

Q1 2019 Financial Results

16 May 2019

Sunrise

Agenda

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Operational Update

Financials

Conclusion

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Summary

Sunrise continues to lead the market -
raising adj. EBITDA guidance

Olaf Swantee
CEO

Summary

- **Customer** growth in key focus areas continued
 - Mobile postpaid (+9% YoY), internet (+10%), TV (+14%)
 - Supported by continued B2B customer wins (Q1 includes: Valora, University Hospital Zurich)
- **Service revenue** up +2.7% with customer growth more than offsetting lower ARPUs; total revenue down -2.6% YoY due to low-margin hubbing
- **Gross profit** growth of +4.2% YoY
- **Adj. EBITDA** up +5.0%; B2B transition on-track with GP and EBITDA in growth territory
- **Guidance** 2019 raised on adj. EBITDA, after a strong start to the year
- Financials in this presentation include IFRS 15 and exclude IFRS 16; IFRS 16 impact is CHF +11m on adj. EBITDA and CHF 265m on net debt in Q1'19

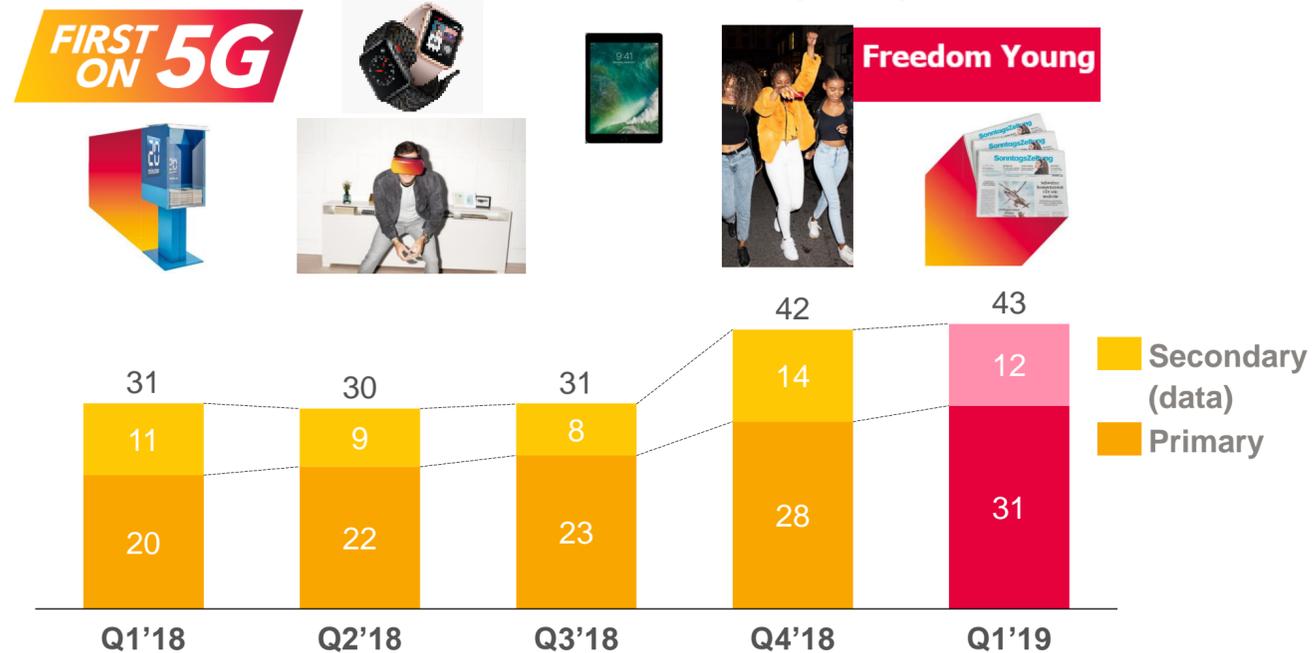
Operational Update

New record postpaid net adds;
Network leadership by pioneering 5G

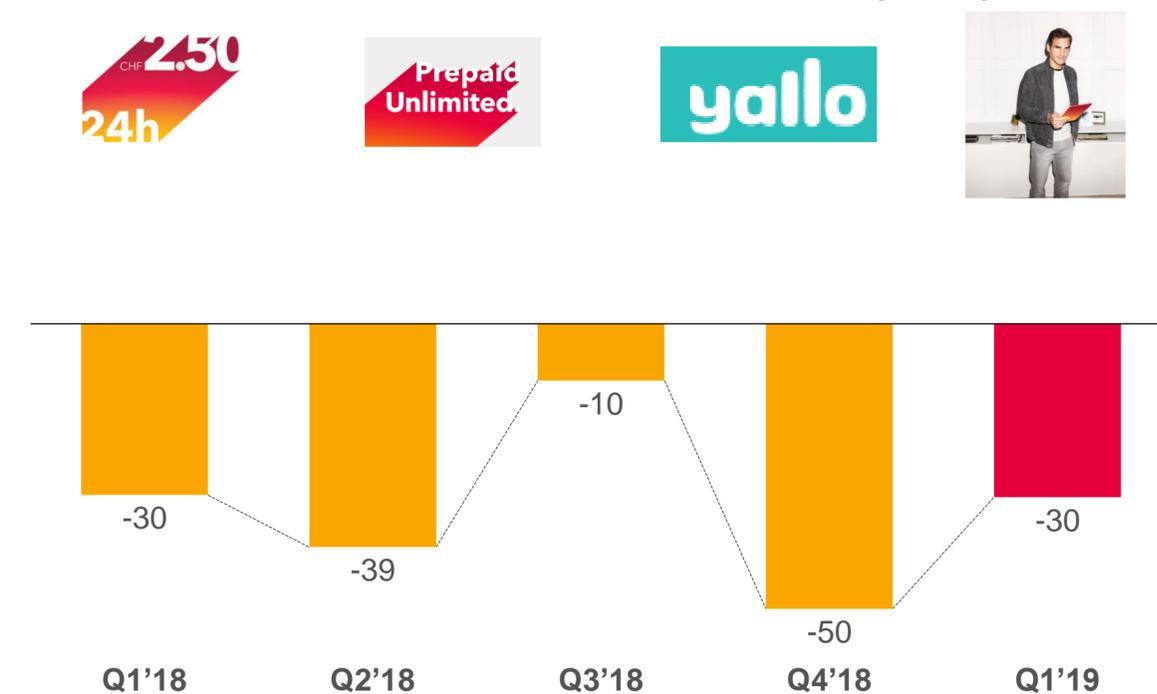
Olaf Swantee
CEO

New record postpaid net adds since 2010

Postpaid mobile net adds ('000)



Prepaid mobile net adds ('000)

