

Iconic Mobile

The premium subscription for all-round use in Switzerland and abroad

- Calls and SMS:
 - unlimited in Switzerland
 - unlimited within Region 1 (Europe*, USA, Canada)
 - unlimited calls from Switzerland to the International Europe & US Zone
- Surfing:
 - unlimited high-speed Internet in Switzerland
 - unlimited surfing in Region 1 (Europe*, USA, Canada), including 40 GB per calendar month at high speed. Thereafter unlimited at reduced speed.
 - 1 GB of roaming data in Regions 2 and 3

*Some European countries are excluded. See [sunrise.ch/roaming](https://www.sunrise.ch/roaming)

Mobile subscription

	Costs
Monthly base fee	As shown in the current price lists
Activation fee (incl. SIM)	See price list for service fees .
Combo discount	Mobile + Internet - Get a CHF 10 discount on the monthly base fee of your Up Internet subscription. General discount terms: - To benefit from the discount mentioned, all products must be charged on the same bill. For subscriptions with offer-related benefits (e.g., subscriptions with a reduced base fee, subscriptions with free services or subscriptions with free or discounted hardware), the combo discount is suspended during the promotion period. For promotions with a reduced base fee, this applies for the duration of the price reduction; for promotions with free or discounted hardware, it applies for the specified minimum contract period of the subscriptions eligible for the discount.
Options included free of charge	- Surf Protect Benefit: This option provides protection while surfing via the mobile network. The option checks whether websites pose a threat and prevents malware from being transmitted. - 5x extra SIM: Up to 5 extra SIMs for tablets, laptops or smartwatches are included at no additional monthly charge (We Connect extra SIM watch or We Connect extra SIM surf). - Flex Upgrade: Flex Upgrade is included with every device plan (selected devices only). It includes comprehensive device insurance against loss, theft and damage. All information at sunrise.ch/flexupgrade .
	Mobile Internet in Switzerland
Data volume	Unlimited
Maximum speed	High speed on the 5G network, up to 2 Gbit/s (download) and 300 Mbit/s (upload)

Mobile Internet in Switzerland	
Note	Transmission speeds represent the best possible performance and cannot be guaranteed. The actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings or other factors and may be lower than the specified maximum Internet speed. Excessive usage of mobile-network services can impair network performance, which directly impacts the user experience of other mobile-network customers. To counteract this, Sunrise reserves the right to temporarily deprioritise the data traffic of customers who reach a certain threshold. This generally only becomes noticeable when carrying out data-intensive activities and only on antenna cells that are temporarily overloaded. Further information is available on our website.
Calls within Switzerland	
Calls	Unlimited Calls to special numbers (e.g., 084x, 090x, 18xx), short numbers and value-added services are excluded.
SMS to all Swiss networks	Unlimited
Incoming calls	Free of charge
Special and short numbers	Calls to special and short numbers are charged at special rates. See price list for special and short numbers. 084x (0840, 0842, 0844, 0848): The same rate applies for shared-cost numbers, regardless of the location in Switzerland from which the call is made, but the cost will be no more than 7.5 centimes per minute (plus VAT, maximum price of a domestic call to a landline). The final amount per call is rounded to the nearest 10 centimes.
Blocking value-added service numbers	Chargeable value-added service numbers (090x numbers) can be blocked on request.
Value-added service numbers	0800: Calls to these numbers are free of charge.
Call forwarding	Free to your Sunrise mailbox. Otherwise, the connection fee charged is the one that would apply if the forwarding destination were called from your own connection.
Listening to voice messages	Free of charge
Storage of voice messages	15 days
Connection fee	None
International calls	
Calls	Unlimited and free of charge from Switzerland to the International Europe & US Zone. Calls to special numbers, short numbers and value-added services are excluded. Other countries worldwide at the standard rate.
SMS to other countries	Unlimited and free of charge from Switzerland to all countries worldwide.

