

## **QUALITY POLICY**

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Platum prioritises the high quality of its products and services, customer satisfaction and the continuous improvement of all processes to ensure the company's competitiveness in the market.

Constant research into the most advanced engineering methods and technological innovation in research and development have enabled Platum to develop consolidated know-how in the field of micro e-mobility, becoming a benchmark in the realisation of safe, innovative and environmentally sustainable transport models.

This 'Corporate Policy' expresses the organisation's main objectives:

- Increase in the number of customers and turnover, international expansion of the company and entry into new market areas;
- Selection, evaluation and qualification of suppliers with the aim of obtaining supplies that are qualitatively compliant and reliable over time;
- Pursuing the goal of "zero defects";
- Establish and consolidate a close working relationship with current and potential customers, strengthening the customer-supplier relationship;
- Investing in know-how enhancement in the sense of innovation and implementation of state-of-the-art technologies;
- Promoting the professional growth of employees, ensuring their necessary training and appropriate qualification, promoting respect for and defence of human rights, preventing and combating all forms of discrimination;
- Having facilities that ensure environmental compliance and guarantee health and safety in the workplace, in compliance with current regulations/legislation.

The Management gives the Quality Manager the task of keeping the QMS up-to-date and the departmental Managers the authority to apply the necessary tools to undertake improvement actions and the achievement of objectives.

This policy is available to interested parties via the company website.

Date, 03/02/2022

The Management

Digitally signed by: SUMMA ALESSANDRO Date: 05/10/2022 09:59:42