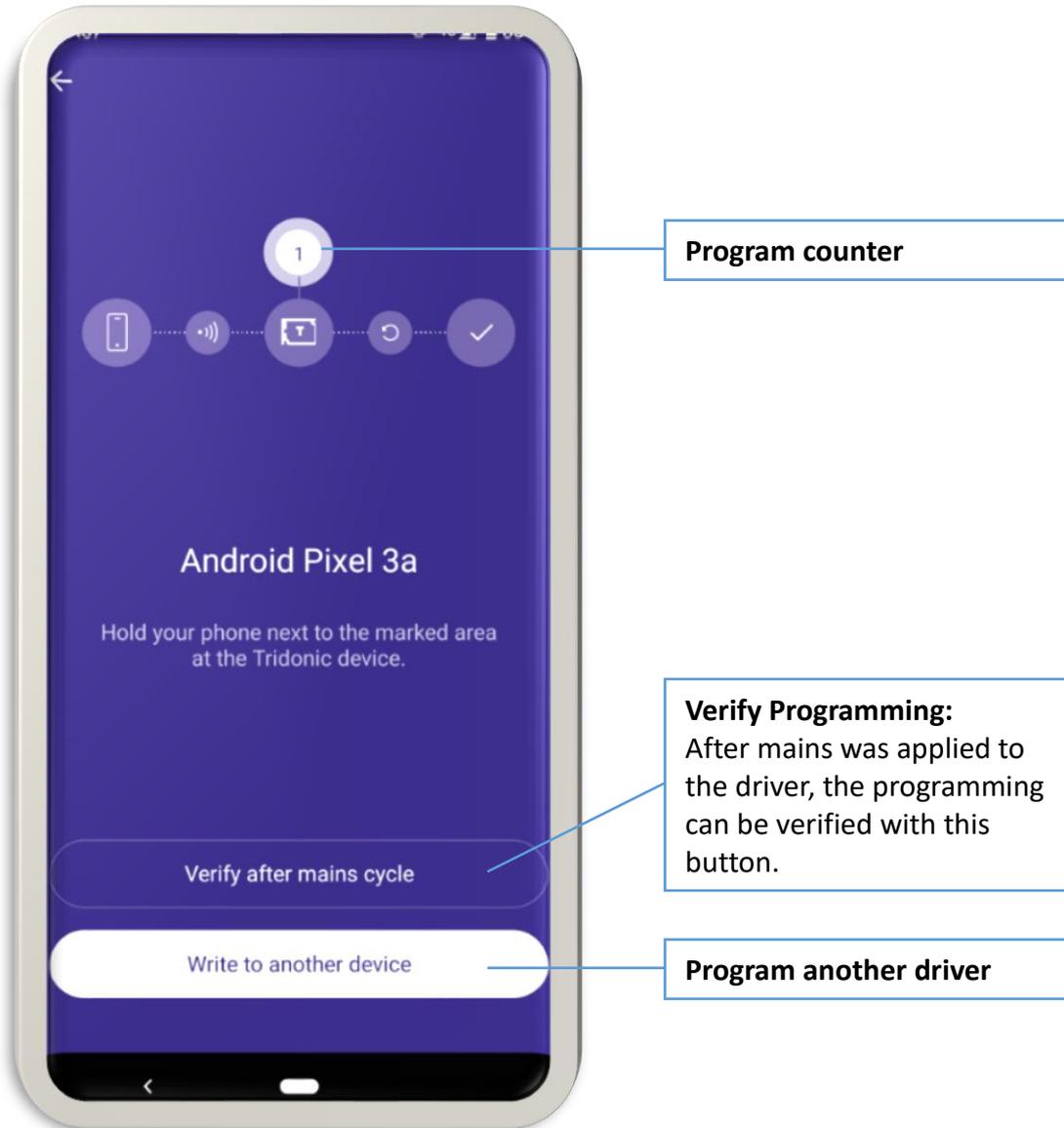
Help link with parameter description: https://www.tridonic.fr/download/help/chronoSTEP_en.html

Writing on a driver:

Hold your phone next to the marked NFC area of the driver and press the ready button.

