

IMPORTANT SAFETY NOTICE

We have identified a product defect with our **Dunelm Cosy & Warm Electric Blankets**. If you purchased one of the products listed below from the affected **2022 - 2023** production batches, please stop using the product immediately and follow the instructions below.

Not all blankets are affected. This only affects **specific batches**. Please continue to read through the below, to understand if yours is affected.

We are offering affected customers either a **free replacement cable** or a **full refund**. Please follow the instructions below to arrange your preferred solution.

Check Your Product Details

1. Check whether your blanket is affected by matching the barcode, product description and affected batch number:

	Product Description	Barcode
	Dunelm Cosy & Warm Single	5063003294383
	Dunelm Cosy & Warm Double	5063003294390
	Dunelm Cosy & Warm King	5063003295007
	Dunelm Cosy & Warm Single	5057722358976
	Dunelm Cosy & Warm Double	5057722358983
	Dunelm Cosy & Warm King	5057722358990

2. Locate the care label on your electric blanket (you will find this attached to the fabric) to check your **Barcode** and **Batch** matches the affected products: This issue only impacts blankets from the 2022 and 2023 batches. If your batch code is from any other year, your blanket is entirely safe to use in accordance with its instructions, and you don't need to do anything.



3. **Stop using the cable immediately if your product is affected.** The cable presents a risk of fire as the copper wires in the cable may fray, causing localised overheating during normal use.
4. **To claim your free upgraded cable**, please call our customer service team on **+353(1) 6458200**. Alternatively, you can return the affected blanket and cable to your nearest store for a **full refund**.

We are sorry for any inconvenience caused

See images, barcodes and articles of affected products

These products were sold online and in stores between May 2025 and February 2026

We have identified a safety and non-compliance issue with the doorstops. The sand sealed within the product may be contaminated with a small quantity of asbestos. Asbestos is a banned substance because it poses a risk to health even at low levels of exposure.

Ralph the Schnauzer Doorstop	Hare Doorstop	Pug Doorstop	Hedgehog Doorstop
			
Barcode: 5054077870788 Article: 30453133	Barcode: 5063003483213 Article: 30891361	Barcode: 5063003483237 Article: 30891363	Barcode: 5063003483091 Article: 30891359
Fox Doorstop	Velvet Cylinder Doorstop Grey	Highland Cow Doorstop	Llama Doorstop
			
Barcode: 5054077316187 Article: 30198713	Barcode: 5057722932473 Article: 30767050	Barcode: 5057722706128 Article: 30725676	Barcode: 5057722038144 Article: 30607179

What you should do:

- If you've bought an affected product, please stop using it immediately. Instead, follow the instructions below for details on how to dispose of the product and get a refund.
- If the product is undamaged, place it in a heavy-duty plastic bag and double-tape it securely.
- If the product is damaged and the sand inside is accessible, gather the sand using wet cloths to avoid generating dust. Wear gloves and a mask. Double-bag the sand and the rest of the product in a heavy-duty plastic bag, double tape it securely, along with the gloves, mask and cloths.
- Keep people away from areas where any sand has been spilt until the area has been cleaned.
- We'll take care of disposing of this safely for you. Please double bag the product, seal it securely with tape, and return it to your local store for a refund.
- Alternatively, you can dispose of the item yourself. If you choose to do this, we recommend contacting your local authority for guidance, as disposal methods can vary.

The safety of our customers is very important to us, and we apologise for any inconvenience caused.

For more information, visit www.dunelm.ie on the "Contact Us" page

or call: +353(1) 6458200

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Honeycomb Doorstop	Pom Pom Doorstop Natural	Geo Doorstop Black	Albert Dog Doorstop
			
Barcode: 5063003483046 Article: 30891354	Barcode: 5057722933104 Article: 30767113	Barcode: 5063003483268 Article: 30891366	Barcode: 5054077316156 Article: 30198710
Cockapoo Doorstop	Giraffe Doorstop	Geo Doorstop Natural	Floral Jacquard Doorstop Natural
			
Barcode: 5063003483060 Article: 30891356	Barcode: 5057722706111 Article: 30725675	Barcode: 5063003483084 Article: 30891358	Barcode: 5063003483022 Article: 30891352

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Elements Cord Ball Door Stop Ochre	Elements Cord Ball Door Stop navy	Floral Jacquard Door Stop Black
		
Barcode: 5063003483305 Article: 30891370	Barcode: 5063003483077 Article: 30891357	Barcode: 5063003483053 Article: 30891355

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