

Iconic Mobile

The all-inclusive plan for unlimited use

- Calls and SMS:
 - Unlimited in Switzerland
 - Unlimited within Region 1 (Europe*, USA, Canada)
 - Unlimited International from Switzerland to the International Europe and US Zone
- Surfing:
 - Unlimited high-speed Internet in Switzerland
 - Unlimited surfing in Region 1 (Europe*, USA, Canada)
 - 1 GB of roaming data in Regions 2 and 3

*Some European countries are excluded. See sunrise.ch/en/mobile/roaming

Mobile plan

| | Costs |
|-------------------------------|--|
| Monthly base fee | As shown in current price lists |
| Activation fee (incl. SIM) | See price list for service fees |
| Combo discounts | <p>Mobile + Internet</p> <ul style="list-style-type: none"> - Get a CHF 10 discount on the base monthly fee of your Up Internet subscription and 50% off a new Iconic Mobile subscription. <p>Mobile + Mobile</p> <ul style="list-style-type: none"> - Multi-Mobile Benefit: Get a 50% discount on the base monthly fee for a Sunrise Swiss Connect mobile and Iconic Mobile plan (excl. Swiss Connect Young) purchased in addition to an existing Sunrise mobile subscription. This excludes existing Libero plans, subscriptions for business customers, data plans and prepaid. All subscriptions must be charged on the same bill. If you cancel the base subscription that is billed at the regular price, the oldest mobile subscription will be billed at the regular price. <p>General discount conditions:</p> <ul style="list-style-type: none"> - To benefit from the discounts and advantages mentioned, all products must be charged on the same bill. <p>For subscriptions with offer-related benefits (e.g., subscriptions with a reduced base fee, subscriptions with free services, or subscriptions with hardware that is free of charge or discounted), the Home Benefit and the Multi-Mobile Benefit will be paused during the promotion period. For promotions with a reduced base fee, this applies to the period during which the discount is valid. For promotions with free or discounted hardware, this applies to the specified minimum contract period of the subscription that is eligible for a discount.</p> |

| Costs | |
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| Options included free of charge | <ul style="list-style-type: none"> - Surf Protect Benefit: This option offers protection while surfing on the mobile network. The option checks whether websites pose a threat to prevent malware from being transmitted. - 5x extra SIM: Up to five extra SIM products (surf and watch) can be used without a monthly fee, e.g., for laptops, tablets or smartwatches – for example, We Connect extra SIM watch or We Connect extra SIM surf. - Flex Upgrade: Flex Upgrade is included with every device plan (only for selected devices). This includes comprehensive device insurance against loss, theft and damage. All the information can be found at sunrise.ch/en/devices/flex-upgrade. |
| Mobile Internet in Switzerland | |
| Data volume | Unlimited |
| Maximum speed | High speed in 5G network, up to 2 Gbit/s (download) and 300 Mbit/s (upload) |
| Note | <p>Transmission speeds represent the best-possible performance and cannot be guaranteed. The actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings or other factors, and may be slower than the specified maximum Internet speed.</p> <p>Excessive usage of mobile-network services can impair network performance, which directly impacts the user experience of other mobile-network customers. In order to prevent this situation, Sunrise reserves the right to temporarily deprioritise data traffic of customers who reach a certain threshold. This generally only becomes noticeable when engaging in data-intensive activities and only on antenna cells that are temporarily overloaded. Please visit our website for more information.</p> |
| Calls within Switzerland | |
| Calls | <p>Unlimited</p> <p>Calls to special numbers (e.g., 084x, 090x, 18xx), short numbers and value-added services are excluded.</p> |
| SMS to all Swiss networks | Unlimited |
| Incoming calls | Free of charge |
| Special and short numbers | <p>Calls to special and short numbers are charged at special rates. See price list for special and short numbers.</p> <p>084x (0840, 0842, 0844, 0848): The same rate applies for shared-cost numbers, regardless of the location in Switzerland from which the phone call is made, but the cost will be no more than 7.5 centimes per minute (plus VAT, maximum cost for a domestic call to a landline network). The final amount per call is rounded to the nearest 10 centimes.</p> |
| Blocking value-added service numbers | Chargeable value-added numbers (090x numbers) can be blocked on request. |
| Value-added service numbers | 0800: Calls to these numbers are free of charge. |

