

PRIVACY NOTICE JORDEX GROUP

Jordex Group respects the privacy of its customers, business contacts, employees and other individuals whose personal data is processed. In this Privacy Notice, we explain which personal data we process, why we do so and how we handle it.

This Privacy Notice applies to our services, website, correspondence, agreements and other business contacts.

1 · Which personal data do we process?

Depending on the services provided, we may process the following personal data, among other things:

- name and contact details;
- company and job-related information;
- data required for transport, logistics and customs clearance;
- data required for administration and invoicing;
- correspondence and communications;
- data required to comply with legal obligations.

We do not process more personal data than is necessary for the relevant purpose.

2 · What do we use personal data for?

We process personal data for purposes including:

- performing and preparing agreements;
- providing our logistics and other services;
- communicating with customers and business contacts;
- administration and invoicing;
- complying with legal and customs requirements;
- preventing and combating fraud and misuse;
- protecting our business interests;
- improving our services and website;
- carrying out marketing activities where consent is required or where this is permitted on another legal basis.

3 · On what legal basis do we process personal data?

We process personal data only where there is a legal basis for doing so. This may, for example, be:

- the performance of an agreement;
- compliance with a legal obligation;
- a legitimate interest of Jordex;
- the data subject's consent.
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Where we rely on consent as the legal basis, that consent may be withdrawn at any time.

4 · With whom do we share personal data?

We may share personal data with parties that are necessary for our services, such as carriers, agents, subcontractors, terminals, customs partners, and IT and other service providers.

We disclose only the data necessary for the relevant purpose.

We may also disclose personal data where we are legally required to do so, for example to public authorities.

5 · Transfers outside the European Economic Area

For the provision of our services, personal data may in certain cases be processed outside the European Economic Area.

Where this occurs, we ensure that appropriate safeguards are in place in accordance with applicable privacy legislation.

6 · How long do we retain personal data?

We do not retain personal data for longer than is necessary for the purpose for which it was collected, unless a statutory retention period applies.

The retention period may therefore differ depending on the type of data and processing activity.

7 · Cookies

Our website uses cookies and similar technologies.

Some cookies are necessary for the website to function. Cookies may also be used for analytical purposes. For cookies that require consent, we ask for consent in advance. You can change your cookie preferences or withdraw your consent at any time.

More information is provided in our Cookie Notice and in the cookie settings on our website.

8 · Google Analytics

Jordex may use Google Analytics to gain insight into the use of the website.

Where consent is required for the use of analytical cookies, these are used only after consent has been given.

More information about the cookies used and your cookie preferences can be found in our Cookie Notice.

9 · Social media and other websites

Our website may contain links to third-party websites and may refer to social media platforms.

Jordex is not responsible for how these parties handle personal data. The privacy terms of the relevant party apply to the use of those websites.

10 · Security

Jordex takes appropriate technical and organisational measures to protect personal data against loss, misuse and unauthorised access.

11 · Your privacy rights

Subject to the conditions set by law, you have the right to:

- access your personal data;
- have inaccurate data corrected;
- have data erased;
- have processing restricted;
- object to certain processing activities;
- receive your data or have it transferred where the right to data portability applies;
- withdraw consent previously given.

We may ask you to confirm your identity before we process a request.

12 · Contact

Do you have a question about this Privacy Notice or about the processing of your personal data? Please contact Jordex at:

Jordex Group
Ambachtsweg 6
3161 GL Rhoon
The Netherlands

E-mail: quality@jordex.com

13 · Complaint

If you have a complaint about how Jordex handles your personal data, you can contact us.

You also have the right to lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

14 · Changes

Jordex may amend this Privacy Notice where necessary, for example when our services or privacy legislation change.

The most recent version will be published on our website.