

T&C for technical trainings

(valid from 01.03.2026)

A. Subject

These conditions of participation (hereinafter "**T&C**") apply to the provision and implementation of workshops, further education and training courses by ENGEL or a training provider engaged by ENGEL as part of the ENGEL Academy (hereinafter referred to as "**Training(s)**")

B. Validity

Trainings are offered and conducted exclusively on the basis of these conditions of participation. Any different or conflicting contractual conditions - including general terms and conditions or pre-formulated contractual clauses – shall not apply.

C. Registration and conclusion of contract

1. Registration for training courses shall take place exclusively via [name of portal]. The registration is binding and the respective contract is concluded upon confirmation by ENGEL as the training provider.
2. If the personal details of the participant change after registration, ENGEL must be notified of these changes immediately by e-mail.

D. Cancellation

1. After binding registration and confirmation by ENGEL, participation can be cancelled subject to the following conditions:
 - Cancellation is free of charge up to 14 days before the start of the respective Training;
 - Cancellations up to 7 days before the start of the Training will incur a charge of 50% of the training fee;
 - Cancellations received less than 7 days prior to the start of the Training or no-shows will be charged in full.
2. It is possible to nominate a replacement free of charge up to 24 hours before the start of the respective Training **by email**.

E. Postponement/Cancellation

ENGEL reserves the right to postpone or cancel the Trainings - in particular for important reasons (e.g. illness of the trainer, insufficient number of trainees, force majeure). In this case, an alternative date will be offered. In the event of cancellation any fees already paid will be refunded. There is no right to compensation or reimbursement of other costs.

F. Requirements/Cooperation

1. Trainees must have the necessary qualifications and practical experience to carry out the technical and electrical work involved in the practical parts of the Training.
2. If trainees do not meet the requirements in accordance with point F.1. above, the training manager may prohibit or restrict participation in the practical parts of a training course for safety reasons.
3. Trainees shall wear closed toe shoes and long leg wear as personal protective equipment.

G. Liability

To the maximum extent permitted under applicable law, ENGEL assumes no liability for direct or indirect damage resulting from the application of the content conveyed in the Trainings. The trainees themselves are responsible for the correct application of the content taught and for complying with the applicable safety regulations and statutory provisions.

H. Confidentiality

1. All training trainees are required to treat all training content as confidential and not to disclose it on to third parties. The companies in which trainees are employed and the other employees of these companies are not considered to be third parties.
2. The taking of photographs, video or audio recordings during Training is prohibited unless the provider gives express permission.
3. Training documents shall not be reproduced or passed on.

I. Data protection and use of photo and video recordings

1. Photos or videos can be taken during training sessions for internal documentation and marketing purposes.
2. By registering, trainees agree that these recordings may be used by ENGEL.
3. Trainees who do not wish to appear on recordings can inform ENGEL of this in writing in advance.
4. Personal data will be processed in accordance with the applicable data protection regulations. Further information can be found in ENGEL's privacy policy.

J. Miscellaneous

1. Should any provision of these T&C be invalid, this shall not affect the validity of the remaining provisions.
2. These T&C are subject to the law of the country in which ENGEL has its registered office.
3. All disputes arising from and in connection with these T&C shall be brought before the competent court at ENGEL's registered office.