

Water damage advice

Seven ways to protect your property from water damage



Inspect and maintain kitchens and bathrooms on a regular basis, including carefully checking sealants around baths and showers. Damp patches may indicate an escape of water.



Programme the heating to come on for a short time each day so that the water is kept circulating if you are away, at an ambient temperature of not less than 7°C.



Protect your pipes by insulating them and if you are going on holiday ensure your property is checked and key holders are available to respond in the event of an emergency.



Consider the installation of water loss detection alarms and automatic water flow shut-off valves.



Know where your stopcock is and make sure it is accessible. Consider turning off the water at the stopcock and draining down the systems if you are away for a longer period.



Have your boiler and hot water cylinder serviced annually. Ask your plumber to visually inspect the bath and shower seals, pipework and flexible hoses around your property.



Check for water leaks regularly and if any are found they should be immediately rectified. Carry out any repairs and keep all damaged items until our claims team confirm it is ok to destroy.

Speak to your broker if you have any questions about your property cover

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