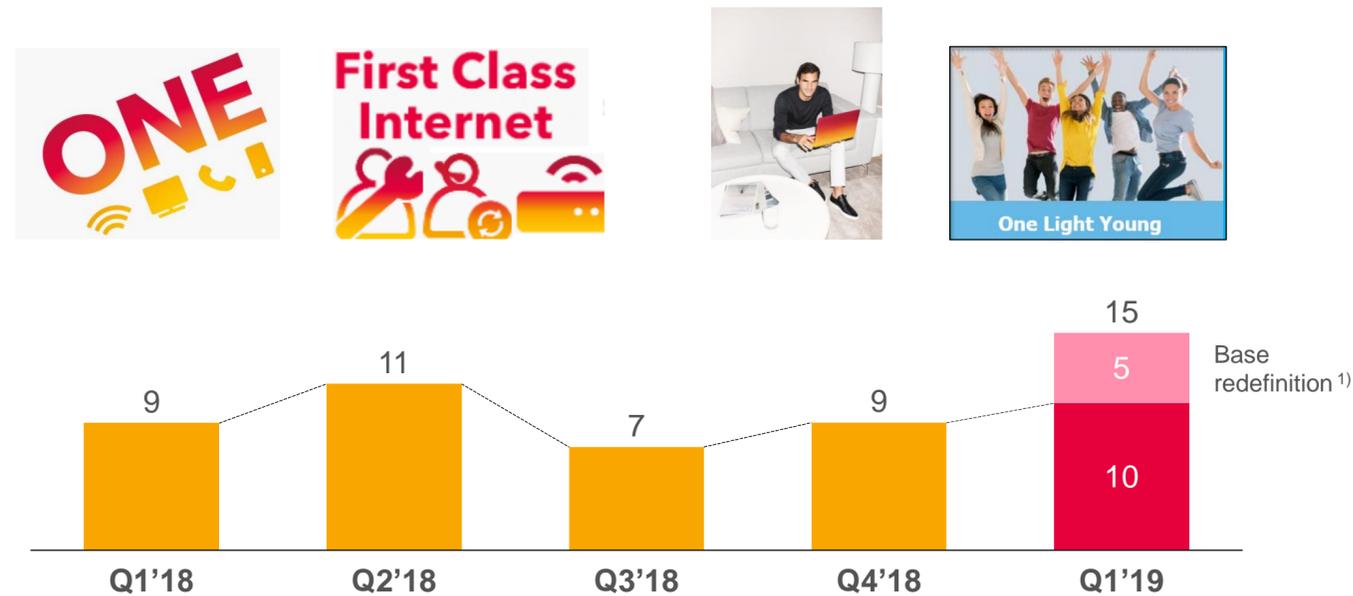


- **Postpaid** with strongest net adds since 2010, leading to 1.77m total subscriptions (+9.0% YoY)
- Primary SIMs driven by B2B (+20% YoY) and Yallo, strong network quality, broad product offering with attractive price performance ratio, and diversified distribution channels
- Secondary data SIMs supported by demand for mobile broadband and Apple Watch
- Introduced unlimited roaming data in high-end tariffs

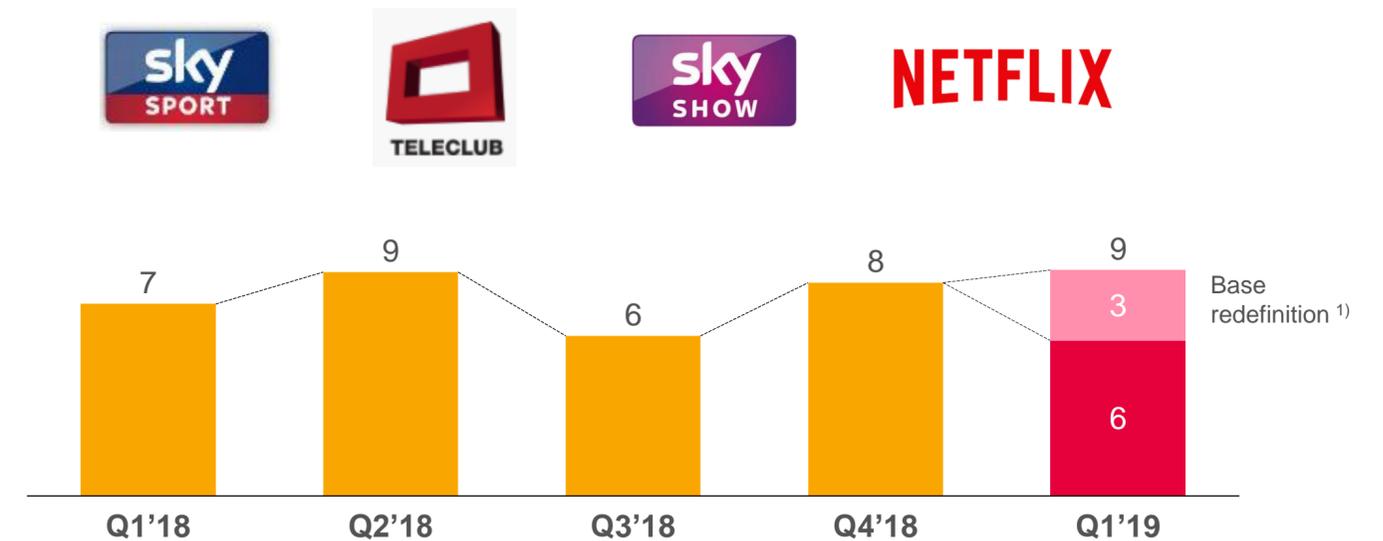
- **Prepaid** with ongoing pre- to postpaid migration, leading to 597k total subscriptions; prepaid accounts for ~4% of total revenue
- Q1 negatively impacted by seasonality as in previous years
- Focus on valuable customer in-take maintained

Growing internet and TV customer base

Internet net adds ('000)



TV net adds ('000)



- **Internet continues to grow customer base:** Sunrise now has 472k internet subscriptions
- Driven by 2-4P bundle offers, supporting 22% YoY increase in 4P billed customer base
- ~40% of Q1 internet net adds on fiber; increased online distribution channel share
- Proactive internet onboarding support confirmed by strong NPS

- **TV with solid growth:** Sunrise now has 252k TV subscriptions
- Supported by strong Sunrise TV offering including attractive TV sports content with Sky and Teleclub

¹⁾ Q1 internet / TV / landline voice net adds impacted by +4.7k/+2.7k/+4.7k from redefinition of customer base, with no effect on revenue. Reason for redefinition: Customers in migration between rate plans were not counted in the past and are included now

ARPU trends continuing

Blended mobile ARPU (CHF)

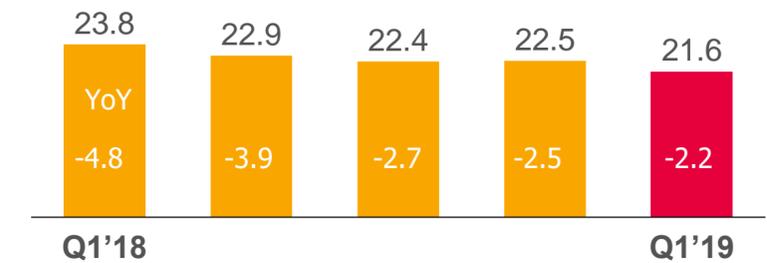
- **Blended mobile** ARPU roughly stable YoY, as increasing postpaid subscriptions have higher ARPU than decreasing prepaid subscriptions
- **Postpaid** down CHF -1.0 YoY due to continued 2nd SIM dilution, roaming and MTR
- **Prepaid** decreased CHF -0.8 YoY as a result of high value prepaid customers migrating to postpaid and shift to OTT

