

18th Richmond Financial Industry Forum

Victoria-Jungfrau Grand Hotel & Spa, Interlaken

15 - 16 May 2025

KEYNOTES

AI: The Catalyst For Financial Growth and Human Excellence?

Patrick Comboeuf, Director of Studies at the University of Applied Sciences Zurich



Arriving Safely Despite Risks

Bruno Dobler, Founder, CEO, former Pilot and Board member



Grandmaster Strategies for Managers - How Chess Is A Lesson for Business

Stefan Kindermann, Chess grandmaster and managing director of Münchener Schachakademie GmbH



INDUSTRY SESSIONS

Why Do Banks Underinvest in Their Transformation – and How Can Leaders Fix It?

Stephan Odermatt, Partner at Acrea



Service Excellence: From a Cost Centre to a Customer-Centric Value-Generating Engine

Gregorio Uglioni, Thought Leader in Business Transformation and Customer Experience



neon: AI-powered Innovation in Customer Experience

Jörg Sandrock, Chief Executive Officer and Co-Founder at neonbank



The Longevity Imperative: Managing Risk, Operations, and Financial Strategy in an Aging World

Nadine Esposito, Co-Founder of the Health2Wealth Association



What do AI and Quantum Computing mean for the Financial Industry?

Prof. Thomas Ankenbrand, Head Competence Center Investments at Lucerne University of Applied Sciences & Arts



Decentralized Finance: On Blockchain- and Smart Contract-based Financial Markets

Prof. Dr. Fabian Schär, Prof. for DLT & Fintech, MD Center for Innovative Finance at Faculty of Business & Economics, University of Basel



Instant Payments as the Future of Payments: Opportunities, Risks and Prospects

Dr. Tobias Trütsch, Managing Director Center for Financial Services Innovation at Universität St. Gallen (HSG)



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DISCUSSION GROUPS

How to Manage the Balance Between Growth Expectations and Risk Management in Challenging Times

Tanja Bernath, Chief Risk Officer at VP Bank (Schweiz) AG



Crypto & Digital Assets – Recent Developments, Business and Regulatory Environment

Dr. Peter Märkl, Group General Counsel at Bitcoin Suisse AG



Quantum Security: Preparing Your Bank for the Post-Quantum Cyber Threats

Per Trifunovic, Chairman of SeQure AG



The Future of KYC (Know Your Customer): Automation, Compliance and Customer Relationships in the Digital Age

Hélène Rio, Chief Operating Officer at Société Générale



Artificial Intelligence – Setup of a Proper Governance and Risk Management Framework

Ulrike Braune, Chief Operating Officer at DWS CH AG



Will AI & Digitalization Reshape the Role of Support Functions in Banking such as Compliance?

Ralph Ebert, Co-Head Compliance and Central File at Cité Gestion SA



Customer Data as a Growth Driver, or the Impact of a Data Strategy on Business Results

Sascha Hostettler, Chief Executive Officer at Privatbank IHAG Zürich AG



Unwitting Money Laundering - Where Does it Start and When is it a Criminal Offence?

Alexandra Köppel, Head of Compliance at Raiffeisenbank St.Gallen



SUPPLIER PRESENTATION

The Role of the Bank of the Future Determines the Requirements for Core Banking Systems

Marco Zollinger, Head e.foresight – digital banking trend scout at Swisscom (Schweiz) AG



Navigate the Iceberg: Use Legal AI to Mitigate Contract Risks

Patrik Schmid, Senior Manager FS Advisory at ELCA Informatik AG & David A. Bloch, Chief Executive Officer at Legartis



GenAI Workplace

Lucas Badertscher, Lead Business Development & Deputy Head Modern Work at isolutions AG & Peter Matt, Head Digital Workspace at LGT Private Banking



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OUT OF THE BOX

Create Your Unthinkable Reality In 21 Days

Marcel Kuhn, Founder of Quantum Jump GmbH



Navigating Complexity with Polarity Intelligence

Beatrix Daros, Creative Leadership Coach, Partner at Trivium



Athlete's Mindset: How to Incorporate It Into Your Daily Life

Fabienne In-Albon, former Olympic Athlete, Personality & Team developer at Fabienne In-Albon Milestones



ACTIVITY

Wine Cellar Tour with Tasting

Sommelier of the Victoria Jungfrau



Genesis Test Drive: Innovation on the Road

Representatives of Genesis Motors Switzerland AG

