

20th Richmond Financial Industry Forum

Victoria-Jungfrau Grand Hotel & Spa, Interlaken

27 - 28 May 2027

Participants have shaped the programme by selecting the most relevant topics, which will guide discussions, keynotes, and sessions throughout the forum.



KEYNOTES

Trains, Planesand Toilet Cleaners! Why the Finance Industry Fails the Customer Test!

Hamish Taylor, Award winning CEO, Speaker,
Advisor and Moderator



INDUSTRY SESSIONS

The Future of Financial Customer Behaviour in the Age of AI and Digital Finance

Prof. Dr. Andreas Dietrich, Professor for
Banking and Finance at Lucerne University of
Applied Sciences



Quantum Advantage in Finance: From Hype to Enterprise Impact

Escolástico Sánchez Martínez, Executive
Director at BBVA



Ethical Hacking: Offensive Strategies to Strengthen Cyber Resilience

Romano Ramanti, Ethical Hacker at Zürcher
Kantonalbank



AI Governance in an Evolving Time of AI Landscapes

David Power, Chief Data Officer, Data & AI
Governance Specialist



Last updated: 29 July 2026

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DISCUSSION GROUPS



Several discussion groups will be held with small numbers of senior professionals based on key themes and are moderated by delegates.

SUPPLIER PRESENTATION



The top three of the voting will be announced shortly before the forum.

OUT OF THE BOX

From Cockpit to Boardroom: Aviation Principles for High- Performance Teams

Tobias Fietze, Captain, flight instructor, flight instructor trainer and owner of emocia GmbH



ACTIVITY

Mindful Movement: A Signature Yoga Experience

Yoga Instructor of the Spa Nescens at
Victoria Jungfrau Grand Hotel & Spa



Please note that the conference programme is currently still in development and not yet complete, changes may occur.

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