

Sunrise Young myfriends

The flexible mobile subscription with no minimum duration for youth up to 30 years of age:

- Unlimited calls to Sunrise mobile and Sunrise Young
- Unlimited calls to 3 numbers of your choice in other Swiss networks
- Unlimited SMS messages in Switzerland
- Unlimited surfing in Switzerland
- 4G high speed up to 1.5 GB

Mobile subscription

	Costs
Basic monthly fee (without discount)	CHF 20.00
Other costs	CHF 1.00 per day until the end of the billing month after using up the included 4G high-speed volume, as long as this feature is not deactivated. See the speed extra option below.
Sunrise advantage	10% discount off the basic fee when combining an Sunrise Young Internet and TV product with an Sunrise Young mobile subscription. Prerequisite: All products must be invoiced on the same bill.
Activation fee (including SIM)	CHF 49.00

	Mobile Internet in Switzerland
Data volume	Unlimited
4G High Speed Data speed	Up to 1.5 GB /month included After using up all of your 4G high-speed volume, the speed will be reduced (128 kbit/s upload and download) if the speed extra option has not been activated.
WhatsApp data volume	Data volume used by WhatsApp will not be subtracted from the 4G high-speed volume. Only applies to text, picture, or video files. Phone calls (VoIP) are excluded.
Maximum speed	4G network (high-speed) 700 Mbit/s (download) und 300 Mbit/s (upload)
Speed extra option	This option is activated by default. After using up the 4G+ high-speed volume included in your Freedom rate, it will allow you to keep on surfing automatically with 4G high-speed service for just CHF 1.00 per day. One day is counted starting from the time of first use until midnight of the same day. This option can be permanently deactivated at any time, in which case you will be able to keep on surfing free of charge and without limitation, but at a reduced speed (128 kbit/s upload and download). The reduced speed allows you to use basic Internet features such as e-mail, messaging, and surfing. When streaming audio or video, you may experience more buffering than usual. You may also see slower load times with websites containing large files.

Mobile Internet in Switzerland	
Data billing increments	In 20 KB increments. Every partially used unit will be billed as a full unit.
Note	The transmission speeds listed represent optimal performance and cannot be guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings, or other factors and may be slower than the specified maximum Internet speed.
Calling in Switzerland	
Calls to Sunrise mobile or Sunrise Young	Unlimited Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded.
Calls to other Swiss mobile and landline networks	Unlimited calls to 3 Swiss phone numbers of your choice. All other calls CHF 0.50/min. Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded. The desired phone numbers can be changed each month.
SMS, MMS to all Swiss networks	Unlimited
Incoming calls	Free
Special and short numbers	Calls to special and short numbers are charged at special rates. See the price list for special and short numbers.
Blocking premium rate service numbers	Chargeable premium rate numbers (090x numbers) can be blocked on request.
Toll-free numbers	0800: Calls to these numbers are free 084x (0840, 0842, 0844, 0848): Shared cost numbers: Same rate, regardless of the location in Switzerland from which the phone call is made, but no more than 7.5 cents per minute (+VAT, maximum price for a domestic connection to a landline).
Call forwarding	To the Sunrise mailbox free of charge. Otherwise you will be charged the connection fee that would apply if you called the number the call is forwarded to from your phone yourself.
Listening to voice messages	Free
Storage Voice messages	15 days
Mobile calls billing increments	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Calls to Sunrise mobile/Sunrise Young	Refers to connections made to mobile network members who make phone calls with a subscription or prepaid rate from Sunrise or Sunrise Young

Calling to foreign countries (international)	
International calling Standard rates	<p>The prices depend on the country called. If the subscription concerned does not have international calling credit or the credit has been used up, calls to foreign countries will be charged at the standard rate:</p> <ul style="list-style-type: none"> - Outgoing calls - SMS/MMS <p>See prices for international calling</p>
SMS/MMS to foreign countries	<p>CHF 0.25 per SMS CHF 1.00 per MMS</p>
Mobile calls billing increments	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Special and short numbers	<p>Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling time credit. Connections of this nature may be charged at a higher rate.</p> <p>Depending on the country and provider, calls made to special and short numbers while traveling abroad can incur high costs. See international VAS number price list.</p>
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
Calls to participants through a satellite connection	Calls made from Switzerland to participants with a mobile phone number, who are on a cruise ship, for example, where the call is connected through satellite, are charged the normal Swiss domestic rate. The participant called will be responsible for paying the satellite roaming rate for the incoming call (see roaming price list).
Calls to participants with a satellite number	Calls made from Switzerland to a satellite number (e.g. with area code 0087, 0088) are charged at higher per-minute rates of up to about CHF 16.00, depending on the satellite network used
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the standard rate for phone calls made to foreign numbers.
Calls and mobile Internet abroad (roaming)	
WhatsApp	<p>Unlimited WhatsApp message data transmission in Switzerland and Region 1 (Europe, USA, Canada) as long as the travel day pass data option is installed.</p> <p>Other regions and countries at the standard rate. The WhatsApp roaming credit only applies to WhatsApp data traffic in the form of text, image, and video files. VoIP (calls and video calling through WhatsApp) is excluded</p>

