



# newmotion®

A Member of the Shell Group

## Terms & conditions regarding payment methods

### 1. Recurring payments via credit card

By accepting this form, you authorise Shell EV Charging Solutions B.V. (hereafter “**Shell Recharge Solutions**” or “**NewMotion**”)(SEPA Creditor ID: NL98ZZZ321580640000) to send recurrent collection instructions to your bank to debit your account and you authorise your bank to debit your account on a recurrent basis in accordance with the instructions from Shell Recharge Solutions. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

### 2. Recurring payments via direct debit

You are hereby providing Shell Recharge Solutions with your consent to be automatically charged each month for charge services and/or subscription and transaction costs. The complete conditions and instructions regarding the costs and cancelling your subscription are available here. If you register – regardless of which one of our paid subscription options you choose (as defined in the General Terms and Conditions) – or if you make a different type of purchase, your credit card or bank card information (such as card type and expiry date) and other financial information that is required by us or by our payment processing partners to handle your payment, will be collected and stored. Payments made to us by credit card are handled by Adyen. Shell Recharge Solutions does not process credit card numbers Shell Recharge Solutions will make a temporary authorisation on your credit card to verify it. This is only an authorisation and does not involve a debit. Your bank can inform you about this authorisation. Customers that enable payments by credit card are subject to an added monthly fee that Shell Recharge Solutions plans to incur in the future. Before this extra fee is charged, customers will be informed by Shell Recharge Solutions and will have time to opt out.

### 3. One-time payment per charging session

You are hereby providing Shell Recharge Solutions with your consent to be charged for costs and expenses made for this charging session. Upon starting this charge session, your credit card or bank card information (such as card type and expiry date) and other financial information that is required by our payment processing partners to handle your payment, will be collected and temporarily stored. Our payment process is executed by the payment services company Adyen. Shell Recharge Solutions only processes the last four digits of your credit card number, expiry date and cvc code. Our payment processing partner will make a temporary pre-authorisation on your credit card to verify it and enable you to start charging. At the end of your charging session the cost of this session will be settled for the actual costs made, the pre-authorised amount will be corrected accordingly. Please contact your bank in case you require further information on this process of pre-authorisation.