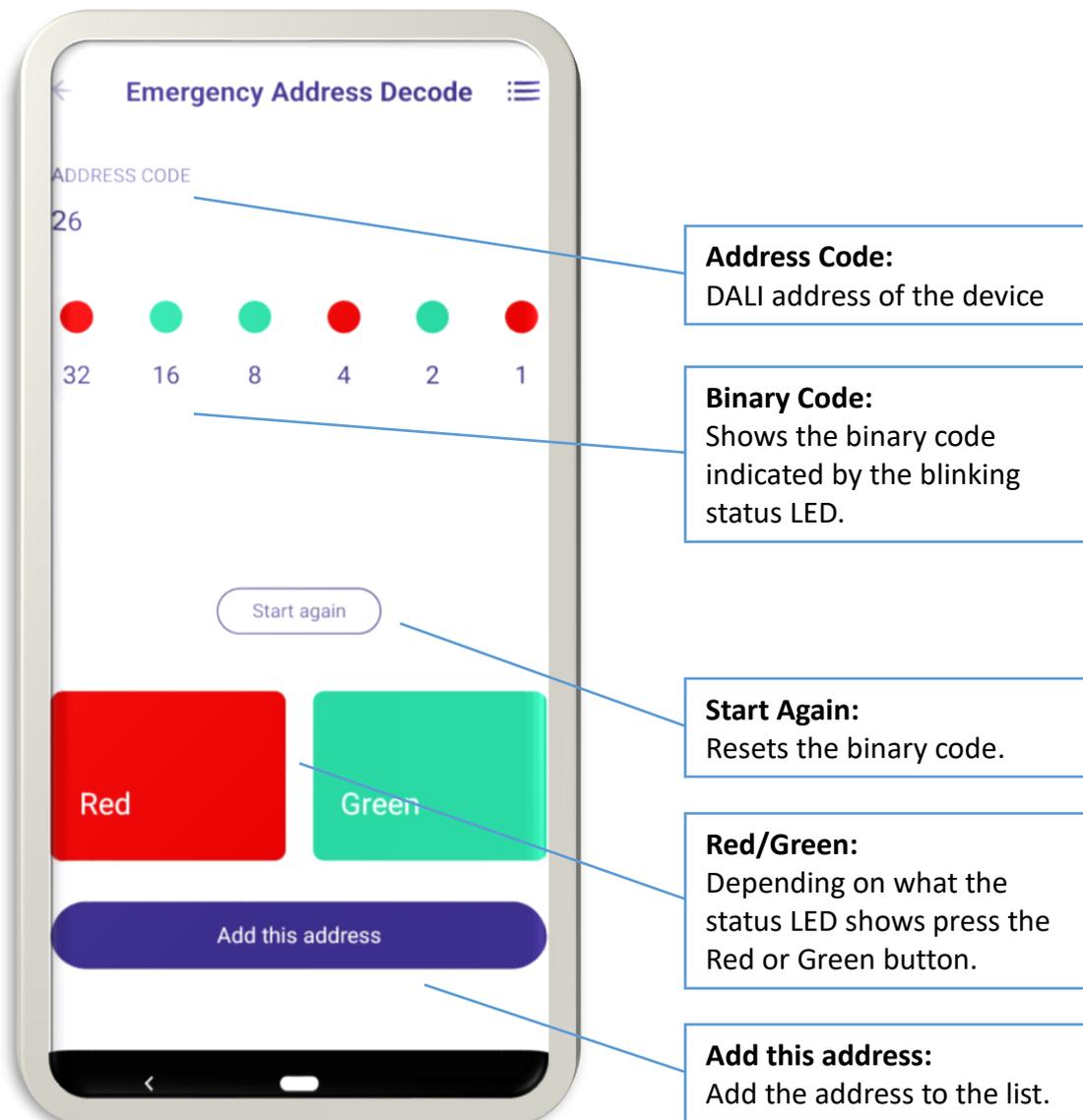


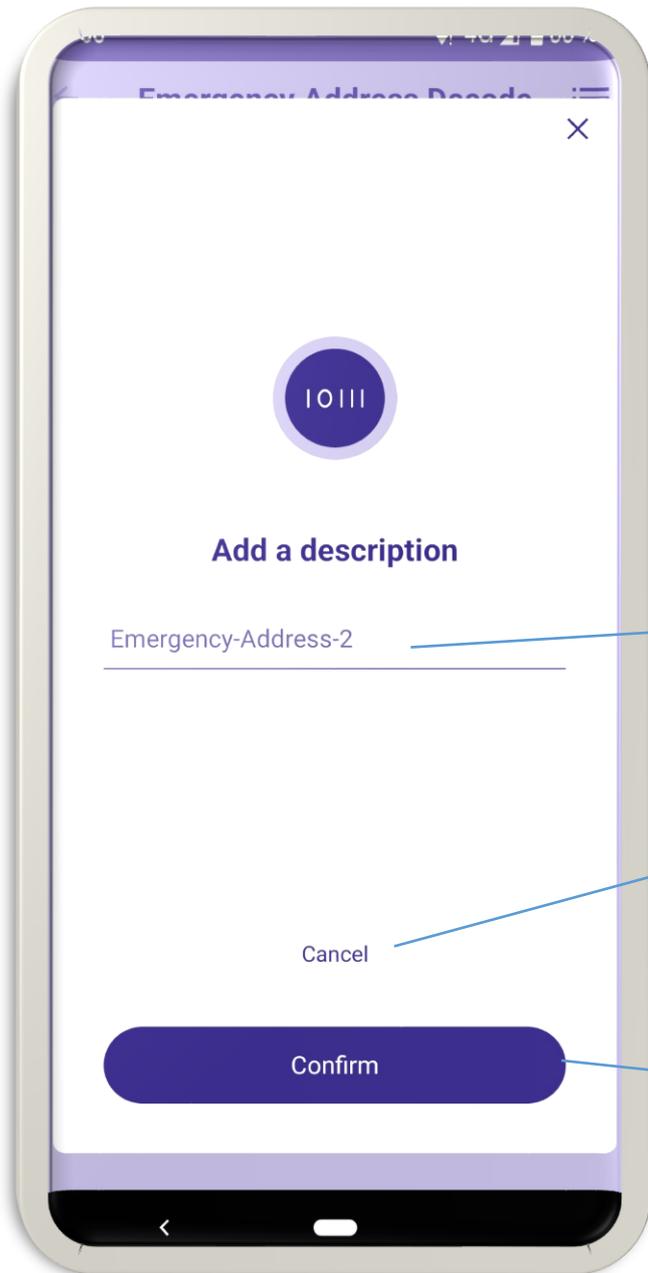
After the writing is finished, the counter on the screen will increase and you get the option to either verify the programming on the driver or to program another driver.