	Calls and mobile Internet abroad (roaming)
Country list Region 1 (46 countries)	<p>Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom, United States (including Alaska, Hawaii, Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded.</p> <p>European continent except: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Ukraine.</p>
Roaming standard rates	<p>The usage-based rates depend on the country where you are located (Regions 1-3). It is billed based on MB usage. If the subscription concerned does not have any credit or the data credit has been used up, the following services will be charged at the standard roaming rate:</p> <ul style="list-style-type: none"> - Outgoing calls - Incoming calls - SMS/MMS - Mobile Internet and data usage <p>See roaming price list.</p> <p>Roaming data packages are recommended to keep costs down.</p>
Mobile calls billing increments	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Special and short numbers	Calls abroad made to special numbers, short numbers, or premium rate services typical for the respective country may be charged at a higher rate. Such calls are not included in the available discretionary calling time credit.
Toll-free numbers	Calls made from a foreign country to a "toll-free number" in the same foreign country or in another country are charged at a higher rate, just as special numbers are, and are not included in the available discretionary calling time credit.
Satellite roaming	<p>Roaming over satellite connections, such as on airplanes and cruise ships, is charged at higher rates.</p> <p>Only satellite connections via Call/SMS/MMS are possible. Data roaming is blocked.</p>
Call forwarding	When a call is forwarded from abroad (e.g. to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.
Forwarding to the Sunrise mailbox	<p>If a message is received in your mailbox during a stay abroad, the costs of the incoming call to the mobile hardware device and the costs for the subsequent call that the mobile hardware device makes back to the mailbox in Switzerland are charged at the standard roaming rate.</p> <p>Deactivate mailbox: #145# Activate mailbox: *145#</p>
Listening to voice messages	Calls made to the Sunrise mailbox from abroad in order to listen to voice messages are charged at the standard roaming rate.

	Calls and mobile Internet abroad (roaming)
Data billing increments	<p>Region 1: In 100 KB increments Region 2: In 100 KB increments Region 3: In 20 KB increments Increments are billed per session.</p>
Cost control Data credit	<p>When 50% and 100% of the roaming data volume of the rate is used up, an SMS will be sent to inform you.</p>
Cost control data connections	<p>Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. The receipt of roaming Info-SMS can be switched on or off in the Sunrise Cockpit or My Sunrise.</p> <p>Sunrise data alert is activated by default with a monthly cost limit of CHF 100. The limit can be changed or deactivated in the Sunrise Cockpit or My Sunrise. When 50% of the set limit is reached, an SMS info is sent for cost control purposes. Once the cost limit is reached, roaming data traffic will be blocked until the end of the month.</p> <p>Canceling the block for the current month: Send an SMS (free) with the text "UNBLOCK" to 3310</p> <p>The roaming cost limit Sunrise data alert includes the roaming data costs incurred within one calendar month without the charges for roaming options or roaming packages.</p> <p>Under certain conditions and depending on the country where you are surfing the Internet, there may be a time delay between the generated roaming volume and the sending of the alert SMS or blockage of data usage.</p>
	SBB half-fare subscription
50% discount	<p>With the Sunrise Young half-fare option, a one-year SBB half-fare subscription can be purchased during the contract duration with a 50% discount on installment payments. The installments are charged to the mobile phone bill:</p> <ul style="list-style-type: none"> • Sunrise Young SwissPass half fair 1 year 12 x CHF 6.87 / month (purchase price CHF 82.44 instead of CHF 165.00) • Sunrise Young SwissPass half fair first year 12 x CHF 7.70 / month (purchase price CHF 92.40 instead of CHF 185.00) <p>Prices subject to change.</p>
	Contract duration
Activation	<p>The subscription is activated on the day you register or on the scheduled date if the number is being ported.</p>
Contract without minimum duration, Cancellation	<p>No minimum duration. The subscription can be cancelled on any day with a notice period of 60 days.</p>