| Calls within Switzerland | |
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| Call forwarding | Free to your Sunrise mailbox. In other instances, the connection setup fee charged will be the one that would be due if the forwarding number were called from one's own connection. |
| Listening to voice messages | Free of charge |
| Storage of Voice messages | 15 Days |
| Connection setup fee | None |
| International calls | |
| Calls | <p>Unlimited and free of charge from Switzerland to the International Europe & US Zone. Calls to special numbers, short numbers and value-added services are excluded.</p> <p>Other countries are charged at the standard rate.</p> |
| SMS to other countries | Unlimited and free of charge from Switzerland to all other countries worldwide. |
| International country list Europe & US Zone | Åland Islands, Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen, Sweden, United Kingdom (UK), United States (USA) and Vatican City. Subject to change. Overseas territories of the countries listed are excluded. |
| Call billing increments | By the minute. Every partially used minute is billed as a full minute. |
| Connection fee | None |
| Special and short numbers | <p>Calls to special numbers, short numbers and value-added services abroad are excluded from the standard rate and included calling-time credit. Connections of this nature may be charged at a higher rate.</p> <p>Depending on the country and provider, calls to special and short numbers while abroad may incur high costs. See the price list for international value-added service numbers.</p> |
| Toll-free numbers | Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge. |
| Calls to participants through a satellite connection | Calls made from Switzerland to participants with a mobile-phone number, for example, located on a cruise ship when the call is connected by satellite, are charged at the normal Swiss domestic rate. The recipient of the call pays for the incoming call in accordance with the satellite-roaming rate (see roaming price list). |
| Calls to participants with a satellite number | Calls made from Switzerland to participants with a satellite number (e.g., with the area code 0087 or 0088) are charged, depending on the satellite network, at higher per-minute rates of up to approx. CHF 16. |
| Call forwarding abroad | Calls forwarded to an international phone number are charged at the standard rate for international calls. |

| Calls and mobile Internet while abroad (roaming) | |
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| Mobile Internet Region 1 | Unlimited data volume Including 40 GB at maximum speed (high speed). Once this amount has been used up, you can continue to enjoy unlimited surfing at a reduced speed (download 256 kbit/s, upload 128 kbit/s). |
| Mobile Internet Regions 2, 3 | 1 GB per calendar month included Once the data volume has been used up, you'll be charged at the standard roaming rate . |
| Calls in Region 1 | The following applies to the included countries: <ul style="list-style-type: none"> • Unlimited within a country • Unlimited from one country to another • Unlimited to Switzerland • Free incoming calls Calls to special numbers, short numbers and value-added services are excluded. |
| Calls in Region 2, 3 | Prices according to the standard roaming rate |
| SMS | Region 1: Unlimited and free of charge within Region 1 Regions 2 – 3: Prices according to the standard roaming rate |
| Country list Region 1 | Åland, Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen, Sweden, Turkey, United Kingdom (UK), United States (USA), Vatican City. Overseas territories of the countries listed are excluded. |

