

Mobile Internet start libero

The flexible data subscription for mobile surfing with no minimum duration.

Mobile subscription data

	Costs
Monthly base fee	As shown on current price lists.
Activation fee (incl. SIM card)	See price list for service fees
	Mobile Internet in Switzerland
Data volume	Unlimited
Maximum data speed in Switzerland	4G network (high speed), 128 kbit/s (download) and 128 kbit/s (upload)
Note	<p>Transmission speeds represent the best-possible performance and cannot be guaranteed. The actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings or other factors, and may be slower than the specified maximum Internet speed.</p> <p>Excessive usage of mobile-network services can impair network performance, which has a direct effect on the user experience of other mobile-network customers. In order to prevent this situation, Sunrise reserves the right to temporarily deprioritise data traffic of customers who reach a certain threshold. This generally only becomes noticeable when carrying out more data-intensive activities and only on antenna cells that are temporarily overloaded. Please visit our website for more information.</p>
	Mobile Internet abroad (roaming)
Standard roaming rates	<p>Prices depend on the country in which you're located (Regions 1–3). If the relevant subscription doesn't have any credit or if this has been used up, the following services will be charged at the standard roaming rate.</p> <ul style="list-style-type: none"> - Mobile Internet and data usage <p>Please see the roaming price list.</p>
Satellite roaming	<p>Roaming via satellite connections, for example on airplanes and cruise ships, is charged at higher rates.</p> <p>Satellite connections only support SMS. Data roaming is blocked.</p>
Billing increments for data	Charged per kilobyte and rounded to the nearest 10 centimes per session.
	Contract duration
Minimum duration	No minimum duration.
Subscriptions without minimum duration, cancellation	A subscription without a minimum duration may be cancelled with a notice period of 60 days to the end of any month.
Billing	The base fee is billed after activation. The base fee is automatically billed on a monthly basis until the option is cancelled. If a customer purchases or changes a mobile subscription during the course of a billing month, the monthly base fee and any included services (minutes, SMS, MB, etc.) are billed on a prorated basis.

Contract duration	
Cancellation	<p>Customers must cancel their subscription either by phone or via the Sunrise chat. More details are available at sunrise.ch/cancellation. Cancellations by letter or email are not considered valid. Written cancellations are still accepted for cancellations involving number porting, as long as such a cancellation is submitted electronically by the provider on behalf of the customer over the course of the porting process.</p> <p>Cancellation by phone</p> <ul style="list-style-type: none"> - From Switzerland: 0800 100 600 (free) - From abroad: +41 58 777 01 01 <p>Cancellation via Sunrise chat</p> <ul style="list-style-type: none"> - Link to the chat available at sunrise.ch/cancellation
Miscellaneous	
Included credit	Data that remains unused for a specific period will expire and is not rolled over to the next period.
Service fees	See price list for service fees .
Sunrise network coverage	See network coverage map .
Set-up/personalisation	You can find useful information and more options for your product at sunrise.ch/en/help . This includes details on setting up your product, transferring calls, suppressing your phone number as well as tips for keeping your product secure.
Support	Free technical phone support at www.sunrise.ch/en/contact
Components of the contract	<ul style="list-style-type: none"> - Contract for mobile phone services - Provisions for fair usage of mobile Internet - Special provisions for mobile phone services - General Terms and Conditions <p>All documents are available at www.sunrise.ch/gtc.</p>
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