

Seeka Case Study

Streamlining Seasonal Onboarding

Seeka, a prominent name in the agriculture sector, plays a vital role in the harvest season, employing seasonal workers for crucial tasks. However, the existing onboarding process presented challenges, including slow processing times, duplicate data entry, and difficulties in document access. Seeking a solution, Seeka turned to FileBound to revamp its seasonal employment process.

The Challenge

Seeka faced a sluggish and cumbersome onboarding process for seasonal workers. Duplicate information entry, manual scanning and uploading, and challenges in document access hindered efficiency. The integration platform in use was unstable, requiring frequent interventions and manual workarounds to complete onboarding.



The Solution

Working closely with UpSol, Seeka embarked on a comprehensive review to identify bottlenecks and issues in the existing process. The implementation aimed to introduce new processes and changes before the start of the harvest season. A new enrolment process, designed and implemented by UpSol, significantly improved applicant processing times.

The introduction of FileBound Capture brought in automation, enhancing the reliability of the onboarding process. The new integration platform, Stake-lake, not only stabilised operations but also facilitated automation with other systems across Seeka.

Importantly, the entire process, including scoping, gap analysis, design, testing, and implementation, was completed on schedule within a 5-month period, aligning with the peak period of seasonal employment. The development team's immediate availability post-Go Live ensured smooth operations.

Industry

Agriculture

Size

4700+

Use Case

HR Onboarding

Integration

Stakelake

Seeka's investment in FileBound, guided by UpSol, not only addressed immediate challenges but also set the stage for continuous improvements and enhanced efficiency in their seasonal workforce management.

The Benefits

- Streamlined onboarding process
- 60% reduction in information needed for onboarding
- Cost savings with 4 FTE staff reduced during peak season
- Improved reliability and efficiency with FileBound Capture
- Immediate support and assistance from UpSol's help desk
- Ongoing realisation of FileBound platform investment through the Customer Success Program



“Working with the team at UpSol, we were able to streamline the onboarding process, eliminate duplicate data entry and reduce the information needed to onboard a seasonal worker by 60% “

The Outcome

FileBound Capture brought about substantial cost savings and efficiencies for Seeka's seasonal employment process.

Previously, up to 4 full-time staff members were required during the peak season for manual scanning and uploading. With the streamlined process and automation, Seeka achieved significant resource savings.

The implementation and testing of this service took less than 3 weeks with the product paying for itself within a month.

Looking to drive success in your business through automating your accounts payable?
Get in touch with the details below.

P 0800 003115

E sales@upsol.co.nz

W upsol.co.nz



UNleashing Human Potential