Blended mobile ARPU:



Landline voice ARPU

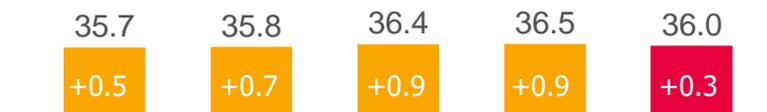
- **Landline voice** down CHF -2.2 YoY due to migration to flat rate packages and fixed to mobile/OTT migration resulting in reduced voice usage



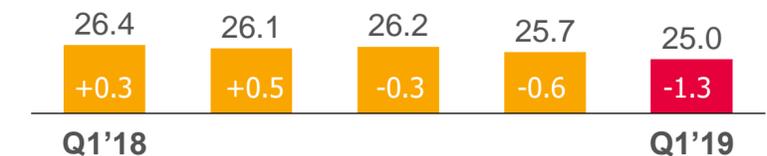
Internet & TV ARPU

- **Internet & TV:** impacted by 'more for more' move in Q3'18, mix effects (e.g. Sunrise ONE), promotions, and Q1'19 redefinition of customer base

Internet ARPU:



TV ARPU:



Network leadership by pioneering 5G

First on 5G – becoming a true network leader

- **Strong 5G spectrum** acquired at attractive price, including 100 MHz in 3.5-3.8 GHz
- **First operator in Europe** to launch **5G service - 152 cities** /villages covered by end of Q1
- First operator in the world to launch Xiaomi's and Huawei's 5G handset in May 19
- **Monetize** via customer momentum, mobile broadband and smartphone extra fee; industrial leadership can create halo into other segments
- 5G with more capacity and **efficiency**

5G monetization on-track

100 test 5G MBB boxes launched in Q1, providing high speed to ADSL/VDSL households



5G mobiles launched in Q2



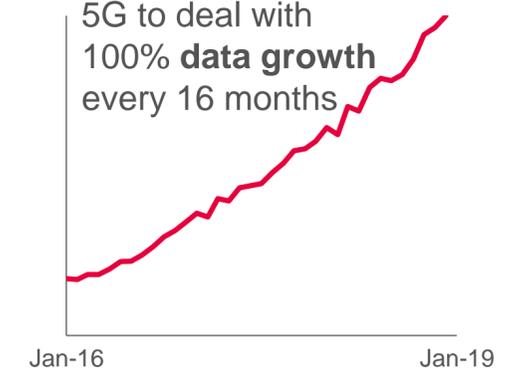
5G leadership driving momentum



152 cities/villages with 5G by the end of March 2019



5G to deal with 100% data growth every 16 months



Update on acquisition of UPC Switzerland (1/3)

Update on key transaction milestones

- 1 Management roadshow with over 170 investors since announcement, broad support from vast majority of existing and new investors
- 2 Merger control notification submitted, regulatory clearance expected in H2'19
- 3 Integration planning under way, high level of confidence in synergy realisation
- 4 UPC Switzerland turnaround on track, Q1 results in line with expectations
- 5 Expected closing in Q4'19, subject to regulatory clearance and EGM approval

Update on acquisition of UPC Switzerland (2/3)

UPC Q1'19 results demonstrating improving leading indicators and KPIs

Turnaround plan on track

- **Record March total customer sales growth of 30% YoY**
- Improving trajectory with RGU losses slowing
- Customer ARPU returning to growth (+3.6% YoY in Q1'19)³⁾
- Continued strong momentum in mobile and B2B

Mobile growth accelerating

- **Revamp of mobile offering with launch of unlimited data and flexible top-up plans**
- MVNO switch to Swisscom network with significant NPS uplift
- 13k net adds⁴⁾, representing best Q1 ever

Revamped fixed offering

- **Revamped fixed-line bundles driven by convergence**
- 4P churn 9pp⁴⁾ better than 3P churn
- 15%⁴⁾ of mobile subscribers also taking broadband subscription
- Boosted the top broadband speed to 600Mbps while 1Gbps roll-out is ahead of plan and will launch this year

Next-gen. TV platform hitting the market

- **130k¹⁾ boxes rolled out**
- Key initiatives on track
- Best-in-class TV experience with clear signs of improvements: rNPS score up by 30 points⁴⁾, 90 out of 100 points⁴⁾ in recent usability test²⁾

1) At the end of Apr'19

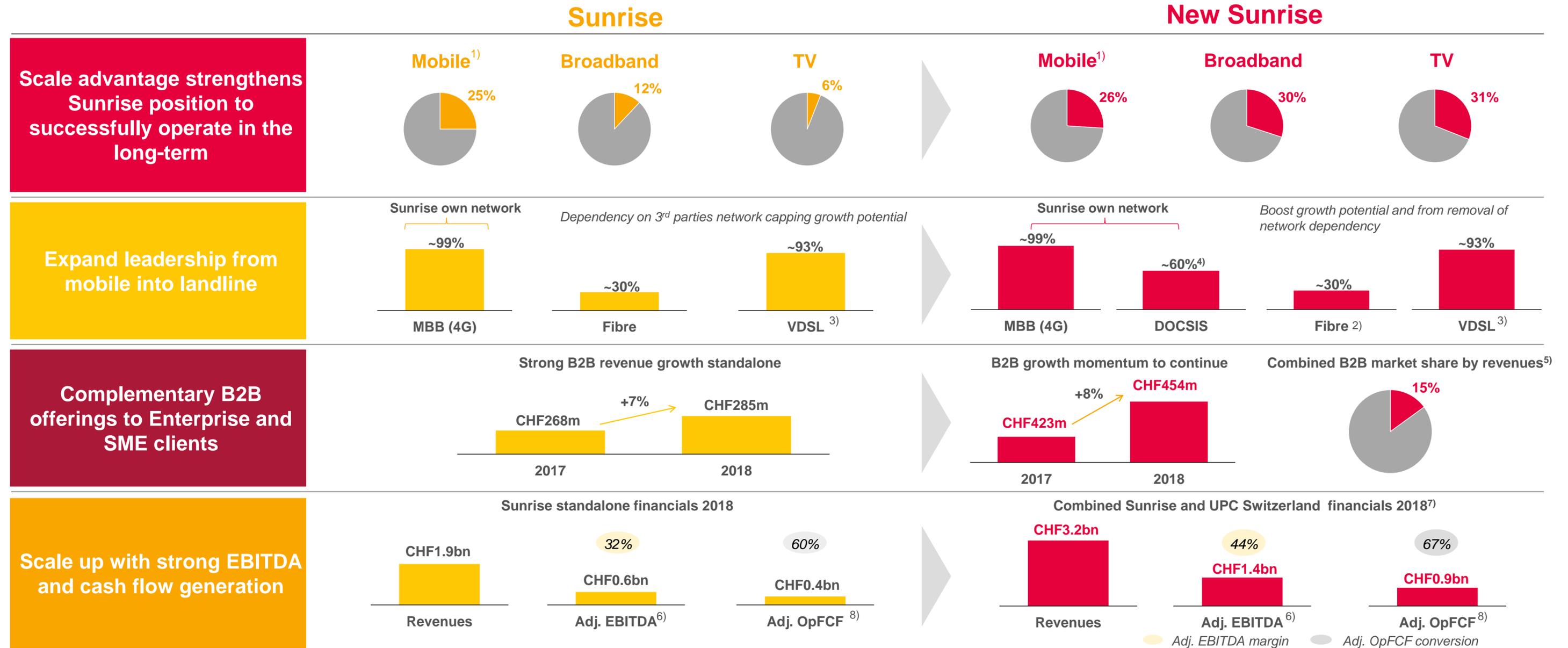
2) Product test run by independent Swiss product experts on behalf of UPC. Tests include functionality, usability and performance

