

# Steps I can take for Others

If you're concerned about an older person's vulnerability to abuse, these are some of the key steps you can take to reduce and minimise their exposure to risk. For help and guidance read on.

- >> Watch and listen
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Note: You can find this video on Compass.info

### **Watch and listen**

### Listen to and include older people

Older people have a voice. But it's often ignored. Simply taking the time to listen to older people gives them the opportunity to be heard and connect with others. Focussing on listening and supporting them to make their own decisions also supports their personal independence.

### Respect the views and wishes of older people

Elderly people have the right to make their own decisions and choices, including choices about where to live, how to live, their money and health. You may not agree with their decisions, but they should be respected and honoured unless personal safety is at risk.

### Watch for warning signs

Try to watch out for 'red flags' that might indicate elder abuse. You can find some of these signs on the <u>Identifying Elder Abuse</u> page.



# **Encourage older people**

### Encourage older people to stay on top of their financial affairs

It's vital that an older person's financial and legal affairs are in order and up to date. Although it's perfectly normal for an older person to turn to other family members to help manage their finances, the older person should ultimately be in control of them. By knowing where their money is and where it's going, elders are less likely to become victims of financial abuse.

### Encourage older people to take their own decisions

We take it for granted that we get to make our own decisions in life, big or small. That ability can decline as we age. But if the older person is capable of making decisions, they should - especially if they affect living or financial arrangements. If the older person does need help, encourage them to use a qualified and independent professional.

### How will I know if an elder is capable of making decisions?

Understand what it means to be capable, and why it's legally important.

More information on Compass.info



### Encourage older people to stay active and healthy

Physical activity is important for everyone, no matter how old. Getting enough exercise every day can help to curb depression and activate 'happy hormones'. Staying active in old age can also prolong that older person's life and may decrease their chances for abuse.

### Encourage older people to be part of a community

People may feel isolated at any age. Older people are no exception. Connecting them with friends and attending community events can help them establish or keep an active social life, offer purpose and allow them to stay in touch with the people and things that are important to them.

### Encourage older people to increase their online confidence and skills

In an increasingly online world, many older Australians are struggling to keep up with technology and can feel isolated as a result. Be Connected is a free Australian Government initiative aimed at increasing the confidence, skills and online safety of older Australians. Family and community members are encouraged to help older people access the site so that they can be more connected with the world. Community organisations that are committed to digital inclusion and supporting older Australians bridge the digital divide can join the Be Connected Network. By doing so, they can provide free, personalised training and support to community members.

### Connect with support groups

Support groups allow people to connect with others facing similar issues, and abuse is less likely to go unnoticed. Older people who are a part of a social circle are less likely to become victims of abuse, and they are able to speak with each other about any tensions they may have in their lives. Research what kind of support groups are available and appropriate, then be sure to share your findings with the older person.



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# Other things you can do

### Offer caregivers a break

Most caregivers do an amazing job. But they may be overwhelmed with the responsibility and workload. Offering to stay with an older person not only gives you the chance to spend quality time with them, but also gives the carer a break.

### Concerned about someone you know?

Find advice and information on how to help someone you're concerned about.



More information on Compass.info



### Stay close to and connected with older people

Isolated older people can end up feeling depressed, lonely or unwanted. But regular contact – be it through phone calls or visits – mean older people can more easily talk to you for help if needed. You'll also be in a better position to keep tabs on their daily activities and spot changes in behaviour and offer assistance if you notice they need it. Getting a medical alert system and knowing that help is only a button press away can also be a good option.

### Check in on ageism

Everyone holds their own personal views on ageing and the elderly. Think about yours and be open to challenging your own perceptions to create positive outcomes and behaviours.

#### **Read more about Ageism**

"Ageism is stereotyping, discrimination and mistreatment based solely upon age. When directed towards older people, it comes from negative attitudes and beliefs about what it means to be older." EveryAGE Counts.



More information on Compass.info





### **Educate others**

Once you know how to recognise the types, signs and responses to elder abuse, pass it on. Tell others. Share your knowledge. And be sure to keep asking other people for their advice.

# **Preventing Elder Abuse Webinar**

### **Preventing Elder Abuse**

This webinar brings together experts to help you identify the ways you can reduce and minimise the risks of elder abuse. This informative event will provide you with insights and tools to plan for a better future.

<u>Visit Compass YouTube</u> channel to watch video



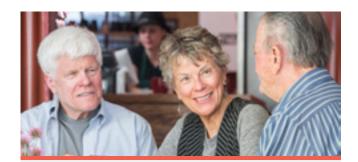


### **CONTENT ACKNOWLEDGEMENT**

Content for parts of this page have been gathered from the following sources:

- Legal Aid, New South Wales
- Senior Living

# Other topics you might be interested in that you can find on <a href="Compass.info">Compass.info</a>



Steps I can take for me



<u>Creating your financial support</u> team