| | Calls and mobile Internet while abroad (roaming) |
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| Country list Region 2, 3 | <p>Afghanistan, Albania, Algeria, American Samoa, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bhutan, Bolivia, Bonaire, Bosnia-Herzegovina, Botswana, Brazil, Brazzaville, Congo, Democratic Republic, British Indian Ocean Territory, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Chile, China, Christmas Island, Cocos Islands, Colombia, Comoros, Congo, Cook Islands, Costa Rica, Curaçao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, El Salvador, Equatorial Guinea, Eritrea, Eswatini (Swaziland), Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, French Guiana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Heard and McDonald Islands, Honduras, Hong Kong, India, Indonesia, Iraq, Iran, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Kosovo, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macau, Madagascar, Malawi, Malaysia, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Niue, Norfolk Island, North Korea, Northern Mariana Islands, North Macedonia, Oman, Pakistan, Palestine, Palau, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Pitcairn Islands, Qatar, Réunion, Russia, Rwanda, Saba, Saint Barthélemy, Saint Kitts and Nevis, Saint Martin, Saint Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Sint Eustatius, Sint Maarten, Solomon Islands, Somalia, Sri Lanka, St. Helena, Ascension and Tristan da Cunha, St. Vincent and the Grenadines, South Korea, South Africa, Sudan, South Georgia and the South Sandwich Islands, South Sudan, Surinam, Syria, Tajikistan, Taiwan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad Tobago, Tunisia, Turkmenistan, Turks and Caicos Islands, Tuvalu, Uganda, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Virgin Islands (GB), Virgin Islands (USA), Wallis and Futuna, Yemen, Zimbabwe. Overseas territories of the countries listed are excluded.</p> |
| Overview of roaming Cost protection | <ul style="list-style-type: none"> - Data roaming at the standard rate is deactivated by default. - Calls and SMS at the standard rate are activated by default while roaming. - Incoming voice messages to your Sunrise mailbox are free of charge worldwide. - Attractive roaming data packages |
| Activation and deactivation of roaming at standard rate | <p>Data roaming at the standard roaming rate (billed according to MB usage) is deactivated by default when abroad and can be activated in the Roaming Cockpit.</p> <p>Calls and SMS roaming is activated by default when abroad.</p> |
| Sunrise Cockpit | <p>With the Sunrise Cockpit, you are always in control of your costs while abroad. The Sunrise Cockpit is free to use worldwide and offers the following functions:</p> <ul style="list-style-type: none"> - Information on installed roaming options - Purchase of attractive roaming options - Management of roaming settings <ul style="list-style-type: none"> - Block roaming - Allow or block calls and SMS on ships and aeroplanes - Activation, deactivation of data roaming at the standard rate - Choose to receive / not receive roaming info SMS - Change the roaming cost limit |

| Calls and mobile Internet while abroad (roaming) | |
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| Standard roaming rates | <p>Usage-based prices vary according to the foreign country you are in (Regions 1 – 3). Billing is based on MB usage. If the relevant subscription does not have any credit or a data package, or if it has been used up, the following services will be charged at the standard roaming rate:</p> <ul style="list-style-type: none"> – Outgoing calls – Incoming calls – SMS – Mobile Internet and data usage <p>See roaming price list</p> <p>Roaming data packages are recommended in order to reduce costs.</p> |
| Call billing increments | <p>Charged by the second and rounded to the nearest 10 centimes per call</p> <p>Exception: Outgoing calls incur costs equivalent to at least a 30-second call, even if they are shorter.</p> |
| Data speed | <p>The maximum possible speed (high speed) depends on the mobile network in the foreign country. 4G high speed is not available everywhere. You can find a list of countries/roaming partners at sunrise.ch/roaming.</p> |
| Connection fee | None |
| Special and short numbers | <p>Calls made to the respective country's equivalent of special numbers, short numbers or value-added services while abroad may be charged at a higher rate. Calls of this nature are not part of the available included calling-time credit.</p> |
| Toll-free numbers | <p>Calls made from a foreign country to a toll-free number in the same foreign country or in another country are charged at a higher rate, just like special numbers, and are not part of the available included calling time credit.</p> |
| Satellite roaming | <p>Roaming via satellite connections, e.g., on aeroplanes and cruise ships, is charged at a higher rate.</p> <p>Satellite connections are possible only via call/SMS. Data roaming is blocked.</p> |
| Call forwarding | <p>For call forwarding from abroad (e.g., to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.</p> |
| Forwarding to your Sunrise mailbox | <p>Free of charge Deactivate mailbox: #145# Activate mailbox: *145#</p> |
| Listening to Voice messages | <p>Calls made from abroad to your Sunrise mailbox, in order to listen to your voice messages, are charged at the standard roaming rate.</p> |