3) As per Liberty Global Q1'19 results presentation, p.8

4) As per Liberty Global Q1'19 results presentation, p.9

Update on acquisition of UPC Switzerland (3/3)

New Sunrise – stronger company positioned for long-term growth



Source: Company information

Notes: Sunrise financials audited under IFRS standards; UPC Switzerland unaudited financials under US GAAP standards

¹⁾ Customer market share; including prepaid customers based on the 12-month activity rule; excluding MVNOs

²⁾ Based on Swisscom Q3'18 reporting; the fiber network is typically co-built between Swisscom and local utilities in Switzerland

³⁾ Including FTTH, FTTS/C-Vectoring, FTTC, and FTTS G.fast; taking into account primary households and businesses

⁴⁾ Based on UPC Switzerland DOCSIS 3.0 coverage. 60% cable coverage is calculated by dividing homes passed through households

⁵⁾ B2B market share based on reported financials available from Swisscom, Sunrise, Salt and UPC Switzerland; ⁶⁾ Adjusted as post central opex & capex allocations and other adjustments; ⁷⁾ Aggregated figures not reflecting a common IFRS accounting framework.

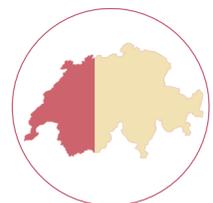
Financials incl. run-rate cost synergies and capex synergies; ⁸⁾ Adj. OpFCF calculated as adj. EBITDA (as defined above) less recurring capex

New Sunrise - positioned for growth and shareholder returns

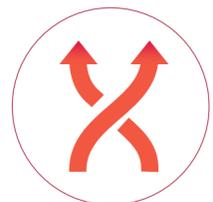
Transaction creates a stronger and more valuable Sunrise



Strong commercial momentum as demonstrated by our recent results and increased guidance for 2019 expected to continue on the combined business, underpinned by a clear execution plan in place to deliver



Potential to further market share gains as a fully converged challenger nationwide with scale across all elements of the 4P bundle and significant headroom to incumbent



Leading internet infrastructure through the combination of a leading mobile network, an advanced cable network and wholesale access to fibre, providing the broadest 1Gbps coverage and a superior infrastructure for whole Switzerland



Significant synergy realisation will support further value creation, investments and shareholder returns



Continued progressive dividend policy supported by strong cash flow generation of UPC and a prudent capital structure. Pro-forma company will continue to offer one of the most attractive yields in the SPI

Q1 Financials

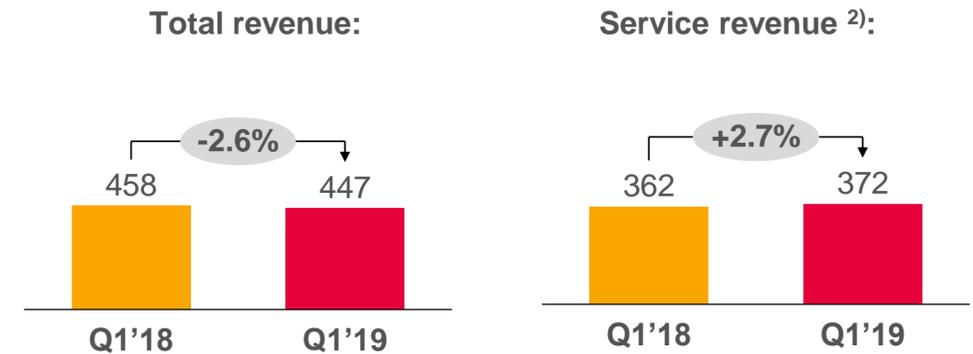
Higher service revenue, GP and
adj. EBITDA

André Krause
CFO

Financial Overview Q1 excl. IFRS 16¹⁾

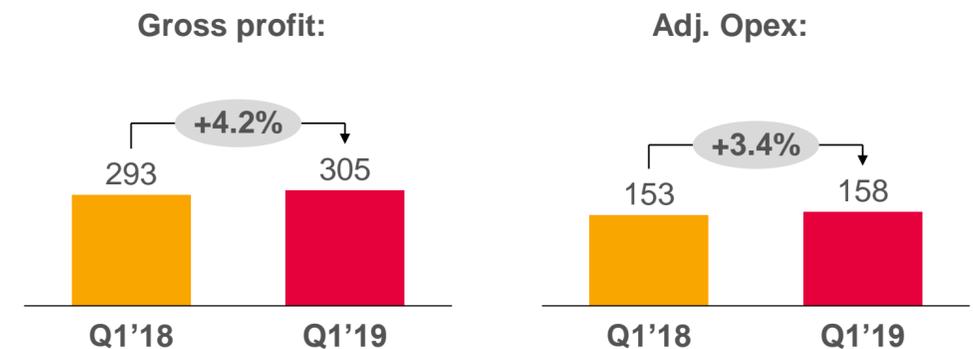
Revenue (CHFm)

- **Revenue down** -2.6% due to lower revenues from hubbing and hardware (both low margin)
- **Service revenue up** +2.7% driven by customer growth in mobile postpaid and internet/TV, offsetting lower ARPUs



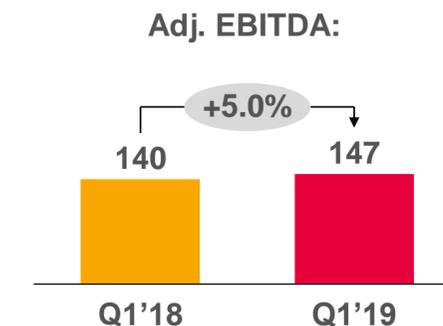
GP & adj. Opex

- **Gross profit growth** of +4.2% driven by service revenue and service gross margin expansion
- **Adj. Opex up** +3.4% mainly due to variable growth expenses supporting momentum



