

IMPORTANT SAFETY NOTICE

We have identified a product defect with our **Dunelm Cosy & Warm Electric Blankets**. If you purchased one of the products listed below from the affected **2022 - 2023** production batches, please stop using the product immediately and follow the instructions below.

Not all blankets are affected. This only affects **specific batches**. Please continue to read through the below, to understand if yours is affected.

We are offering affected customers either a **free replacement cable** or a **full refund**. Please follow the instructions below to arrange your preferred solution.

Check Your Product Details

1. Check whether your blanket is affected by matching the barcode, product description and affected batch number:

	Product Description	Barcode
	Dunelm Cosy & Warm Single	5063003294383
	Dunelm Cosy & Warm Double	5063003294390
	Dunelm Cosy & Warm King	5063003295007
	Dunelm Cosy & Warm Single	5057722358976
	Dunelm Cosy & Warm Double	5057722358983
	Dunelm Cosy & Warm King	5057722358990

2. Locate the care label on your electric blanket (you will find this attached to the fabric) to check your **Barcode** and **Batch** matches the affected products: This issue only impacts blankets from the 2022 and 2023 batches. If your batch code is from any other year, your blanket is entirely safe to use in accordance with its instructions, and you don't need to do anything.



3. **Stop using the cable immediately if your product is affected.** The cable presents a risk of fire as the copper wires in the cable may fray, causing localised overheating during normal use.
4. **To claim your free upgraded cable**, please call our customer service team on **+353(1) 6458200**. Alternatively, you can return the affected blanket and cable to your nearest store for a **full refund**.

We are sorry for any inconvenience caused