

# BULLO RIVER STATION

## **TERMS & CONDITIONS**

All bookings are on request until confirmed by Bullo River Station in writing.

Reservations and further enquiries can be made via email stay@bulloriver.com.au or by phone +61 455 815 167. Phone messages and emails will be answered within 24 hours.

Bullo River Station requires 15% non-refundable deposit paid immediately to secure dates. The balance is to be paid 30 days prior to arrival date.

A binding contract will be formed when Bullo River Station confirms the booking, which it will do on receipt of the 15% payment. Bullo River Station reserves the right to withdraw, change, cancel or reallocate the accommodation and the arrival date at its discretion until the booking is confirmed.

Please advise us of any dietary requirements at the time of booking.

#### CANCELLATION POLICY

Cancellations must be received in writing to stay@bulloriver.com.au. Refunds will be offered as outlined in the payment schedule above.

#### **UNUSED SERVICES**

No refunds can or will be given in connection with circumstances arising beyond the reasonable control of Bullo River Station i.e. flight delays by airlines/contracted charter companies or client failure to appear for accommodation. No refund can be given for any unused services or early departures.

### TRAVEL INSURANCE

We strongly urge comprehensive travel insurance to cover clients for COVID-19 issues, general cancellations, medical emergencies, additional expenses etc.