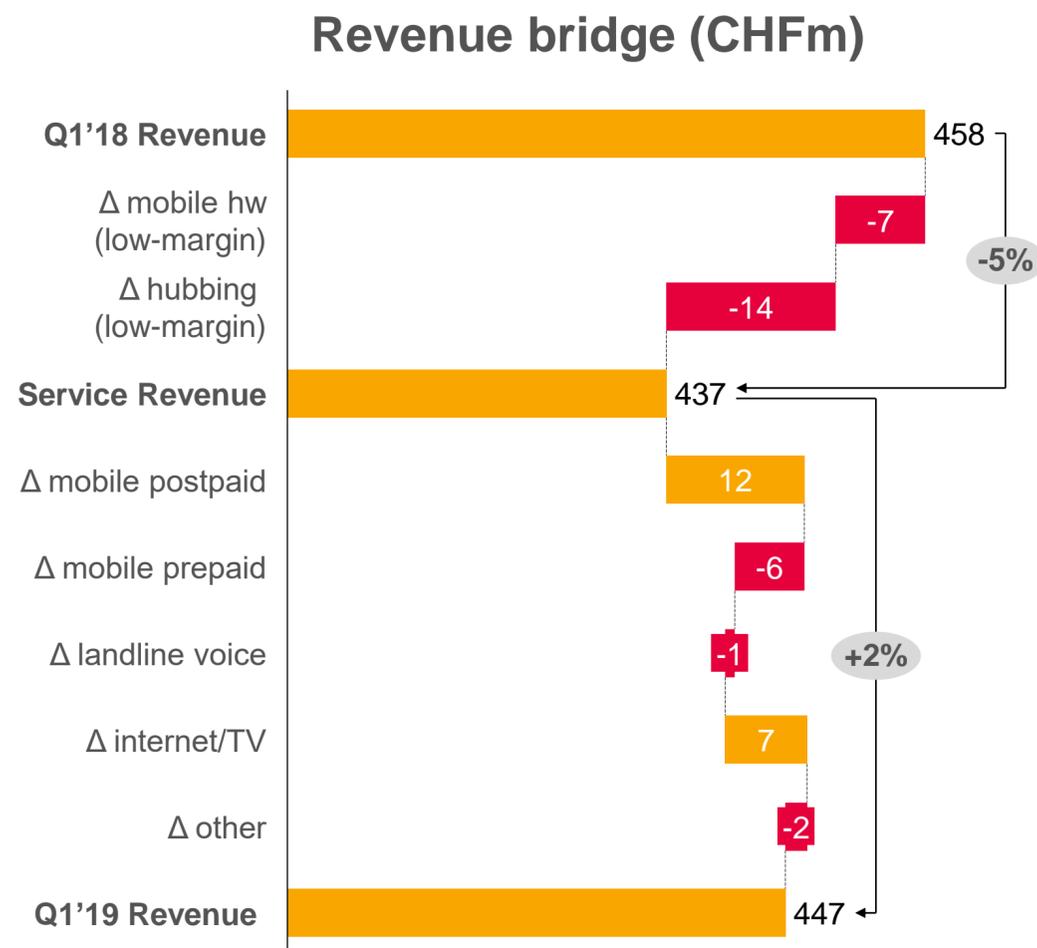
Adj. EBITDA

- **Adj. EBITDA up** +5.0% driven by gross profit



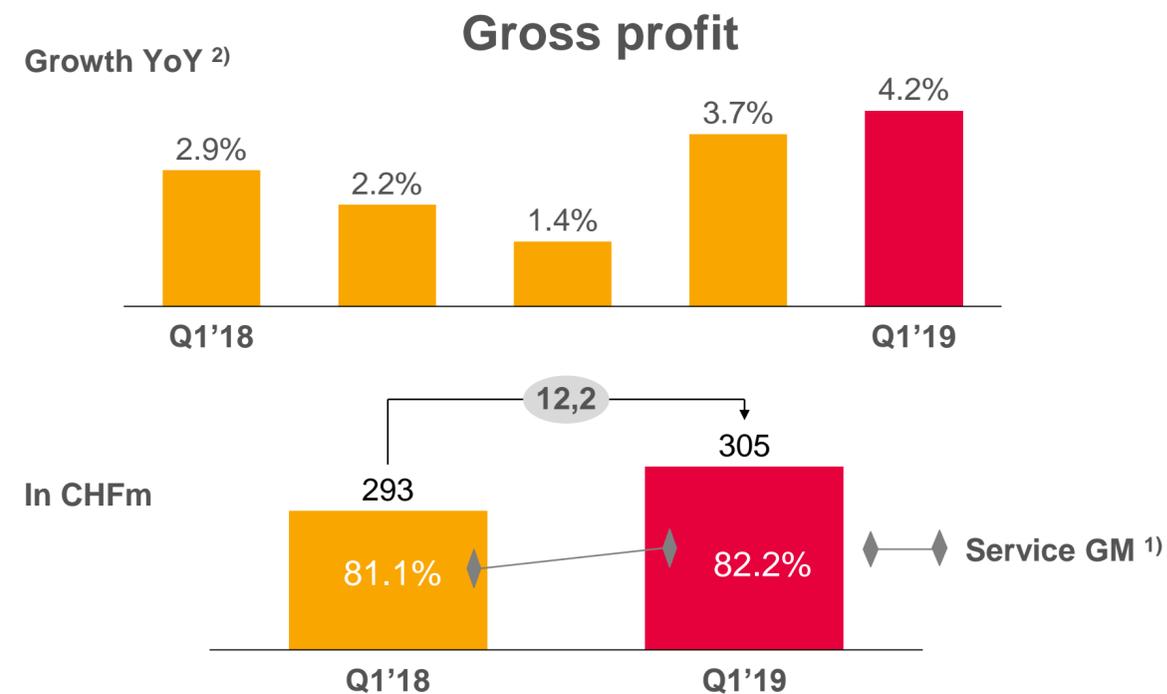
¹⁾ Incl. IFRS 16: Q1 revenue -2.6% YoY, service revenue +2.7%; GP +4.2%, adj EBITDA +13.2%; ²⁾ Service revenue is total revenue excluding hubbing and mobile hardware revenue, which are low-margin