| Calls and mobile Internet while abroad (roaming) | |
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| Hierarchy of roaming credit and options | <p>If several roaming volume credits or roaming options are available during a stay abroad, they will be used up and billed in the following order:</p> <ol style="list-style-type: none"> 1) Data volume of an activated travel data unlimited option (valid for one month) 2) Data volume of an activated travel days option (valid for one month) 3) Data volume of the mobile subscription (valid for the calendar month) 4) Data volume of a recurring roaming option (valid for the calendar month) 5) Data volume of an activated travel data option (valid for twelve months) 6) Data volume of a purchased but not yet activated travel data option (valid for twelve months) |
| Data billing increments | Charged per kilobyte and rounded to the nearest 10 centimes per session. |
| Cost control for roaming | <p>Every time you travel abroad, you automatically receive an SMS informing you of the applicable roaming rates. Receipt of these SMS can be turned on or off in the Roaming Cockpit or via My Sunrise.</p> <p>Roaming data connections abroad are blocked by default, with the exception of regions and zones that are included in a subscription or a roaming option («roaming included»).</p> <p>To enable roaming that is not already included, an individual monthly cost limit must be set up in the Roaming Cockpit or My Sunrise. When 50% and 100% of the set limit are reached, an information SMS is sent to you for cost-control purposes. Once the cost limit is reached, roaming is blocked until the end of the month. The individual cost limit can be changed at any time.</p> <p>Free roaming services (incoming SMS and access to the Roaming Cockpit) are available worldwide, even without a cost limit.</p> <p>The roaming cost limit includes the roaming costs incurred within one calendar month, excluding the charges for roaming options or roaming data packages.</p> |
| Included roaming volume | <p>Once a limited data roaming volume has been used up, roaming is blocked. The customer will be informed via SMS when 50% and 100% of the data volume have been used up. After roaming has been blocked, you can purchase additional data volume in the Roaming Cockpit. The monthly included data volume will be available again from the beginning of the following month.</p> <p>Once the limited call or SMS roaming volume has been used up, the standard roaming rate is charged. The customer will be informed when 50% and 100% of the call or SMS roaming volume have been used up, with the costs of the standard rate being displayed in advance when switching to that standard rate. Alternatively, a call or SMS roaming package can be purchased in the Roaming Cockpit. The monthly included data volume will be available again from the beginning of the following month.</p> |
| Contract period | |
| Activation | The subscription is activated on the day of registration or on a desired date if number porting is required. |

