

INTERNATIONAL FRANCHISE RESTAURANT IT SUPPORT

PUERTO RICO



System	Support Contact Info	Notes / Instructions
NCR Aloha POS NCR Pulse App	support@orionpoints.com Call: 787-531-8670 (24/7)	<ul style="list-style-type: none"> • POS terminals • Receipt Printers • KPS (Kitchen Production System) • Kiwi's and Bump Bars • Cash Drawer Issues • Finger swipes and clocking in/out issues • Pulse App User setup and Password resets
Internet / Firewall Manager Computer		
NBO Support	FranchiseHelpdesk@krystal.com	<ul style="list-style-type: none"> • All support/issues related to NBO • Labor Matrix Changes • Sales report Issues • Invoicing Issues Fran • Recipes • Inventory
Online Ordering (OLO) Help POS Menu Pricing Updates	krystal-support@5and5.com Do Not Share with Customers	<ul style="list-style-type: none"> • Support available normal Business hours (M-F) LIMITED on weekends / after hours • POS Menu Pricing Changes • Online Ordering  Issues • 3rd Party Delivery POS Integration

LAST UPDATED: 12/1/22

VAL **U**E THE TRUTH
 EN **J**OY OUR WORK
 MAKE **I**NFORMED DECISIONS
 BE ACCOUN **T**ABLE TO OUR GUESTS
 GROW AND **E**VOOLVE
 FIND **D**A WAY