Binary Code:

Binary Code or EZ easy addressing tool can be used to find the set DALI address of an emergency device with the help of the blinking bi-color LED of EM PRO. Binary address codes given by the status LED can be simply converted to the DALI addresses 0 to 63 LED. During this, the LEDs will be switched off and the indication LED will flash the 6-bit binary address preceded by a 3 second start indication period. It is possible to save the addresses in a list and change the name of the saved addresses.

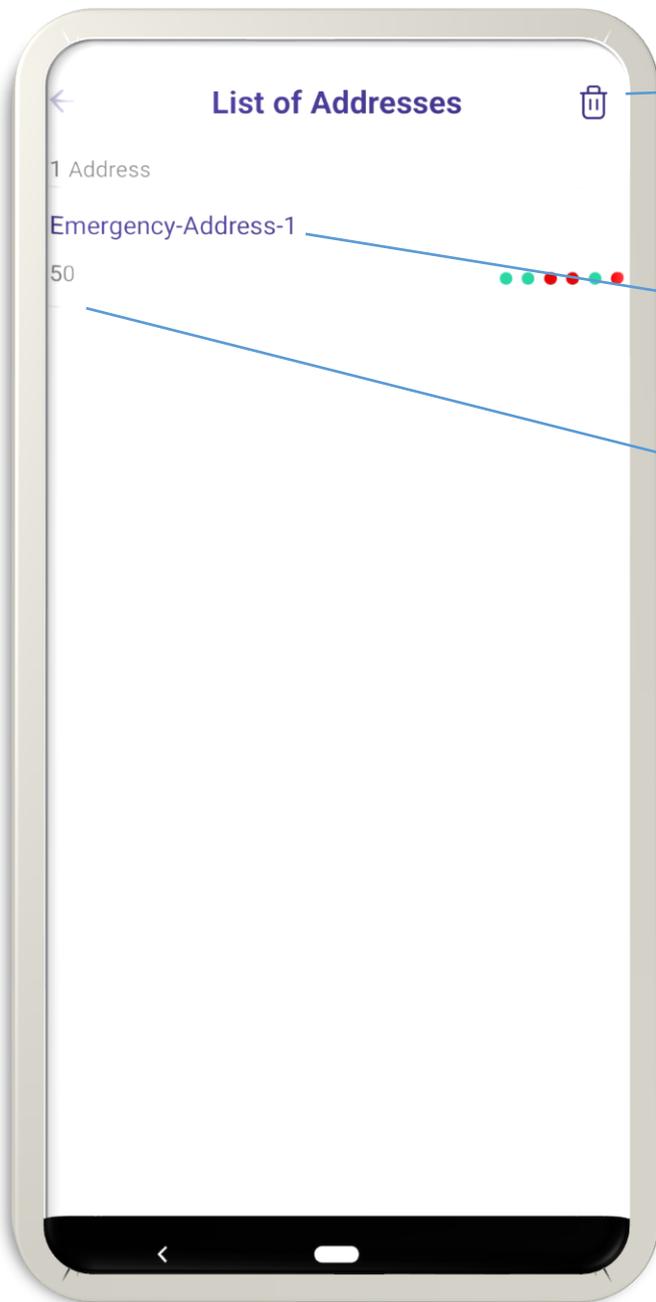




Name:
Change the name of the address you want to save.

Cancel:
Return to the Emergency address decode screen without saving.

Confirm:
Save the address to the list.



Delete:
Select which address you want to delete after clicking here.

Name:
Name of the address

Address:
Shows the DALI address