| | Contract period |
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| Minimum contract period | Unless stated otherwise in the individual offers, a minimum contract period of twelve months applies to all subscriptions. |
| Subscriptions without a minimum period, Cancellation | A subscription without a minimum contract period can be cancelled with a notice period of 60 days to the end of each month. |
| Subscriptions with a minimum period, Cancellation | Certain offers may be linked to a minimum contract period. The terms and conditions of the offer shall apply. In this case, the mobile-phone contract can be cancelled with a notice period of 60 days to the end of the minimum contract period. Once the minimum contract duration has expired, the contract may be cancelled with a notice period of 60 days to the end of any month. |
| Early cancellation, Costs | <p>If the subscription is cancelled before the end of the minimum contract period, the customer must pay the recurring monthly base fees in full up to the end of the minimum contract period.</p> <p>The amount of the monthly recurring base fees is determined based on the normal base fee of the respective subscription plus any promotion surcharges, provided that different conditions do not apply to the offer concerned.</p> <p>For contracts with no minimum contract period or for those where the minimum contract period has expired, the contract may only be cancelled without adhering to the regular notice period if the customer pays the monthly base fees up to the regular cancellation date, plus an additional CHF 100.</p> |
| How to cancel | <p>The subscription must be cancelled either by phone or through Sunrise Chat. More details are available at sunrise.ch/cancellation. Cancellations by letter or email are not valid. Written cancellations are still accepted for cancellations involving number porting, as long as such a cancellation is submitted electronically by the new provider on behalf of the customer during the number-porting process.</p> <p>Cancellation by phone</p> <ul style="list-style-type: none"> - From within Switzerland: 0800 100 600 (free) - From abroad: +41 58 777 01 01 <p>Cancellation via Sunrise Chat</p> <ul style="list-style-type: none"> - The link to the chat is available at sunrise.ch/cancellation |
| Switching subscriptions | <p>A switch to a different subscription with a higher monthly base fee is possible free of charge at any time – this applies to all subscriptions.</p> <p>As a general rule, switching to a subscription with a lower base fee is possible from the following month onwards. Switching to a subscription with a lower base fee during the minimum contract period is only possible subject to a buy-out fee. After the minimum contract period has ended, such a switch is free of charge.</p> <p>With certain offers, switching to a subscription with a lower base fee will either not be possible or will incur additional costs. The terms and conditions of the offer apply. If a subscription switch takes place within one month, the services included in the previous and new plan are billed pro rata.</p> |
| Billing | The base fee is billed after activation. The base fee is billed automatically on a monthly basis until the option is cancelled. If a customer purchases or changes a mobile subscription during a billing month, the base monthly fee and included services (minutes, SMS, MB, etc.) are billed on a pro-rata basis. |

| | Miscellaneous |
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| Price adjustment | Sunrise may adjust the price for each service once per calendar year in line with inflation. The price increase is based on the Federal Statistical Office's Consumer Price Index (CPI) (CPI basis December 2020 = 100 points). The initial index is the CPI status as of 1 January 2024. If Sunrise chooses not to make a price adjustment for a service in a given calendar year, the right to do so will not expire in the following years. In the event of an inflationary price adjustment, the customer is not entitled to an early cancellation of the service. |
| Terms of Use (Fair Use Policy) | The services provided by Sunrise are for standard private or business use. Unlimited services can, in principle, also be used without limit as long as the use of voice, SMS and data services on the mobile or fixed network is not excessive over a longer period of time («fair-use principle»). If Sunrise ascertains that there is a significant deviation from normal use which could lead to capacity problems or the deterioration of network performance, Sunrise may take network-management measures (e.g., deprioritisation), discontinue service provision and/or restrict or take other appropriate measures. In all other respects, the provisions of the Terms of Use as available at sunrise.ch/agb shall apply. |
| Included credit | Any part of your included data and calling quota that is not used in a specific billing period will expire and will not be carried forward to a subsequent billing period. |
| Service fees | See price list for service fees . |
| Wi-Fi calling | When there is weak reception inside your home, Wi-Fi Calling will improve reception for mobile calls. More information: sunrise.ch/en/mobile/wifi-calling |
| Device plan | One device can be purchased with each subscription for a down payment starting from CHF 1 with payment in 24 monthly instalments, with no interest or fees. With the We Connect extra SIM surf and watch options, a tablet or smartwatch, for example, can be purchased in addition to the subscription with payment in instalments. Flex Upgrade is included with every device plan (only for selected devices). This includes comprehensive device insurance against loss, theft and damage. All the information can be found at sunrise.ch/en/devices/flex-upgrade . |
| Sunrise network coverage | See network coverage map . |
| Set-up/personalisation | You can find more useful information and other options relating to your product at sunrise.ch/en/support , e.g., how to set up your product, call forwarding, Suppressing your phone number as well as tips for keeping your product secure. |
| Support | You have access to free technical phone support at sunrise.ch/contact |
| Components of the contract | <ul style="list-style-type: none"> - Contract for mobile-phone services - Provisions for fair usage of mobile Internet - Special provisions for mobile-phone services - General Terms and Conditions <p>All documents are available at sunrise.ch/gtc</p> |
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