International calls	
International country list Europe & US Zone	Åland Islands, Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen, Sweden, United Kingdom (UK), United States (USA) and Vatican City. Subject to change. Overseas territories of the countries listed are excluded.
Call billing increments	By the minute. Every partially used minute is billed as a full minute.
Connection fee	None
Special and short numbers	Calls to special numbers, short numbers and value-added services abroad are excluded from the standard rate and the included call credit. These connections may be charged at a higher rate. Depending on the country and provider, calls to special and short numbers abroad may incur high costs. See the price list for international value-added service numbers.
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if they are marked as free of charge.
Calls to participants via a satellite connection	Calls made from Switzerland to participants with a mobile-phone number who are, for example, on a cruise ship and whose connection is made via satellite are charged at the normal Swiss domestic rate. The recipient pays for the incoming call in accordance with the satellite roaming rate (see roaming price list).
Calls to participants with a satellite number	Calls made from Switzerland to participants with a satellite number (e.g., area code 0087 or 0088) are charged, depending on the satellite network, at higher per-minute rates of up to approx. CHF 16.
Call-forwarding abroad	Calls forwarded to a foreign phone number are charged at the standard rate for international calls.
Calls and mobile Internet abroad (roaming)	
Mobile Internet Region 1	Unlimited data volume This includes 40 GB per calendar month at the maximum available speed. Once the 40 GB have been used, unlimited surfing is still possible but at a reduced speed of 256 kbit/s download and 128 kbit/s upload.
Mobile Internet Regions 2 and 3	1 GB per calendar month included Once the data allowance has been used, usage is charged at the standard roaming rate.
Calls Region 1	The following applies to the countries included: • Unlimited within a country • Unlimited from one country to another • Unlimited to Switzerland • Incoming calls are free of charge Calls to special numbers, short numbers and value-added services are excluded.
Calls Regions 2 and 3	Prices according to the standard roaming rate .

Calls and mobile Internet abroad (roaming)	
SMS	Region 1: Unlimited and free of charge within Region 1 Regions 2 and 3: Prices according to the standard roaming rate .
Country list Region 1	Åland, Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Netherlands, Norway, Poland, Portugal, Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen, Sweden, Turkey, Ukraine, United Kingdom (UK), United States (USA), Vatican City. Overseas territories of the countries listed are excluded.
Country list Regions 2 and 3	Afghanistan, Albania, Algeria, American Samoa, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bhutan, Bolivia, Bonaire, Bosnia-Herzegovina, Botswana, Brazil, Brazzaville, Congo, Democratic Republic, British Indian Ocean Territory, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Chile, China, Christmas Island, Cocos Islands, Colombia, Comoros, Congo, Cook Islands, Costa Rica, Curaçao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, El Salvador, Equatorial Guinea, Eritrea, Eswatini (Swaziland), Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, French Guiana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Heard and McDonald Islands, Honduras, Hong Kong, India, Indonesia, Iraq, Iran, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Kosovo, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macau, Madagascar, Malawi, Malaysia, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Niue, Norfolk Island, North Korea, Northern Mariana Islands, North Macedonia, Oman, Pakistan, Palestine, Palau, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Pitcairn Islands, Qatar, Réunion, Russia, Rwanda, Saba, Saint Barthélemy, Saint Kitts and Nevis, Saint Martin, Saint Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Sint Eustatius, Sint Maarten, Solomon Islands, Somalia, Sri Lanka, St. Helena, Ascension and Tristan da Cunha, St. Vincent and the Grenadines, South Korea, South Africa, Sudan, South Georgia and the South Sandwich Islands, South Sudan, Surinam, Syria, Tajikistan, Taiwan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad Tobago, Tunisia, Turkmenistan, Turks and Caicos Islands, Tuvalu, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Virgin Islands (GB), Virgin Islands (USA), Wallis and Futuna, Yemen, Zimbabwe. Overseas territories of the countries listed are excluded.
Overview of roaming cost protection	- Data roaming at the standard rate is deactivated by default. - Call and SMS roaming at the standard rate is activated by default. - Incoming voice messages to your Sunrise mailbox are free of charge worldwide. - Attractive roaming data packages
Activation and deactivation of roaming at the standard rate	Data roaming at the standard roaming rate (billed according to MB usage) is deactivated by default abroad and can be activated in the Roaming Cockpit. Call and SMS roaming is activated by default abroad.

