

Unlimited data package for Europe + Switzerland

- Unlimited high-speed data in 45 European countries including Switzerland
- 7-day or 30-day packages
- No automatic renewal

Europe data package for Sunrise prepaid

Services		
Package name	Europe 7 days	Europe 30 days
Price (CHF)	40.–	55.–
Validity	7 days	30 days
Available countries	<p>The package can be used in the following countries:</p> <p>Åland, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Svalbard and Jan Mayen, Sweden, Switzerland, Turkey, United Kingdom (UK), Vatican City.</p> <p>Countries not included: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Moldova, Montenegro, North Macedonia, Russia, Serbia, Ukraine.</p>	
Data volume and data speed	<p>Unlimited, including 60 GB* at high-speed, after which the data throughput is reduced (downloads 256 kbit/s, uploads 128 kbit/s).</p> <p>*Data used in Switzerland is not deducted from the high-speed data volume.</p> <p>A speed of 256 kbit/s is sufficient to use basic Internet features such as e-mail, messaging and surfing. When streaming audio or video, longer buffering than usual may occur. Websites containing large files may also take longer to load.</p> <p>The maximum possible speed (high speed) depends on the mobile network in the country you're in. High speed isn't available everywhere. A list of countries/roaming partners can be found at sunrise.ch/en/roaming</p>	
Exceptions	<p>Data connections in overseas territories via satellite (airplane, boat) that are blocked from data roaming are excluded.</p>	
Usage		
Available for	<p>For all current and older Sunrise prepaid rates. (Not for Prepaid Take Away)</p>	
Registration	<ul style="list-style-type: none">• cockpit.sunrise.ch (free access worldwide)• sunrise.ch/mysunrise• Sunrise shop• By sending an SMS with the message «EUROPE7» or «EUROPE30» to 5522	

Usage	
Activation	<p>Europe 7/30 days packages are activated automatically when they're first used. Please note that activation must take place within the next 12 months from the purchase date, otherwise the package is cancelled without replacement.</p> <p>If a valid package is already active, the newly purchased package is activated automatically once the current package has expired.</p>
Duration	<p>The duration starts at the time of activation and ends seven or 30 days later at 24:00, depending on the package.</p> <p>Example: activation when first used on May 12 at 8:20 and the package ends at 00:00 on June 13.</p>
Renewal	Europe 7/30 days packages expire seven or 30 days after activation and are not renewed automatically.
Renewal	If the high-speed data volume has been used up, the package can be repurchased (or a different data package can be purchased). The package isn't activated until the duration of the previous package has expired or the high-speed data volume has been used up.
No transfers	If the high-speed data volume is not used up within the duration, it is forfeited. It isn't transferred to a newly purchased package or option. A purchased package cannot be returned.
Monitoring usage	<p>To assist with cost control, SMS messages are sent to keep you informed of usage and data usage as follows:</p> <ul style="list-style-type: none"> • SMS when the package is purchased • SMS when the option is activated (first used abroad) • SMS on the day the package expires at midnight
Miscellaneous	
data speed	Transmission speeds represent the best possible performance and cannot be guaranteed. The actual Internet speed depends, for example, on the connection, the distance to the nearest telephone exchange, the line quality and other factors, and it may be slower than the specified maximum Internet speed.
Set-up/personalization	You can find useful information and more options for your product at sunrise.ch/help . These include product set-up, call transfer, phone number suppression and tips for the security of your product.
Support	Free technical phone support at 0800 707 707
Components of the contract	<ul style="list-style-type: none"> - Special provisions for mobile phone services - General Terms and Conditions
Version	June 2023