	Contract duration
Contract with minimum duration, Cancellation	Certain offers may be subject to a minimum contract duration. The terms and conditions of the offer shall apply. The mobile phone contract can therefore be terminated subject to 60 days> prior notice to the end of the minimum contract duration. After expiration of the minimum contract duration, the contract can be terminated at any time subject to 60 days> prior notice.
Switching subscriptions	Switching from one Sunrise Freedom subscription to another is always free of charge. If you switch, the monthly high-speed data volume that has already been used on the previous rate will be counted against the data allowance of the new rate.
Billing	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled. If you register or change a mobile subscription during a current billing month, the monthly basic fee and the included services (minutes, SMS, MB, etc.) will be charged pro rata.
Cancellation contact	<p>The termination of the subscription must be done either over the phone or via Sunrise Chat. Visit sunrise.ch/cancellation for more details. Terminations submitted in a letter or e-mail are not considered valid. For terminations with phone number porting, written notice of termination will still be accepted as long as the new provider submits it electronically on behalf of the customer within the context of the porting process.</p> <p>Termination over the phone</p> <ul style="list-style-type: none"> - From within the country: 0800 100 600 (free of charge) - From another country: +41 58 777 01 01 <p>Termination via Sunrise Chat.</p> <ul style="list-style-type: none"> - The link to the chat is available on sunrise.ch/cancellation
Forever Young	Customers are entitled to sign up for a Young rate if they are under 30 years old or up to the end of their 29th year. Customers who signed up for a Young subscription when they were under 30 can keep it at the same price and with the same services – forever!
	Miscellaneous
Included volume	An unused data or call allotment for a specific period expires and will not be transferred to the next period.
Service fees	See service fee price list
Replacement SIM	CHF 49.00 to replace a SIM
Invoice	<p>Bill by e-mail: Free</p> <p>Bill by mail without detailed connection listing: CHF 3.00</p> <p>Bill by mail with detailed connection listing: CHF 4.00</p>
Wi-Fi Calling	When there is weak reception in your residence, Wi-Fi Calling will improve reception for mobile calling. More information: sunrise.ch/wificalling
Hardware plan	One mobile phone or tablet can be purchased with each Freedom subscription with a down payment starting at CHF 1.00 and 24 monthly instalments, with no interest and no extra charges. With the Sunrise Freedom data share option, a second hardware device can be purchased for the Freedom subscription with instalment payments.
Sunrise network coverage	See network coverage map .

	Miscellaneous																		
Available options	<table border="0"> <tr> <td>travel talk options</td> <td>More affordable calling abroad (roaming)</td> </tr> <tr> <td>travel days options</td> <td>More affordable calling and surfing abroad (roaming)</td> </tr> <tr> <td>travel data options</td> <td>More affordable surfing abroad (roaming)</td> </tr> <tr> <td>international option</td> <td>More affordable calling to foreign countries</td> </tr> <tr> <td>mycountry options</td> <td>Unlimited calling to the country of your choice</td> </tr> <tr> <td>freedom share data option</td> <td>Surf with a second hardware device</td> </tr> <tr> <td>protect options</td> <td>Hardware insurance</td> </tr> <tr> <td>call protect option</td> <td>Unauthorized call insurance</td> </tr> <tr> <td>SBB half-fare</td> <td>50% discount on the SBB half-fare subscription</td> </tr> </table>	travel talk options	More affordable calling abroad (roaming)	travel days options	More affordable calling and surfing abroad (roaming)	travel data options	More affordable surfing abroad (roaming)	international option	More affordable calling to foreign countries	mycountry options	Unlimited calling to the country of your choice	freedom share data option	Surf with a second hardware device	protect options	Hardware insurance	call protect option	Unauthorized call insurance	SBB half-fare	50% discount on the SBB half-fare subscription
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Set-up/Personalization	At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.																		
Support	Free technical phone support at 0800 707 707																		
Contract components	<ul style="list-style-type: none"> - Contract for mobile phone services - Provisions for proper use of mobile Internet - Special provisions for mobile phone services - General Terms and Conditions <p>All documents are available at www.sunrise.ch/gtc</p>																		
Status	April 2019																		