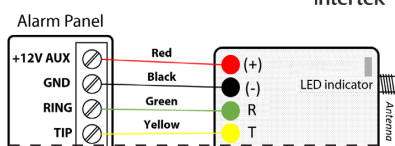


Wiring the Communicator to the Alarm Panel

Red (+): ↔ 12-15V DC Power Supply
Black (-): ↔ Ground
Green (R): ↔ RING
Yellow (T): ↔ TIP



Keyswitch Wiring*

Orange (O): ↔ to Keyswitch zone
White (W): ↔ to Armed status output



Keybus Wiring*

Honeywell Vista and DSC Power Series Panels

Orange (O): ↔ to Yellow (Data Out)
White (W): ↔ to Green (Data In)



Napco Panels

Orange (O): ↔ to TX (Green)
White (W): ↔ to RX (Yellow)



Interlogix NX Panels

Orange (O): ↔ to DATA
White (W): ↔ to DATA



* Optional - wire only if interactive features will be used. Panel compatibility list for Keybus integration is available at support.m2mservices.com

- ✓ **WARNING:** The wiring should be done only when the panel and the communicator are disconnected from the powerline!
- ✓ **WARNING: PRIMARY USE ONLY – NOT TO BE USED WITH LANDLINE!**
- ✓ Having a phone line connected will damage the unit!
- ✓ Connect the antenna and place it outside of the alarm panel's box.
- ✓ Connect + and – of the communicator to a max of 12V - 15V DC power supply.
- ✓ **WARNING: THE USB PORT TO BE USED WITH M2M ADD-ON MODULES ONLY.**

Find configuration guides for popular panels at support.m2mservices.com

LED Indicator

- ✓ Slow flashing – trying to establish connection
- ✓ Constantly On – connection established at good signal level
- ✓ Constantly On, blinking every 5 sec. – connection established at low signal level
- ✓ Fast flashing – transferring data

Configuring the alarm panel

Refer to the panel's installation manual to configure the following options:

- ✓ Enable the PSTN dialer of the panel.
- ✓ Select DTMF mode (Tone Dialing).
- ✓ Select Contact ID Full communication format or SIA.
- ✓ Enter a telephone number for dialing (you can use any number, e.g. 9999999).
- ✓ Enter a 4-digit account number in the panel.

Troubleshooting the DTMF communication

If you have issues receiving the events, try the following additional settings of the panel:

- ✓ Disable "Telephone line monitoring".
- ✓ Disable "Wait for dial tone" option.
- ✓ Use "A" instead of "0" in the account number.
- ✓ If there is more than one partition, enter an account number for each partition.

For certain panels, you might need also to specify an account number for the main partition 0 (sometimes referred as system account number).

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Register your company at www.m2mdealers.com or use your existing account to login.

Adding preferred monitoring station

Contact your monitoring station and request your M2M Dealer Code.

- Specify your preferred monitoring station during your initial registration in section "Additional Information" > "Preferred Monitoring Station" list.
- Provide your Dealer code in the corresponding field, **OR**
- Add preferred monitoring station/s after registration from

My Devices > Monitoring Stations > Add CMS

Add a new device and choose cellular service monthly billing method:

Use the device Serial Number and the Config Key provided with this manual.

- Go to My Devices > Devices > Add New Device.
- Select monitoring station (optional)
- Select preferred cellular service monthly billing method.
- From Monitoring Station – You will be billed for cellular service by the monitoring station.
- From M2M Services – You will be billed for cellular service by M2M Services.

RControl App (end user) Credentials

Download the **RControl** mobile application on your Android or iOS device by scanning the QR codes.



Remote Arming/Disarming via Keyswitch (Optional)

- ✓ Configure a zone as a momentary keyswitch (refer to the panel's installation manual).
- ✓ Configure a PGM output of the panel to activate (switch to ground), when the panel is armed, and to deactivate, when disarmed (refer to the panel's installation manual).
- ✓ Wire the device to the panel according to the Keyswitch wiring diagram (Page 1).
- ✓ For panels that don't have a status PGM, the status can be received through the OPEN/CLOSE reporting.

Guidelines for configuring the keyswitch and the output for popular panels are available at support.m2mservices.com

Initial pairing procedure for Remote Arming/Disarming via Keyswitch:

- ✓ Enable Open/Close reporting (at least during the initial pairing procedure).
- ✓ Log in to the RControl App and press Sync with Panel
- ✓ Ask the end user to enter a Remote PIN code of his/her choice.
- ✓ Disarm (or Arm) from the keypad within 2 minutes to complete the pairing.

Remote Arming/Disarming via Keybus for supported Honeywell, DSC, Napco and Interlogix Alarm Panels (Optional)

Panel compatibility list for Keybus integration is available at support.m2mservices.com

Wire the device to the panel according to the Keybus wiring diagram (Page 1).

For Honeywell panels ONLY: Program an alpha keypad address on the panel for each partition in use, starting from address 21 to 28 (21 for partition 1, 22 for partition 2, etc.).
The addresses should be reserved for the M2M communicator use only.

For Napco panels ONLY: Program a wizard keypad address on the panel for each partition in use, starting from keypad 2 (21 for partition 1, 22 for partition 2, etc.).
The address should be reserved for the M2M communicator only.
Having a physical keypad on the first address is mandatory.

- ✓ Log in to the RControl App, press Sync with Panel, and follow the instructions in the App.

NOTE: If panel programming is changed after the initial synchronization you need to:
✓ Go to RControl App Settings >> Remote Arming/Disarming >> Press Sync and follow the instructions in the App

Unless prompted in the app, **DO NOT** operate the keypad during the sync process.

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Device Registration in the M2M Dealer Portal

IMPORTANT NOTE:

Do not power the device before registering it in the M2M Dealers Portal because the cellular service will be deactivated.

Serial Number and Config Key: