



## EO Charging Hardware Limited Warranty, G2 Chargers

### 1. Parties and Status of Warranty

This Limited Warranty (“Warranty”) is issued by **Juuce Limited** trading as EO Charging (“EO”) in respect of EO-supplied G2 electric vehicle charging hardware (“Hardware”).

This Warranty is provided solely by EO. It does not constitute a manufacturer’s warranty and does not confer any rights against the manufacturer or any other third-party supplier of the Hardware.

### 2. Warranty Period

EO warrants that the Hardware shall be free from defects in materials and workmanship under normal use and service for a period of eighteen (18) months from the date of installation or first commissioning of the Hardware (whichever occurs first) (“Warranty Period”).

### 3. Scope of Warranty

This Warranty applies only to defects arising from normal use of the Hardware in accordance with EO’s installation, operation, and maintenance instructions.

### 4. Exclusive Remedy

If a defect covered by this Warranty arises during the Warranty Period, EO’s sole obligation and the customer’s exclusive remedy shall be, at EO’s option:

- repair of the defective Hardware; or
- replacement of the defective Hardware with the same or an equivalent product.

EO shall have no obligation to provide refunds, credits, or repurchase any Hardware.

### 5. No Manufacturer Warranty

No manufacturer, supplier, or upstream vendor of the Hardware provides any warranty or assurance directly to the customer. No rights are granted under this Warranty against any such third party.

### 6. Exclusions

This Warranty does not apply to defects or failures resulting from:

- incorrect installation (unless installed by EO);
- misuse, abuse, neglect, or vandalism;
- unauthorised modification or repair;
- use of third-party software, accessories, or components not approved by EO;
- network connectivity or communications failures;
- normal wear and tear; or
- events outside EO’s reasonable control.



## **7. Limitation of Liability**

To the maximum extent permitted by law, EO excludes liability for any indirect, incidental, or consequential losses, including loss of profit, loss of business, or loss of use.

Nothing in this Warranty excludes liability that cannot be excluded under applicable law.

## **8. Beneficiaries and Transfer**

This Warranty applies only to the customer to whom the Hardware was supplied by EO (or EO's appointed contractor) and is not transferable without EO's prior written consent.

## **9. Governing Law**

This Warranty shall be governed by and construed in accordance with the laws of England and Wales.

## **10. Entire Warranty**

This Warranty constitutes the entire warranty provided by EO in respect of the Hardware and supersedes any prior descriptions, statements, or representations relating to warranty coverage.