Calls and mobile Internet abroad (roaming)

Sunrise Cockpit	With the Sunrise Cockpit, you are always in control of your costs abroad. The Sunrise Cockpit is free to use worldwide and offers the following functions: - Details of installed roaming options - Purchase of attractive roaming options - Management of roaming settings - Block roaming - Allow or block calls and SMS on ships and aeroplanes - Activation and deactivation of data roaming at the standard rate - Switch roaming info-SMS on or off - Change the roaming cost limit
Standard roaming rates	Usage-based prices vary depending on the country you are visiting (Regions 1 – 3). Billing is based on MB usage. If the relevant subscription does not include any credit or data package, or if this has been used up, the following services are charged at the standard roaming rate: - Outgoing calls - Incoming calls - SMS - Mobile Internet and data usage See roaming price list. Roaming data packages are recommended in order to reduce costs.
Call billing increments	Charged by the second and rounded to the nearest 10 centimes per call Exception: Outgoing calls incur costs equivalent to at least a 30-second call, even if they are shorter.
Data speed	The maximum possible speed (high speed) depends on the foreign mobile network. 5G high speed is not available everywhere. A list of countries / roaming partners is available at sunrise.ch/roaming.
Connection fee	None
Special and short numbers	Calls made abroad to country-specific special and short numbers, including value-added services, may be charged at a higher rate. Such calls are not part of any included call credit.
Toll-free numbers	Calls made in the foreign country being visited to “toll-free numbers” in that country or in another country are charged at a higher rate, like special numbers, and are not part of any included call credit.
Satellite roaming	Roaming via satellite connections, e.g., on aeroplanes and cruise ships, is charged at a higher rate. Satellite connections are possible only via calls/SMS. Data roaming is blocked.
Call forwarding	For call forwarding from abroad (e.g., to a landline in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.
Forwarding to your Sunrise mailbox	Free of charge Deactivate mailbox: #145# Activate mailbox: *145#

Calls and mobile Internet abroad (roaming)	
Listening to voice messages	Calls made from abroad to your Sunrise mailbox to listen to voice messages are charged at the standard roaming rate .
Hierarchy of roaming credit and options	If several roaming credits or options are available at the same time, they are automatically used in the following order: 1) Data volume of an activated travel data unlimited option (valid for 1 month) 2) Data volume of an activated travel days option (valid for 1 month) 3) Data volume of the mobile subscription (valid for the calendar month) 4) Data volume of a recurring roaming option (valid for the calendar month) 5) Data volume of an activated travel data option (valid for 12 months) 6) Data volume of a purchased but not yet activated travel data option (valid for 12 months)
Data billing increments	Charged per kilobyte and rounded to the nearest 10 centimes per session
Roaming cost control	On every trip abroad, an SMS is sent automatically to inform the user of the applicable roaming rate. Receipt of this SMS can be switched on or off in the Roaming Cockpit or My Sunrise. Roaming data connections abroad are blocked by default, with the exception of regions and zones included in a subscription or roaming option ("included roaming"). To enable roaming that is not included, an individual monthly cost limit must be set up in the Roaming Cockpit or My Sunrise. Once 50% and 100% of the set limit have been reached, an information SMS is sent for cost-control purposes. Once the cost limit is reached, roaming is blocked until the end of the month. The individual cost limit can be changed at any time. Free roaming services (incoming SMS and access to the Roaming Cockpit) are available worldwide even without a cost limit. The roaming cost limit includes roaming costs incurred within one calendar month, excluding charges for roaming options or roaming data packages.
Included roaming volume	Once a limited data-roaming volume has been used up, roaming is blocked. The customer is informed by SMS when 50% and 100% of the data volume have been used. Once roaming has been blocked, additional data volume can be purchased in the Roaming Cockpit. The monthly included volume is available again at the beginning of the following month. Once a limited call or SMS roaming volume has been used up, the standard roaming rate is charged. The customer is informed when 50% and 100% of the call or SMS roaming volume have been used, with the costs of the standard rate displayed in advance when switching to that rate. Alternatively, a call or SMS roaming package can be purchased in the Roaming Cockpit. The monthly included volume is available again at the beginning of the following month.
Contract period	
Activation	The subscription is activated on the day of registration or, in the case of number porting, on a selected date.

