

If you have concerns

If you suspect you or someone you know is being abused or mistreated, you can contact the Adult Safeguarding Unit:

- 📞 **1800 372 310**
- @ **adultsafeguardingunit@sa.gov.au**
- 💻 **dhs.sa.gov.au/adultsafeguarding**
to complete the online contact form.

**The Adult Safeguarding Unit is not an emergency/crisis service.
Dial 000 for emergencies**



If you need help reaching us

Translating and Interpreting Services

- 📞 Call 131 450 if you require an interpreter.

National Relay Service

- 💻 Visit relayservice.gov.au if you are unable to hear or speak.

Aboriginal Language Interpreting Service

- 📞 Call 1800 280 203 if you require assistance from an Aboriginal language speaker in South Australia, or visit translate.sa.gov.au/ALIS

Feedback

- @ ASUcomplaintsandfeedback@sa.gov.au
- ✉ Director, Adult Safeguarding Unit
PO Box 196, Rundle Mall SA 5000

Alternative formats

The information in this publication can be provided in an alternative format or another language on request by calling 1800 372 310.



South Australian Adult Safeguarding Unit

About the Adult Safeguarding Unit

The Adult Safeguarding Unit (the Unit) responds to concerns about adults who may be vulnerable and experiencing abuse or mistreatment.

An adult may be vulnerable due to age, disability, ill health, social isolation, dependence on others or other disadvantage.

If you have questions or concerns about the actual or suspected abuse of an adult who may be vulnerable, contact us for free and confidential advice, information and support. You may choose to remain anonymous.

The Unit places a strong focus on safeguarding the rights of adults vulnerable to abuse, tailored to their needs, wishes and circumstances.

For more information, please visit: dhs.sa.gov.au/adultsafeguarding

Are you worried about...?



Not feeling safe to express what you want?



Feeling cut-off from other people?



Your money being taken without your permission?



Being forced to sign legal documents?



Someone making you feel afraid, unsafe, or physically hurting you?



Someone's behaviour making you feel upset, frightened or worthless?

What abuse looks like

The behaviours and signs of abuse can include, but are not limited to:



Physical abuse: being hit or injured on purpose, restraining someone inappropriately



Emotional abuse: intimidation, threats, humiliation, extortion, racial, verbal or psychological abuse



Sexual abuse: sexual activity which is unwanted or not understood



Financial abuse: the theft or misuse of money, pressure in relation to legal documents including wills, property or inheritance



Neglect: not providing food, clothing, attention or care.