Service revenue growth driven by postpaid and internet/TV

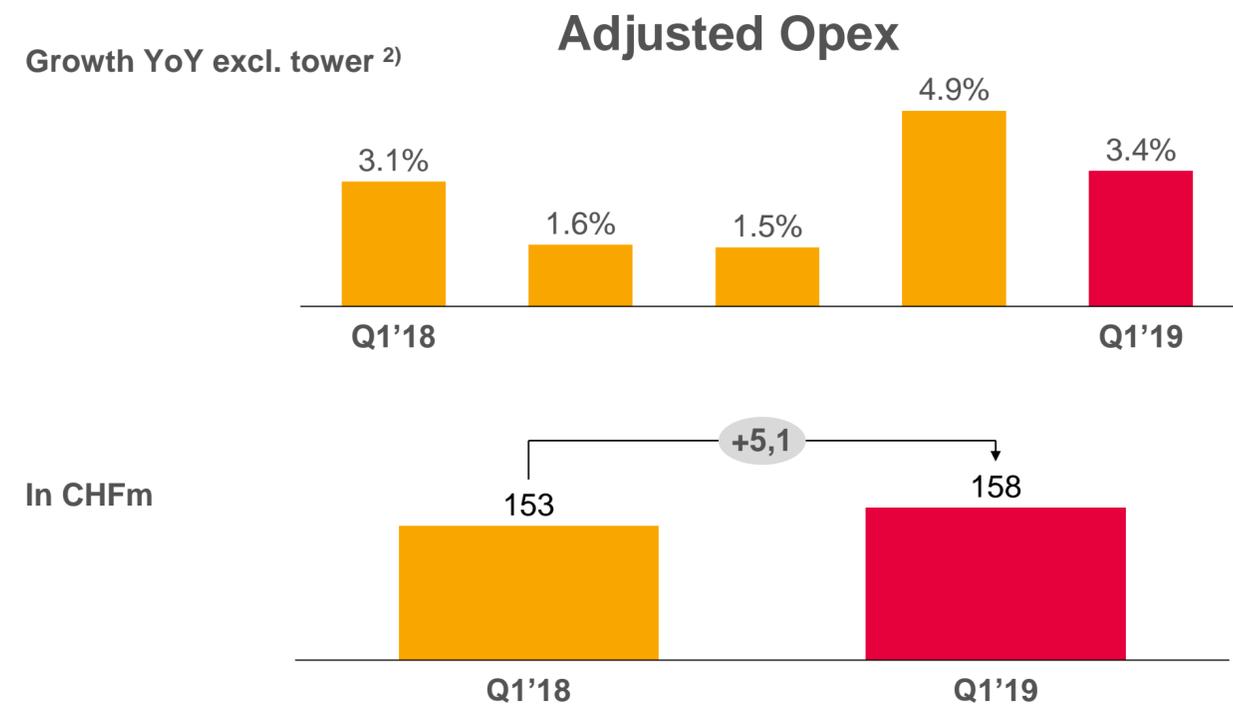


- **Mobile hardware:** depends on handset innovation, launches, pricing and attachment rate; variations across quarters lead to revenue volatility
- **Hubbing:** increased focus on profitability led to lower revenue while GP remained stable in Q1
- **Postpaid:** strong customer growth driven by investments into quality, offsetting lower ARPU
- **Prepaid:** pre- to postpaid migration and shift to OTT; prepaid accounting for ~4% of total revenue
- **Landline voice:** fixed to mobile substitution, migration to flat rates, and OTT; landline voice accounting for ~7% of total revenue
- **Internet/TV:** strong customer growth
- **Other:** includes lower-margin areas such as volatile B2B equipment sales and wholesale

GP growth partly reinvested into operational momentum



- **Gross profit** +4.2% in Q1, driven by service revenue growth and service gross margin (GM) expansion
- Service gross margin up: Positive impacts of MTR, revenue mix, and Swisscom and utility access deals

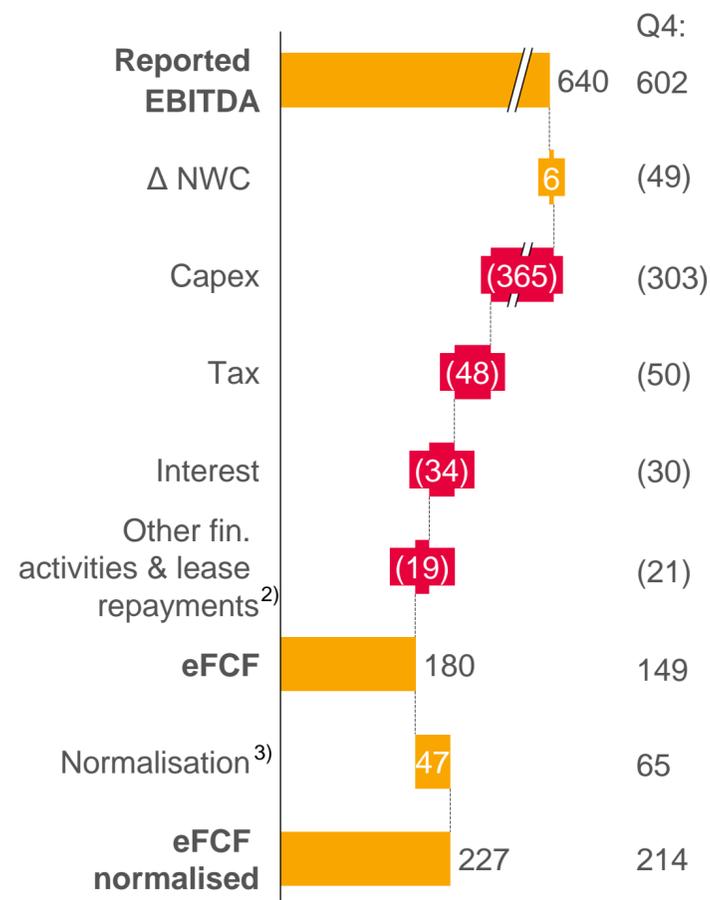


- Adj. **Opex up** to CHF 158m, mainly driven by variable expenses into operational momentum and onboarding; continued investments into frontline (e.g. shops, B2B staff and support center)
- Q2 and Q3 Opex increase expected to be stronger YoY due to commercial push and growth investments (reflected in guidance)

¹⁾ Service gross margin is calculated as total gross profit divided by service revenue (i.e. revenue excluding low-margin hardware and hubbing revenue); ²⁾ 2018 YoY growth rates exclude IFRS 15 effects as IFRS 15 not available for 2017 base