	Contract period
Minimum contract period	The minimum contract period is determined by the relevant offer. Unless otherwise stated in the offer, the minimum contract period is 12 months.
Subscriptions without a minimum period, cancellation	A subscription without a minimum contract period can be cancelled with 60 days' notice to the end of any month.
Subscriptions with a minimum period, cancellation	A subscription with a minimum contract period can be cancelled with 60 days' notice to the end of the minimum contract period. Thereafter, it can be cancelled with 60 days' notice to the end of any month.
Early cancellation, costs	If the subscription is cancelled before the end of the minimum contract period, the outstanding monthly base fees must be paid up to the end of the minimum contract period. The amount of the recurring monthly base fees is determined by the standard base fee of the respective subscription plus any promotional surcharge, unless otherwise provided for in the relevant offer. Once the minimum contract period has expired, and for contracts without a minimum contract period, a contract can only be cancelled without observing the standard notice period by paying the monthly base fees up to the standard cancellation date plus CHF 100.
How to cancel	The subscription must be cancelled either by phone or via Sunrise Chat. Details are available at sunrise.ch/cancellation. Cancellations by letter or email are not valid. Written cancellations are still accepted for cancellations involving number porting, provided they are submitted electronically by the new provider on behalf of the customer as part of the porting process. Cancellation by phone - From within Switzerland: 0800 100 600 (free) - From abroad: +41 58 777 01 01 Cancellation via Sunrise Chat - Chat link available at sunrise.ch/cancellation.
Switching subscriptions	For all subscriptions, switching to a subscription with a higher monthly base fee is possible free of charge at any time. As a general rule, switching to a subscription with a lower base fee is possible from the following month. During the minimum contract period, switching to a subscription with a lower base fee is only possible subject to a switching fee. After the minimum contract period, such a switch is free of charge. For certain offers, switching to a subscription with a lower base fee may be excluded or may incur charges. The offer conditions apply. If a subscription is switched during a month, the included services of the previous and new subscription are billed pro rata.
Billing	The base fee is billed monthly from activation of the subscription. If a subscription is activated or changed during a billing month, the base fee and included services are calculated on a pro-rata basis. Monthly billing continues until the subscription is terminated.

Miscellaneous	
Price adjustment	Sunrise may adjust the price of each service once per calendar year in line with inflation. The adjustment is based on the Federal Statistical Office's Consumer Price Index (CPI; base December 2020 = 100 points). The initial index is the CPI as at 1 January 2024. If Sunrise does not make a price adjustment for a service in a given calendar year, this right does not expire in subsequent years. In the event of a price adjustment due to inflation, the customer is not entitled to terminate the service early.
Terms of Use (Fair Use Policy)	Sunrise services are intended for normal private or business use. Unlimited services may in principle also be used without limit, provided the use of voice, SMS and data services on the mobile or landline networks is not excessive over a longer period ("fair-use principle"). If Sunrise identifies a significant deviation from normal use that could lead to capacity problems or deterioration of network performance, Sunrise may take network-management measures (e.g., deprioritisation), discontinue or restrict service provision, or take other appropriate measures. In all other respects, the provisions set out in the terms of use at sunrise.ch/gtc apply.
Included credit	Any included call or data allowance not used during a specific period expires and is not carried over to the following period.
Service fees	See price list for service fees .
Wi-Fi Calling	When the signal is weak inside the home, Wi-Fi Calling improves reception for mobile calls. More information: sunrise.ch/wificalling .
Device plan	With each subscription, a device can be purchased with a down payment starting from CHF 1 and 24 monthly instalments, with no interest or fees. With the We Connect extra SIM surf and watch options, a tablet or smartwatch can also be purchased in instalments in addition to the subscription. Flex Upgrade is included with every device plan (selected devices only). It includes comprehensive device insurance against loss, theft and damage. All information at sunrise.ch/flexupgrade .
Sunrise network coverage	See network coverage map .
Set-up/personalisation	At sunrise.ch/support you can find useful information and further options relating to your product, e.g., setting up your product, call forwarding, suppressing your phone number and tips for keeping your product secure.
Support	Free technical phone support at sunrise.ch/contact .
Components of the contract	- Contract for mobile-phone services - Provisions for fair usage of mobile Internet - Special provisions for mobile-phone services - General Terms and Conditions All documents are available at sunrise.ch/gtc.
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