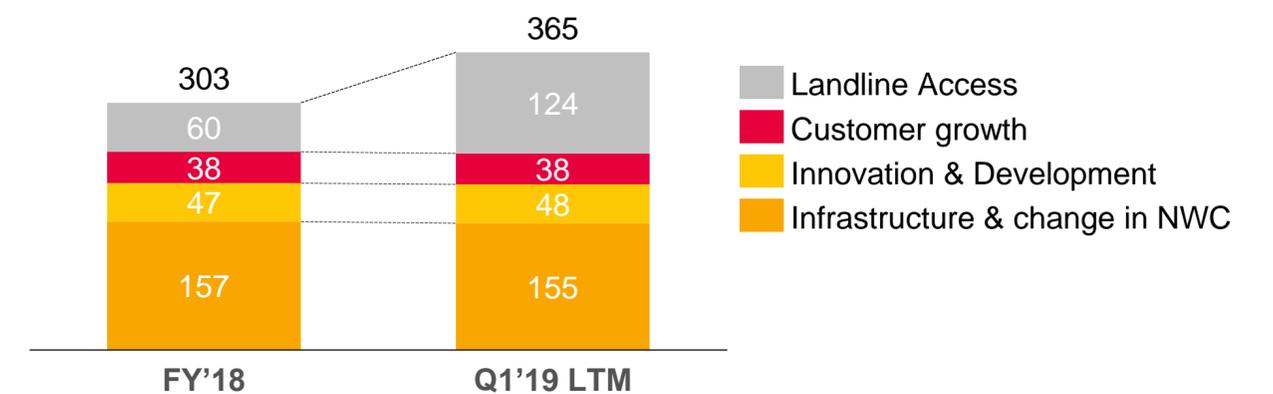
Higher eFCF driven by EBITDA and NWC

Q1 LTM equity FCF (CHFm) ¹⁾

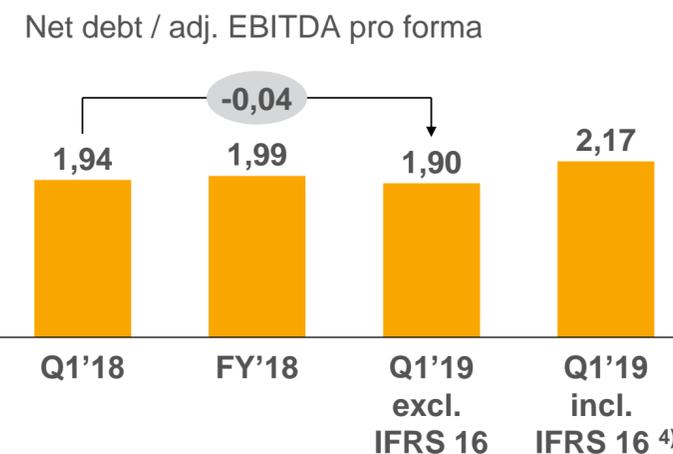


- **EBITDA** supported in Q1 by underlying growth and the sale of 133 towers
- **NWC**: positively impacted in Q1'19 by calendar effects and less towers; YoY improvement as Q1'18 was negatively impacted by down payments of YE'17 handset inventory build-up
- **Capex** impacted by landline access payments to Swisscom (CHF 61m in Q1'19) and to utilities (mainly 2018)
- **IFRS 16** neutral on eFCF, as positive effects on EBITDA and NWC were compensated by interest impact and lease repayments

Capex (CHFm)



Leverage ratio



¹⁾ LTM numbers are based on IFRS 16 for 2019 and are without IFRS 16 for 2018; ²⁾ "Other financing activities" generally include access deal installments and IRUs; lease repayments include 2019 repayments of lease liability related to IFRS 16 (by YE'18 financial lease was not any longer material in balance sheet (CHF 5m)); ³⁾ Includes normalization for NWC, Capex (assuming linearized landline access fee payments to Swisscom and utilities), and EBITDA (reduction of asset retirement obligation (ARO; Q4'18); gain on sale of 133 towers in Q1'19; UPC advisory fees); ⁴⁾ Based on IFRS 16 net debt and pro forma adj. EBITDA annualizing the Q1'19 IFRS 16 effect

Conclusion

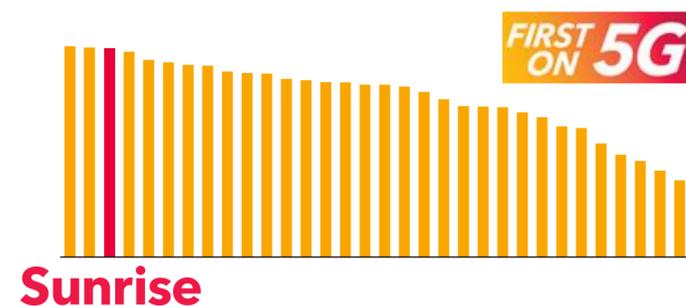
Strong start to the year –
raising guidance

Olaf Swantee
CEO

Investing into 3 strategic priorities

Network quality

- Outstanding mobile network with leading **dropped call ratios**, 58 Mbit/s average experienced **download speed**, and 99.9%/96.0% LTE population/geographic coverage covering 62% YoY data growth
- **5G** in 152 cities /villages by end of Q1; strong 5G spectrum position
- Landline access via FTTH, xDSL, and MBB



1 of the world's best mobile networks ¹⁾

Customer interface

- **NPS** strongly up since introduction in 2013, evidenced by **No. 1** ranking of 'large providers' in BILANZ category 'Support' ²⁾
- Ongoing shop refurbishment and opening of new shops, supporting lead in 'connect' mobile shop test ³⁾
- Digital transformation on-track with strongly increasing **online** distribution channel share; improving brand metrics



Refurbished 6 shops in Q1

Innovative converged products

- 5G **MBB** box launched by end of Q1, with 100 selected customers currently testing it
- Launch of **TV** OTT app in Q2
- Apple collaborations: 'smartphone recycling' and 'lifestyle packs'
- **B2B** with recent launch of 'Unlimited Mobile Workplace' product strategy - added Google 'G Suite' in Q2



Drive convergence

¹⁾ Source: P3 as per end of January 2019, ²⁾ Source: BILANZ 09 2018; referring to residential results; average rating across Mobile Telephony, TV, and Internet Service Provider except for Salt which is Mobile Telephony only in ranking, ³⁾ Source: Connect 07 2018

Q1 conclusion

Customers	<ul style="list-style-type: none"> Strong subscriber growth in mobile postpaid, internet and TV, incl. record postpaid net adds Test 5G MBB products launched in Q1; 5G antennas in 152 cities /villages
Revenue	<ul style="list-style-type: none"> Accelerated service revenue growth driven by customer momentum
Profitability	<ul style="list-style-type: none"> Adj. EBITDA up +5% with GP growth partly reinvested into operational momentum B2B transition reconfirmed
Cash Flow	<ul style="list-style-type: none"> Equity FCF as expected; reduced leverage after tower disposal gives flexibility for strategic investments



FY'19 guidance raised after strong start to the year	
• Revenue	CHF 1,860 - 1,900m
• Adj. EBITDA	CHF 613 – 628m (prev.: CHF 608 - 623m)
• Capex	CHF 420– 460m
Spectrum	CHF 91m
Landline access	CHF 77m
Base Capex	CHF 252-292m
Guidance is excl. IFRS 16 impact ¹⁾	

¹⁾ IFRS 16 is expected to impact adj. EBITDA by CHF40-45m positively in FY'19

Q & A



Appendix



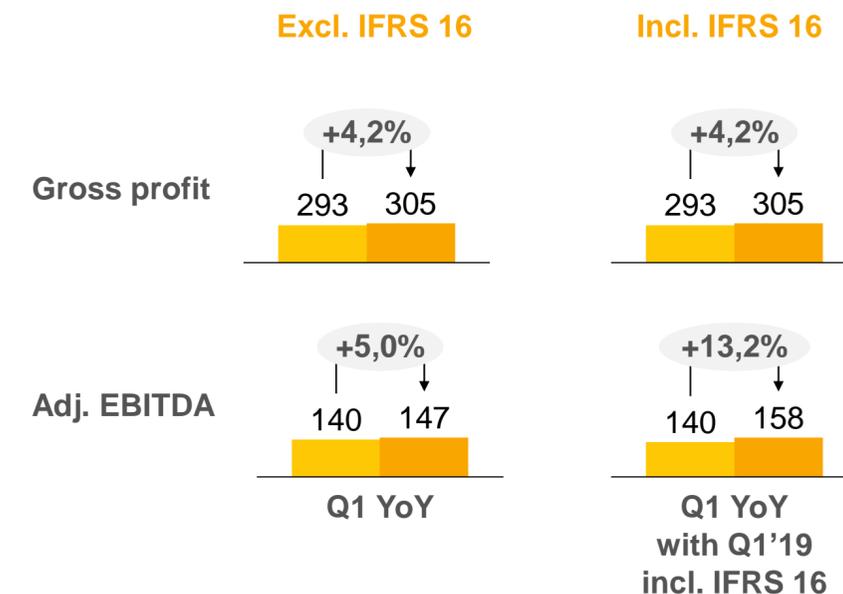
IFRS 16 update

IFRS 16 accounting standard

- Introduced as per Jan 2019, replacing previous standards (e.g. IAS 17); impact on:
- **P&L** lease recognition: reallocation from COGS (immaterial) and Opex to depreciation and interest expenses; results in increase of EBITDA
- **BS** lease recognition: increase of assets ('right of use assets') and liabilities ('lease liability'); results in increase of net debt
- **CFS**: No impact on total Cash Flow, but reallocations within Cash Flow Statement

Impact on Sunrise ¹⁾

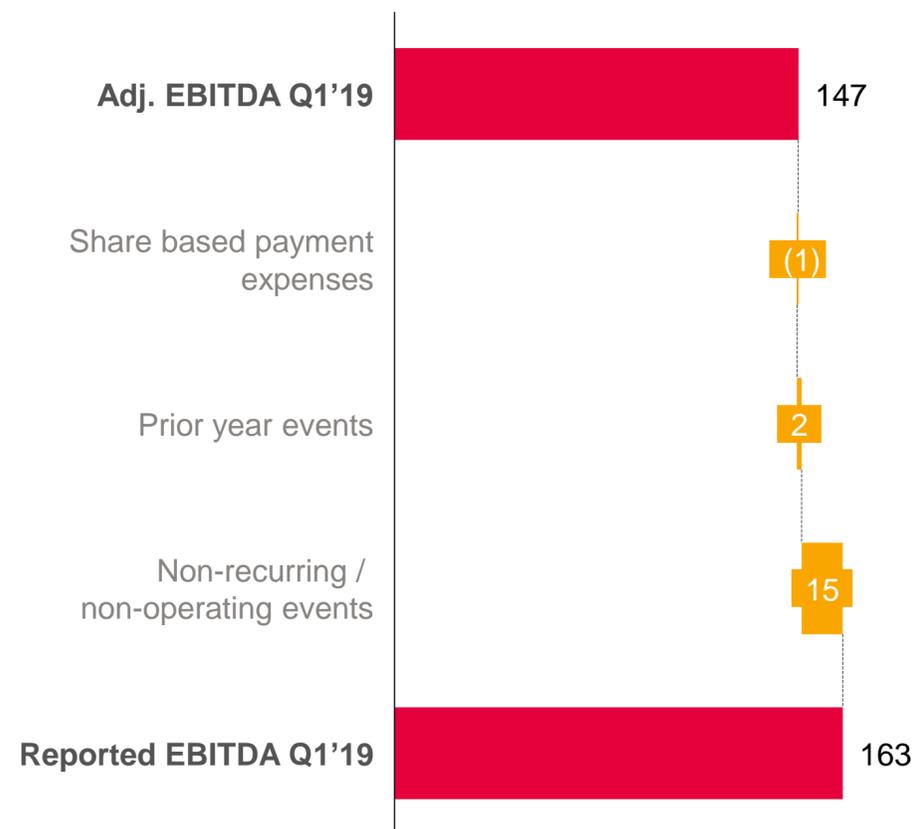
- **EBITDA**: CHF +40m to CHF +45m positive impact is expected in FY'19
- **Net debt**: CHF 265m increase as per Mar 2019
- **Leverage**: Net debt/adj. EBITDA ratio rose by 0.27x due to IFRS 16 in Q1'19
- Sunrise does not restate 2018; in order to provide YoY comparability, Sunrise is disclosing 2019 trends also under IAS 17



¹⁾ FY'19 indication based on the current progress of the implementation

Bridge adjusted to reported EBITDA

Q1 EBITDA bridge (excl. IFRS 16)



- Share-based payment provisions for multi-year compensation plans
- Prior year related events include among others adjustments of provisions/accruals based on newly available information
- Non-recurring / non-operating events mainly represent costs / income for one-time events, e.g. the gain on the 133 telecom **tower disposal** to Swiss Towers AG in January 2019 (CHF +25m in Q1 2019), partly offset by advisory fees related to the acquisition of **UPC** Switzerland (CHF -7m), early employee contract terminations (CHF -1m), advisory fees related to the frequency auction (CHF -1m) and other various offsetting effects (CHF -1m)

Income Statement

CHF million January 1- March 31	Q1 2019 with IFRS 16	Q1 2019 without IFRS 16	Q1 2018 without IFRS 16	Change with IFRS 16 (%)
Revenue				
Mobile services	302	302	302	(0.2)
- <i>Thereof mobile postpaid</i>	201	201	190	6.1
- <i>Thereof mobile prepaid</i>	19	19	25	(23.0)
- <i>Thereof mobile hardware</i>	58	58	66	(11.4)
- <i>Thereof other</i>	23	23	22	4.8
Landline services	71	71	89	(20.1)
- <i>Thereof landline voice</i>	31	31	32	(2.5)
- <i>Thereof hubbing</i>	17	17	31	(45.9)
- <i>Thereof other</i>	23	23	26	(11.2)
Landline Internet and TV	74	74	67	10.2
Total revenue	447	447	458	(2.6)
Revenue excl. mobile hardware and hubbing	372	372	362	2.7
Gross profit	305	305	293	4.2
% margin	68.4%	68.4%	64.0%	
% margin (excl. hubbing & hardware revenue)	82.2%	82.2%	81.1%	
EBITDA	175	163	137	27.4
EBITDA adjusted	158	147	140	13.2
% margin	35.5%	32.9%	30.5%	
% margin (excl. hubbing & hardware revenue)	42.6%	39.5%	38.7%	
Net income	35	36	17	110.8

Cash Flow Statement

CHF million January 1- March 31	Q1 2019 with IFRS 16	Q1 2019 without IFRS 16	Q1 2018 without IFRS 16	Change with IFRS 16 (%)
Cash flow				
Reported EBITDA	175	163	137	27.4
Change in NWC	40	33	(15)	(359.4)
Net interest	(9)	(6)	(6)	64.8
Tax	(21)	(21)	(23)	(6.9)
CAPEX	(134)	(134)	(73)	85.1
Repayments of lease liability	(16)	(1)	0	-
Other financing activities	(0)	(0)	(20)	(98.2)
Equity free cash flow	33	33	1	2'625.5
Other	5	5	7	(30.4)
Total cash flow	38	38	8	364.2

Leverage ratio

Net debt (CHFm)	March 31, 2019	December 31, 2018	March 31, 2018
Senior Secured Notes issued February 2015	0	0	500
Term loan B	1'410	1'410	910
Senior Secured Notes issued June 2018	200	200	0
Total cash-pay borrowings	1'610	1'610	1'410
Operational lease	269	5	8
Total debt	1'879	1'615	1'418
Cash & Cash Equivalents	(459)	(421)	(281)
Net debt	1'420	1'194	1'137
Net debt / pro forma adj. EBITDA ¹⁾	2.2x	2.0x	1.9x

¹⁾ Based on pro forma view for 2019 by annualizing the IFRS 16 adj. EBITDA effect; based on pro forma view for March 31 2018, taking into account annualized network service fees related to tower disposal

Sunrise

Have a sunny day



Sunrise

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